SENDER:

Refundly.ai

Agissant pour le compte de : Client E-commerce

RECIPIENT:

Service Litiges UPS

Fait le 17/02/2026

SUBJECT: FORMAL NOTICE FOR NON-PAYMENT OF COMPENSATION

Claim Ref: CLM-FL

Tracking Ref: Inconnu

Madame, Monsieur,

We are writing following our claim regarding the referenced dispute. (Type : Lost) - Claim Ref: CLM-FL pour un montant de $250.00.

Under the Florida Deceptive and Unfair Trade Practices Act (FDUTPA) and Florida Statutes § 677.309, a carrier is liable for damages for loss of or injury to the goods caused by its failure to exercise reasonable care.

We hereby give you FORMAL NOTICE to settle this claim within 8 days. ($250.00)

Failing that, we will escalate this matter to the relevant Ombudsman.

Cordialement / Regards,

FOR AND ON BEHALF OF: THE AUTOMATED CLAIMS AGENT