

SENDER:

Client E-commerce

Agissant par mandat de : Recours E-commerce

RECIPIENT:

Service Litiges UPS

Fait le 26/01/2026

SUBJECT: FORMAL NOTICE FOR NON-PAYMENT OF COMPENSATION

Claim Ref: CLM-FL

Tracking Ref: Inconnu

Madame, Monsieur,

We are writing following our claim regarding the referenced dispute. (Type : Lost) - Claim Ref: CLM-FL pour un montant de \$250.00.

Under the Federal Carmack Amendment (49 U.S.C. § 14706), a common carrier is liable for "actual loss or injury to the property" occurring during the transportation of goods in interstate commerce.

We hereby give you FORMAL NOTICE to settle this claim within 8 days. (\$250.00)

Failing that, we will escalate this matter to the relevant Ombudsman.

Cordialement / Regards,

FOR AND ON BEHALF OF: THE AUTOMATED CLAIMS AGENT