

helpDelivered

Bringing together volunteers and people in need with one simple request/response platform

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Agenda

- What are we trying to solve, why and for whom?
- How do we know this is a real problem?
- How are we solving this problem?
- What have we done so far to create the solution and reach our users?
- What we need from the community now to help with the progress?

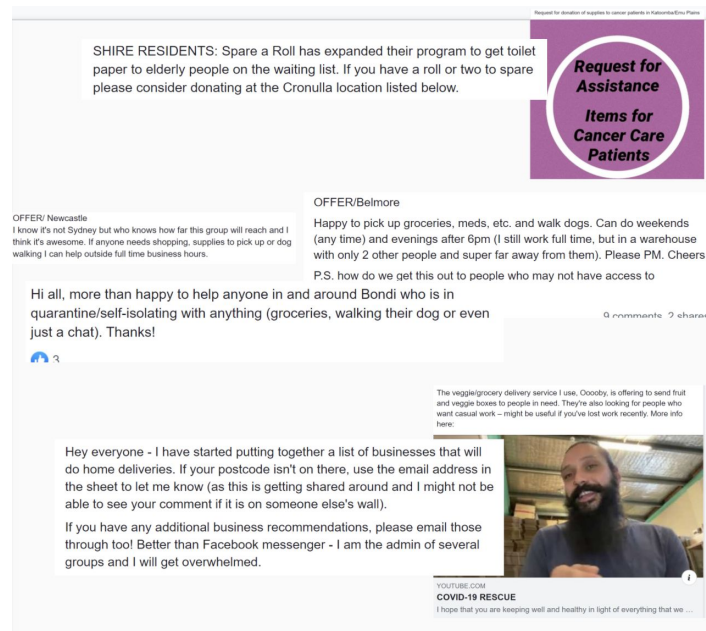


What were we trying to solve

There are thousands of people needing help

Thousands of people wanting to help

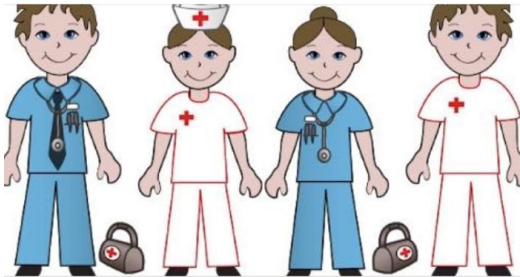
And existing solutions (e.g facebook) are breaking



How do we know it's a real problem

The Facebook group for Adopt a Healthcare Worker shut down over the weekend!

- Too many requests, uncertain if they've been responded to, volunteers not sure where people needing help are.



Adopt a Healthcare Worker >

Covid-19 inner west Sydney mutual aid Facebook Group

Activity

24 

New posts today
1,107 in the last 30 days

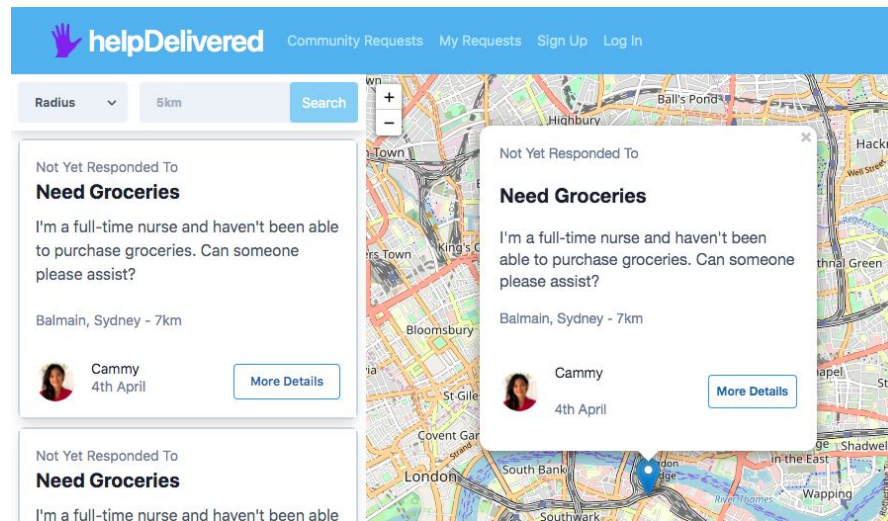
4,870 

Members
+4,870 in the last 30 days

How are we solving this problem

Super easy-to-use platform to request and respond to help.

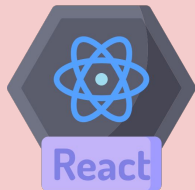
Our unfair advantage (relative to facebook groups) is our **location awareness** (easy to find opportunities to help or get help near you) and our **tracking of status**



Technical solution

MVP - website with user log-in, and the ability to create, find, and respond to requests through a map

Frontend



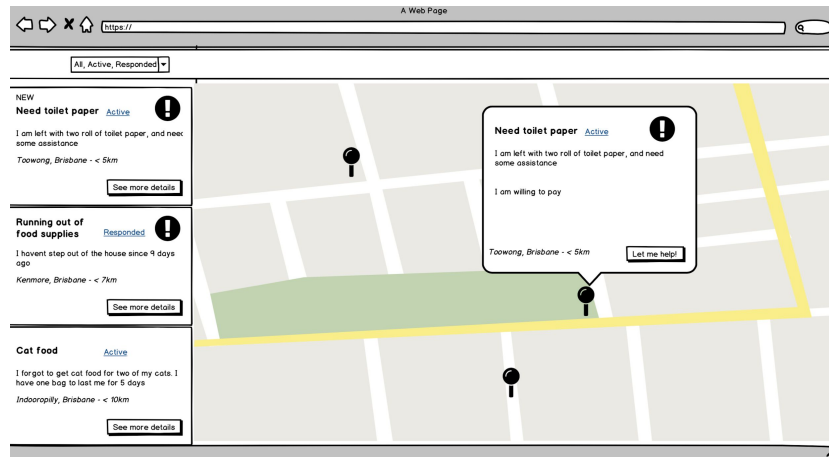
Backend



Database



Maps



What have we done so far

Create solution

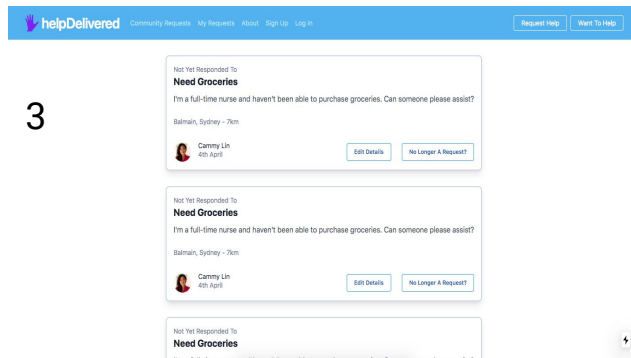
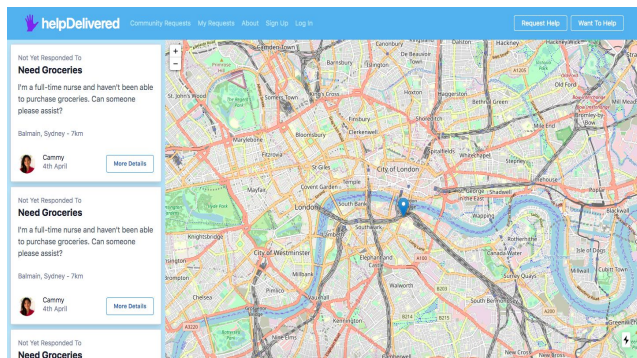
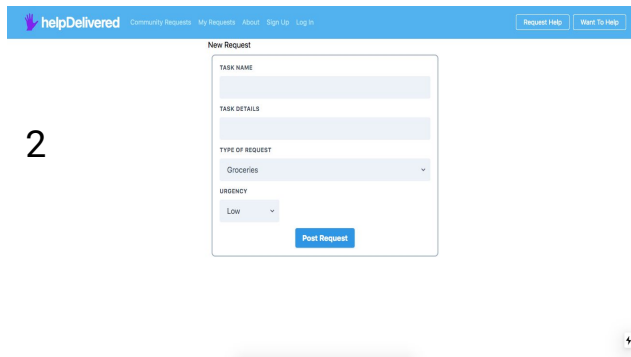
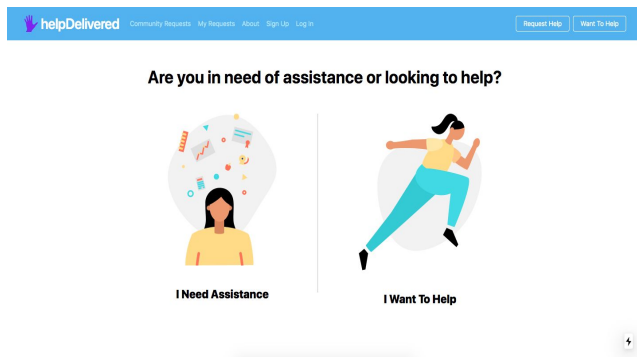


Reach users

- Desktop research of facebook groups
- Definition of user personas
- User interviews with volunteer and requestor persona



Live Site



What do we need

Community feedback from requesters and volunteers

- Warm introductions to facebook group moderators would be fantastic!

Some development support to finish our MVP

Hosting

IF YOU CAN HELP DEVELOP, TEST, OR CAN INTRODUCE US, LET US KNOW

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Team

Mitch

Geoff

Chris

Aidil

Tate





Thankyou!