

SENDER:

John Doe

Agissant par mandat de : Recours E-commerce

RECIPIENT:

Service Litiges UPS

Fait le 25/01/2026

SUBJECT: FORMAL NOTICE FOR NON-PAYMENT OF COMPENSATION

Claim Ref: CLM-US-J22

Tracking Ref: US-999-DAM

Madame, Monsieur,

We are writing following our claim regarding the referenced dispute. (Type : Damaged) - Claim Ref: CLM-US-J22 pour un montant de \$89.90.

Under the applicable transport laws (including the Consumer Rights Act where applicable), you are liable for the loss or damage of goods in transit.

We hereby give you FORMAL NOTICE to settle this claim within 8 days. (\$89.90)

Failing that, we will escalate this matter to the relevant Ombudsman.

Cordialement / Regards,

FOR AND ON BEHALF OF: THE AUTOMATED CLAIMS AGENT