

Miles Ottinger

Contact

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Office Skills

- Google Suite
- Premiere Pro
- Photoshop
- Figma

Tech Skills

- Windows CMD
- Ubuntu Shell
- Python
- Cloudflare
- Nginx Proxy Manager
- Docker
- Portainer
- OpenVPN
- DNS through Pi-Hole

Enterprise Skills

- Windows Server 2022
 - Active Directory with roaming profiles
 - Group policy management
 - Microsoft Exchange 2019 Server
- SUSE Linux Enterprise Server (SLES)
 - Xen Virtualization

Education

Academy High School (Plano TX)

Projected Graduation 2025 (2021-2025)

Academy is a STEAM school focused on project based learning, collaboration, teamwork, and building real world skills. While at Academy, I spent my time on the FTC 21683 robotics team. With my time on this team, I learned how to lead a team, and work well with others. Additionally, I spent short amounts of time on both the E-Sports team as well as Titan Network, both being support roles, doing general support.

Experience

Holman Pottery - Associate

2022-Present

While at Holman Pottery, I've built many skills, such as:

- Collaboration in a team
- Customer Service
- Attention to detail

Technical Consulting Resources - Intern

2024-Present

With my time at TCR, I've learned a lot about System Administrator Duties, such as:

- Managing Windows Server 2022
- Setting up/Configuring a FreePBX environment
- Managing an OpenVPN point to point tunnel

Synopsis

I am experienced in self-hosting a wide range of applications on my home server including:

- Reverse Proxy through Nginx Proxy Manager
- VPN using both Wireguard and OpenVPN
- Home DNS via Pi-Hole

- Micro Focus Open Enterprise Server (OES)
 - eDirectory with LDAP
 - GroupWise Email Server and Client Implementation
 - NSS Storage Volumes
 - Filr
 - iPrint
- JAMFNOW MDM
- FreePBX (Freedom PBX)
 - SIP Trunk Assignment
 - VoIP Softphone

Managed via

- Docker, a command line utility for containerized applications
- Portainer, a graphical frontend

I have dabbled in virtualization utilizing:

- Proxmox, a linux distribution built for creation and management of virtual machines in a home environment
- VMWare, a desktop utility made to manage and create virtual machines in a graphical interface.

I am experienced in utilities such as:

- Linux shell in distributions such as
 - Ubuntu
 - Debian
 - SLES
- Windows Server 2022
 - Active Directory with Roaming Profiles
 - Exchange 2019 Server
 - Desktop and web client configuration