## William Steimel

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#### SKILLS

- Tools: Tableau, Git, GIS, Visio, SAP Business Objects, Advanced Excel (Pivot Table/Vlookup)
- Programming Languages: Python (pandas, NumPy, Matplotlib, Seaborn, scikit-learn), R, SQL, Javascript
- Machine Learning: Regression, Random Forests, Neural Networks, Clustering, Gradient Boosting

#### ML COMPETITIONS

Signate - Iida Group Holdings - Saitama Land Price Estimation Challenge - Bronze Medal - Rank 98/593

### WORK EXPERIENCE

### Lombard Inc. (CodExa)

# Machine Learning Intern

## Tokyo, Japan

### Feb 2018 - Present

- Co-authored articles published in Nikkei Software on end-to-end machine learning (Nov 2018)
  - Nikkei Software January 2019 Edition
  - Nikkei Software Become an Al Programmer
- Analyzed data from internal affiliate marketing application to get insight into partner behavior
- Developed baseline advertisement collaborative filtering recommender system based on customer and advertisement descriptive features
- Developed machine learning strategy recommending applications based on analysis of company data sources and values
- Wrote Python and machine learning courses (MOOCs) and articles for beginner and intermediate students on codexa.net platform

### **Developed Courses**

- Logistic Regression (Python)
- Random Forest (Python)
- Support Vector Machines (Python)
- Naive Bayes (Python)
- Principal Components Analysis (PCA) (Python)
- K-Nearest Neighbors (K-NN) (Python)
- Gradient Boosting Trees and XGBoost (Python)
- Building a Neural Network By scratch, PyTorch, and Tensorflow (Python)
- Introduction to Image Recognition (Python)
- Kaggle Techniques for Beginners (Python)
- R Programming and TidyVerse (R)

### **Contributed Articles**

- How to use LightGBM and how it compares with XGBoost
- PyTorch Primer, 6 fundamentals you should know about PyTorch
- How to Use Google Colaboratory
- Build an Anime Recommender System with Collaborative Filtering and K-NN
- Basic Exploratory Data Analysis with Python
- CNN-MNIST Keras for beginners
- Hyperparameter Optimization with Bayesian Optimization
- Introduction to K-Fold Cross-Validation
- Deploying a Customer Churn Prediction Application locally with Flask

#### **ADP**

## Roseland, NJ

### **IT Service Manager**

#### May 2017 - September 2017

- Responsible for management of overall quality of IT Service Areas including Data Center Site Mgmt, IT Hosting Ops, Critical Incident Response Team, Enterprise Change Control, and Mainframe
- Analyzed budgets totaling millions of dollars for technical projects to ensure proper allocation of resources
- Maintained documentation, reports, and KPI scorecards vital to the Change Management process
- Managed weekly Change Management process improvement meetings in collaboration with CAB
- Identified applications impacted by EU GDPR/BCR Statutory Requirements and associated PII data

### **I&O Analyst**

### June 2015 - May 2017

- Responsible for implementing reporting automation and statistical analysis to facilitate process optimization, capacity/demand forecasting, service level management, and audit compliance
- Created and presented executive dashboards and scorecards to show the trends in data using R/Excel
- Used SQL Server/R programming skills to create automated data cleaning/extraction scripts
- Created interactive Tableau Dashboards revealing insight into ADP's Operational performance
- Organized and developed technical process documents and evidence for ISO 9000 and 20000 Audits
- Developed business cases through available data to justify key projects to upper management
- Supported consultants as process analyst for successful migration to risk-based change process

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### Intern (IT Service Mgmt/Project Mgmt)

## February 2015 - May 2015

- Supported service management team in documentation management via MS Sharepoint/Jive/Jira
- Monitored monthly request, incident, problem, and change metrics against targets
- Created interactive training on Change Management Process through LMS Software for 1500 users

### **Felician University Global Academic Initiatives**

Lodi. NJ

### NGO Representative to the United Nations DPI

**January 2015 - June 2015** 

• Participated at weekly briefings organized by UN DPI on topics related to social justice and diplomacy

#### **Felician University**

Lodi, NJ

#### **Research Assistant**

July 2013 - May 2015

Coordinated with staff members to manage primary reporting activities associated with student feedback

### **Systems Assistant**

June 2011 - August 2012

• Developed statistical reports for campus-wide departments through SQL Server and Crystal Reports

#### **EDUCATION**

**Sophia University** 

Tokyo, Japan

Master of Science in Green Science and Engineering

Sept 2017 - Sept 2019

- Research Area: Machine Learning
- Joint Diploma in Sustainability Studies: United Nations University
- Monbukagakusho Scholarship (MEXT Scholarship) Recipient

**Masters Thesis:** A Time Independent Gradient Boosting Machine for Rent Prediction in Tokyo 23 Special Wards with Geospatial and Environmental Features

### **Coursework: Sophia University**

- Statistical Data Analysis
- Computer Science
- Javascript
- Mathematical Optimization, Operations Research, and Machine Learning Lab

### **Coursework: United Nations University**

- Global Change and Planetary Boundaries
- Remote Sensing, Geographical Information Systems and Analysis: Theory and Application

### **Felician University**

Lodi, NJ

Bachelor of Science in Business Administration

September 2010 - May 2015

- Minor: Global Peace and Justice Studies
- Summa Cum Laude

### Kansai Gaidai University

Osaka, Japan

Asian Studies Program

September 2012 - June 2013

### LEADERSHIP

### ADP UX Hackday (Hackathon) Winter 2016

• Collaborated to create and develop concept to modernize user interface of internal change management portal aligned with global company UX standards

### "Policy Imperatives for Women's Health Research and Development" Spring 2015

- Delivered speech at the inaugural "World Women's Health and Development Forum" at the UN
- Researched world labor force participation rates and proposed youth vision to reducing gender inequality

#### CERTIFICATIONS

ITIL v3-Foundations, Understanding BS ISO/IEC 20000-1:2011, JLPT N2