# 在 R Markdown 文档中使用中文

童鑫

### 目录

1 引言 1

2 字体和选项 1

### 1 引言

中文 LaTeX 文档并非难题。当然这句话得站在巨人 CTeX 的肩膀上才能说,它让我们只需要一句

\documentclass{ctexart} % 或者 ctexrep/ctexbook

或者

### \usepackage{ctex}

就轻松搞定中文 LaTeX 排版问题。

## 2 字体和选项

LaTeX 包ctex支持若干种字体选项,如果你是 ctex 老用户,请注意这里我们要求的最低版本是 2.2,你可能需要升级你的 LaTeX 包。从版本 2.0 开始,ctex 支持根据不同操作系统自动选择中文字体,简直是为人类进步作出了巨大贡献,我们再也不必费尽口舌向用户解释"啊,你用 Windows 啊,那么你该使用什么字体,啊,你用 Mac 啊,又该如何如何"。

下面的 YAML 元数据应该能满足多数用户的需求,主要设置两项参数:文档类为 ctexart (当然也可以是别的类),输出格式为 rticles::ctex,其默认 LaTeX 引擎为 XeLaTeX (真的,别纠结你的旧爱 PDFLaTeX 了)。

```
documentclass: ctexart
output: rticles::ctex
---
```

rticles::ctex 的参数都是普通的 pdf\_document 参数,参见文档 rmarkdown 包的文档,这里就不赘述了。

Windows 和 Mac 用户应该都已经有自带的中文字体了。Linux 用户可以考虑 Fandol 字体,它号称是免费的,不过我们也没太搞清楚它的来头。如果你不想操心这些问题,我们强烈建议你卸载你当前的 LaTeX 套装(TeX Live 或 MiKTeX 或 MacTeX),换上 TinyTeX,一切将会自动化搞定。

```
devtools::install_github(c('rstudio/rmarkdown', 'yihui/tinytex'))
tinytex::install_tinytex()
# 问题 1.1:
```

```
# 问题 1.1: BigBangTheory. (Attached Data: BigBangTheory)
bigbang <- read.csv("data/BigBangTheory.csv")
# 计算观众数量的最小值和最大值,计算均值、中位数和众数,计算第一和第三四分位数
min_viewers <- min(bigbang$Viewers..millions., na.rm = TRUE)
max_viewers <- max(bigbang$Viewers..millions., na.rm = TRUE)
mean_viewers <- mean(bigbang$Viewers..millions., na.rm = TRUE)
median_viewers <- median(bigbang$Viewers..millions., na.rm = TRUE)
mode_viewers <- modeest::mfv(bigbang$Viewers..millions., na.rm = TRUE)
first_quartile <- quantile(bigbang$Viewers..millions., 0.25, na.rm = TRUE)
third_quartile <- quantile(bigbang$Viewers..millions., 0.75, na.rm = TRUE)
# 查看分析结果
result1 <- data.frame(最小值 = min_viewers, 最大值 = max_viewers, 均值 = mean_viewers, 中位数 = mediresult2 <- data.frame(众数 = mode_viewers)
result1
```

#> 最小值 最大值 均值 中位数 第一四分位数 第三四分位数 #> 25% 13.3 16.5 15.04286 15 14.1 16

#### result2

- #> 众数
- **#>** 1 13.6
- **#>** 2 14.0
- #> 3 16.1
- **#> 4 16.2**

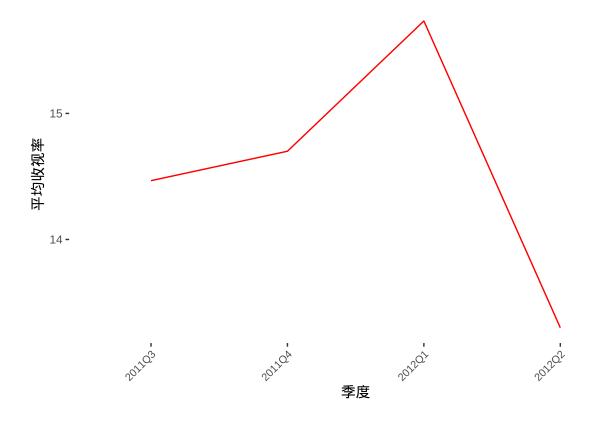
# 问题 1.2

```
# 问题 1.2::has viewership grown or declined over the 2011-2012 season? Discuss.
library(tidyverse)
library(lubridate)
# 读取数据
df <- read.csv("data/BigBangTheory.csv", stringsAsFactors = FALSE, fileEncoding = "UTF-8")</pre>
#将 Air.Date 列转换为日期格式
df$Air.Date <- mdy(df$Air.Date)</pre>
# 提取年份和季度作为标识
df$Year <- year(df$Air.Date)</pre>
df$Quarter <- quarter(df$Air.Date)</pre>
# 筛选出 2011 到 2012 年的数据
df_subset <- df %>% filter(Year >= 2011 & Year <= 2012)
# 按照年份和季度分组,并计算平均收视率
quarterly_data <- df_subset %>%
  group_by(Year, Quarter) %>%
  summarise(ave_viewer = mean(Viewers..millions.),.groups = "drop") %>%
  mutate(Quarter_Label = paste(Year, "Q", Quarter, sep = ""))
print(quarterly_data)
#> # A tibble: 4 x 4
     Year Quarter ave_viewer Quarter_Label
#>
     <dbl>
          <int>
                      <dbl> <chr>
#> 1 2011
                      14.5 2011Q3
                3
#> 2 2011
                4
                      14.7 2011Q4
#> 3 2012
                      15.7 2012Q1
                1
#> 4 2012
                2
                      13.3 2012Q2
# 设置中文显示
Sys.setlocale("LC_ALL", "Chinese")
```

#> [1] "LC\_COLLATE=Chinese\_China.936;LC\_CTYPE=Chinese\_China.936;LC\_MONETARY=Chinese\_China.936;LC\_N

```
# 使用 ggplot2 绘制图表
ggplot(quarterly_data, aes(x = Quarter_Label, y = ave_viewer, group = 1)) +
geom_line(color = "red") +
labs(title = "2011 年至 2012 年期间季度平均收视率的折线图",
x = " 季度",
y = " 平均收视率") +
theme(axis.text.x = element_text(angle = 45, hjust = 1, size = 8),
panel.grid.major = element_blank(),
panel.grid.minor = element_blank(),
panel.background = element_blank())
```

### 2011年至2012年期间季度平均收视率的折线图



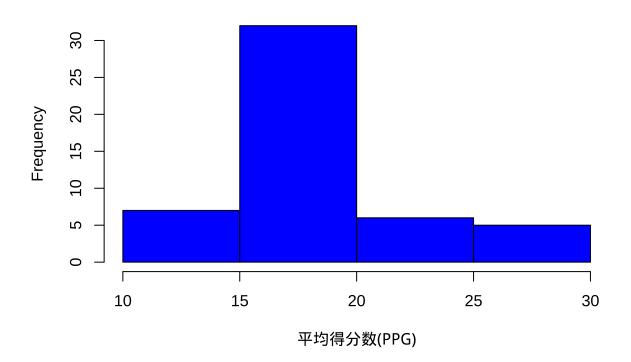
#问题 2:: NBAPlayerPts. (Attached Data: NBAPlayerPts)

```
# 加载文件
nba_score <- read.csv("data/NBAPlayerPts.csv")
# 问题 2.1
```

#### # a. 显示频率分布

hist(nba\_score\$PPG, breaks = seq(10, 30, by = 5), xlab = '平均得分数 (PPG)', main = '频率分布直方图'

## 频率分布直方图



```
# 查看并打印结果
```

#> [1] "频率分布"

```
print(hist_df)
```

**#>** [1] 7 32 6 5

```
# b. 显示相对频率分布
hist_freq <- hist(nba_score$PPG, breaks = seq(10, 30, by = 5),
plot = FALSE)
```

```
hist_freq$density <- hist_freq$counts / sum(hist_freq$counts) * 4

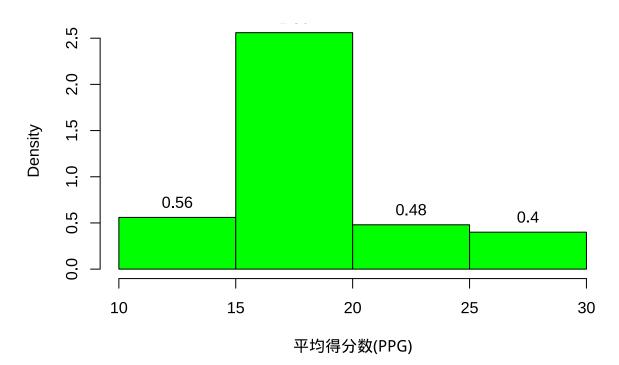
# 查看并打印结果
print('相对频率分布')
```

#> [1] "相对频率分布"

```
print(round(hist_freq$density, 2))
```

**#>** [1] 0.56 2.56 0.48 0.40

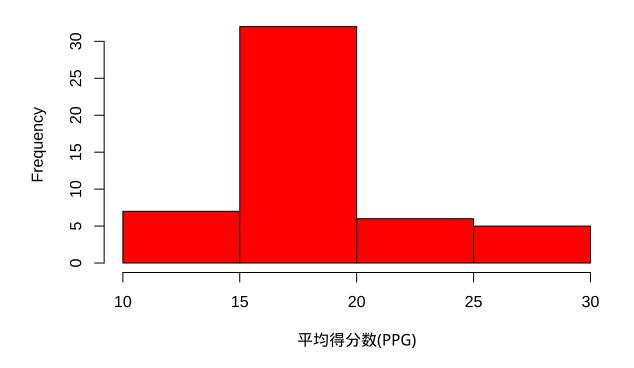
# 相对频率分布



# c. 显示累积百分比频率分布

xlab = '平均得分数 (PPG)', main = '平均得分数直方图', col = 'red')

## 平均得分数直方图



#> [1] "右偏态分布"

**#>** [1] 0.22

#> \$平均得分至少20分的比例

# 问题 3: 一名研究人员报告调查结果,指出平均值的标准误差为 20。总体标准差为 500。

```
#a. 调查样本有多少
# 已知平均误差和标准差
simga <- 500
SE <- 20
# 根据公式计算样本 n
n <- (simga/SE)^2
# 输出样本 n
print(paste(" 样本量为: ",n))
```

#> [1] "样本量为: 625"

```
#b. 计算人口在 ±25 内的概率
# 转化成标准正态分布
standard <- simga/sqrt(n)
z_low <- (-25)/standard
z_upr <- 25/standard
# 使用 pnorm 函数计算数值
probability <- pnorm(z_upr)-pnorm(z_low)
# 结果百分比转换
probability_percentage <- round(probability*100,1)
# 输出结果
print(paste(" 人口在 ±25 内概率为:",probability_percentage,"%"))
```

#> [1] "人口在±25内概率为: 78.9 %"

#问题 4: 青年专业杂志

```
# 导入数据
professional <- read.csv('data/Professional.csv')
#1. Develop appropriate descriptive statistics to summarize the data.
summary(professional)
```

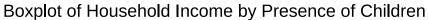
#>	Age		Gender		Real.Estate.Purchases		Value.of.Investments		
#>	Min.	:19.00	Length	:410	Length	1:410	Min.	:	0
#>	1st Qu.	:28.00	Class	:character	Class	:character	1st Qu	.:	18300
#>	Median	:30.00	Mode	:character	Mode	:character	Median	:	24800
#>	Mean	:30.11					Mean	:	28538

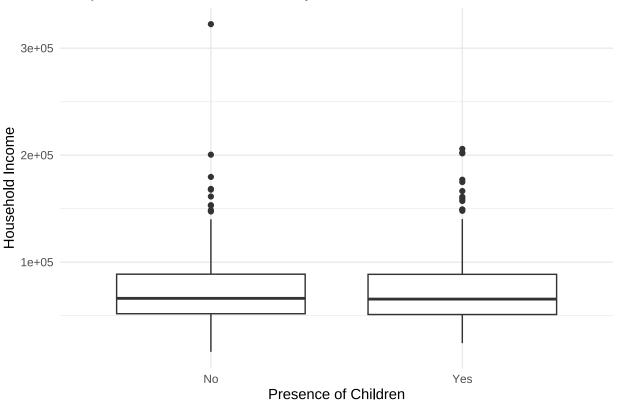
```
#> 3rd Qu.:33.00
                                                          3rd Qu.: 34275
#> Max.
          :42.00
                                                          Max.
                                                                :133400
#> Number.of.Transactions Broadband.Access
                                           Household. Income Have. Children
#> Min. : 0.000
                         Length:410
                                           Min. : 16200
                                                           Length:410
#> 1st Qu.: 4.000
                         Class : character
                                           1st Qu.: 51625 Class:character
#> Median : 6.000
                         Mode :character
                                           Median : 66050
                                                           Mode :character
#> Mean : 5.973
                                            Mean
                                                 : 74460
#> 3rd Qu.: 7.000
                                            3rd Qu.: 88775
#> Max. :21.000
                                           Max.
                                                  :322500
#2. Develop 95% confidence intervals for the mean age and household income of subscribers
# 计算年龄的平均值和置信区间
age_t <- t.test(professional$Age,conf.level = 0.95)$conf.int
# 结果保留两位小数
print(paste(" 年龄 95% 的置信区间为: [", round(age_t[1], 2), ", ", round(age_t[2], 2), "]"))
#> [1] "年龄95%的置信区间为: [29.72, 30.5]"
# 因原表格列名有 $ 符号,程序无法识别,现在进行名称替换
names <- names(professional)</pre>
names[7] <- "Household.Income"</pre>
colnames(professional) <- names</pre>
# 再计算家庭收入置信区间
income_t <- t.test(professional$Household.Income,conf.level = 0.95)$conf.int</pre>
print(paste("收入 95% 的置信区间为: [", round(income_t[1], 2), ", ", round(income_t[2], 2), "]"))
#> [1] "收入95%的置信区间为: [71079.26, 77839.77]"
#3.. Develop 95% confidence intervals for the proportion of subscribers who have broadband
# access at home and the proportion of subscribers who have children
# 总用户数
total_users <- 410
# 有宽带接入的用户数
broadband_users <- sum(grepl("Yes", professional$Broadband.Access))</pre>
# 有孩子的用户数
children_users <- sum(grepl("Yes", professional$Have.Children))</pre>
```

```
# 计算有宽带接入的用户比例的 95% 置信区间
ci_broadband <- prop.test(x = broadband_users, n = total_users)</pre>
# 计算有孩子的用户比例的 95% 置信区间
ci_children <- prop.test(x = children_users, n = total_users)</pre>
# 打印结果
cat("95% Confidence Interval for Broadband Access:\n")
#> 95% Confidence Interval for Broadband Access:
print(ci_broadband$conf.int)
#> [1] 0.5753252 0.6710862
#> attr(,"conf.level")
#> [1] 0.95
cat("\n95% Confidence Interval for Having Children:\n")
#>
#> 95% Confidence Interval for Having Children:
print(ci_children$conf.int)
#> [1] 0.4845521 0.5830908
#> attr(,"conf.level")
#> [1] 0.95
#4. Would Young Professional be a good advertising outlet for online brokers? Justify your
#conclusion with statistical data.
# 加载必要的库
library(dplyr)
#数据清洗-删除缺失值
professionals <- na.omit(professional)</pre>
# 定义年轻专业人士
young_professionals <- filter(professionals, Age < 35)
```

```
# 描述性统计分析
summary_stats <- young_professionals %>%
  summarise(
   Average_Investments = mean(Value.of.Investments, na.rm = TRUE),
   Average_Transactions = mean(Number.of.Transactions, na.rm = TRUE),
   Household_Income = mean(Household.Income, na.rm = TRUE)
  )
# 相关性分析
correlation <- cor(young_professionals$Value.of.Investments, young_professionals$Number.of.Transac
# 回归分析
model <- lm(Number.of.Transactions ~ Value.of.Investments + Household.Income, data = young_profess
#显示结果
summary(model)
#>
#> Call:
#> lm(formula = Number.of.Transactions ~ Value.of.Investments +
#>
      Household.Income, data = young_professionals)
#>
#> Residuals:
             1Q Median
     Min
                           3Q
#>
                                 Max
#> -6.236 -1.964 -0.408 1.230 14.057
#>
#> Coefficients:
                       Estimate Std. Error t value Pr(>|t|)
#>
#> (Intercept)
                       5.218e+00 4.650e-01 11.221
                                                      <2e-16 ***
#> Value.of.Investments 1.521e-05 9.880e-06
                                             1.539
                                                       0.125
                       3.938e-06 4.452e-06 0.885
#> Household.Income
                                                       0.377
#> ---
#> Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
#>
#> Residual standard error: 2.991 on 357 degrees of freedom
#> Multiple R-squared: 0.008684, Adjusted R-squared: 0.00313
#> F-statistic: 1.564 on 2 and 357 DF, p-value: 0.2108
```

```
# 结论: 截距项 (Intercept): 估计值为 5.218e+00, 对应的 t 值很大 (11.221), 且 p 值小于 2e-16, 说明截距项
# 投资金额变量 (Value.of.Investments): 估计值为 1.521e-05, t 值为 1.539, p 值为 0.125, 说明在给定的显著
# 家庭收入变量 (Household.Income): 估计值为 3.938e-06, t 值为 0.885, p 值为 0.377, 同样表明该变量对交易
# 整体模型的拟合优度方面, 多重 R 平方 (Multiple R-squared) 为 0.008684, 调整后的 R 平方 (Adjusted R-sq
#F 统计量为 1.564, 对应的 p 值为 0.2108, 进一步表明整个模型在统计上并不显著, 即所选取的自变量(投资金额利
#5. Would this magazine be a good place to advertise for companies selling educational software and
# 加载 ggplot2 包
library(ggplot2)
#确保数据框中的"是否有孩子"列是因子类型,以便于 ggplot 识别
professional$Have.Children <- as.factor(professional$Have.Children)</pre>
# 绘制箱线图, 比较有孩子家庭和所有家庭的家庭收入
ggplot(professional, aes(x = Have.Children, y = Household.Income)) +
 geom_boxplot() +
 labs(title = "Boxplot of Household Income by Presence of Children",
      x = "Presence of Children",
      y = "Household Income") +
 theme minimal()
```





# 结论:通过箱线图可以看出有孩子和没孩子家庭 House.income 水平差别不大。并不适合做儿童类广告。 #6. Comment on the types of articles you believe would be of interest to readers of Young

# 问题 5:

#Professional

```
#1.Conduct a hypothesis test for each sample at the .01 level of significance and determine what #action, if any, should be taken. Provide the p-value for each test.

# 导入数据
quality_data <- read.csv("data/Quality.csv")

# 定义显著性水平
alpha <- 0.01

# 计算样本均值和标准差
sample_means <- apply(quality_data, 1, mean)
sample_sds <- apply(quality_data, 1, sd)
```

```
# 总体标准差
sigma <- 0.21
n <- 30

# 进行假设检验
t_tests <- sapply(1:nrow(quality_data), function(i) {
  t_stat <- (sample_means[i] - 12) / (sigma / sqrt(n))
  p_value <- 2 * pt(abs(t_stat), df = n - 1, lower.tail = FALSE)
  list(t_stat = t_stat, p_value = p_value)
})

# 输出结果
t_tests
```

```
[,1]
                     [,2]
                                 [,3]
                                                        [,5]
#>
                                              [,4]
                                                                   [,6]
#> t_stat -5.868456
                      -8.541864 -7.107352
                                              -1.956152 0.7824608 -5.607636
#> p_value 2.28638e-06 2.07292e-09 8.055516e-08 0.06014044 0.4402866 4.696334e-06
                       [,8]
#>
          [,7]
                                 [,9]
                                            [,10]
                                                        [,11]
#> t_stat -4.368739
                       -2.477793 3.260253
                                                                    -1.564922
                                            -3.455869
                                                        3.651484
#> p_value 0.0001458471 0.0192882 0.002843649 0.001711572 0.001021295 0.1284495
#>
          [,13]
                                [,15]
                                                       [,17]
                     [,14]
                                            [,16]
                                                                  [,18]
#> t_stat 2.347382 -0.4564355 4.49915
                                                       -0.5216405 -5.738046
                                            1.890947
#> p_value 0.02594231 0.6514771 0.0001017738 0.06865983 0.6058821 3.275305e-06
#>
          [,19]
                     [,20]
                                 [,21]
                                            [,22]
                                                     [,23]
                                                                 Γ.24]
                               -0.1956152 2.412587 1.825742
#> t_stat 2.673408
                     -3.129843
                                                                 8.867889
#> p_value 0.01220001 0.003967029 0.8462756 0.02239019 0.07820332 9.360888e-10
#>
          [,25]
                    [,26]
                              [,27]
                                         [,28]
                                                   [,29]
                                                                [,30]
#> t_stat 1.369306 0.9128709 1.956152 -2.412587 5.085995
                                                                3.586279
#> p_value 0.1814154 0.3688376 0.06014044 0.02239019 1.997275e-05 0.001214172
```

#### #2 算每个样本的标准差

sample\_sds

```
#> [1] 0.22575798 0.27170756 0.23556669 0.18912077 0.11401754 0.19330460

#> [7] 0.18191115 0.20566964 0.19908122 0.14930394 0.04082483 0.24589971

#> [13] 0.14719601 0.33129795 0.21515498 0.18839232 0.11401754 0.03366502

#> [19] 0.19050372 0.16268579 0.29136175 0.13524669 0.15165751 0.10614456

#> [25] 0.22156639 0.09678154 0.15286159 0.05057997 0.21763884 0.14453950
```

```
# 判断假设是否合理
mean(sample_sds) # 计算样本标准差的平均值
#> [1] 0.1734486
# 计算控制限
upper_limit <- 12 + 3 * (sigma / sqrt(n))
lower_limit <- 12 - 3 * (sigma / sqrt(n))</pre>
#输出控制限
c(upper_limit, lower_limit)
#> [1] 12.11502 11.88498
#4.discuss the implications of changing the level of significance to a larger value. what mistake
#r error could increase if the level of significance is increased?
# 如果显著性水平增加,第一类错误(错误地拒绝正确的零假设)的风险会增加。
# 这意味着可能会更频繁地采取不必要的纠正措施, 导致成本增加和生产效率降低。
# 问题 6:
# 导入数据
data <- read.csv("data/Occupancy.csv")</pre>
#1.Estimate the proportion of units rented during the first week of March 2007 and the first week
#of March 2008
# 将原始数据转化为 0/1, 区分是否出租
data$Mar.07 <- ifelse(data$Mar.07=="Yes",1,0)</pre>
data$Mar.08 <- ifelse(data$Mar.08=="Yes",1,0)
# 计算样本大小
n <- nrow(data)</pre>
# 计算 2007 年 3 月第一周出租单位的比例
prop_2007 <- mean(data$Mar.07) # 假设 CSV 文件中的列名是 "March 2007"
# 计算 2008 年 3 月第一周出租单位的比例
prop_2008 <- mean(data$Mar.08) # 假设 CSV 文件中的列名是 "March 2008"
# 打印结果
cat("Proportion of units rented in Mar.07:", prop_2007, "\n")
```

#> Proportion of units rented in Mar.07: 0.35 cat("Proportion of units rented in Mar.08:", prop\_2008, "\n") #> Proportion of units rented in Mar.08: 0.35 #2. Provide a 95% confidence interval for the difference in proportions. # 计算比例差异的标准误差 se\_diff <- sqrt((prop\_2007 \* (1 - prop\_2007) / n) + (prop\_2008 \* (1 - prop\_2008) / n)) # 计算 95% 置信区间 ci\_diff <- c(prop\_2008 - prop\_2007 - 1.96 \* se\_diff, prop\_2008 - prop\_2007 + 1.96 \* se\_diff) # 打印结果 cat("95% Confidence Interval for the difference in proportions:", ci diff, "\n") #> 95% Confidence Interval for the difference in proportions: -0.09348604 0.09348604 #3.. On the basis of your findings, does it appear March rental rates for 2008 will be up #from those a year earlier? # 判断置信区间是否完全大于 O if (ci diff[1] > 0) { cat(" 表明 08 年 3 月租金会同比上升.\n") } else { cat(" 没有明显证据证明 08 年 3 月租金会同比上升.\n") #> 没有明显证据证明08年3月租金会同比上升. # 问题 7:Question #7: Air Force Training Program # 导入数据 train <- read.csv("data/Training.csv")</pre> #1.. use appropriate descriptive statistics to summarize the training time data for each method. #what similarities or differences do you observe from the sample data? # 描述性统计 summary\_current <- summary(train\$Current)</pre> summary\_proposed <- summary(train\$Proposed)</pre>

```
# 打印结果
cat(" 当前方法的描述性统计:\n")
#> 当前方法的描述性统计:
print(summary_current)
#>
     Min. 1st Qu.
                   Median
                             Mean 3rd Qu.
                                             Max.
            72.00
#>
     65.00
                    76.00
                            75.07
                                    78.00
                                            84.00
cat(" 提议方法的描述性统计:\n")
#> 提议方法的描述性统计:
print(summary_proposed)
     Min. 1st Qu. Median
                            Mean 3rd Qu.
#>
                                             Max.
     69.00
           74.00
                    76.00
                            75.43
                                    77.00
                                            82.00
#>
#2. Comment on any difference between the population means for the two methods. Discuss
# your findings.
# t 检验
t_test_result <- t.test(train$Current, train$Proposed, var.equal = TRUE)</pre>
print(t_test_result)
#>
   Two Sample t-test
#>
#>
#> data: train$Current and train$Proposed
\#> t = -0.60268, df = 120, p-value = 0.5479
#> alternative hypothesis: true difference in means is not equal to 0
#> 95 percent confidence interval:
#> -1.5454793 0.8241679
#> sample estimates:
#> mean of x mean of y
#> 75.06557 75.42623
```

```
#3.c. compute the standard deviation and variance for each training method. conduct a hypothesis
#test about the equality of population variances for the two training methods. Discuss your
#findings
# 计算标准差和方差
sd current <- sd(train$Current)</pre>
var_current <- var(train$Current)</pre>
sd_proposed <- sd(train$Proposed)</pre>
var_proposed <- var(train$Proposed)</pre>
# 方差齐性检验
var_test_result <- var.test(train$Current, train$Proposed)</pre>
print(var_test_result)
#>
#> F test to compare two variances
#>
#> data: train$Current and train$Proposed
\#F = 2.4773, num df = 60, denom df = 60, p-value = 0.000578
#> alternative hypothesis: true ratio of variances is not equal to 1
#> 95 percent confidence interval:
#> 1.486267 4.129135
#> sample estimates:
#> ratio of variances
             2.477296
#>
#4. what conclusion can you reach about any differences between the two methods? what is your
#recommendation? explain
# 结论: 两种方法的均值没有显著差异,但方差存在显著差异,表明提议方法在训练时间上更加一致。
```

#on the training program to be used in the future?
# 鉴于两种方法的均值相似,但提议方法的方差较小,可能更值得考虑采用提议方法,因为它可能提供更一致的训练体验

#5.can you suggest other data or testing that might be desirable before making a final decision

#问题 8:The Toyota Camry is one of the best-selling cars in North America.

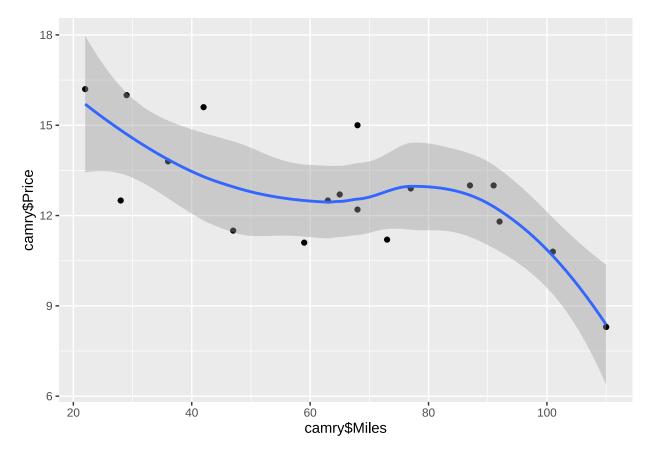
```
# 加载数据

camry <- read.csv("data/Camry.csv")

#1.a. Develop a scatter diagram with the car mileage on the horizontal axis and the price on the #vertical axis.

# 1.a. 绘制散点图
```

```
ggplot(camry, aes(x = camry$Miles, y = camry$Price)) +
geom_point() + #添加散点图
geom_smooth() #添加默认的平滑拟合线
```



```
#2.b. what does the scatter diagram developed in part (a) indicate about the relationship between #the two variables?
# 答: 从散点图中,我们可以看出里程和价格之间存在负相关关系。随着里程的增加,价格呈下降趋势
#3.c. Develop the estimated regression equation that could be used to predict the price ($1000s)
#given the miles (1000s).
# 3.c. 估计回归方程
model <- lm(camry$Price ~ camry$Miles, data=camry)
summary(model)
```

```
#>
#> Call:
#> lm(formula = camry$Price ~ camry$Miles, data = camry)
#>
```

```
#> Residuals:
#>
       Min
                 1Q
                      Median
                                  3Q
                                          Max
#> -2.32408 -1.34194  0.05055  1.12898  2.52687
#>
#> Coefficients:
              Estimate Std. Error t value Pr(>|t|)
#>
                         0.94876 17.359 2.99e-12 ***
#> (Intercept) 16.46976
#> camry$Miles -0.05877
                         0.01319 -4.455 0.000348 ***
#> ---
#> Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
#>
#> Residual standard error: 1.541 on 17 degrees of freedom
#> Multiple R-squared: 0.5387, Adjusted R-squared: 0.5115
#> F-statistic: 19.85 on 1 and 17 DF, p-value: 0.0003475
#4.d. Test for a significant relationship at the .05 level of significance.
# 答: 从回归方程的估计结果中, 我们可以看到 Miles 的 p 值为 0.000348, 远小于 0.05, 因此在 0.05 的显著性力
#Miles 对 Price 有显著的影响。
#5.e. Did the estimated regression equation provide a good fit? Explain.
# 答: R 平方值 0.5387, 调整后的 R 平方值为 0.5115, 这表明回归方程对数据的拟合度较好, 可以解释 51.15% 的
#6.f. Provide an interpretation for the slope of the estimated regression equation.
# 答: 斜率-0.05877 表示每增加 1000 英里的里程,价格平均下降 0.05877 千美元。
#7.g. Suppose that you are considering purchasing a previously owned 2007 Camry that has been
#driven 60,000 miles. Using the estimated regression equation developed in part (c), predict the
#price for this car. Is this the price you would offer the seller
# 获取模型的系数
coefficients <- coef(model)</pre>
intercept <- coefficients[1]</pre>
slope <- coefficients[2]</pre>
# 计算预测价格
predicted_price <- intercept + slope * 60</pre>
predicted_price
```

#> (Intercept)

**#>** 12.94332

```
predicted_price_2 <- round(predicted_price, 2)
paste(" 预测价格 $",predicted_price_2," 千元")
```

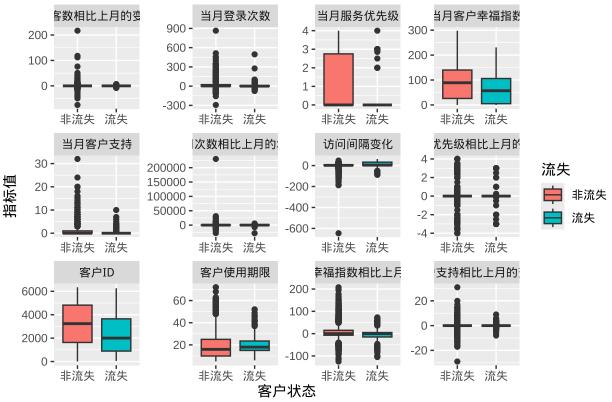
#> [1] "预测价格\$ 12.94 千元"

# 问题 9: 附件 WE.xlsx 是某提供 站服务的 Internet 服务商的客户数据。数据包含了 6347 名客 # 户在 11 个指标上的表现。其中"流失"指标中 0 表示流失,"1"表示不流失,其他指标含义看变量命 # 名

```
#0. 导入数据
library(readxl)
data <- read_excel("data/WE.xlsx")
#1a. 通过可视化探索流失客户与□流失客户的□为特点(或特点对□), 你能发现流失与□流失客
# 户□为在哪些指标有可能存在显著不同?
data_long <- data %>%
  pivot_longer(cols = -流失, names_to = " 指标", values_to = " 值") %>%
  mutate(流失 = factor(流失, labels = c(" 非流失", " 流失")))

ggplot(data_long, aes(x = 流失, y = 值, fill = 流失)) +
  geom_boxplot() +
  facet_wrap(~指标, scales = "free") +
  labs(title = " 流失与非流失客户行为特点比较", x = " 客户状态", y = " 指标值")
```

### 流失与非流失客户行为特点比较



```
#2b. 通过均值□较的□式验证上述不同是否显著。
# 计算均值并进行 t 检验

t_tests <- data %>%
    pivot_longer(cols = -流失, names_to = " 指标", values_to = " 值") %>%
    group_by(指标) %>%
    do({
        t_test <- t.test(.$值 [.$流失 == 0], .$值 [.$流失 == 1])
        data.frame(指标 = unique(.$指标), 非流失_mean = mean(.$值 [.$流失 == 0], na.rm = TRUE), 流失_mea
}) %>%
    ungroup()

# 显示 t 检验结果
t_tests
```

#> # A tibble: 12 x 4

#>	2	客户ID	3219.	2330.	5.98e-20
#>	3	客户使用期限	18.8	20.4	3.06e- 3
#>	4	客户幸福指数相比上月变化	5.53	-3.74	1.57e- 8
#>	5	客户支持相比上月的变化	-0.00930	0.0372	5.28e- 1
#>	6	当月客户幸福指数	88.6	63.3	2.10e-13
#>	7	当月客户支持	0.724	0.372	6.28e- 8
#>	8	当月服务优先级	0.830	0.500	4.38e- 7
#>	9	当月登录次数	16.1	8.06	4.04e- 4
#>	10	服务优先级相比上月的变化	0.0327	-0.0167	5.22e- 1
#>	11	访问次数相比上月的增加	107.	-95.8	5.63e- 2
#>	12	访问间隔变化	3.51	8.49	5.22e- 5

### print(t\_tests)

#> # A tibble: 12 x 4

#>		指标	非流失_mean	流失_mean	p_value
#>		<chr></chr>	<dbl></dbl>	<dbl></dbl>	<dbl></dbl>
#>	1	博客数相比上月的变化	0.171	-0.102	1.16e- 2
#>	2	客户ID	3219.	2330.	5.98e-20
#>	3	客户使用期限	18.8	20.4	3.06e- 3
#>	4	客户幸福指数相比上月变化	5.53	-3.74	1.57e- 8
#>	5	客户支持相比上月的变化	-0.00930	0.0372	5.28e- 1
#>	6	当月客户幸福指数	88.6	63.3	2.10e-13
#>	7	当月客户支持	0.724	0.372	6.28e- 8
#>	8	当月服务优先级	0.830	0.500	4.38e- 7
#>	9	当月登录次数	16.1	8.06	4.04e- 4
#>	10	服务优先级相比上月的变化	0.0327	-0.0167	5.22e- 1
#>	11	访问次数相比上月的增加	107.	-95.8	5.63e- 2
#>	12	访问间隔变化	3.51	8.49	5.22e- 5

#3.c. 以"流失"为因变量,其他你认为重要的变量为□变量(提示: a、b 两步的发现),建□回归□ # 程对是否流失进□预测。

model <- glm(流失 ~ 客户 ID + 当月客户幸福指数 + 客户幸福指数相比上月变化 + 当月客户支持 + 当月服务优势

### # 显示模型摘要

### summary(model)

#>

#> Call:

```
#> glm(formula = 流失 ~ 客户ID + 当月客户幸福指数 + 客户幸福指数相比上月变化 +
      当月客户支持 + 当月服务优先级, family = binomial, data = data)
#>
#> Coefficients:
#>
                          Estimate Std. Error z value Pr(>|z|)
                        -1.211e+00 1.359e-01 -8.912 <2e-16 ***
#> (Intercept)
#> 客户ID
                        -3.539e-04 3.366e-05 -10.516 <2e-16 ***
#> 当月客户幸福指数
                        -9.305e-03 1.125e-03 -8.267 <2e-16 ***
#> 客户幸福指数相比上月变化 -4.194e-03 2.285e-03 -1.835 0.0665 .
#> 当月客户支持
                        6.730e-03 6.822e-02 0.099 0.9214
#> 当月服务优先级
                      -3.799e-02 7.307e-02 -0.520 0.6031
#> ---
#> Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
#>
#> (Dispersion parameter for binomial family taken to be 1)
#>
#>
      Null deviance: 2553.1 on 6346 degrees of freedom
#> Residual deviance: 2371.3 on 6341 degrees of freedom
#> AIC: 2383.3
#>
#> Number of Fisher Scoring iterations: 6
#4.a. 根据上□步预测的结果,对尚未流失 (流失 =0) 的客户进□流失可能性排序,并给出流失可能
 # 性最□的前 100 名□户 ID 列表。
# 筛选出尚未流失的客户
data_non_churn <- data[data$流失 == 0,]
# 预测尚未流失的客户流失可能性
predictions <- predict(model, newdata = data_non_churn, type = "response")</pre>
# 将预测结果添加到筛选后的数据框中
data_non_churn$predictions <- predictions</pre>
# 对尚未流失的客户进行排序
data_non_churn_sorted <- data_non_churn[order(-data_non_churn$predictions), ]
# 显示流失可能性最大的前 100 名用户 ID
top100_users <- head(data_non_churn_sorted$客户 ID, 100)
print(top100_users)
```

[1] 1 271 14 #> 109 76 57 318 305 240 183 3 18 21 110 59 121 146 #> [16] 51 703 123 101 104 106 228 119 425 55 137 154 165 [31] #> 415 171 407 190 246 212 142 244 254 68 272 278 279 95 61 #> [46] 572 346 1141 641 374 376 704 400 75 413 416 1181 423 427 89 440 798 444 475 839 488 #> [61] 69 64 622 526 508 882 203 551 207 [76] 210 570 583 62 777 846 604 1574 623 625 141 1971 128 645 651 #> [91] #> 563 678 689 302 42 585 871 1520 350 1010