ROKO SKUGOR
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PROFILE
Cloud & DevOps Engineer with hands-on experience in AWS, Terraform, CI/CD, and security automation. Proven ability to drive cloud optimization, automate workflows, and implement secure infrastructure as code. Adept in DevOps tools, scripting, and cross-team collaboration. Passionate about scalable, secure, and efficient cloud-native solutions.

SKILLS
Cloud & DevOps: AWS (IAM, Lambda, S3, EC2, VPC, CloudTrail, Config), Terraform, GitHub Actions, Docker, CI/CD, Infrastructure as Code
Security & Monitoring: IAM Access Analyzer, Security Hub, Checkov, OPA/Conftest, CloudWatch, Grafana, Prometheus
Automation & Scripting: Python (pandas), Bash, ServiceNow GlideRecord
Tools: NinjaOne RMM, Git, ServiceNow CMDB/ITSM, Tableau, Linux, macOS, Windows

EXPERIENCE
IT Intern – Openmind Networks | Dublin, Ireland • Feb 2025 – Dec 2025
Automated ServiceNow CMDB updates with GlideRecord, boosting config accuracy from 30% --> 90%
Built dashboards for asset/ticket analytics, replacing Excel reports
Cut license costs by ~€300/month via SaaS usage analysis and Python automation
Standardized secure endpoint builds (100+ devices), reducing build time by ~38%
Collaborated on incident/change/problem management in ServiceNow

PROJECTS
IAM Auditor & Remediation Pipeline (AWS, Terraform, GitHub Actions)
Built dual-layer IAM misconfig detection + auto-remediation (PR gate + runtime)
Used Lambda, EventBridge, Conftest, Checkov; ~15 custom rules; <5 min MTTD/MTTR

MQTT Flood Alert System (Node.js, SQL, Svelte, Bash)
Real-time alerts + sensor visualizations with live MQTT feed and Svelte UI
Automated maintenance tasks and added observability metrics

EDUCATION
BSc (Hons) in Cloud Computing – TU Dublin – Expected May 2026

TECHNICAL HIGHLIGHTS
CI/CD Security Gates: Integrated GitHub Actions pipelines with OPA/Checkov to enforce IAM policy best practices pre-merge
Event-Driven Security Automation: Lambda functions + SNS approvals for IAM remediations
Observability: Used Prometheus Push gateway + Grafana to track MTTD/MTTR and compliance scores
Data Reporting: Tableau dashboards + Python/pandas for internal reporting and license tracking
OS Hardening: Used NinjaOne for cross-platform secure provisioning with chain-of-custody controls