Miles Ottinger

miles.ottinger@icloud.com | (951) 468-8249 | Plano, TX

EDUCATION

PLANO ISD ACADEMY HIGH SCHOOL | High School Diploma   Plano, Texas | 2021 - 2025

UNIVERSITY OF TEXAS AT DALLAS | BS Computer Information Systems and Technology
Richardson, Texas | Fall 2025 - Present

WORK EXPERIENCE

HOLMAN POTTERY | Associate   Plano, Texas | 2022 – Present

- Customer Service
- Attention to Detail
- Working in a Team

TECHNICAL CONSULTING RESOURCES | Intern   Plano, TX | Jan 2024 – Present

- Windows Server Management
- Exchange Server Management
- Open Enterprise Server (OES) Management
- GroupWise Server
- Apple MDM via JAMFNOW
- Email Filtering via GoSecure
- Network Security & Firewall Management
- FreePBX & Asterisk
- SEP Sesam Backups
- SUSE Linux Enterprise Server

SKILLS

Software	Google Workspace Suite, Microsoft Office, Figma, Photoshop
Tools	PowerShell, Linux Terminal & Bash, OpenVPN, Wireguard, Pi-Hole DNS
Services	Cloudflare DNS, Cloudflare Tunnels, Porkbun, AWS EC2, DigitalOcean, Various VPS Hosts

PROJECTS

CLIENT SERVER MIGRATION | Xen Virtualization, GroupWise, Open Enterprise Server, SUSE Linux Enterprise Server, iPrint Print Server
Migration of all client data to new host server. Included VM migration, data backups, out of band management configuration, and user migration among other tasks.

UTDESIGN MAKERSPACE NETWORK RECONFIGURATION | Debian Terminal, OPNSense Configuration, Docker, Proxmox
Restoring internet to the makerspace with Raspberry Pi hardware as well as OPNSense routers, and UniFi access points. Services were migrated to new docker hosts running inside of proxmox while maintaing uptime.