



SENDER:

Refundly.ai

Agissant pour le compte de : Client E-commerce

RECIPIENT:

Service Litiges UPS

Fait le 17/02/2026

SUBJECT: FORMAL NOTICE FOR NON-PAYMENT OF COMPENSATION

Claim Ref: CLM-TX

Tracking Ref: Inconnu

Madame, Monsieur,

We are writing following our claim regarding the referenced dispute. (Type : Lost) - Claim Ref: CLM-TX pour un montant de \$250.00.

Under Texas Deceptive Trade Practices-Consumer Protection Act (DTPA) and Common Law carrier liability, you are responsible for the safe delivery of goods.

We hereby give you FORMAL NOTICE to settle this claim within 8 days. (\$250.00)

Failing that, we will escalate this matter to the relevant Ombudsman.

Cordialement / Regards,

FOR AND ON BEHALF OF: THE AUTOMATED CLAIMS AGENT