

## STEEVEN MEDINA > QA ENGINEER

I am an experienced Software QA Analyst with over 5 years of expertise in creating and executing test cases, automating processes, and effectively detecting defects for high-volume companies. I am known for my creative problem-solving abilities and am an expert in execution. I am deeply committed to the principles of continuous improvement and consistently strive to enhance software quality and reliability.



### Skills

#### Programming Languages:

C#, .NET, Java, JavaScript

#### Operating Systems:

Windows, Linux, OSX

#### Databases:

SQL Server, MySQL, Oracle

#### Test Types:

Integration Test, Functional Test, Automation Test, E2E Testing, Regression Test, Exploration Test, API Test, Smoke Test, Mobile Testing.

#### Testing & Development Tools:

Selenium, Appium, Cypress, TestNG, Postman, Ready API, Playwright, JMeter, Rest Assured.

#### Testing Processes:

Requirement Analysis, Test Plan Creation, Test Case Creation, Test Case Execution, Defect Logging, Defect Fix and Re-verification, Prepare Test Cases, Write Test Scripts, Execute Test Collection or Plan, Maintenance Test Collection

#### Management tools:

Jira, Confluence, Microsoft TFS, GitLab, BitBucket, Git, Grafana, New Relic

#### Methodologies:

Waterfall, Scrum

#### Other:

JBoss, TomCat, Xampp, ISS, XRay for Jira, Vray for Jira

### Professional Experience

#### Senior QA Engineer

##### Alphapoint (APR 2022 – Present)

Alphapoint is a leading blockchain technology company, specializing in providing solutions for digital asset exchanges and tokenization of assets.

- Analyzed requirements and user stories, designed and executed comprehensive test cases to ensure quality assurance across the Chivo Wallet App, Website, and APIs.

- Led the QA life cycle, overseeing all processes for the Chivo Wallet App, Website, and APIs to ensure seamless and functional releases.
- Developed and maintained detailed test plans for Automation, Functional, Regression, Exploratory, Smoke, and End-to-End (E2E) testing.
- Tracked, documented, and resolved defects, errors, bugs, and glitches in applications to ensure high-quality product delivery.
- Maintained and updated automated test plans to support continuous testing efforts and product updates.
- Automated testing for APIs using Postman and Thunder Client, web portals with Cypress, and mobile applications with Java, Selenium, and Appium to enhance test coverage.
- Reviewed testing procedures, analyzed test results, and generated detailed test reports for stakeholders to ensure transparency and accountability.
- Collaborated with technical and product teams to define acceptance criteria and determine the appropriate manual or automated tests for new and existing functionalities.
- Utilized Jira for issue tracking and Confluence for documentation, ensuring streamlined communication and process documentation.
- Led the QA team, driving continuous improvement efforts and ensuring the highest standards of product quality and performance.

## **IT Automation Engineer II**

### **CONDUENT (JUN 2020 – APR 2022)**

Conduent provides digital solutions and services across various sectors, delivering exceptional results through technology like cloud computing, AI, and automation.

- Analyzed requirements and user stories, designed and executed detailed test cases to ensure comprehensive testing coverage.
- Collaborated with Team Foundation Server (TFS), SharePoint, Reporting Services, and Desktop Applications to manage and optimize testing workflows.
- Developed a comprehensive test plan covering Automation, Functional, Regression, Exploratory, Smoke, and End-to-End (E2E) testing to ensure thorough validation.
- Tracked and documented defects, errors, bugs, and glitches in APIs and applications to ensure prompt resolution and quality assurance.
- Developed and executed automated test steps for ReadyAPI and Postman collections to enhance API testing processes.
- Automated API testing using Postman and JavaScript to ensure consistent and reliable functionality across services.
- Automated Web Application testing with Selenium and Java to streamline the testing process for web-based platforms.
- Maintained automated test plans and collections, ensuring they remained up-to-date and relevant throughout the project lifecycle.
- Integrated and followed automation test scripts in TFS pipelines to support continuous integration and deployment.
- Ensured the maintenance and accuracy of a Test Plan focusing on functional testing for new features and ongoing development.

- Utilized Microsoft TFS for defect tracking, issue reporting, monitoring User Stories, approving pipelines, managing Change requests, and adding automation tests to branches for each sprint.
- Managed task tracking in TFS to monitor work hours and ensure efficient team collaboration and task completion.

## **IT Engineer Tester II**

### **Ericsson (FEB 2019 – JUN 2020)**

Ericsson is a leading telecommunication technology company, providing solutions for their hardware and appliances for management, sim cards, administrations, ERP, automation procedures, etc.

- Analyzed requirements and user stories to design and develop appropriate test cases for different test scenarios.
- Created and executed detailed test cases to ensure thorough validation of applications and systems.
- Developed comprehensive test plans for Functional, Regression, Exploratory, Smoke, and End-to-End (E2E) testing, ensuring full test coverage.
- Tracked, documented, and resolved defects, errors, bugs, and glitches in APIs, web applications, and databases.
- Created and executed automated test steps, plans, and scripts in Postman collections to streamline API testing.
- Maintained and updated automated test plans and collections, ensuring alignment with evolving test requirements.
- Integrated and followed automation test scripts within GitLab pipelines to support continuous integration and deployment efforts.
- Ensured the accuracy and maintenance of a Test Plan focused on functional testing for both existing and new features.
- Utilized Jira to effectively track user stories, bugs, and tasks, managing work hours and ensuring project progress.

## **Languages**

**Spanish:** Native

**English:** Upper-Intermediate

## **Education**

### **Universidad Mariano Galvez (2014 - Present)**

Currently Studying Systems Engineering and Computer Science

## **Certifications & Other Courses**

### **Coursera**

- API Testing using Rest Assured test automation tool (2024)

### **Udemy**

- Selenium With Java and Cucumber (2021)
- JavaScript 2020: From Beginner to Professional (2020)
- Database Development SQL Server 70-762 (2020)
- Playwright with TypeScript: E2E Testing (2024)

- Master in Performance Testing with Apache JMeter (2024)

### **CertiProf**

Scrum Foundation Professional Certificate (2020)

### **LinkedIn**

Fundamentals of web development: Full Stack or Front-end (2021)

### **Google**

Mobile App Development (2020)

## **Contact Information**

Phone Number: +502 4109-6172 / +1 840 200-4687

Email Address: [stevenmedina781@gmail.com](mailto:stevenmedina781@gmail.com)

Alternative Email Address: [steeven.medina@outlook.com](mailto:steeven.medina@outlook.com)