

Basics of testing mobile apps

Assignment

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Test the UI/UX functionality of the "Petsmart" website on a mobile device.

Create 5 corresponding bug reports in any document.

MBUG 1

Title: Enable Accessibility from top banner is not assigned / functional.

Environment: iPhone 13 mini, iOS 16., Chrome for iOS v 115.0.5790.160, Viewport mobile Landscape

Note! This bug was reproduced on all mobile environments and browsers with ≤ 1024 px width.

Description:

Navigating to the main page, there is a top banner that indicates an Accessibility mode, however it does not work.

Steps to reproduce:

- Navigate to [PetSmart](https://www.petSMART.com)
- Tap from the top banner the button 'Enable accessibility'

Expected results:

- Page should load in the accessibility view.

Actual results:

- Page remains static, without accessibility features. URL is changed to <https://www.petsmart.com/#>.

Additional:

M1 # MBUG1

[petsmart - Enable accessibility.mov](#)

MBUG 2

Title: Promo banner text overflows the banner's image.

Environment: iPhone 13 mini, iOS 16., Chrome for iOS v 115.0.5790.160, **Viewport** mobile Landscape

Note! This bug was reproduced on all mobile environments and browsers with ≤ 1024 px width.

Description:

Navigating to the main page, and tapping the Shop Now button from the main banner, I'm redirected to the shop's page where the promotional text overflows the banner .

Steps to reproduce:

- Navigate to [PetSmart](https://www.petsmart.com)
- Scroll down over the banner and tap the Shop now (blue button) on it.

Expected results:

- Page should load the banner and the text offer text inline.

Actual results:

- Page loads the text offer over the banner and is incomprehensible.

Additional:

M2 # MBUG2



MBUG 3

Title: Page fails to load on quick scroll.

Environment: iPhone 13 mini, iOS 16., Chrome for iOS v 115.0.5790.160, Viewport mobile Landscape

Note! This bug was reproduced on all mobile environments and browsers.

Description:

Navigating to the main page, while quick scrolling the page fails to load its elements, a blank screen is shown instead.

Steps to reproduce:

- Navigate to [PetSmart](#)
- Scroll down over the main page in either direction.

Expected results:

- Page should load its elements and have them visible on scroll.

Actual results:

- Page loads some elements while others are not visible, a blank screen is shown.

Additional:

M3 # MBUG3

[petsmart - blank on scroll.mp4](#)

MBUG 4

Title: Login form fails to revalidate correct email format.

Environment: iPhone 13 mini, iOS 16., Chrome for iOS v 115.0.5790.160, Viewport mobile Portrait

Note! This bug was reproduced on all mobile environments and browsers.

Description:

Navigating to the Returning customers page, while correcting an invalid email with a valid one, the form doesn't update its validation for the corrected format.

Steps to reproduce:

- Navigate to [PetSmart](#)
- Tap the burger menu icon then the account icon
- Enter an incorrect formatted email.
- Re correct the email with a valid format

Expected results:

- Email field should validate the correct email format.

Actual results:

- Email field remains in the invalid state.

Additional:

M4 # MBUG4

[petsmart - returningcustomer - email validation.mp4](#)

MBUG 5

Title: Slow load on search input while in landscape mode.

Environment: iPhone 13 mini, iOS 16., Chrome for iOS v 115.0.5790.160, Viewport mobile Landscape

Note! This bug was reproduced on all mobile environments and browsers.

Description:

While typing in the search box, the page loads slowly the inputted text with delays..

Steps to reproduce:

- Navigate to [PetSmart](#)
- Tap the search bar
- Enter any string, continuously typing..

Expected results:

- Page should preview the inputted string in the search field.

Actual results:

- Inputted string has delays in preview, slowed update.

Additional:

M5 # MBUG5

[petsmart - delayed search preview for text.mp4](#)

VBUG 1 - Volkswagenparts <https://www.vwparts.nyc/>

Title: Contact buttons in banner overflow.

Environment: Pixel 7 Pro Android 13.0., Chrome v 115.0, , **Viewport** mobile Portrait

Note! This bug was reproduced on all mobile - environments and browsers.

Description:

Navigating to the main page, in the top banner the contact buttons to the right side are incomprehensible and cut-out / overflowing.

Steps to reproduce:

- Navigate to [VW Parts. Accessories and VW DriverGear](#)

Expected results:

- Top banner should display the contact buttons with full text and design.

Actual results:

- Contact buttons on the banner are cut-out / overflowing one another.

Additional:

SS1 # VBUG1  **vwparts - contactbuttons - overflow.png**

VBUG 2 - Volkswagenparts <https://www.vwparts.nyc/>

Title: Social button for Pinterest links to bad failed API link.

Environment: Pixel 7 Pro Android 13.0., Chrome v 115.0, , **Viewport** mobile Portrait

Note! This bug was reproduced on all mobile - environments and browsers.

Description: Navigating to the footer on the main page, when tapping the Pinterest icon, browser opens a link to a failed API call / url shortener.

Steps to reproduce:

- Navigate to [VW Parts, Accessories and VW DriverGear](#)
- Scroll down to the footer section and tap the Pinterest button

Expected results:

- The Pinterest button should link towards the website's pinterest page.

Actual results:

- Pinterest button links towards an inexistent url shortener.

Additional:

V2 # VBUG2

[vwparts - pinterest button - bad link.mp4](#)

VBUG 3 - Volkswagenparts <https://www.vwparts.nyc/>

Title: Cart loses added items when page is reloaded from re-opened browser..

Environment: Pixel 7 Pro Android 13.0., Chrome v 115.0, , **Viewport** mobile Portrait

Note! This bug was reproduced on all mobile - environments and browsers.

Description: After adding n products to the Cart, upon closing and re-opening the browser the items are removed from the Cart.

Steps to reproduce:

- Navigate to [VW Parts, Accessories and VW DriverGear](#)
- Access and scroll down to any product page to add items to Cart.
- Close the browser app and relaunch it.
- Navigate again to the homepage and check the Cart.

Expected results:

- The Cart should retain the added products.

Actual results:

- Cart is empty.

Additional:

V3 # VBUG3

[vwparts - Cart empty - on browser relaunch.mp4](#)

