

## Foxit PhantomPDF

### 1. What is Foxit PhantomPDF?

Foxit PhantomPDF is a product line, including *Standard* and *Business*. Foxit PhantomPDF *Standard* is ideal for any size businesses, you can get more information from

[http://www.foxitsoftware.com/PDF\\_Editor/](http://www.foxitsoftware.com/PDF_Editor/)

Foxit PhantomPDF *Business* is robust for the needs of businesses, you can get more information from

[http://www.foxitsoftware.com/Secure\\_PDF\\_Security/](http://www.foxitsoftware.com/Secure_PDF_Security/)

### 2. How long can I try Foxit PhantomPDF for free? What will happen after the expiration of the trial?

You can try Foxit PhantomPDF 30 days for free. After your free trial, Foxit PhantomPDF will no longer launch. To use Foxit PhantomPDF after the free trial you have to purchase from Foxit and activate your copy of Foxit PhantomPDF.

### 3. Why you bundle IFilter with Foxit PhantomPDF?

Foxit's PDF IFilter provides super-fast indexing allowing users to index a large amount of PDF documents and then quickly find desired documents by specifying search criteria. Built on Microsoft®'s IFilter indexing interface, Foxit PDF IFilter extracts data from PDF documents and returns the index results to search engine software. We want to extend these benefits to Foxit PhantomPDF users.

### 4. How to rebuild index for Foxit PDF IFilter?

After installing Foxit PDF IFilter desktop version, you must rebuild the index data for I filter to work. For Windows 7 and Windows Vista

Select Start -> Control Panel -> Indexing Option. In the window, click Modify to select the indexing locations and then start the indexing task automatically.

If you do not want to change the indexing locations, please select Advance -> Index Settings -> Rebuild to rebuild index data.

For Windows XP

Right click the indexing icon in the windows taskbar -> choose Windows Desktop Search Options -> click Modify to select the indexing locations and then it will start the indexing task automatically.

If you do not want to change the indexing locations, please right click the indexing icon in the windows taskbar -> choose Index Now to rebuild index data.

### 5. I delete annotations and pages in the document, how can I reduce the file size?

The data of the annotations and pages is still saved in the document; you can reduce the file size from either way below:

FILE -> PDF Optimizer -> Setting Options -> Save as

FILE -> Reduce File Size -> Save as

### 6. How to integrate the license key file when installing Foxit PhantomPDF from command line or GPO deployment?

We can use .mst file to load the license key file when installing Foxit PhantomPDF silently or deploying it with GPO. Please follow the steps below:

- a. Download the .zip file from  
[http://cdn04.foxitsoftware.com/pub/foxit/special/GenMSTScript\\_20120709.zip](http://cdn04.foxitsoftware.com/pub/foxit/special/GenMSTScript_20120709.zip)  
 Extract the files into any directory. Note: it is suggested not to extract in the system folder to avoid issues caused by permissions.
- b. Save the license key file and installer in the same folder.
- c. Drag the installer into gen.bat from the .zip file you extracted. It will generate a .mst file with the same name as the installer's in the folder.

How to use the MST file:

- d. Normal Installation  
 Add an additional parameter TRANSFORMS="xxx.mst" when installing from command line.  
 e.g. `msiexec /i "xxx.msi" TRANSFORMS="xxx.mst"`
- e. GPO Deployment  
 Add an additional parameter TRANSFORMS="xxx.mst" when extracting the data from .msi package with "/a".  
 e.g. `msiexec /a "xxx.msi" TRANSFORMS="xxx.mst"`  
 You can find the license key file in the directory after extracting. Select the "Advanced" option when choosing the deployment method (please do not choose "Published" or "Assigned"). And then select your .mst file from the "Modification" tab.  
 The optional way to activate PhantomPDF from command line is including "KEYPATH" as a parameter. The "KEYPATH" specify a license key file and save it to the PhantomPDF installation folder.  
 e.g. Use the license key file saved in disk C to activate the application when running the setup.  
`msiexec /i "Foxit PhantomPDF.msi" KEYPATH="C:\fpmkey.txt"`

## 7. How to deploy localized Foxit PhantomPDF via GPO deployment?

Please get the guides from the links below. There are several localized versions of the guide:

English Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_English\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_English_Manual.pdf)

German Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_German\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_German_Manual.pdf)

French Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_French\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_French_Manual.pdf)

Spanish Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_Spanish\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_Spanish_Manual.pdf)

Russian Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_Russian\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_Russian_Manual.pdf)

Portuguese Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_Portuguese\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_Portuguese_Manual.pdf)

Italian Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_Italian\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_Italian_Manual.pdf)

Dutch Version:

[http://cdn01.foxitsoftware.com/pub/foxit/manual/en\\_us/FoxitPhantomPDFGPO\\_Dutch\\_Manual.pdf](http://cdn01.foxitsoftware.com/pub/foxit/manual/en_us/FoxitPhantomPDFGPO_Dutch_Manual.pdf)

**8. How do I upgrade from Foxit PhantomPDF 5.x to the latest version?**

Current paid and registered customers will receive an e-mail from Foxit Software Incorporated explaining the upgrade process. You can get the download link from the mail.

**9. Is there a cost associated with this upgrade?**

Yes. If you want to upgrade to Foxit PhantomPDF standard/business 6.0, please go to <http://www.foxitsoftware.com/shopping/upgrade.php> to get detailed upgrade price.

**10. Why do I need to upgrade to version 6.0? Any new features added?**

In Foxit PhantomPDF 6.0, we added exciting new features and functionalities along with performance optimization, fixed some bugs which will improve your user experience. You can get more information from [http://www.foxitsoftware.com/PDF\\_Editor/](http://www.foxitsoftware.com/PDF_Editor/) for Foxit PhantomPDF Standard and from [http://www.foxitsoftware.com/Secure\\_PDF\\_Security](http://www.foxitsoftware.com/Secure_PDF_Security) for Foxit PhantomPDF Business.

**11. How to determine which Foxit PhantomPDF solution is right for me?**

You can refer to feature comparison sheet of Foxit PhantomPDF solution family from <http://www.foxitsoftware.com/products/phantomPDF/comparison.php>.

**12. How can I know which Foxit PhantomPDF edition I'm using? I think I have an activated copy of Foxit PhantomPDF, how can I find my license information?**

You can get the edition information from Help -> About Foxit PhantomPDF. If you have activated it, you can locate your license information here too.

**13. How come Foxit PhantomPDF is so much faster than other companies' tools?**

Foxit PhantomPDF is built on the award winning PDF rendering technology inside of Foxit Reader, allowing you to view any PDF document at faster speeds with greater fidelity regardless of source.

**14. How can I install Foxit PhantomPDF with command-lines?**

Please [click](#) here to download Foxit PhantomPDF user manual and open the attached Quick Installation Guide. You can find the instructions on "Command-line Installation".

**15. Can I change toolbar mode?**

Yes. Foxit PhantomPDF has two toolbar modes. One is ribbon mode, the other is classic mode. You can change the toolbar mode in the application window depending on your current mode:

- (In Ribbon Mode) Ribbon Mode -> Classic Toolbar Mode:  
FILE > Change Toolbar Mode, or HELP > Change Toolbar Mode.
- (In Classic Mode) Classic Toolbar Mode -> Ribbon Mode:  
View > UI Options > Change Toolbar Mode.

**16. How can I get high recognition rate when I recognize text using OCR?**

To get the highest possible recognition rate, make sure you select the desired OCR engine rate

within the list provided when selecting the OCR Engine Box. For example, if the PDF you want to recognize includes French, you should choose French as your OCR engine language.

**17. How can I export the most text as possible when I export PDF to office or html?**

Click Settings in the "Save as" dialog box when exporting. Click Setting Language in the "Save as doc" setting, and chooses the language that will be used for exporting.

**18. When I create PDF in a Citrix environment and save it, the created file is corrupted. How can I fix it?**

Go to Start menu -> Control Panel -> Hardware and Sound -> Devices and Printers, and right click on Foxit PhantomPDF Printer. Choose Printer properties -> Advanced -> uncheck Enable advanced printing features, and click OK.

**19. When I am uninstalling Foxit PhantomPDF, my desktop becomes blank sometimes. How can fix it?**

It's because that the explorer.exe is closed during uninstalling but do not be restarted after the uninstalling. Press Ctrl + Alt + Del, and choose Start Task Manager -> File -> New Task -> Input "explorer.exe" in the new task field -> click OK. Then your desktop should appear again.

**20. How can I get Foxit PhantomPDF? How can I check out the latest version?**

You can always check out the latest version from Foxit PhantomPDF webpage [http://www.foxitsoftware.com/PDF\\_Editor/](http://www.foxitsoftware.com/PDF_Editor/) for Foxit PhantomPDF Standard and [http://www.foxitsoftware.com/Secure\\_PDF\\_Security/](http://www.foxitsoftware.com/Secure_PDF_Security/) for Foxit PhantomPDF Business.

**21. Where can I check the version History of Foxit PhantomPDF (Older Version)?**

Foxit is dedicated to improving the performance of Phantom PDF Suite and providing users with best experience in viewing, editing, creating, organizing and securing PDF documents. Please click [here](#) to learn more about the version history.

**22. Does Foxit PhantomPDF meet Section 508 compliance standards? Where can I get the Voluntary Product Accessibility Template for Foxit PhantomPDF (Older Version)?**

Yes. Voluntary Product Accessibility Template (VPAT), developed by the Information Technology Industry Council, is standardized form that assists Federal contracting officials in making preliminary assessments regarding the availability of a given product and service with features that support accessibility. Click [here](#) to check the VPAT for Foxit PhantomPDF.

**23. Does Foxit PhantomPDF support upgrade through SCUP catalog across the organization?**

Yes. From version 6.2, Foxit introduced support to import and deploy all Phantom updates through Microsoft's System Center Updates Publish (SCUP). Please click [here](#) to download the SCUP catalog.