



Stephanie Cinelli

Full Stack Developer

React.js | Node.js | TypeScript | Agile

CONTACT

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SKILLS

- React (Redux) & React Native
- HTML / CSS / SASS
- NodeJS
- ExpressJS
- GraphQL
- MongoDB / PostgreSQL
- Docker
- AWS

CERTIFICATIONS

Agile Practices & Culture

Telefonica (2019) | FIAP (2021)

User Experience

FIAP (2021)

DevOps

FIAP (2021)

AWARDS

🏆 **Value Person**
2019, 2018, 2017 | Vivo

🏆 **Program Genesys Premiation**
2016 | Vivo

LANGUAGES

Portuguese – Native
English – Fluent
Spanish – Proficient
Swedish – Basic

PROFILE

Software Developer passionate for learning and solving complex problems and certificated on Agile, CX, UX and DevOps. I've worked for 7 years in software development projects focused on Customer Experience, and was awarded for 4 consecutive years for being a collaborative, innovative and reliable professional.

WORK EXPERIENCE

Full Stack Developer Consultant

Salt – Sweden | Dec. 2022 – Present

- Created different apps as e-commerce, timer, trivia and SPAs using TypeScript and deployed them to AWS and Netlify.
- Contribution on mobile apps projects using React Native.

Digital Transformation Consultant

Vivo – Telefonica Brazil | May. 2021 – Oct. 2021

- Change agent acting to Vivo's Digital Transformation, focused on digitalization of the customer care.
- Creating and aligning the features between APP and Website to improve the CX and the UX.
- Assuring through indicators the digital engagement improvement.

Project Team Lead

Vivo – Telefonica Brazil | May. 2018 – Apr. 2021

- Coordination of a Project Analysts team, focused in the intermediation of the IT team and UX team.
- Responsible for the implementation of Agile methodologies, definition of a effective team structure and maintain the motivation.

Sr. Project Analyst

Vivo – Telefonica Brazil | May. 2017 – Apr. 2018

- Project management focused on UX, using Artificial Intelligence to create service channels on social media (Whatsapp and Facebook).
- Operational projects focused on restructuring the customer relationship model, including the implementation of Vivo DNA.

EDUCATION

Bootcamp, Full Stack JavaScript

SALT | Set. 2022 – Nov. 2022

GBA, Leadership and People Management

Conquer School | Jul. 2019 – Dec. 2019

MBA, Consumer Experience

ESPM | Jan. 2014 – Dec. 2015

BBA, Business Administration and Management

FGV | Jan. 2009 – Dec. 2012