



Stefania Vanzetti

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ABOUT ME

Business Analyst / Product-Oriented Analyst with 10+ years of experience in retail and logistics, specializing in requirements analysis, stakeholder management, and functional design of digital solutions. Experienced in Agile and Waterfall environments, from short iterative initiatives to large-scale ERP transformations across stores, warehouses, and central operations, including user training and change management. Strong in backlog refinement, functional validation, and cross-functional collaboration. Daily user of AI tools to enhance analysis quality, documentation, and delivery effectiveness, with a pragmatic and critical approach.

WORK EXPERIENCE

LOGISTIC AND TRANSPORT BUSINESS ANALYST – MSC TECHNOLOGY (ITALIA) SRL – 09/2024 – Current – TORINO, ITALY

- Supported the onboarding of **enterprise clients** (direct shippers and freight forwarders, e.g. IKEA, Nike, Adidas, DSV, Kuehne+Nagel) into the company's digital ecosystem.
- Analyzed business and operational needs and translated them into **integration requirements** for booking, shipping instructions, invoicing, tracking, and documentation.
- Contributed to the **design and delivery of integration solutions** using EDI/X12, REST APIs, and ASB protocols, ensuring reliable data exchange.
- Worked in a **cross-functional Agile/Scrum environment**, supporting backlog refinement, PBI definition, and functional validation.
- Used AI tools** to support analysis, documentation, testing activities, and validation of EDI files and API payloads.

ERP FUNCTIONAL AND BUSINESS ANALYST – TESISQUARE – 12/2011 – 09/2024 – BRA, ITALY

- Performed **functional and business analysis** for retail solutions integrated with the **GOLD ERP**, in collaboration with Symphony EYC.
- Supported projects **end-to-end**, including requirements definition, testing, deployment, user support, and change management.
- Worked in **international, cross-functional teams** (France, Slovenia, India) in an English-speaking environment.
- Delivered solutions across **core retail and supply chain processes**, including forecasting, replenishment, promotions, store and stock management, TMS, invoicing, and B2B contracts.
- Supported **system integration and data traceability** via SQL, APIs, and file-based interfaces.
- Contributed to **AI-driven forecasting initiatives** for demand prediction and workforce planning.
- Led **functional analysis for blockchain-based solutions** (document notarization, traceability, loyalty use cases).

EDUCATION AND TRAINING

06/2025 – 06/2025

GOOGLE AI ESSENTIALS Google

Professional training focused on the practical and responsible use of AI tools in knowledge work, with emphasis on productivity improvement, prompt structuring, and critical evaluation of AI-generated outputs.

Applied in daily Business Analyst activities for requirements analysis, documentation, testing support, and knowledge sharing.

Website www.coursera.org

Link <https://www.coursera.org/account/accomplishments/specialization/certificate/61P9KS3YW19O>

Master's thesis focused on **cryptographic systems and IT security**, with a specific case study on discrete logarithm attacks.

Strong academic background in **data analysis, probability, logic, and applied mathematics**, providing a solid foundation for analytical and problem-solving roles.

Served as **teaching assistant** for Computer Science laboratory courses, supporting tutoring activities and evaluation of student assignments.

Thesis selected for publication in the volume "*100 tesi di crittografia e codici in Italia*" and presented in academic seminars.

Website <https://www.unito.it/> | **Field of study** Mathematics | **Final grade** 110/110 cum Laude |

Thesis Attacks to discrete logarithm cryptographic systems: the case of hyperelliptic curves

2006 – 2009 Torino, Italy

3-YEAR DEGREE IN MATHEMATICS Università di Torino

Website <https://www.unito.it/> | **Field of study** Mathematics | **Final grade** 110/110 cum Laude |

Thesis Dickson's Lemma and Hilbert's Basissatz

● **LANGUAGE SKILLS**

Mother tongue(s): **ITALIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **SKILLS**

LLM & Generative AI tools: ChatGPT (OpenAI), Microsoft 365 Copilot, Gemini (Google), Meta LLaMA | Applied Prompt Engineering | SQL (MySQL, PostgreSQL, SQL Server) | PLSQL Oracle | System integration & data validation | Google Suite (Doc, Slides, Form, Sheet, Drive) | Microsoft Office package: Microsoft Word, Excel, PowerPoint, Access | Microsoft DevOps | Microsoft 365: Teams, SharePoint, OneDrive | Programming background: Python, Java | Linux (basic command-line usage, Bash/Shell)

Autorizzo il trattamento dei miei dati personali contenuti nel curriculum vitae ai sensi del D.Lgs. 196/2003 e del Regolamento UE 2016/679 (GDPR) per le finalità di selezione del personale.