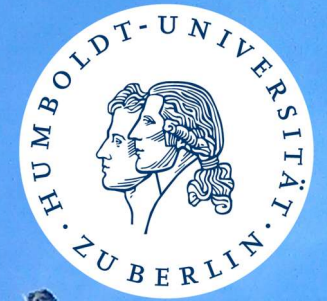


VHB ProDok – Machine Learning

## **Block I: Fundamentals of Machine Learning**

Stefan Lessmann





➤ VHB ProDok – Machine Learning – Block I

## **L.1: Introduction to Machine Learning**

Stefan Lessmann

# Machine Learning (ML) and Artificial Intelligence (AI) Delineated

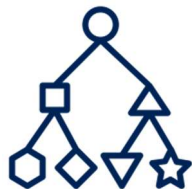
## Artificial Intelligence

Enable computers to mimic human behavior



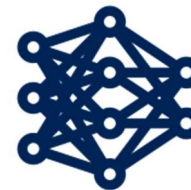
## Machine Learning

Ability to learn without explicitly being programmed



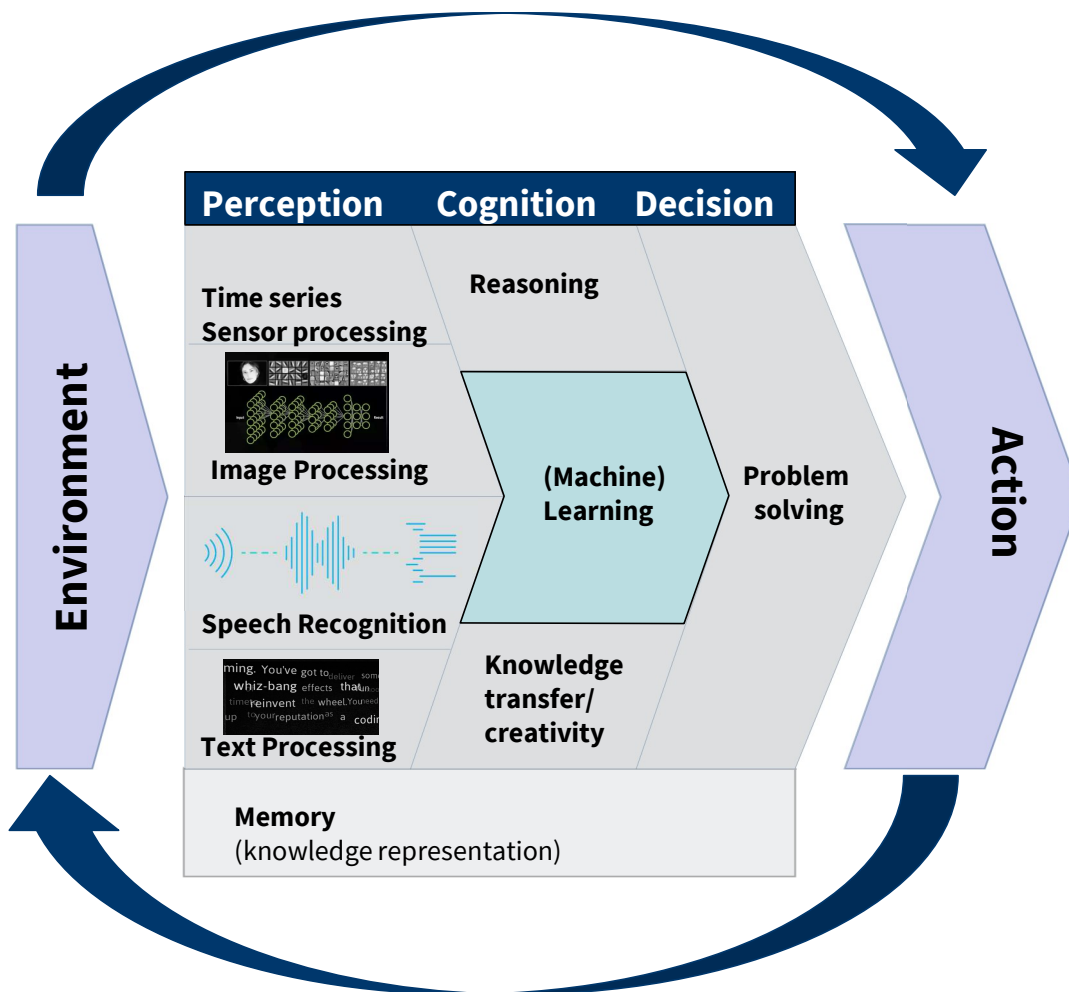
## Deep Learning

Ability to automatically extract features from data using artificial neural networks



# Machine Learning (ML) and Artificial Intelligence (AI)

AI and ML refer to different concepts and should be distinguished. “ML/AI” is a misnomer.



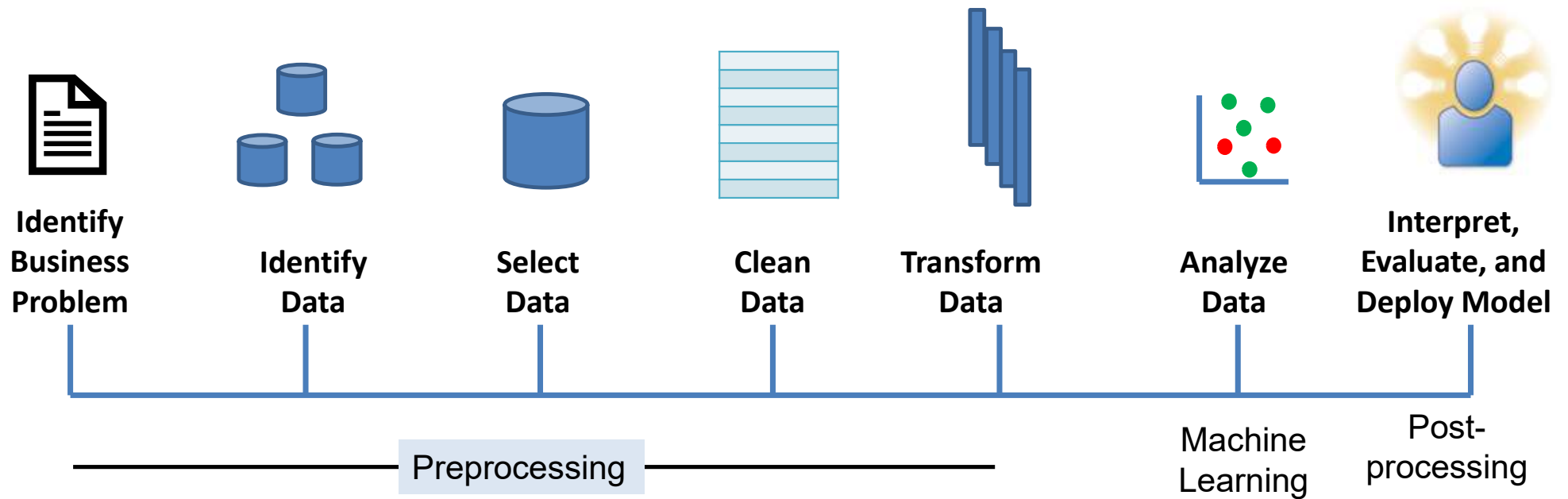
## ■ Famous definitions

- “AI is the science and engineering of making computers behave in ways that, until recently, we thought required human intelligence.” (McCarthy 1955, 2007; Moore, 2017)
- “A computer program is said to learn from experience  $E$  with respect to some class of tasks  $T$  and performance measure  $P$ , if its performance at tasks in  $T$ , as measured by  $P$ , improves with experience  $E$ .” (Mitchell, 1997)

## ■ Intuitive delineation

- AI is goal-oriented (i.e., intelligent behavior)
  - Contemporary understanding shaped by LLMs
  - Systems that understand and generate texts
- ML is method-oriented
  - Achieving *intelligent* behavior by learning from data
  - (as opposed to explicitly programming task-specific rules)

# A Process Perspective Toward Machine Learning





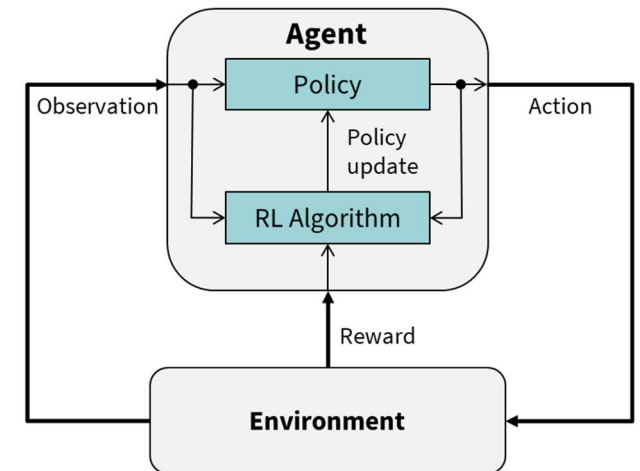
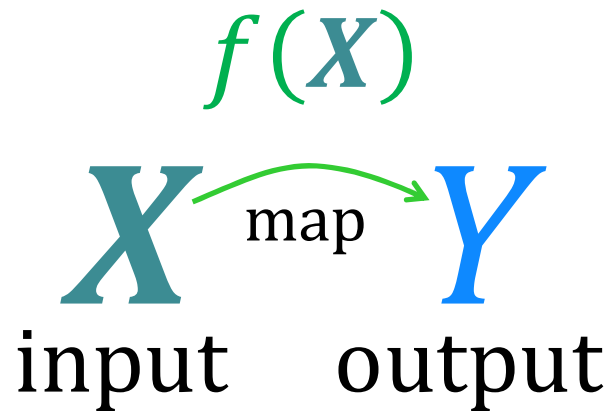
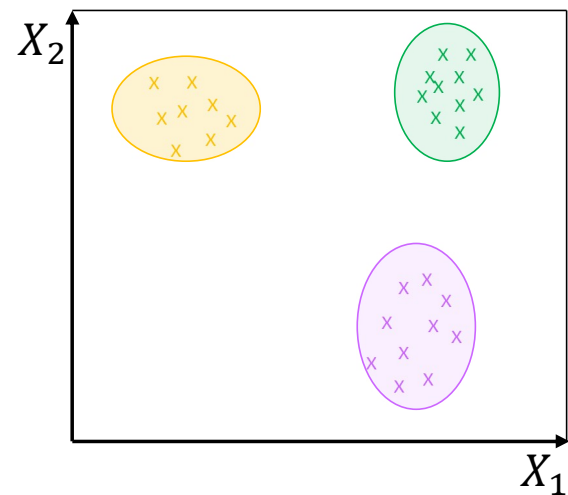
# Types of Machine Learning

Learning from static data (un/supervised) or interactions

**Unsupervised Learning**

**Supervised Learning**

**Reinforcement Learning**



# Starting Point for Machine Learning

Un/supervised learning algorithms learn from static tabular datasets

## ■ Tabular data: rows & columns represent individual subjects & features characterizing these subjects

- Denote by  $\mathbf{x}_i = (x_{i1}, x_{i2}, \dots, x_{im}) \in \mathbb{R}^m$  and individual subject
- And by  $\mathcal{D} = \{\mathbf{x}_i\}_{i=1}^n$  the matrix of feature value (aka the data table)

## ■ Supervised learning setting further requires a target variable $y \in \mathbb{R}$

$i$	$X_1$	$X_2$	$X_3$	$\dots$	$X_m$	$Y$
1	$x_{11}$	$x_{12}$	$x_{13}$	$\dots$	$x_{1m}$	$y_1$
2	$x_{21}$	$x_{22}$	$x_{23}$	$\dots$	$x_{2m}$	$y_2$
3	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$
4	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$
5	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$
$\dots$	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$	$\dots$
$n$	$x_{n1}$	$x_{n2}$	$x_{n3}$	$\dots$	$x_{nm}$	$y_m$

# Machine Learning Lingo

Many terms carry slightly different meaning

Features, attributes, characteristics, covariates, predictors, (independent) variables

Target, outcome, label,  
response (variable),  
dependent (variable)

Observations, cases, examples,  
data items, subjects

$i$	$X_1$	$X_2$	$X_3$	...	$X_m$
1	$x_{11}$	$x_{12}$	$x_{13}$	....	$x_{1m}$
2	$x_{21}$	$x_{22}$	$x_{23}$	....	$x_{2m}$
3	...	...	...	...	...
4	...	...	...	...	...
5	...	...	...	...	...
...	...	...	...	...	...
$n$	$x_{n1}$	$x_{n2}$	$x_{n3}$	....	$x_{nm}$

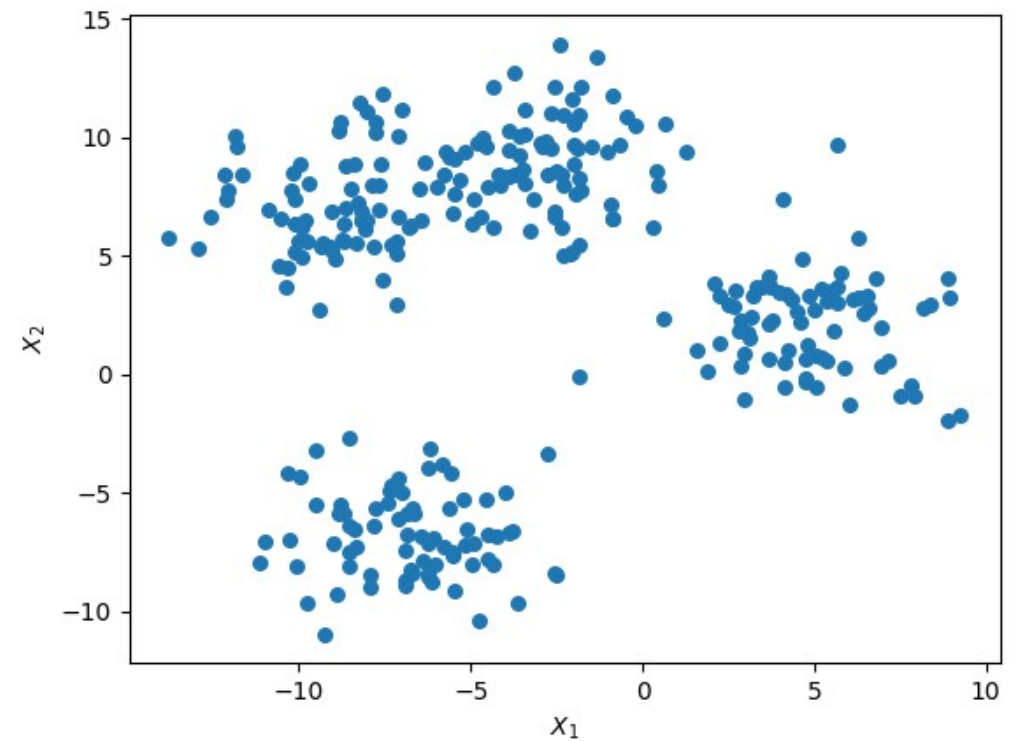
$Y$
$y_1$
$y_2$
...
...
...
...
$y_m$



# Visual Intuition of Machine Learning

ML algorithms process data in high-dimensional feature spaces

$i$	$X_1$	$X_2$	...	$X_m$
1	$x_{11}$	$x_{12}$	....	$x_{1m}$
2	$x_{21}$	$x_{22}$	....	$x_{2m}$
3	...	...	...	...
4	...	...	...	...
5	...	...	...	...
...	...	...	...	...
$n$	$x_{n1}$	$x_{n2}$	....	$x_{nm}$



# Real Life Example: Streaming Services

## Data structure for unsupervised learning

### ■ Various attributes characterize clients

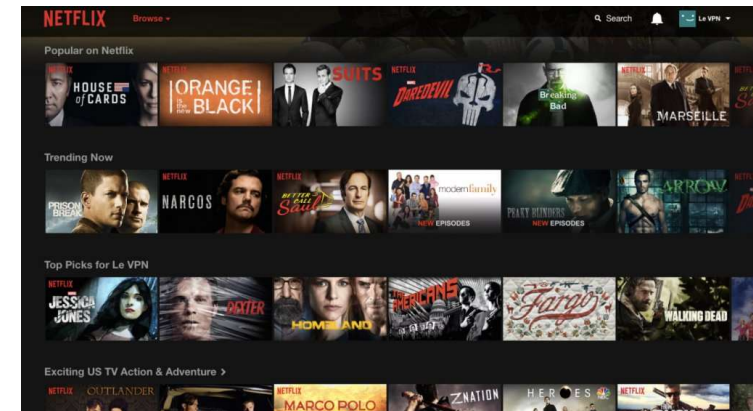
- Demographic information (e.g., Age, marital status, ...)
- Socio-demographic data (e.g., address, avg. income in neighborhood, ...)
- Behavioral/interaction data (e.g., avg. time on platform, movies watched, ...)
- Attitudinal data (e.g., likes, reviews, ...)

### ■ Observed & approximated attributes

### ■ Numerical & categorical attributes

### ■ Attribute values **represent** clients for the sake of the ML exercise

- Each client represented as an array of values
- E.g., client 4: (33, “Premium”, 9, ..., “Drama”)



$i$	AGE	SUBSCRIPTION	AVG HOURS/ WEEK	...	GENRE MODE
1	28	Premium	12	....	Romantic
2	18	Premium	6	....	Action
3	41	Standard (ads)	4	...	Family
4	33	Premium	9	...	Drama
5	37	Standard (ads)	3	...	Action
...	...		...	...	...
$n$	53	Standard (no ads)	6	...	SciFi

# Common Forms of Unsupervised Learning

Discover patterns in raw data

$i$	AGE	SUBSCRIPTION	AVG HOURS/ WEEK	...	GENRE MODE
1	28	Premium	12	...	Romantic
...	...		...	...	...
$n$	53	Standard (no ads)	6	...	SciFi

## ■ Different approaches sharing the underlying data structure

## ■ Dimensionality reduction

- Reduce number of attributes w/o losing (much) information → extract latent features
- Useful to facilitate visual inspection of the data

## ■ Association rule mining

- Detect co-occurrences in transactions (e.g., movie often watched together)
- Useful to plan shop layout or build recommendation systems

## ■ Clustering

- Detect subgroups (i.e., clusters) with similar attribute values
- Useful to devise tailormade treatments for homogeneous subgroups

## ■ Outlier detection

## **Discussion Break:**

Suggest an application of regression in research or practice



# Regression Example: Leasing Business

## Supporting decision making using regression

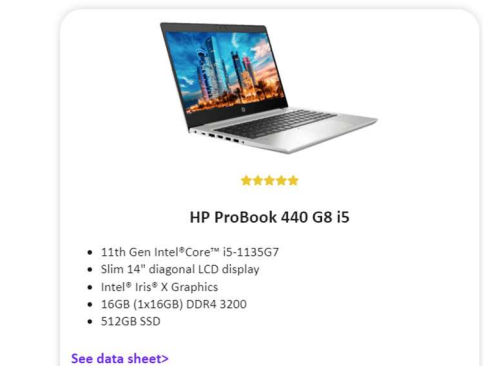
### ■ Business model

- Clients use equipment for agreed period, paying a monthly fee
- Lessor is responsible for re-marketing the used item afterwards

### ■ Tabular data

- Notebook leasing example
- Facilitates all forms of unsupervised learning discussed above

$i$	PRODUCT	LIST PRICE [\$]	AGE [month]	CLIENT INDUSTRY	...
1	Dell XPS 15'	2,500	36	Mining	...
2	Dell XPS 15'	2,500	24	Health	
3	Dell XPS 17'	3,000	36	Manufacturing	
4	HP Envy 17'	1,300	24	Office	
5	HP EliteBook 850	1,900	36	Manufacturing	
...	...				
$n$	Lenovo Yoga 11'	799	12	Office	...



# Regression Example: Leasing Business

## Resale price forecasting use case

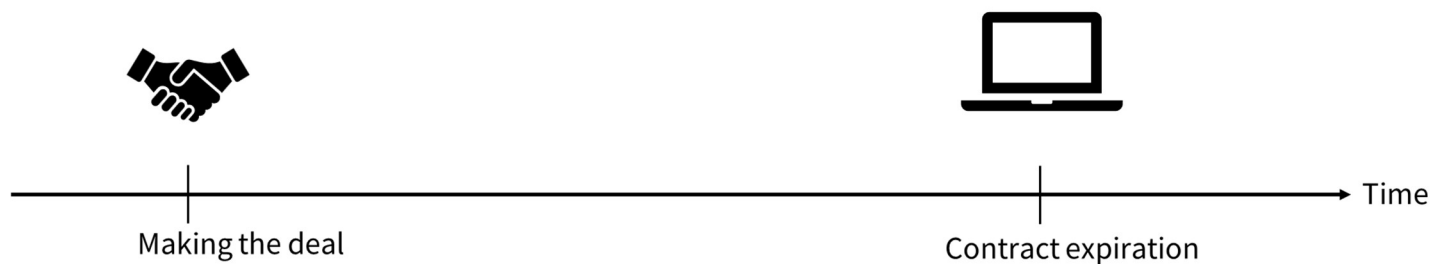
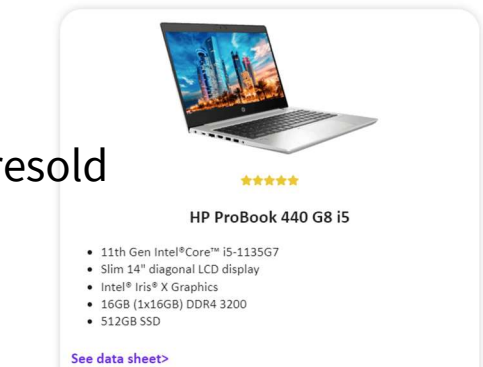


### ■ Lessor's pricing problem: Decide on the leasing rate

- Leasing rate must cover all relevant costs including depreciation
- Item's residual value is unknown when signing the contract

### ■ We can use regression to *model* residual value/resale price

- Attribute values are observed before signing the contract
- Resale prices are unobservable until after the contract expires and the item is resold



# Regression Example: Leasing Business

## Resale price forecasting use case



### ■ Lessor's pricing problem: Decide on the leasing rate

- Leasing rate must cover all relevant costs including depreciation
- Item's residual value is unknown when signing the contract

### ■ We can use regression to *model* residual value/resale price

- **Attribute values** are observed before signing the contract
- **Resale prices** are unobservable until after the contract expires and the item is resold



★★★★★

$i$	PRODUCT	LIST PRICE [\$]	AGE [month]	CLIENT INDUSTRY	...
1	Dell XPS 15'	2,500	36	Mining	...
2	Dell XPS 15'	2,500	24	Health	
3	Dell XPS 17'	3,000	36	Manufacturing	
4	HP Envy 17'	1,300	24	Office	
5	HP EliteBook 850	1,900	36	Manufacturing	
...	...				
$n$	Lenovo Yoga 11'	799	12	Office	...

RESALE PRICE [\$]
347
416
538
121
172
...
88

# Regression Example: Leasing Business

## Resale price forecasting use case



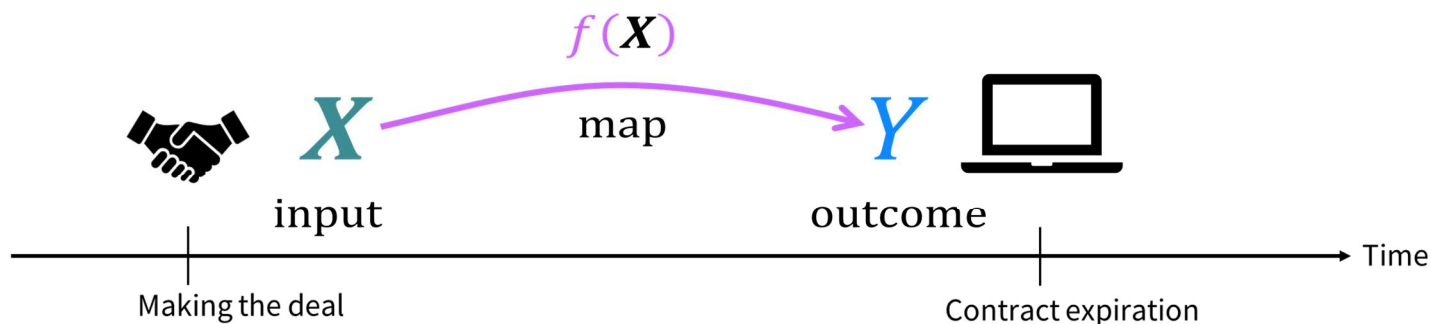
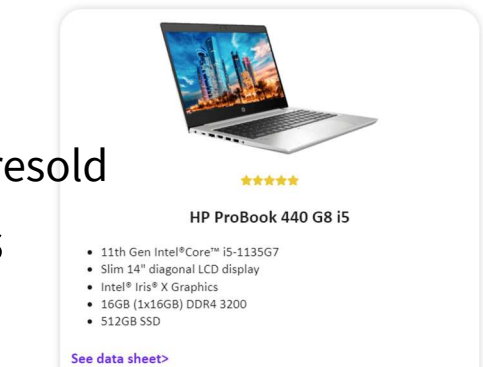
### ■ Lessor's pricing problem: Decide on the leasing rate

- Leasing rate must cover all relevant costs including depreciation
- Item's residual value is unknown when signing the contract

### ■ We can use regression to *model* residual value/resale price

- **Attribute values** are observed before signing the contract
- **Resale prices** are unobservable until after the contract expires and the item is resold

### ■ Regression setting with a **dependent** and **independent** variables





# The Two Faces of Linear Regression

Linear regression supports both, *explanatory* and *predictive* modeling

- Regression function explains variation in **RESALE PRICES** by **AGE**
- Due to this ability, linear regression is an *explanatory model*
  - Clarifies relationship between **features** and **target**
  - Can work out the strength of a **feature's** effect
  - Can calculate elasticities, i.e., how a 1% change in **AGE** will change **RESALE PRICES**
- Linear regression also facilitates prediction
  - Given an **AGE** value, we can **predict** the corresponding **RESALE PRICE** using the estimated coefficients
  - Just evaluate regression equation
  - **RESALE PRICE FORECAST** = *bias* +  $w_1$ **AGE**



# Linear Regression in a Nutshell

## ■ Model specification

- Continuous target variable  $y$
- Expectation of  $y$  given  $x$  is linear
- Random variation  $\epsilon \sim \mathcal{N}(0, \sigma^2)$

## ■ Model estimation

- Determine free parameter  $w$
- Set  $\hat{w}$  to maximize model fit
- Minimize least-squares loss

## ■ The final model

- Is given by the estimated coefficients  $\hat{w}$
- Facilitates explanation
- Facilitates prediction

Training data incl. $Y$					
$i$	$Y$	$X_1$	$X_2$	...	$X_m$
1	...	...	...	...	...
...	...	...	...	...	...
$n$	...	...	...	...	...

Learning Algorithm

$$y = \mathbb{E}(y|x) + \epsilon$$

$$y = b + w^T x + \epsilon$$

$$\hat{w} \leftarrow \min_{w, b} (\sum_i (y_i - \hat{y}_i)^2),$$

$$\text{where } \hat{y}_i = b + w^T x_i$$

$$\hat{y} = \hat{b} + \hat{w}^T x$$

New data w/o $Y$				
$i$	$X_1$	$X_2$	...	$X_m$
$n+1$	...	...	...	...
...	...	...	...	...
$N$	...	...	...	...

Model  $\hat{w}$

Insight into  $\mathbb{E}(y|x)$  from linear equation.

e.g., elasticity:  
1% increase in  $x$  increases  $y$  by ? %

Forecasts of  $Y$

$i$	$\hat{Y}$
$n+1$	...
$n+2$	...
...	...
$N$	...

# Different Perspectives and Cultures in Data-Oriented Disciplines

Athey and Imbens (2019)

## Machine learning

- **Focus on prediction**
  - Map from covariates to outcomes
  - Cope with **high dimensionality**
- **Practices to test predictive quality**
  - Cross-validation
  - Model selection (e.g., regularization)
- **Few assumptions**
  - Independent observations
  - Stability of the joint distribution of  $(Y, X)$
- **More data-driven**

## Econometrics

- **Understand structural properties**
  - Estimate parameters of interest
  - Cause-effect relationships are one example
- **Apply linear models to all data**
  - Explanatory modeling
  - Data is typically **low-dimensional**
- **Key interests**
  - Unbiasedness of parameters
  - Efficiency and convergence rates
- **Many assumption**
- **More theory-driven**

# General Implications for Business/ECON Research



## ■ Confirmatory research needs more than vanilla ML

- No statistical tests to verify hypotheses
- No way to proof ML-induced patterns (e.g., functional dependencies)
- BUT:
  - Demonstrating the superiority of an advanced ML model over a classical (linear) model hints at a *theory gap*
  - In combination with XAI (see course block III) ML models can verify theories or inform theory development

## ■ ML can unlock new data modalities (text, image, ...) to shed light on longstanding research questions and topics

- Financial market efficiency, corporate disclosure quality and tone, brand perception and sentiment, ...
- Behavioral biases, political communication, labor market skills, innovation, climate risk, ...

## ■ ML is a tool to approach advanced optimization problems

- Routing & last-mile delivery optimization, energy load balancing & trading, marketing budget allocation, dynamic pricing & revenue management, portfolio optimization under complex constraints, ...
- Advanced ML paradigms (e.g., reinforcement learning, causal ML, policy learning)



# Summary



## Learning goals

- Difference between ML and AI
- Overview of ML approaches and characteristics



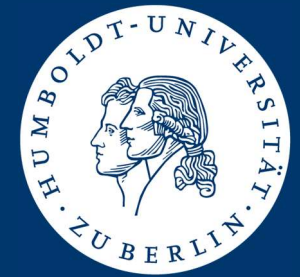
## Findings

- ML is a component of *what people refer to* as AI
- Detecting patterns in heterogenous dataset
  - Our focus for now is static tabular data
- Forms of unsupervised ML
- Supervised ML approximates functional dependencies
- Linear regression exemplifies supervised ML
- Common use cases of ML in business research



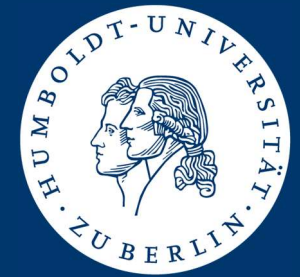
## What next

- Python exercise on data handling
- Supervised ML principles and methods



## Appendix

Materials are not discussed in course and are provided for self-study



# The linear regression model

Parametric model, loss function and residuals, model estimation

# Regression Example: Leasing Business

## Resale price forecasting use case



### ■ Lessor's pricing problem: Decide on the leasing rate

- Leasing rate must cover all relevant costs including depreciation
- Item's residual value is unknown when signing the contract

### ■ We can use regression to *model* residual value/resale price

- **Attribute values** are observed before signing the contract
- **Resale prices** are unobservable until after the contract expires and the item is resold



★★★★★

$i$	PRODUCT	LIST PRICE [\$]	AGE [month]	CLIENT INDUSTRY	...
1	Dell XPS 15'	2,500	36	Mining	...
2	Dell XPS 15'	2,500	24	Health	
3	Dell XPS 17'	3,000	36	Manufacturing	
4	HP Envy 17'	1,300	24	Office	
5	HP EliteBook 850	1,900	36	Manufacturing	
...	...				
$n$	Lenovo Yoga 11'	799	12	Office	...

RESALE PRICE [\$]
347
416
538
121
172
...
88



# Linear Regression Model

Postulates a linear, additive feature-to-target relationship

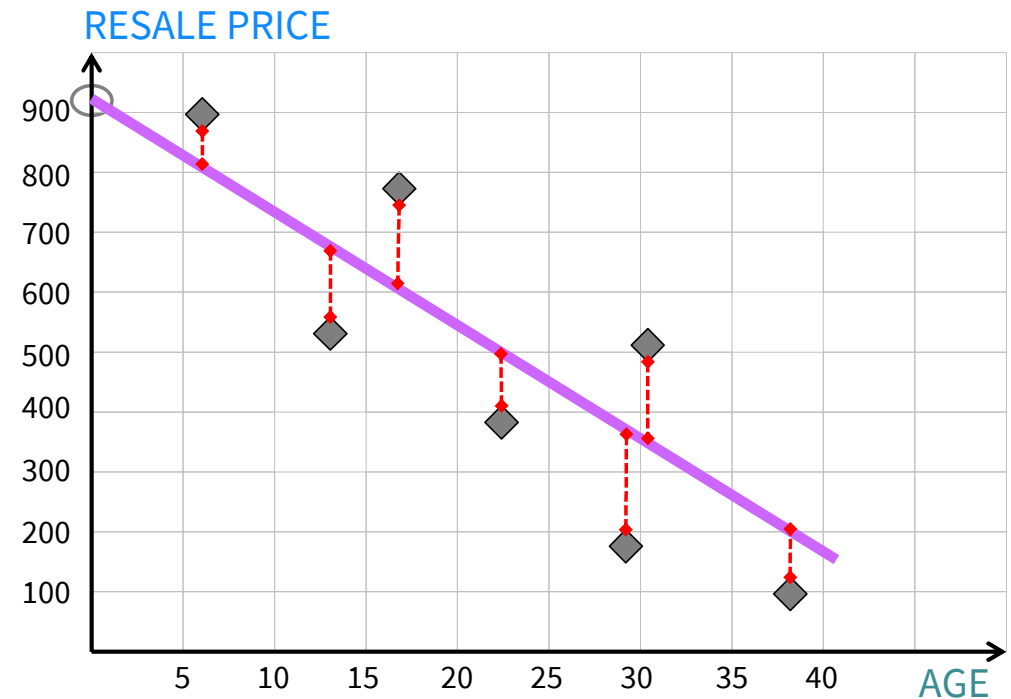
## ■ Famous regression equation in a resale price forecasting context

$$\text{RESALE PRICE} = \text{bias} + w_1 \text{LIST PRICE} + w_2 \text{AGE} + \dots + w_m \text{INDUSTRY} + \text{residual}$$

## ■ Simplification for plotting:

$$\text{RESALE PRICE} = \text{bias} + w_1 \text{AGE} + \epsilon$$

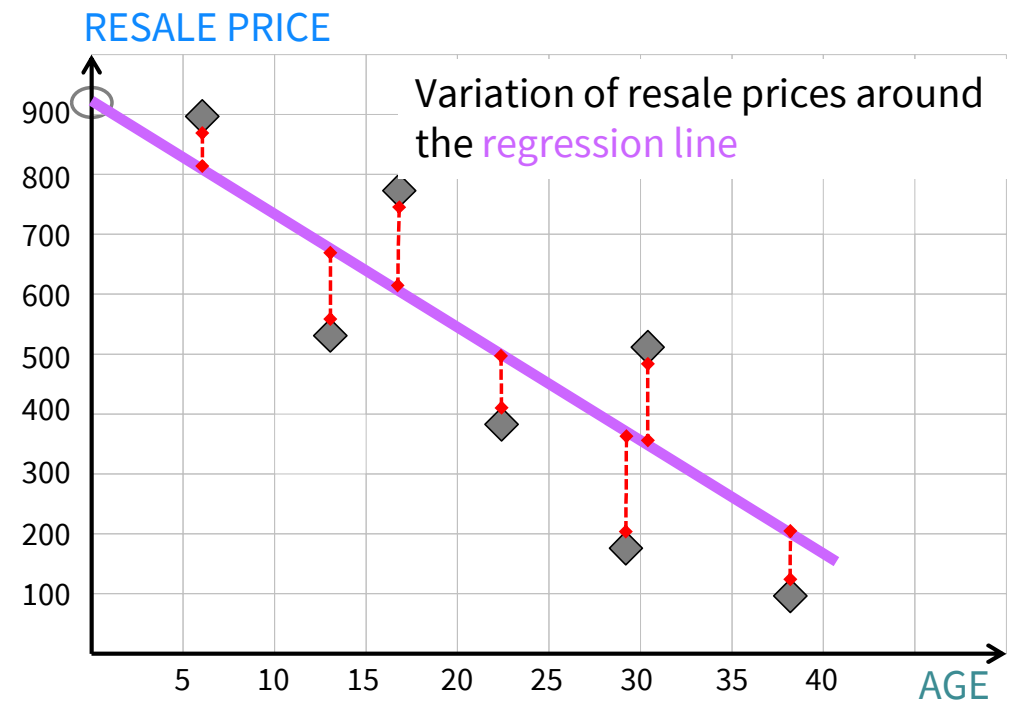
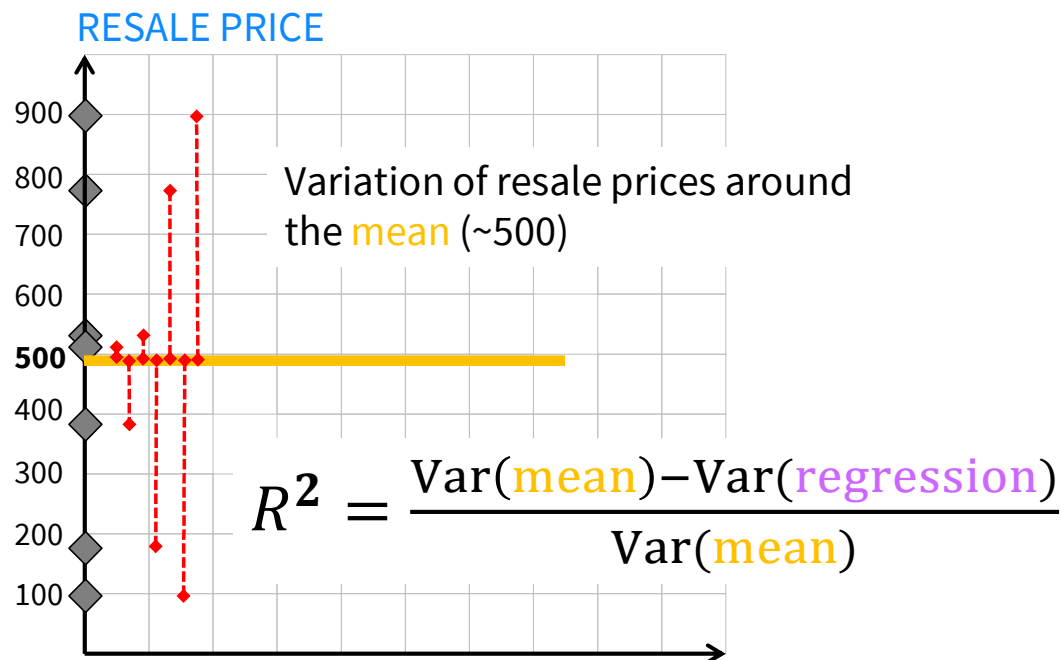
...	AGE [MONTH]	...	RESALE PRICE [\$]
...	6	...	900
...	13	...	515
...	17	...	890
...	23	...	395
...	29	...	180
...	31	...	501
...	38	...	100
...	...	...	...



## Popular Regression Statistics

The maybe most famous statistic is the coefficient of determination,  $R^2$

- Regression model explains variation in **resale prices** (**target**) by differences in the **Age** (**feature values**) of resold items
- $R^2$  statistic captures how much of the variation in resale prices the regression explains



## Regression Model Estimation

Determine the free parameters of the regression function

### ■ Linear regression belongs to the family of parametric models

- We assume we know the true dependency of the target variable and the features
- We specify a function expressing the assumed relationship (e.g., linear and additive)
- We incorporate free parameters that govern the shape of the function

### ■ Formally

$$\text{RESALE PRICE} = \textit{bias} + w_1 \text{LIST PRICE} + w_2 \text{AGE} + \dots + w_m \text{INDUSTRY} + \textit{residual}$$

$$Y = b + w_1 X_1 + w_2 X_2 + \dots + w_m X_m + \epsilon$$

### ■ Model estimation (aka training, fitting, development)

- Find *suitable* values for the free parameters (here denoted by  $w$ )
- Introduce a measure that captures what is meant by *suitable*
- Set parameters such this measure signals an optimal fit of the model to the data

## Regression Model Estimation

Loss functions measure the quality of a model (using the true outcomes)

- A loss function  $J$  measures how much model outputs  $\hat{Y}$  agree with the true, actually observed, value of the target  $Y$

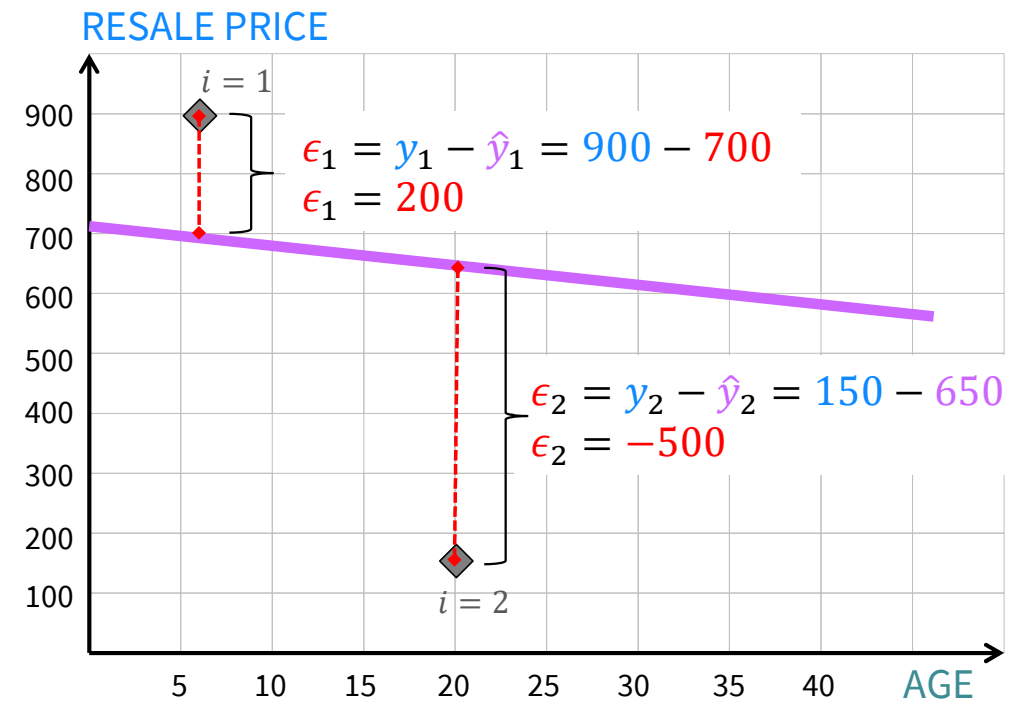
- Squared-error loss

$$J^{LS} = \sum_{i=1}^n (\epsilon_i)^2 = \sum_{i=1}^n (y_i - \hat{y}_i)^2$$

- Where model outputs depends on the free parameters  $w$

$$\hat{y}_i = b + w_1 x_{i1} + w_2 x_{i2} + \cdots + w_m x_{im}$$

$$\hat{y}_i = b + \sum_{j=1}^m w_j x_{ij}$$



So here, the value of the loss function  $J$  is:

$$\sum_{i=1}^n (\epsilon_i)^2 = (\epsilon_1)^2 + (\epsilon_2)^2 = 200^2 + (-500)^2 = 290,000$$

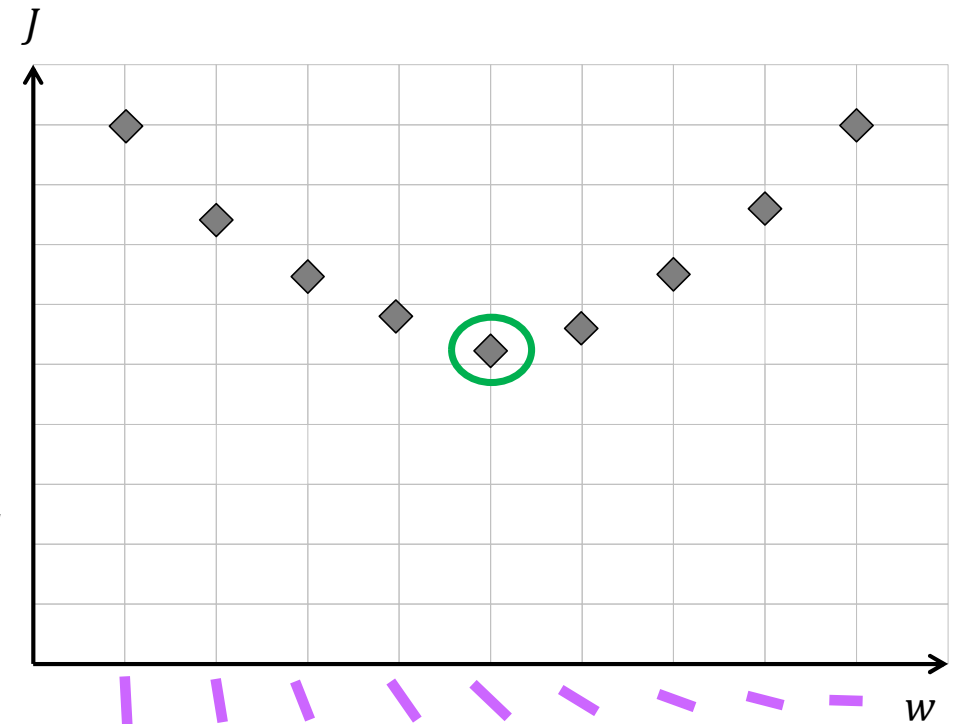
# Regression Model Estimation

Maximizing model fit through minimizing a loss function

- Given the model output depends on the free parameters  $w$  and the bias  $b$  through

$$\hat{y}_i = b + \sum_{j=1}^m w_j x_{ij}$$

- We can adjust the model output by adjusting  $w$  (or  $b$ )
  - Lets focus, for simplicity, on  $w$
  - Changing  $w$  will change the slope of the regression line
- For each slope we can calculate the loss (e.g., sum of squared residuals)
- Eventually, we know which slope (i.e., value of  $w$ ) gave the lowest loss; our *least-squares solution*



# Regression Model Estimation

Minimizing empirical loss, that is the loss over our data

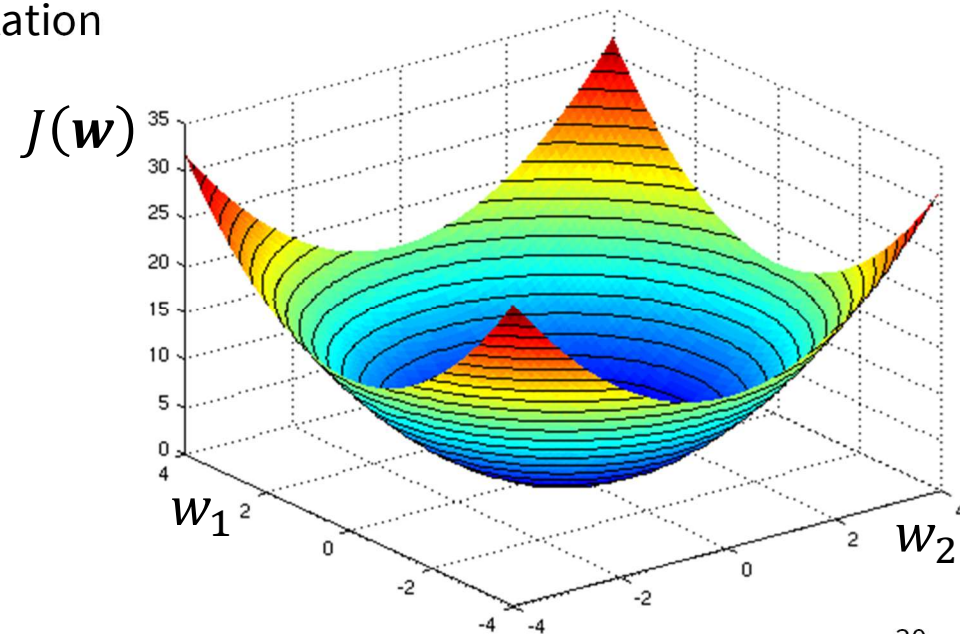
## ■ Squared-error loss

$$J(\mathbf{w}) = \sum_{i=1}^n (\mathbf{y}_i - \hat{\mathbf{y}}_i)^2 = \sum_{i=1}^n \left( \mathbf{y}_i - \sum_{j=1}^m w_j \mathbf{x}_{ij} \right)^2 = \sum_{i=1}^n (\mathbf{y}_i - \mathbf{w} \mathbf{X}_i)^2 = (\mathbf{y} - \mathbf{w} \mathbf{X})^\top (\mathbf{y} - \mathbf{w} \mathbf{X})$$

- Note that we have dropped the bias to simplify the notation
- Mathematically, we can add a constant to the data  $\mathbf{X}$

## ■ To fit the regression model, we set $\mathbf{w}$ such that the error is minimal

- Mathematically, we seek the minimum of the loss function over the model parameters
- $\hat{\mathbf{w}} \leftarrow \operatorname{argmin}_{\mathbf{w}} J(\mathbf{w})$





# Regression Model Estimation

## Finding the optimal solution

### ■ Formalization of estimation (training) task $J(\mathbf{w})$

$$\square J(\mathbf{w}) = \sum_{i=1}^n (\mathbf{y}_i - \sum_{j=1}^m w_j \mathbf{x}_{ij})^2$$

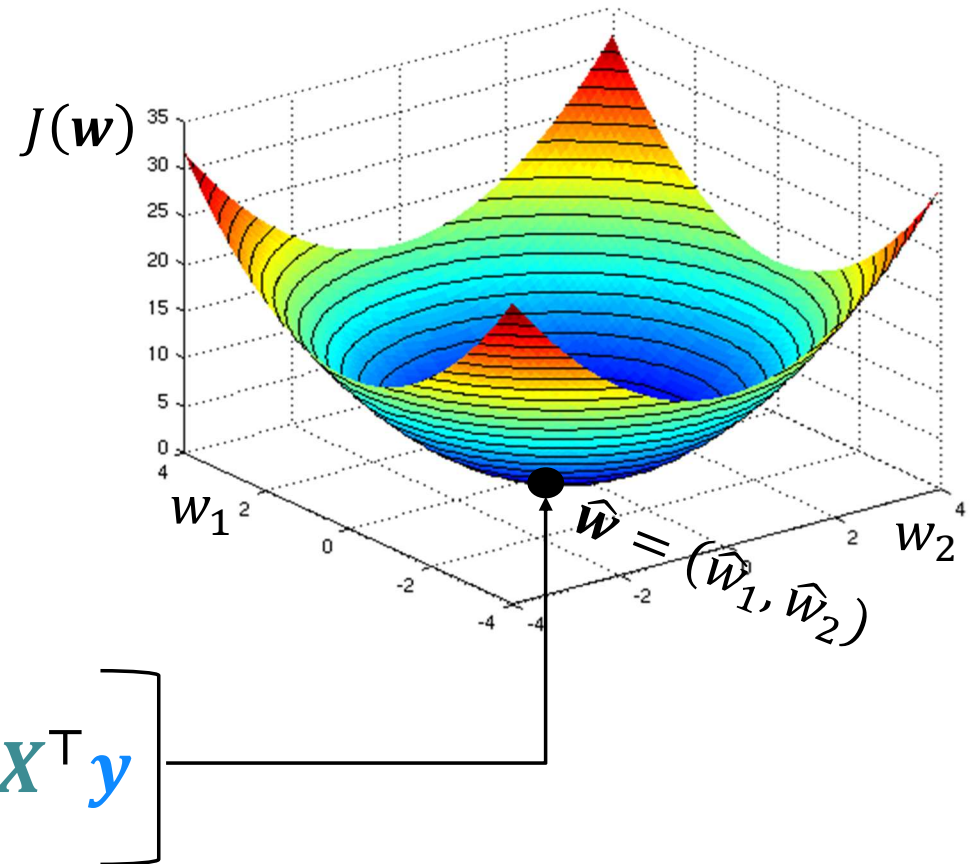
$$\square \hat{\mathbf{w}} \leftarrow \operatorname{argmin}_{\mathbf{w}} J(\mathbf{w})$$

### ■ Solution

□ Apply calculus principle

□ Calculate partial derivatives of  $J(\mathbf{w})$  with respect to each  $w_j$  and set to zero

$$\frac{\partial J(\mathbf{w})}{\partial \mathbf{w}} = 0 \quad \left\{ \begin{array}{l} \frac{\partial J(\mathbf{w})}{\partial w_1} = 0 \\ \frac{\partial J(\mathbf{w})}{\partial w_2} = 0 \end{array} \right. \Rightarrow \hat{\mathbf{w}} = (\mathbf{X}^\top \mathbf{X})^{-1} \mathbf{X}^\top \mathbf{y}$$



For the special case of linear regression with squared error loss, we obtain an analytical solution.

# Regression Model Estimation

## Generalization

### ■ Minimization problem remains (largely) unchanged

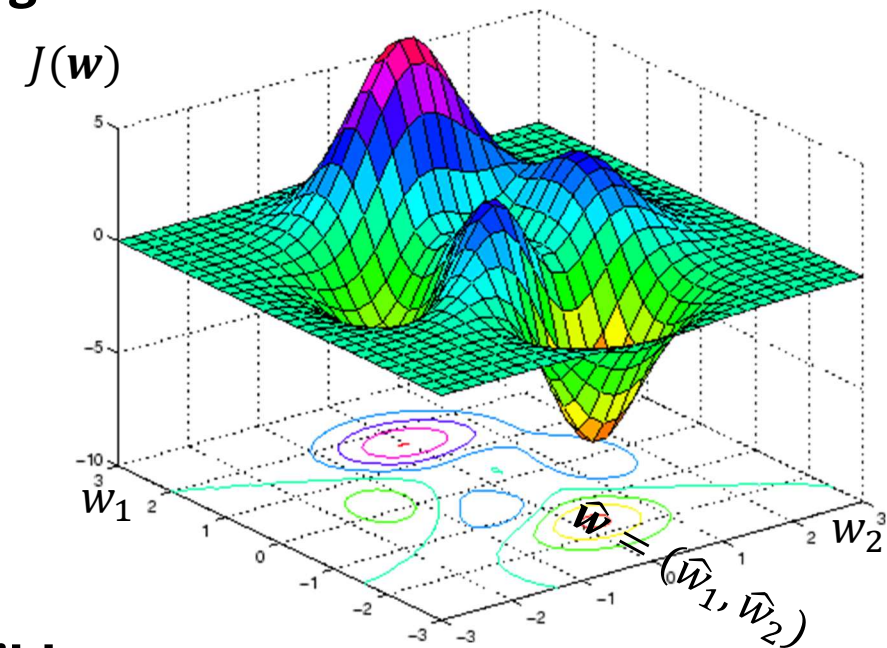
$$\square J(\mathbf{w}) = \sum_{i=1}^n (\mathbf{y}_i - \sum_{j=1}^m w_j \mathbf{x}_{ij})^2$$

$$\square \hat{\mathbf{w}} \leftarrow \operatorname{argmin}_{\mathbf{w}} J(\mathbf{w})$$

$$\frac{\partial J(\mathbf{w})}{\partial \mathbf{w}} = 0 \quad \left\{ \begin{array}{l} \frac{\partial J(\mathbf{w})}{\partial w_1} = 0 \\ \frac{\partial J(\mathbf{w})}{\partial w_2} = 0 \end{array} \right. \Rightarrow \hat{\mathbf{w}} = ?$$

### ■ Computing analytical solution typically impossible

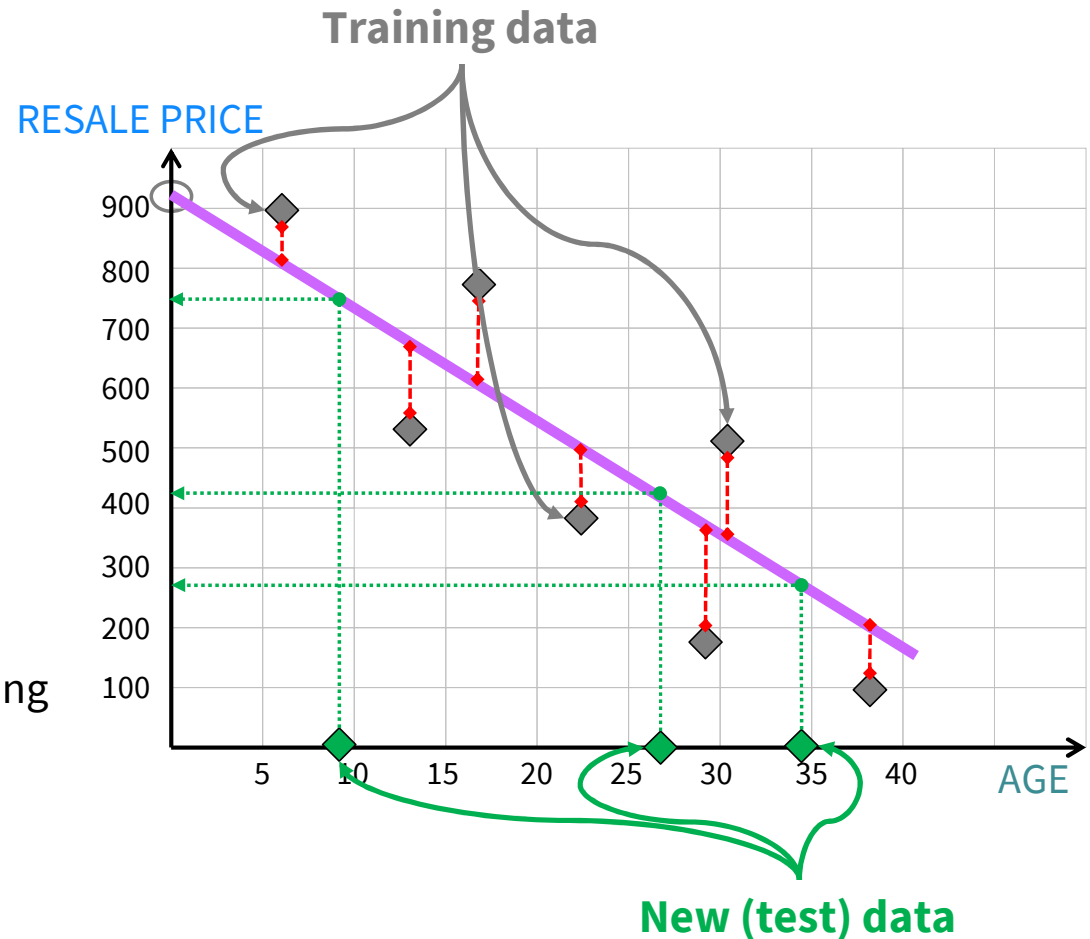
### ■ Use iterative numerical algorithms to find $\hat{\mathbf{w}}$



# The Two Faces of Linear Regression – Explanatory vs. Predictive Models

Linear regression supports both, explanatory and predictive modeling

- Regression function explains variation in **resale prices** by **age**
- Due to this ability, linear regression is an *explanatory model*
  - Clarifies relationship between **features** and **target**
  - Can work out the strength of a **feature's** effect
  - Can calculate elasticities, i.e., how a 1% change in **age** will change **resale prices**
- Linear regression also facilitates prediction
  - Given an **age** value, we can **predict** the corresponding **resale price** using the estimated coefficients
  - Just **evaluate regression equation**
  - **Resale Price Forecast** =  $\text{bias} + w_1 \text{Age}$



# Linear Regression Summary

## Model specification

- Continuous target variable  $Y$
- Expectation of  $Y$  given  $X$  is linear
- Random variation  $\epsilon \sim \mathcal{N}(0, \sigma^2)$

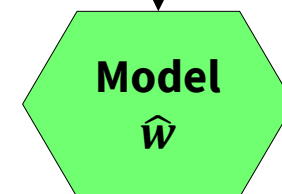
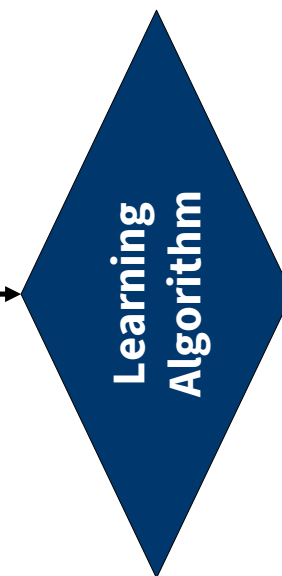
## Model estimation

- Determine free parameter  $w$
- Set  $\hat{w}$  to maximize model fit
- Minimize least-squares loss

## The final model

- Is given by the estimated coefficients  $\hat{w}$
- Facilitates explanation
- Facilitates prediction

Training data incl. $Y$					
$i$	$Y$	$X_1$	$X_2$	...	$X_m$
1	...	...	...	...	...
...	...	...	...	...	...
$n$	...	...	...	...	...



New data w/o $Y$				
$i$	$X_1$	$X_2$	...	$X_m$
$n + 1$	...	...	...	...
...	...	...	...	...
$N$	...	...	...	...

Insight into  $E(Y|X)$  from linear equation.  
e.g., elasticity:  
1% increase in  $X_1$  increases  $Y$  by ? %

Forecasts of $Y$	
$i$	$\hat{Y}$
$n + 1$	...
$n + 2$	...
...	...
$N$	...

$$Y = E(Y|X) + \epsilon$$

$$Y = b + wX + \epsilon$$

$$\hat{w} \leftarrow \min_{w,b} \left( \sum_i (Y_i - \hat{Y}_i)^2 \right),$$

$$\text{where } \hat{Y}_i = b + wX_i$$

$$\hat{Y} = \hat{b} + \hat{w}X$$

# Contact

Stefan Lessmann

Chair of Information Systems  
School of Business and Economics  
Humboldt-University of Berlin, Germany

Tel. +49.30.2093.5742

Fax. +49.30.2093.5741

[stefan.lessmann@hu-berlin.de](mailto:stefan.lessmann@hu-berlin.de)

<http://bit.ly/lessmann>

[www.hu-berlin.de](http://www.hu-berlin.de)

