Jonathan A. Clark

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OBJECTIVE

Extremely driven CIS graduate seeking a Software Engineer position in a reputed company where I can use my prior work experience and educational background to develop preexisting skills as well learn new skills in the process.

- Offering a strong foundation in software engineering and programming principles across multiple platforms.
- Experienced in object-oriented programming; developing, testing and debugging code; designing interfaces; and administering systems and networks.
- Strong aptitude to continually learn new skills, processes and technologies; successful working in both team and self-directed settings.

EDUCATION

Georgia State University, Robinson College of Business   *Atlanta, GA*
Bachelor of Computer Information Systems, Application Development   Graduated: December 2018

Prior Relevant Coursework

Mobile App Development (CIS 4280, JAVA), Application Programming (CIS 3270, JAVA), Intro to Programming (CIS 3260, JAVA), Systems Analysis (CIS 3300), Database Management Systems (CIS 3730, SQL Developer), Define and Innovate Business Processes (CIS 4120)

PROFESSIONAL EXPERIENCE

UPS Information Technology   May 2018 –Present
Automation Engineer Coop -   Full Time   *Alpharetta, GA*

- Developed a JAVA internal automation application to save over 40 hours of manual testing per sprint using Jenkins as a Continuous Integration server
- Performed automation testing in an agile timeframe for the successful deployment of the My Choice for Business application
- Execute automated test scripts to certify functionality, adequacy, non-redundancy and general performance
- Generate REST URL's to extract UPS.com data usage to gain insight and identify opportunities for improvement to increase customer satisfaction
- Reduced Hypertext Transfer Protocol standard response codes (404 error) from 3700 to 967 by generating automated weekly scripts to optimize traffic, page views, site "stickiness" and user experience
- Collaborate with cross-functional teams to gather requirements and explain complex technical specifications clearly and concisely
- Co-developed an innovative web application (ReviewU) for Hack-a-thon, designed for real-time customer feedback for package-level delivery to enhance customer experience and retention

Brand Investment Firm   February 2017 – August 2017
Project Analyst Co-op   *Atlanta, GA*

- Managed budget of $97M+ throughout project lifecycle
- Created and maintained Proforma excel sheets to project financial return for commercial investments
- Developed in-house analytic excel tools to align execution with planning
- Analyzed market data to assess effectiveness, identify new channels, and plan target investments
- Collaborated with 3rd party clients bi-weekly to ensure customer fulfillment

New York Mets   May 2016 – August 2016
Information Technology Intern   *New York, NY*

- Resolved issues related to Windows, Server connectivity, as well as problems associated with software and hardware
- Installed software applications, hardware peripherals and devices, updated software and hardware drivers
- Developed skills in HTML, CSS, and SQL languages through extensive training
- Performed daily back-ups of local servers and data recovery

SKILLS

- Proficient in Java, Javascript, HTML, CSS, SQL, NOSQL - MONGODB, Swift, Python, and VBA languages
- Proficient in Git, NODEjs, MONGOdb, Selenium, SQL Server, Jenkins, and Adobe Analytics
- Developed personal website from scratch using MEAN stack
- Substantial knowledge of Software Development Life Cycle and QA Methodologies including Agile (Scrum)
- Strong initiative and problem-solving skills
- Strong communication skills, including the ability to adjust to the technical level of the audience

LEADERSHIP

- Member of The Association for Information Systems
- Volunteer Little League Baseball Coach at Buckhead Baseball
- Founder/Owner of Jonathan Clark Baseball Academy