

# Eduardo Alejandro Aviles Jimenez

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Full-Stack Software Engineer with expertise in front-end, back-end, and Machine Learning technologies. Passionate about leveraging ML DevOps and CI/CD pipelines to drive innovation and efficiency. Proven track record of developing AI-driven solutions that align with business goals. Creative problem-solver excelling in collaborative and cross-functional environments.

## EDUCATION

### Systems Engineering —

JAN 2005 - SEPT 2011

Universidad De San Carlos De Guatemala

## WORK EXPERIENCE

### LoanPro — *Machine Learning Engineer*

JUN 2022 - PRESENT

- Implemented a Loan Creation Monitor, cluster user behavior, and identify anomalies, improving tenant targeting.
- Developed an anomaly detection system that reduced tenant noise data by 25%, filtering irrelevant events allowing the business to focus on critical insights.
- Created per-tenant smart threshold calculation, considering data distribution, multiple modes, skewness, and kurtosis, optimizing sensitivity for better decision-making.
- Built automated model workflows with continuous training (CT) and model validation to monitor online model performance, preventing model degradation.
- Developed a custom data pipeline for training and inference, using ECS and Fargate for scalability and reliability.
- Implemented a custom LLM AI assistant to summarize and analyze loan data and provide insights and recommendations.

### BairesDev - HipTrain — *Senior Software Engineer*

AUG 2021 - JUN 2022

- Led infrastructure, architecture, and CI/CD pipelines for back-end and front-end solutions, improving deployment times by 30%.
- Developed scheduling and reservation core system for training classes, improving scheduling by 80%.
- Built custom generic calendar invite logic for scheduling, improving integration and user convenience.
- Implemented a chatbot using Amazon Lex, which automated 40% of customer inquiries and improved user interaction efficiency.
- Led and managed back-end and infrastructure projects, ensuring scalable architecture and seamless integration with existing systems.

### LogMeIn — *BI/ML Developer*

APR 2016 - DEC 2021

- Developed infrastructure and architecture of core internal tools for data integration and ETL with multiple data sources, improving data processing capabilities.
- Built microservices to support custom ETL solutions, enhancing scalability and reliability.
- Implemented machine learning algorithms for internal product enhancements, leading to a 20% increase in prediction accuracy.
- Developed a Twitter sentiment analysis tool for live tweet extraction and data streaming, which provided valuable insights for marketing and customer service teams.

### SSNAPP (Social Media Gateways) — *Senior Software Developer*

SEP 2014 - APR 2016

- Led and managed the transition from monolithic architecture to microservices using Netflix OSS, increasing system scalability by 50% and reducing downtime during peak usage by 20
- Led a team of engineers to optimize back-end infrastructure and implement cutting-edge AWS solutions, reducing infrastructure costs by 30%.

## SKILLS

- **Languages:** Java, Python, TypeScript, JavaScript
- **Libs/Frameworks:** Node.js, React, SolidJS, SolidStart, NestJS, Spring Boot, FastAPI, Django, Flask, Nameko
- **Machine Learning:** Scikit-Learn, TensorFlow, Keras, MLFlow, Pandas, DVC, Weights& Biases, LlamaIndex
- **Cloud and DevOps:** AWS, Docker, Kubernetes, Terraform, Jenkins, CloudFormation, Ansible, GitHub Actions, Heroku
- **Databases:** PostgreSQL, Redis, RethinkDB, DynamoDB, Redshift
- **Other Tools:** Git, RabbitMQ, Netflix OSS

## AWARDS AND CERTIFICATES

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**Hackathon/LoanPro — *First Place*** - APR 2024

- Loan monitoring system that utilized clustering and anomaly detection techniques to improve tenant targeting.

**Hackathon/LogMeIn — *First Place*** - JUL 2018

- Created an LSTM-based neural network to predict customer churn, leveraging advanced recurrent neural network architectures to solve critical business problems related to customer retention. Also voted as developers' choice.

**Nano Degree — *Machine Learning DevOps Engineer*** JAN 2022 - APR 2022

- Implement production-ready machine learning pipelines, automate data workflows with **CI/CD**, use tools like **FastAPI**, **MLFlow**, **Weights&Biases**, and track model performance to prevent model degradation.

**Nano Degree — *Cloud DevOps Engineer*** JUL 2019 - AUG 2020

- Deploy and maintain infrastructure as code (IaC) securely using **CloudFormation** and **Ansible**, create **CI/CD** pipelines with **Jenkins**, and operationalize scalable microservices with **Kubernetes**.

**Nano Degree — *Artificial Intelligence Nanodegree*** JAN 2018 - JUL 2018

- AI algorithms, search optimization, planning, and pattern recognition.

**Nano Degree — *Deep Learning Nanodegree*** JUL 2017 - AUG 2017

- Built and deployed models for image classification, sentiment analysis, and face generation, using neural networks, convolutional neural networks (CNNs), recurrent neural networks (RNNs), and generative adversarial networks (GANs).

## TECHNICAL PROJECTS

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**LoanPro —  *Loan Monitoring System*** JAN 2024 - PRESENT


- Designed and deployed a system to monitor loan creation, cluster user behavior, and identify anomalies, using **MLFlow**, **Python**, **Pandas**, and **Scikit-learn**. Structured data pipeline for Training and Inference with **ECS** and **Fargate** for scalability and reliability.

**LogMeIn —  *Sentiment Analysis on Twitter*** JAN 2024 - PRESENT

- Created a real-time sentiment analysis tool for social media, allowing for better-informed marketing campaigns and customer service responses.

**Personal —  *Predict Customer Churn*** JAN 2024 - APR 2024

- Implemented a Python package to predict customer churn, adhering to PEP8 standards, and incorporating best practices for modularity, documentation, and testing.

**Personal —  *ML Pipeline for Rental Price Prediction*** JAN 2024 - APR 2024

- Developed an end-to-end machine learning pipeline for short-term rental price prediction in NYC, including data fetching, validation, training, and deployment, automating retraining on a weekly basis.

**Personal —  *Dynamic Risk Assessment System*** JAN 2024 - APR 2024

- Set up automated processes to ingest data, score, re-train, and re-deploy ML models for risk assessment, ensuring models remained accurate and up-to-date.

**Personal —  *Face Generation using GANs*** JAN 2017 - APR 20217

- Built and trained a custom GAN architecture on the CelebA dataset to generate realistic human faces, utilizing advanced techniques like DCGAN, CycleGAN, and StyleGAN.

## SPEAKING ENGAGEMENTS

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**FaceBook dev Circles, Guatemala — *Neural Network from scratch*** - MARCH 2019

- Discussed how to implement a neural network without external ML libraries, showcasing fundamental AI concepts with raw Python.

**FaceBook dev Circles, Guatemala — *RNNs and Sequence to Sequence Model*** - OCT 2018

- How to implement a custom RNN-based model to generate fake threads of posts and comments, trained on a dataset from the "Velocidad Maxima" website.

**Mayan Linguistic Conference, Guatemala — *Neural Machine Translation*** - JUL 2018

- Presented on the evolution of text translation and the potential use of neural translation models to translate Mayan dialects, exploring language preservation techniques.

**Google IO Extended, Guatemala — *Generative Adversarial Networks ( GAN )*** - MAY 2018

- Delivered a keynote on the implementation of Generative Adversarial Networks (GANs) for generating fake facial images, demonstrating the versatility of GANs in various applications.