



VENTURE X

Venture X Card | Visa Infinite ending in 7321
Jan 20, 2025 - Feb 16, 2025 | 28 days in Billing Cycle

Payment Information

Payment Due Date
Mar 13, 2025

For online and phone payments, the deadline is 8pm ET.

New Balance
\$2,121.49Minimum Payment Due
\$25.00**LATE PAYMENT WARNING:** If we do not receive your minimum payment by your due date, you may have to pay a late fee of up to \$40.00.**MINIMUM PAYMENT WARNING:** Even if you make no more charges with this card, if you make only the minimum payment each month we estimate you will never pay off the balance shown on this statement because your payment will be less than the interest charged each month.

If you make more than the minimum payment each period, you will pay less in interest and pay off your balance sooner. For example, if you instead paid \$88.00 per month, you would pay off the balance shown on this statement in around 3 years.

If you would like information about credit counseling services, call 888-326-8055.

Account Summary

Previous Balance	\$3,199.49
Payments	- \$3,199.49
Other Credits	- \$6.41
Transactions	+ \$2,127.90
Cash Advances	+ \$0.00
Fees Charged	+ \$0.00
Interest Charged	+ \$0.00
New Balance	= \$2,121.49
Credit Limit	\$17,500.00
Available Credit (as of Feb 16, 2025)	\$15,378.51
Cash Advance Credit Limit	\$3,000.00
Available Credit for Cash Advances	\$3,000.00

Rewards Summary

Rewards as of: 02/15/2025

Rewards Balance
345,535Track and redeem your rewards with our mobile app or on capitalone.com**Previous Balance**

341,455

Earned This Period

4,080

Redeemed this period

0

Account Notifications

Please check page 4 of this statement for your Account Notifications.

Pay or manage your account at capitalone.com

Customer Service: 800-227-4825

See reverse for Important Information



VENTURE X

MINGLING CHENG
1333 LAWSON LN
MC LEAN, VA 22101-3639Save time, stay informed.
Discover new features with
the Capital One Mobile app.

Scan this QR Code with your phone's camera to download the top-rated Capital One Mobile app.

Payment Due Date: **Mar 13, 2025**

Account ending in 7321

New Balance	Minimum Payment Due	Amount Enclosed
\$2,121.49	\$25.00	\$ _____

Please send us this portion of your statement and only one check (or one money order) payable to Capital One to ensure your payment is processed promptly. Allow at least seven business days for delivery.

Capital One
P.O. Box 71087
Charlotte NC 28272-1087

1 4147097977327321 16 2121493199490025002

How can I Avoid Paying Interest Charges? If you pay your New Balance in full by the due date **each month**, we will not charge interest on new transactions that post to the purchase balance. If you have been paying in full **without** Interest Charges, but fail to pay your next New Balance in full, we will charge interest on the unpaid balance. Interest Charges on Cash Advances and Special Transfers start on the transaction date. Promotional offers may allow you to pay less than the total New Balance and avoid paying interest on new transactions that post to your purchase balance. See the front of your statement for additional information.

How is the Interest Charge Determined? Interest Charges accrue from the date of the transaction, date the transaction is processed or the first day of the Billing Cycle. Interest accrues daily on every unpaid amount until it is paid in full. Interest accrued during a Billing Cycle posts to your account at the end of the Billing cycle and appears on your next statement. You may owe Interest Charges even if you pay the entire New Balance one month, but did not do so the prior month. Once you start accruing Interest Charges, you generally must pay your New Balance in full two consecutive Billing Cycles before Interest Charges stop being posted to your Statement. Interest Charges are added to the corresponding segment of your account.

Do you assess a Minimum Interest Charge? We may assess a minimum Interest Charge of \$0.00 for each Billing Cycle if your account is subject to an Interest Charge.

How do you Calculate the Interest Charge? We use a method called Average Daily Balance (including new transactions).

1. First, for each segment we take the beginning balance each day and add in new transactions and the periodic Interest Charge on the previous day's balance. Then we subtract any payments and credits for that segment as of that day. The result is the daily balance for each segment. However, if your previous statement balance was zero or a credit amount, new transactions which post to your purchase segment are not added to the daily balance.

2. Next, for each segment, we add the daily balances together and divide the sum by the number of days in the Billing Cycle. The result is the Average Daily Balance for each segment.

3. At the end of each Billing Cycle, we multiply your Average Daily Balance for each segment by the daily periodic rate (APR divided by 365) for that segment, and then we multiply the result by the number of days in the Billing Cycle. We add the Interest Charges for all segments together. The result is your total Interest Charge for the Billing Cycle.

The Average Daily Balance is referred to as the Balance Subject to Interest Rate in the Interest Charge Calculation section of this Statement.

NOTE: Due to rounding or a minimum Interest Charge, this calculation may vary slightly from the Interest Charge actually assessed.

How can I Avoid Membership Fees? If a Renewal Notice is printed on this statement, you may avoid paying an annual membership Fee by contacting Customer Service fewer than 40 days after the annual membership Fee was assessed to request that we close your account. To avoid paying a monthly membership Fee, close your account and we will stop assessing your monthly membership Fee.

How can I Close My Account? You can contact Customer Service anytime to request that we close your account.

How do you Process Payments? When you make a payment, you authorize us to initiate an ACH or electronic payment that will be debited from your bank account or other related account. When you provide a check or check information to make a payment, you authorize us to use information from the check to make a one-time ACH or other electronic transfer from your bank account. We may also process it as a check transaction. Funds may be withdrawn from your bank account as soon as the same day we process your payment.

How do you Apply My Payment? We generally apply payments up to your Minimum Payment first to the balance with the lowest APR (including 0% APR), and then to balances with higher APRs. We apply any part of your payment exceeding your Minimum Payment to the balance with the highest APR, and then to balances with lower APRs.

Billing Rights Summary (Does not Apply to Small Business Accounts)

What To Do If You Think You Find A Mistake On Your Statement: If you think there is an error on your statement, write to us at:

P.O. Box 30285, Salt Lake City, UT 84130-0285.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us or notify us electronically, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. We will notify you in writing within 30 days of our receipt of your letter. While we investigate whether or not there has been an error, the following are true:
 - We cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 - While you do not have to pay the amount in question until we send you a notice about the outcome of our investigation, you are responsible for the remainder of your balance.
 - We can apply any unpaid amount against your credit limit. Within 90 days of our receipt of your letter, we will send you a written notice explaining either that we corrected the error (to appear on your next statement) or the reasons we believe the bill is correct.

Your Rights If You Are Dissatisfied With Your Purchase: If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, the following must be true:

- 1) You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify; and
- 2) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: P.O. Box 30285, Salt Lake City, UT 84130-0285. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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ETC-08 07/13/2023



Pay online at capitalone.com



Pay using the Capital One mobile app



Customer Service 800-227-4825

Changing your mailing address?

You can change your address by signing into your account online or by calling Customer Service.

Any written request on this form will not be honored.

How do I Make Payments? You may make your payment in several ways:

1. Online Banking by logging into your account;
2. Capital One Mobile Banking app for approved electronic devices;
3. Calling the telephone number listed on the front of this statement and providing the required payment information;
4. Sending mail payments to the address on the front of this statement with the payment coupon or your account information.

When will you Credit My Payment?

- ◆ For mobile, online or over the phone, as of the business day we receive it, as long as it is made **by 8 p.m. ET**.
- ◆ For mail, as of the business day we receive it, as long as it is received **by 5 p.m. local time** at our processing center. You must send the bottom portion of this statement and your check to the payment address on the front of this statement. Please allow at least seven (7) business days for mail delivery. Mailed payments received by us at any other location or payments in any other form may not be credited as of the day we receive them.



Transactions

Visit capitalone.com to see detailed transactions.

MINGLING CHENG #7321: Payments, Credits and Adjustments

Trans Date	Post Date	Description	Amount
Feb 13	Feb 13	CAPITAL ONE AUTOPAY PYMTAuthDate 13-Feb	- \$3,199.49

MINGLING CHENG #7321: Transactions

Trans Date	Post Date	Description	Amount
Jan 28	Jan 28	SUMMIT CNTY *UTILITY330-926-24000H	\$303.99

MINGLING CHENG #7321: Total Transactions

\$303.99

YI-YANG LU #1052: Payments, Credits and Adjustments

Trans Date	Post Date	Description	Amount
Feb 3	Feb 4	TARGET 00009886STOWOH	- \$6.41

YI-YANG LU #1052: Transactions

Trans Date	Post Date	Description	Amount
Jan 19	Jan 20	TENSUKE MARKETUPPER ARLNGTNOH	\$71.67
Jan 19	Jan 20	BELLES BREADCOLUMBUSOH	\$22.55
Jan 19	Jan 20	COSTCO GAS #0632COLUMBUSOH	\$31.89
Jan 21	Jan 22	COSTCO GAS #1226HUDSONOH	\$27.74
Jan 21	Jan 22	COSTCO WHSE #1226HUDSONOH	\$5.48
Jan 21	Jan 22	COSTCO WHSE #1226HUDSONOH	\$95.12
Jan 25	Jan 27	CAM ASIA SUPERMARKETNORTH RANDALLOH	\$44.49
Jan 26	Jan 27	IMG INSURANCE866-347-6673IN	\$764.76
Jan 28	Jan 29	Spectrum855-707-7328MO	\$49.99
Jan 28	Jan 29	COSTCO GAS #1226HUDSONOH	\$24.55
Jan 28	Jan 29	COSTCO WHSE #1226HUDSONOH	\$135.60
Jan 30	Jan 31	WELLNESS CENTRE330-972-5088OH	\$100.00
Feb 3	Feb 4	TARGET 00009886STOWOH	\$2.66
Feb 4	Feb 5	COSTCO GAS #1226HUDSONOH	\$21.08
Feb 4	Feb 5	COSTCO WHSE #1226HUDSONOH	\$3.49
Feb 4	Feb 5	COSTCO WHSE #1226HUDSONOH	\$118.05
Feb 6	Feb 7	GIANT-EAGLE #4032STOWOH	\$27.54
Feb 10	Feb 11	SAMS CLUB #4750CUYAHOGA FALLOH	\$83.15
Feb 11	Feb 12	COSTCO GAS #1226HUDSONOH	\$30.32
Feb 11	Feb 12	COSTCO WHSE #1226HUDSONOH	\$7.48
Feb 11	Feb 12	COSTCO WHSE #1226HUDSONOH	\$43.01

Transactions (Continued)

Trans Date	Post Date	Description	Amount
Feb 13	Feb 14	GIANT-EAGLE #4032STOWOH	\$10.77
Feb 14	Feb 14	SQ *PARKING.COMgosq.comIL	\$2.60
Feb 14	Feb 15	CAM ASIA SUPERMARKETNORTH RANDALLOH	\$99.92
YI-YANG LU #1052: Total Transactions			\$1,823.91
Total Transactions for This Period			\$2,127.90

Fees			
Trans Date	Post Date	Description	Amount
Total Fees for This Period			\$0.00

Interest Charged			
Interest Charge on Purchases			\$0.00
Interest Charge on Cash Advances			\$0.00
Interest Charge on Other Balances			\$0.00
Total Interest for This Period			\$0.00

Totals Year-to-Date			
Total Fees charged			\$395.00
Total Interest charged			\$0.00

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Interest Charged
Purchases	28.24% P	\$0.00	\$0.00
Cash Advances	28.24% P	\$0.00	\$0.00

Variable APRs: If you have a letter code displayed next to any of the above APRs, this means they are variable APRs. They may increase or decrease based on one of the following indices (reported in The Wall Street Journal) as described below.

Code next to your APR(s)	How do we calculate your APR(s)?	When your APR(s) will change
P	Prime Rate + margin	The first day of the Billing Cycles that end in Jan., April, July and Oct.
L	3 month LIBOR + margin	
D	Prime Rate + margin	The first day of each Billing Cycle
F	1 month LIBOR + margin	

Account Notifications

- i** Please visit capitalone.com for your most current Rewards Program Terms and Conditions. You can also find changes to your Rewards by logging into your account and navigating to the Rewards FAQ section.
- i** You are enrolled in AutoPay. You've selected to pay the New Balance shown on this statement, which will be debited from your bank account on your scheduled payment date. If your payment is more than the current balance on your scheduled payment date, we will only debit the current balance.



Protect yourself from scams.
When dealing with uninvited contacts from people, businesses, or social networking sites, always use caution.

Scan this QR Code with your phone's camera to learn more or visit
www.capitalone.com/stopscams

530486-EN



FACTS

WHAT DOES CAPITAL ONE® DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.	
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none">• Social Security number and income• Account balances and payment history• Account transactions and credit card or other debt	
How?	All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons Capital One chooses to share; and whether you can limit this sharing.	
Reasons we can share your personal information		
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates’ everyday business purposes – information about your transactions and experiences	Yes	No
For our affiliates’ everyday business purposes – information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes
To limit our sharing	Call us toll free at 1-888-817-2970 and one of our representatives will update your privacy choices. Please note: If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. If you’re an <i>existing</i> customer and have opted out previously, you don’t need to update your privacy choices again. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.	
Questions?	Go to capitalone.com/privacy or capitalone.com/contact	



Who we are**Who is providing this notice?**

Capital One, N.A., and its affiliates that use the names Capital One and Capital One Shopping.

What we do**How does Capital One protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Capital One collect my personal information?

We collect your personal information, for example, when you:

- open an account or deposit money
- pay your bills or apply for a loan
- use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only:

- sharing for affiliates' everyday business purposes – information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

Definitions**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include financial companies with the Capital One, Capital One Shopping, and Velocity Black names.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include insurance companies, co-branded partners, retailers, data processors, and advertisers.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include companies such as other banks and insurance companies.*

Other important information

For California residents: We will not share information we collect about you with nonaffiliated third parties, except as permitted by law, including, for example, with your consent or to service your account.

For Vermont residents: We will not share information we collect about you with nonaffiliated third parties, except as permitted by law, including, for example, with your consent or to service your account. We will not share information about your creditworthiness with our affiliates, other than as permitted by Vermont law, unless you authorize us to make those disclosures.

For Nevada residents: Notice provided pursuant to state law. To be placed on our internal Do Not Call List, call 1-888-817-2970. If you would like more information about telemarketing practices, you may contact us at Capital One, P.O. Box 30285, Salt Lake City, UT 84130-0285 or webinfo@capitalone.com. For more on this Nevada law, contact Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone number: 1-702-486-3132; e-mail: BCPINFO@ag.state.nv.us.

Telephone Communications: All telephone communications with us or our authorized agents may be monitored or recorded.

This notice is available in Spanish.
Este aviso está disponible en Español.