

Agentic Computer Use Automation

Computer Use Automation for the fastest growing DTC brands.

- ✔ 60% reduction in time used to process tickets
- ✔ Customer retention increased by 53%

The shift to computer use automation

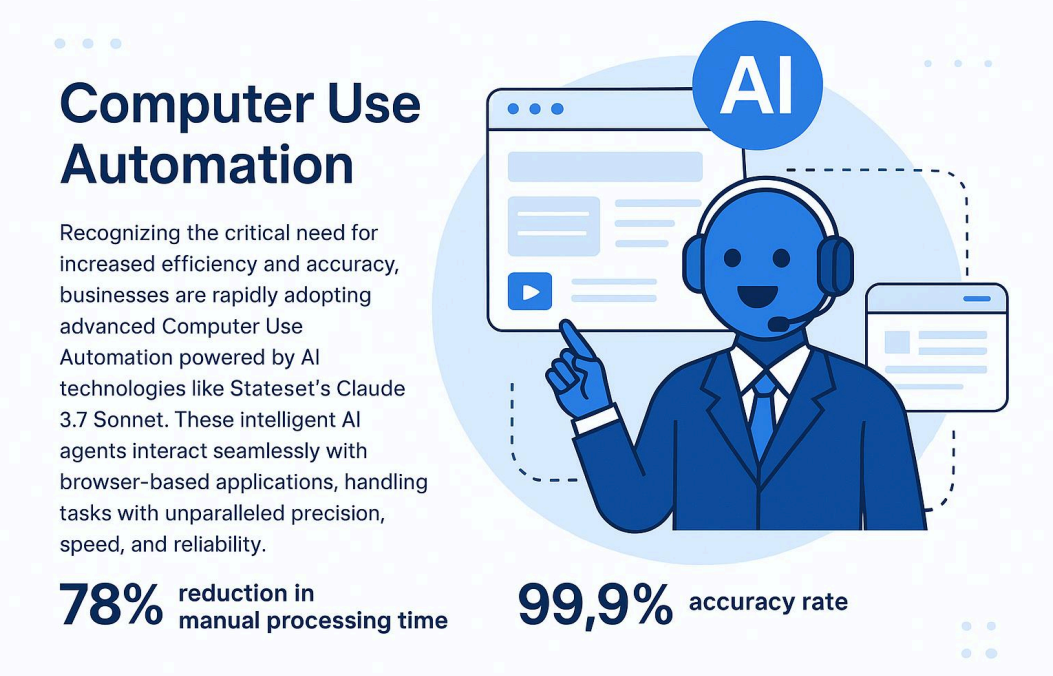
Faced with growing operational demands, businesses across industries are encountering significant challenges in managing repetitive computer-based tasks. Routine activities like manual data entry, system updates, form submissions, and navigating multiple interfaces often result in productivity bottlenecks and increased potential for human error. Initially handled through traditional manual workflows, these processes frequently lead to inefficiencies and strain organizational resources.



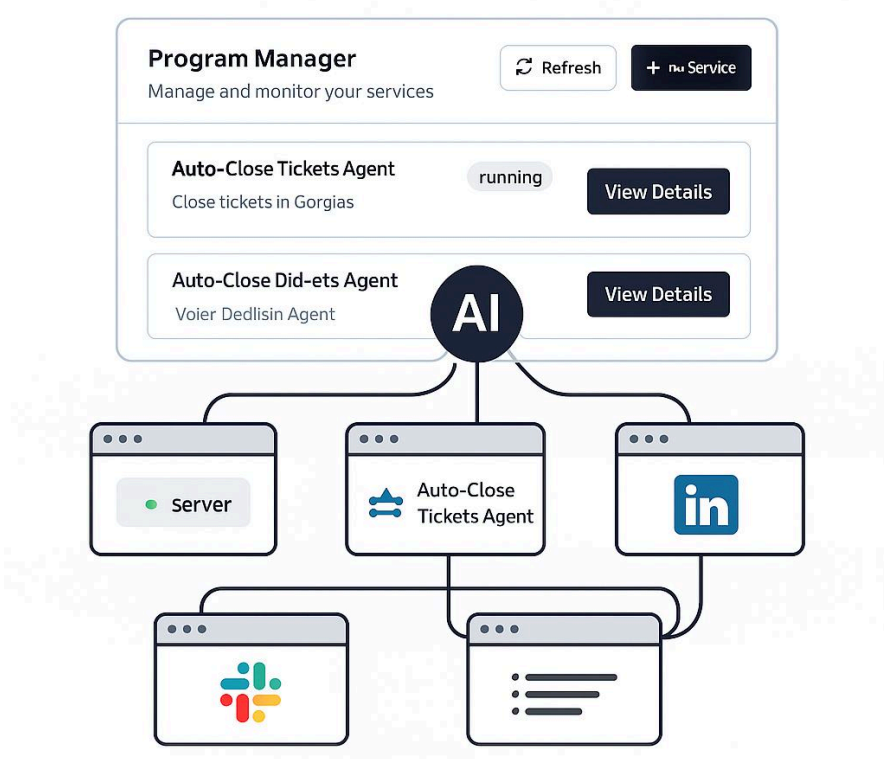
StateSet ResponseCX

Recognizing the critical need for increased efficiency and accuracy, businesses are rapidly adopting advanced Computer Use Automation powered by AI technologies like Claude 3.7 Sonnet. These intelligent AI agents interact seamlessly with browser-based applications, handling tasks with unparalleled precision, speed, and reliability. The AI-driven automation effortlessly adapts to interface changes, requiring no complex integrations, making it accessible to organizations of all sizes and technical capabilities.

Adopting Computer Use Automation enables organizations to achieve significant operational improvements, such as an average 78% reduction in manual processing time and a remarkable 99.9% accuracy rate in automated tasks. By embracing this transformative technology, companies can streamline operations, reduce costs, eliminate errors, and empower their teams to focus on strategic growth initiatives, ultimately ensuring sustained competitive advantage in today's digital-first marketplace.



Computer Use Agents



Solutions and Benefits

End-to-End Resolution

From parsing Zendesk tickets to updating them post-resolution, ResponseCX agents handle every step with precision—reducing time-to-close and improving customer satisfaction.

Seamless Integration

ResponseCX works across Zendesk, ShipStation, internal databases, and more—no need for custom APIs or costly middleware.

AI Responses

Agents generate personalized, on-brand messages to customers—boosting trust and NPS without agent effort.