INTERVIEW TRANSCRIPT

* ***Do you want customers to have a different UI to Mario who takes the orders?***

There should be a different UI for the customers and Mario. The customer’s UI is cleaner, Mario has more information on the screen, so it has to be made more functional and quicker.

* ***What kind of notifications would you want from the system (order is half cooked, order is done, something wrong) and how would they look like?***

Notification for Mario when the pizza is done. Notification for Luigi when there is a new order. Notification for Luigi when the order is half done and about to be done. We have no preference for how they look like as long as it’s functional

* ***What pages should the logged in customer see? Should he be taken to start an order right away?***

The customer should see the main page, when they want to order, you prompt them to log in or register. But they should be able to see the menu even not while logged in.

* ***Would you like to just have pizzas?***

No, it would be nice to have a different selection of products.

* ***Like what?***

Desserts, drinks, smoothies, etc…

* ***Would you like to save your favorite order as logged in?***

Yes, that would be an amazing feature, not a must though.

* ***Is it necessary for to have pictures that show what the pizza’s looks like?***

Yes, if you cannot live up to your own standards then there’s a problem.

* ***Is an about page necessary?***

Yes, it’s crucial to have a page that commemorates our Italian heritage.

* ***Would your site support different languages. If yes, what would they be?***

Yes, we would need Dutch, English and Italian would be a nice addition.

MOSCOW

Must have:

* Online order system
* Smart oven
* Communication between smart oven and system
* Proper connections between pages
* Italy inspired
* Pizza menu
* Quick response time
* Account security
* Unique order number
* Multiple types of food
* Pictures for each pizza in the menu
* About page

Should have:

* Multiple languages support
* Filters for the types of food
* List of ingredients for each pizza

Could have:

* Add and remove ingredients
* Log in/Registration
* Shopping cart page
* Other meal options (drinks/desserts)
* Filter by type when ordering

Won’t have:

* Search function for quick ordering experience
* Delivery
* Online payment