

# STEF MONSON

stefani@stefanimonson.info, 715-225-0882

linkedin.com/in/stefmonson, stefanimonson.info

## CORE PROGRAMMING LANGUAGES:

C++, CSS, HTML, Java, JavaScript, PHP, PROGRESS, SQL, VB, VB.Net, XML

## PROFESSIONAL EXPERIENCE

**PCs for People**, Computer Programmer, St. Paul, MN

**Oct. 2017 – April 2018**

- Developed applications in both Visual Basic 2017 and Java to add automation to the refurbishment process
- Created secure solid state drive erasure application in accordance with National Association for Information Destruction (NAID) standards
- Developed and maintained Linux preseed file and shell scripts for automated installation over PXE
- Implemented JSON and SOAP methods in Java to communicate with existing .NET ERP framework
- Trained repair technicians in the diagnosis, repair and refurbishment of desktop and laptop computers
- Continued to perform duties from previous position in new role

**PCs for People**, Repair Technician, St. Paul, MN

**Feb. 2016 – Oct. 2017**

- Evaluated and refurbished donated technology according to PCs for People standards
- Installed operating system, common applications, and company-branded theme on each outgoing machine
- Diagnosed and repaired client computers with hardware, software and driver issues
- Performed drive wipes on hard disk drives in accordance with NAID standards

**University of Wisconsin**, Business Automation Analyst, Eau Claire, WI

**Mar. 2014 – May 2015**

- Managed assessment, implementation, update and release of all Parking Office software
- Collaborated with third-party vendors and campus support staff on upgrades and troubleshooting
- Created and maintained XML files and SQL business rules for import into third-party software
- Created knowledge base for all Parking and Transportation software and processes
- Continued to perform duties from previous position in new role

**University of Wisconsin**, Receptionist/Operations Program Associate, Eau Claire, WI

**Sept. 2012 – Mar. 2014**

- Addressed questions or concerns through face-to-face, phone, and online communications
- Researched potential hardware/software and made recommendations to the office coordinator
- Managed parking citations, permits and accounts receivables
- Provided training to various staff in the use of the handheld ticketing units and parking software
- Updated and maintained webpages using CommonSpot and Automated Issuance/Management System software

**Menard Inc.**, Point of Sale Programmer/Programming Intern

**Aug. 2008 – Aug. 2011**

- Created and updated business documentation for upcoming projects
- Worked with other departments to develop software for major projects
- Developed programs and reports using PROGRESS and Visual Basic 2006
- Tested systems for ease of use and error protection
- Promoted to full-time position in June 2010 – job function essentially the same with elevated access, increased hours, and raised wages

## EDUCATIONAL EXPERIENCE

Associate Degree in Information Technology, Chippewa Valley Technical College, Eau Claire, WI