

Chapter 1

Implementation, Integration and Test Plan

The following table represents the main features of the system-to-be, along with the relative importance that it has for the customer and the difficulty of implementing it. Of course, the Implementation, Integration and Testing process will be based on this evaluation.

Feature	Importance for the customer	Difficulty of implementation
Sign up and login	Low	Low
<i>User report</i> generation	High	High
Own reports visualization	Medium	Low
<i>Public statistics</i> visualization	Medium	Medium
<i>Ticket feedback</i> generation	High	Low
<i>Detailed statistics</i> visualization	Medium	Medium
<i>Possible interentions</i> visualization	Medium	High

1.1 Development Process

1.2 Implementation

1.2.1 Implementation Plan

1.2.2 Implementation Choices

1.3 Integration

1.3.1 Elements to be Integrated

1.3.2 Integration Sequence

1.4 Test Plan

1.4.1 Unit Testing

1.4.2 Integration Testing