# ML1010 - Yelp Reviews

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### Introduction

Our Jupyter Notebooks and code are available at

https://github.com/stellarclass/ML1010-Yelp-Project.

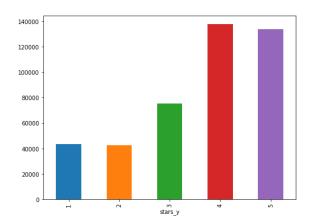
Our project uses data from Yelp, an online review site where users can rate various businesses. Most often, it is used for restaurants, although any business can be rated, from hotels to doctors. Yelp is widely used in North America but is available in numerous countries worldwide. This data is available through Kaggle, provided by Yelp.

Using natural language processing, we can take a large amount of unstructured review data and gather insights from the reviews. If one were to open a business in the city of Toronto, it would be useful to know what reviews tend to talk about. This would let a business owner know what to focus on when creating and running their business.

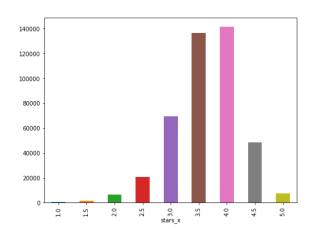
With that in mind, we created some models that would assist a Toronto business owner in this aspect. Our approaches were topic modelling and sentiment analysis. These machine learning approaches would help a business owner quickly find and understand relevant reviews in order to better their business or create a new one.

### **Exploratory Data Analysis**

We briefly explored the data to see what it looked like. We saw that most reviews actually are 4 and 5 star reviews - almost twice as much as 1 - 3 star reviews combined.



We also can see that most businesses are about 3.5 to 4 stars.



This means that we could consider 3.5 to be "good."

## Methodology

As mentioned in the introduction, we used topic modelling and sentiment analysis for our project. As this course focuses on Python, that was the language of choice. We used packages

such as numpy, pandas, gensim, and scikit-learn.

## **Preprocessing**

A fair amount of preprocessing was done to the dataset. Generally, natural language corpora require a great deal of preprocessing in order to be fed into machine learning models.

The Yelp dataset includes data from 11 metropolitan areas across 4 countries. As we only wanted to know about Toronto businesses, we needed to filter out non-Toronto data.

Due to memory limitations of our personal computers and the large size of the data, it was necessary to create a way to load the data into Python in stages. A script was written to read in the JSON file character by character, which also helped to removed data that was improperly formatted.

Once the data was written in, two pandas dataframes were joined together and then filtered for Toronto businesses.

After this, we could preprocess the Yelp review text to prepare it for modelling. The review text was normalize through removing stop words, forcing all words into lowercase, and removing non-alphanumeric characters. Then we could perform some feature engineering.

## **Feature Engineering**

We used Bag of Words, Bag of n-grams (2-word phrases) and TF-IDF techniques as part of Feature engineering. These techniques helped us to identify the unique words in the reviews provided for Toronto's businesses.

In topic modelling, we created Bigrams and Trigrams. Gensim's Phrases model can build and implement the bigrams, trigrams, quadgrams and more. The two important arguments to

Phrases are min\_count and threshold. The higher the values of these parameters, the harder it is for words to be combined to bigrams. Once the bigrams model is ready, stopwords are removed and bigrams are created and lemmatized. The two main inputs to the LDA topic model are the dictionary and the corpus, which also were created.

Bag of Words was used in the sentiment analysis for the classifiers and ensemble methods. Neural networks are required to have the corpus converted into cleaned tokens and then encoded. Best performance happens when these tokens are also set to the same length, so shorter tokens are padded with 0's.

### **Topic Modelling**

Latent Dirichlet Allocation (LDA) from Gensim package was used to perform Topic Modeling. Latent Dirichlet Allocation is the most common technique used in Topic Modeling, it is a generalized form of probabilistic latent semantic analysis (PLSA). In a nutshell, LDA considers each document as a collection of topics in a certain proportion, and each topic as a collection of keywords in a certain proportion. Once the algorithm is provided with the number of topics, all it does it to rearrange the topics distribution within the documents and keywords distribution within the topics to obtain a good composition of topic-keywords distribution. A topic is nothing but a collection of dominant keywords that are typical representatives. A Topic is identified by looking at the keywords.

In addition to the corpus and dictionary,we need to provide the number of topics as well. Alpha and eta are hyperparameters that affect sparsity of the topics. According to the Gensim docs, both defaults to 1.0/num\_topics prior. Chunksize is the number of documents to be

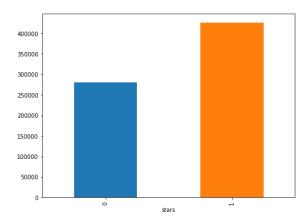
used in each training chunk, and update\_every determines how often the model parameters should be updated and passes is the total number of training passes.

### **Sentiment Analysis**

A few different approaches were used to perform sentiment analysis. For standard classifiers and ensemble methods, we used and compared Naive Bayes, Logistic Regression, Stochastic Gradient Descent, Random Forest, and XGBoost.

Neural networks are systems that take input and process them through nodes and layers. The neural networks we tried, we used GLoVE word embeddings. We used the keras package for the neural networks.

In order to classify the reviews into positive or negative, reviews with a star rating of 3 or lower were considered negative with star ratings of 4 or 5 were positive. We can see the new distribution as such:



This is a roughly even distribution but is skewed slightly towards positive reviews.

#### **Results**

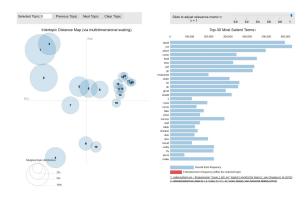
## **Topic Modelling**

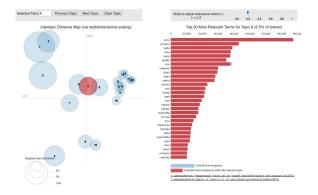
Model perplexity and topic coherence provide a convenient measure to judge how good a given topic model is. Topic Coherence is a measure used to evaluate topic models. Each such generated topic consists of words, and the topic coherence is applied to the top N words from the topic. It is defined as the average / median of the pairwise word-similarity scores of the words in the topic (e.g. PMI). A good model will generate coherent topics, and can be described by a short label, therefore this is what the topic coherence measure should capture

Perplexity: -7.610246942214927

Coherence Score: 0.4172512043387064

We can also visualize the topics with an interactive chart (available in the Juptyer Notebooks).





## **Sentiment Analysis**

We can see various metrics of our sentiment analysis models in the following table:

Model Name	Accuracy	F1	Precision	Recall
Naive Bayes	0.8496	0.8817	0.8400	0.9278
Logistic Regression	0.8749	0.8980	0.8845	0.9119
Stochastic Gradient Descent				
Random Forest				

Unfortunately the remaining two models did not finish in time for this report.

We can see the accuracy of the neural networks in the following chart:

Neural Network Type	Accuracy		
Convolutional Neural Network	0.39591462211969713		
Long Short Term Modelr	0.39591462211969713		
Recurrent Convolutional Neural Network	0.39591462211969713		

As we can see, the neural networks don't have a noticeable improvement over regular classification systems. We can also see that there's a weird issue with the neural networks where the accuracy is the same for all the types that were attempted.

#### Discussion

We can see that overall, the most relevant topic for all reviews was "good." Since they are reviews, this makes a lot of sense - the most important thing in a review is to know whether or not a business was good. Many reviews on Yelp are restaurant/food based, and these also show up as common topic themes.

When we look closer into the topic clusters, for example topic 6, we can see that there's more concentration in different topics. In cluster 6, people are very concerned about price and location.

In the sentiment analysis, we can see that, without tuning, the standard classifiers perform admirably compared with untuned single-epoch neural networks.

#### **Conclusion and Future Work**

We can draw the following conclusions from our work:

- natural language processing is memory intensive
- Python is slow

For future work, we propose:

 better cleaning of data and stemming some oddities showed up in the data and would benefit from more cleaning

- creating an interactive map to explore the topics and sentiments when attached to their respective businesses
- creating a dashboard/website where people can explore our interactive topic model chart
- fixing neural networks
- more layers and epochs in neural networks
- more hyperparameter tuning
- comparing sentiment analysis ROC curves

#### References

https://www.kaggle.com/yelp-dataset/yelp-dataset/home

http://blog.conceptnet.io/posts/2017/how-to-make-a-racist-ai-without-really-trying/

https://towardsdatascience.com/multi-class-tex t-classification-with-scikit-learn-12f1e60e0a9f

https://www.analyticsvidhya.com/blog/2018/0 4/a-comprehensive-guide-to-understand-and-i mplement-text-classification-in-python/

Jeffrey Pennington, Richard Socher, and Christopher D. Manning. 2014. <u>GloVe: Global Vectors for Word Representation</u>.

https://machinelearningmastery.com/prepare-text-data-deep-learning-keras/

https://www.machinelearningplus.com/nlp/topic-modeling-gensim-python/

https://rare-technologies.com/what-is-topic-coherence/

## **Appendix**

#### Notes:

- Jupyter Notebooks were saved as PDFs and concatenated into this report as the appendix - they may or may not have titles but are named properly in the GitHub repo
- Some code is included that was ultimately not finished in time for this report (due to model run-time)

## Feature Engineering

This section will cover the following types of features for the Yelp reviews:

- 1. Bag of Words
- 2. Bag of N-Grams
- 3. TF-IDF (term frequency over inverse document frequency)

```
import pandas as pd
import numpy as np
import re
import nltk
```

The corpus or the reviews were extracted from the Yelp review dataset using pandas

```
corpus_df = pd.read_csv('C:/Users/Peter Dell/Documents/ML1010-Yelp-Project/data/subset.csv'
corpus = corpus_df['text']
corpus.head()
```



```
0 Hallelujah! I FINALLY FOUND IT! The frozen yog...
1 I drop by BnC on a weekly basis to pick up my ...
2 My personally experience here wasn't the best,...
3 37 °C = 98.6°F\r\nKoreatown establisments disp...
4 My husband & I visited Toronto from the U.S. f...
Name: text, dtype: object
```

## Text pre-processing

As part of Text pre-processing we removed the special characters, whitespaces and numbers and, converted all the text to lower case.

```
wpt = nltk.WordPunctTokenizer()
stop_words = nltk.corpus.stopwords.words('english')

def normalize_document(doc):
    # lower case and remove special characters\whitespaces
    doc = re.sub(r'[^a-zA-Z\s]', '', doc, re.I)
    # doc = re.sub(r'[^a-zA-Z\o-9\s]', '', doc, re.I)
    doc = doc.lower()
    doc = doc.strip()
    # tokenize document
    tokens = wpt.tokenize(doc)
    # filter stopwords out of document
    filtered_tokens = [token for token in tokens if token not in stop_words]
    # re-create document from filtered tokens
    doc = ' '.join(filtered_tokens)
    doc = ''.join(i for i in doc if not i.isdigit())
    return doc
```

```
normalize_corpus = np.vectorize(normalize_document)

norm_corpus = normalize_corpus(corpus)
norm_corpus
```

## 1. Bag of Words Model

We created the Bag of Words model to determine the unique words in each document along with

```
from sklearn.feature_extraction.text import CountVectorizer

cv = CountVectorizer(min_df=0., max_df=1.)
cv_matrix = cv.fit_transform(norm_corpus)
cv_matrix = cv_matrix.toarray()
cv_matrix
```

Thus you can see that our documents have been converted into numeric vectors such that each document is represented by one vector (row) in the above feature matrix. The following code will help represent this in a more easy to understand format.

```
# get all unique words in the corpus
vocab = cv.get_feature_names()
vocab
```



```
berto',
        _accommodating',
       '_c',
       ____
'_finally_',
       '_gyibeahdfylsszc_g',
      '_lozhqednolhvbg',
       '_reasonable',
      '_she',
'_third_',
      '_us_',
'_very',
      '_xhxtuykqnyphmylm',
      'aa',
      'aaa',
       'aaaaaalright',
       'aaaamazing',
      'aaammmazzing',
       'aaand',
      'aah',
       'aand',
       'aaron',
      'aarp',
      'ab',
      'aback',
       'abacus',
      'abandon',
      'abandoned',
      'abandoning',
      'abba',
       'abbaye',
      'abbey',
      'abbreviate',
      'abbreviated',
      'abbreviations',
      'abby',
      'abc',
      'abdomen',
      'abe',
      'aberration',
# show document feature vectors
pd.DataFrame(cv_matrix, columns=vocab)
```

8

				berto	_accommodating	_c	_finallyg
0	0	0	0	0	0	0	0
1	0	0	0	0	0	0	0
2	0	0	0	0	0	0	0
3	0	0	0	0	0	0	0
4	0	0	0	0	0	0	0
5	0	0	0	0	0	0	0
6	0	0	0	0	0	0	0
7	0	0	0	0	0	0	0
8	0	0	0	0	0	0	0
9	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0
13	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0
15	0	0	0	0	0	0	0
16	0	0	0	0	0	0	0
17	0	0	0	0	0	0	0
18	0	0	0	0	0	0	0
19	0	0	0	0	0	0	0
20	0	0	0	0	0	0	0
21	0	0	0	0	0	0	0
22	0	0	0	0	0	0	0
23	0	0	0	0	0	0	0
24	0	0	0	0	0	0	0

# - 2. Bag of N-Grams Model

We created the Bag of bi-grams and tri-grams to look at the 2-word and 3-word strings used

bv = CountVectorizer(ngram\_range=(2,2))

```
bv_matrix = bv.fit_transform(norm_corpus)

bv_matrix = np.asarray(bv_matrix)
vocab = bv.get_feature_names()
# pd.DataFrame(bv_matrix, columns=vocab)
vocab
```





```
['_____ ordered chicken',
'____ oakland coliseum',
'___ update first',
'___ berto matter basically',
'_accommodating evening appointments',
'_finally_ found place',
'_gyibeahdfylsszc_g adventures phoenix',
'_lozhqednolhvbg http www',
'_reasonable amount time',
'_she listens every',
'_she pretty busy',
'_third_ visit since',
'_us_ going wonder',
'_very friendly _accommodating',
'_xhxtuykqnyphmylm mqg dessert',
'aa accessories fab',
```

## - 3. TF-IDF Model

```
from sklearn.feature_extraction.text import TfidfVectorizer
tv = TfidfVectorizer(min_df=0., max_df=1., use_idf=True)
tv_matrix = tv.fit_transform(norm_corpus)
tv_matrix = tv_matrix.toarray()
vocab = tv.get_feature_names()
pd.DataFrame(np.round(tv_matrix, 2), columns=vocab)
```



				berto	_accommodating	_c	_finally
0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1	0.0	0.0	0.0	0.0	0.0	0.0	0.0
2	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3	0.0	0.0	0.0	0.0	0.0	0.0	0.0
4	0.0	0.0	0.0	0.0	0.0	0.0	0.0
5	0.0	0.0	0.0	0.0	0.0	0.0	0.0
6	0.0	0.0	0.0	0.0	0.0	0.0	0.0
7	0.0	0.0	0.0	0.0	0.0	0.0	0.0
8	0.0	0.0	0.0	0.0	0.0	0.0	0.0
9	0.0	0.0	0.0	0.0	0.0	0.0	0.0
10	0.0	0.0	0.0	0.0	0.0	0.0	0.0
11	0.0	0.0	0.0	0.0	0.0	0.0	0.0
12	0.0	0.0	0.0	0.0	0.0	0.0	0.0
13	0.0	0.0	0.0	0.0	0.0	0.0	0.0
14	0.0	0.0	0.0	0.0	0.0	0.0	0.0
15	0.0	0.0	0.0	0.0	0.0	0.0	0.0

The TF-IDF based feature vectors for each of our text documents show scaled and normalized values as compared to the raw Bag of Words model values.

18	0.0	0.0	0.0	0.0	0.0	0.0	0.0
19	0.0	0.0	0.0	0.0	0.0	0.0	0.0
20	0.0	0.0	0.0	0.0	0.0	0.0	0.0
21	0.0	0.0	0.0	0.0	0.0	0.0	0.0
22	0.0	0.0	0.0	0.0	0.0	0.0	0.0
23	0.0	0.0	0.0	0.0	0.0	0.0	0.0
24	0.0	0.0	0.0	0.0	0.0	0.0	0.0
25	0.0	0.0	0.0	0.0	0.0	0.0	0.0
26	0.0	0.0	0.0	0.0	0.0	0.0	0.0
27	0.0	0.0	0.0	0.0	0.0	0.0	0.0
28	0.0	0.0	0.0	0.0	0.0	0.0	0.0
29	0.0	0.0	0.0	0.0	0.0	0.0	0.0

```
import sys
import os
current_work_directory = os.getcwd() # Return a string representing the current working
print('Current work directory: {}'.format(current_work_directory))
# Make sure it's an absolute path.
abs_work_directory = os.path.abspath(current_work_directory)
print('Current work directory (full path): {}'.format(abs_work_directory))
print()
filename = 'subset.csv'
# Check whether file exists.
if not os.path.isfile(filename):
    # Stop with leaving a note to the user.
    print('It seems file "{}" not exists in directory: "{}"'.format(filename, current_work_
    sys.exit(1)
import csv
with open('subset.csv', 'r') as csvFile:
    reader = csv.reader(csvFile)
    for row in reader:
        print(row)
```



```
Current work directory: C:\Users\shabe
     Current work directory (full path): C:\Users\shabe
     ['address', 'attributes', 'business_id', 'categories', 'city', 'hours', 'is_open', '
['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
     ['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
     ['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
     ['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
      ['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
     ['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
     ['631 Bloor St W', '{\'BusinessParking\': "{\'garage\': False, \'street\': False, \'
      ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard
      ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard
      ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard
      ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard
     ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard
      ['3417 Derry Road E, Unit 103', '{\'Alcohol\': \'none\', \'BusinessAcceptsCreditCard
      ['4568 Highway 7 E', "{'GoodForKids': 'True', 'NoiseLevel': 'loud', 'RestaurantsAtti
                              "{'GoodForKids': 'True', 'NoiseLevel': 'loud', 'RestaurantsAtti
      ['4568 Highway 7 E',
     ['4568 Highway 7 E', "{'GoodForKids': 'True', 'NoiseLevel': 'loud', 'RestaurantsAtti ['4568 Highway 7 E', "{'GoodForKids': 'True', 'NoiseLevel': 'loud', 'RestaurantsAtti ['4568 Highway 7 E', "{'GoodForKids': 'True', 'NoiseLevel': 'loud', 'RestaurantsAtti
import pandas as pd
from pandas import DataFrame
ReadCsv = pd.read csv (r'C:\Users\shabe\subset.csv')
df = DataFrame(ReadCsv,columns=['address', 'attributes', 'business id', 'categories', 'city
print (df)
from sklearn.feature extraction.text import TfidfVectorizer, CountVectorizer
no features = 1000
# NMF is able to use tf-idf
tfidf vectorizer = TfidfVectorizer(max df=0.95, min df=2, max features=no features, stop wo
tfidf = tfidf_vectorizer.fit_transform(df['text'])
tfidf feature names = tfidf vectorizer.get feature names()
# LDA can only use raw term counts for LDA because it is a probabilistic graphical model
tf_vectorizer = CountVectorizer(max_df=0.95, min_df=2, max_features=no_features, stop_words
tf = tf_vectorizer.fit_transform(df['text'])
tf feature names = tf vectorizer.get feature names()
```



```
address
     0
                            631 Bloor St W
     1
                            631 Bloor St W
     2
                            631 Bloor St W
     3
                            631 Bloor St W
     4
                            631 Bloor St W
     5
                            631 Bloor St W
     6
                            631 Bloor St W
     7
              3417 Derry Road E, Unit 103
     8
              3417 Derry Road E, Unit 103
              3417 Derry Road E, Unit 103
     9
     10
              3417 Derry Road E, Unit 103
     11
              3417 Derry Road E, Unit 103
              3417 Derry Road E, Unit 103
     12
              3417 Derry Road E, Unit 103
     13
                          4568 Highway 7 E
     14
     15
                          4568 Highway 7 E
                          4568 Highway 7 E
     16
     17
                          4568 Highway 7 E
                          4568 Highway 7 E
     18
                          4568 Highway 7 E
     19
     20
                          4568 Highway 7 E
                          4568 Highway 7 E
     21
     22
                          4568 Highway 7 E
     23
                          4568 Highway 7 E
     24
                          4568 Highway 7 E
     25
                          4568 Highway 7 E
                        595 Markham Street
     26
     27
                        595 Markham Street
     28
                        595 Markham Street
     29
                        595 Markham Street
     . . .
                          3199 Dufferin St
     706701
     706702
                          3199 Dufferin St
                          3199 Dufferin St
     706703
     706704
                          3199 Dufferin St
                          3199 Dufferin St
     706705
                          3199 Dufferin St
     706706
                          3199 Dufferin St
     706707
     706708
                          3199 Dufferin St
                          3199 Dufferin St
     706709
     706710
                          3199 Dufferin St
                       2215 Oueen Street E
     706711
                       2215 Queen Street E
     706712
     706713
                       2215 Queen Street E
            1402 Queen Street E, Suite D
     706714
from sklearn.decomposition import NMF, LatentDirichletAllocation
no_topics = 20
nmf = NMF(n_components=no_topics, random_state=1, alpha=.1, l1_ratio=.5, init='nndsvd').fit
lda = LatentDirichletAllocation(n_topics=no_topics, max_iter=5, learning_method="online", 1
```





```
Topic 0:
time order minutes asked got said told service wait didn
Topic 1:
chicken fried rice sauce jerk curry butter spicy wings ordered
Topic 2:
great service atmosphere selection spot awesome beer amazing prices patio
Topic 3:
food service restaurant quality excellent fast price better chinese indian
Topic 4:
sushi sashimi rolls roll salmon fresh ayce fish quality japanese
Topic 5:
good pretty service price overall bit prices selection decent nice
```

#### INTRODUCTION

One of the primary applications of natural language processing is to automatically extract what topics people are discussing from large volumes of text. Some examples of large text could be feeds from social media, customer reviews of hotels, movies, etc, user feedbacks, news stories, e-mails of customer complaints etc. Knowing what people are talking about and understanding their problems and opinions is highly valuable to businesses, administrators, political campaigns. It is really hard to manually read through such large volumes and compile the topics, and we need an algorithm that can read through the text doucments and output the topics discussed. I used the Latent Dirichlet Allocation (LDA) from Gensim package to perform Topic Modeling. Latent Dirichlet Allocation is the most common technique used in Topic Modeling, it is a generalized form of probabilistic latent semantic analysis (PLSA). In a nutshell, LDA considers each document as a collection of topics in a certain proportion, and each topic as a collection of keywords in a certain proportion. Once the algorithm is provided with the number of topics, all it does it to rearrange the topics distribution within the documents and keywords distribution within the topics to obtain a good composition of topic-keywords distribution. A topic is nothing but a collection of dominant keywords that are typical representatives. A Topic is identified by looking at the keywords.

We will need the stopwords from NLTK and spacy's en model for text pre-processing. We will be using the spacy model for lemmatization. Lemmatization is nconverting a word to its root word.

The core packages used are re, gensim, spacy and pyLDAvis. Besides this we will also using matplotlib, numpy and pandas for data handling and visualization.

```
IODIC 0:
import nltk; nltk.download('stopwords')
import re
import numpy as np
import pandas as pd
from pprint import pprint
# Gensim
import gensim
import gensim.corpora as corpora
from gensim.utils import simple preprocess
from gensim.models import CoherenceModel
# spacy for lemmatization
import spacy
# Plotting tools
import pyLDAvis
import pyLDAvis.gensim # don't skip this
```

```
import matplotlib.pyplot as plt
%matplotlib inline

# Enable logging for gensim - optional
import logging
logging.basicConfig(format='%(asctime)s : %(levelname)s : %(message)s', level=logging.ERROR
import warnings
warnings.filterwarnings("ignore",category=DeprecationWarning)
```



We will be using Yelp reviews from Toronto, and see what topics are within those reviews. Pandas was used to import the data.

```
# NLTK Stop words
from nltk.corpus import stopwords
stop_words = stopwords.words('english')
stop_words.extend(['from', 'subject', 're', 'edu', 'use'])

# Import Dataset
import pandas as pd
from pandas import DataFrame

ReadCsv = pd.read_csv (r'C:\Users\shabe\subset.csv')

df = DataFrame(ReadCsv,columns=['address', 'attributes', 'business_id', 'categories', 'city
#print (df)
#print(df.target_names.unique())
#df.head()
```

Next, we remove unwanted spaces and characters using regular expression. Below is the code to do it. The text still looks messy even after removing unwanted characters and extra spaces. It is not ready for the LDA to consume. We need to break down each sentence into a list of words through tokenization, while clearing up all the messy text in the process. We will use Gensim's simple\_preprocess is great for this, and we removed puncuation as well.

```
# Convert to list
data = df.text.values.tolist()

# Remove Emails
data = [re.sub('\S*@\S*\s?', '', sent) for sent in data]

# Remove new line characters
data = [re.sub('\s+', ' ', sent) for sent in data]

# Remove distracting single quotes
data = [re.sub("\'", "", sent) for sent in data]

pprint(data[:1])
```



```
['Hallelujah! I FINALLY FOUND IT! The frozen yogurt that launched the Red '
      'Mango and Pinkberry craze in the States. (Google it.) The Canadian '
      'incarnation goes by the name Yogoberri and I discovered it inside a tiny '
      'Korean bakery along Bloor Streets K-town. For the uninitiated, this frozen '
      'yogurt is more tart and less sweet than the TCBY kind. You can have plain '
      'vanilla yogurt but its all about the toppings; fresh fruit, nuts,
      cereal...weird-looking powders I never tried. A small (5 oz.) is $2.97 + 95 '
      'cents per topping. Medium (8 oz.) including three toppings is $4.99. I used '
      'to eat this frozen yogurt all the time when I lived in Korea and I was '
      'practically weeping with joy when I was reunited with it today. Shameless '
      'plea: Go eat lots of it so the chain will multiply and open a branch near my '
      'home. THANKS! (FYI, the 5 stars is for the yogurt. I havent tried anything
      'else at the bakery.) **ETA: Dear Fro Yo Gods, Thanks for opening up '
      'Blushberry closer to my home. xoxo, susan c.**'l
def sent to words(sentences):
   for sentence in sentences:
       yield(gensim.utils.simple preprocess(str(sentence), deacc=True)) # deacc=True remo
data words = list(sent to words(data))
print(data words[:1])
    [['hallelujah', 'finally', 'found', 'it', 'the', 'frozen', 'yogurt', 'that', 'launch
```

After tokenization and removing puncuation, we created Bigrams and Trigrams. Bigrams are two words frequently occurring together in the document. Trigrams are 3 words frequently occurring.

Gensim's Phrases model can build and implement the bigrams, trigrams, guadgrams and more. The two important arguments to Phrases are min\_count and threshold. The higher the values of these param, the harder it is for words to be combined to bigrams. once the bigrams model is ready, we are going to define the functions to remove the stopwords, make bigrams and lemmatization and call them. We would also need to create the inputs for LDA. The two main inputs to the LDA topic model are the dictionary(id2word) and the corpus. These are created later down in the code.

```
# Build the bigram and trigram models
bigram = gensim.models.Phrases(data words, min count=5, threshold=100) # higher threshold f
trigram = gensim.models.Phrases(bigram[data_words], threshold=100)
# Faster way to get a sentence clubbed as a trigram/bigram
bigram mod = gensim.models.phrases.Phraser(bigram)
trigram mod = gensim.models.phrases.Phraser(trigram)
# See trigram example
print(trigram mod[bigram mod[data words[0]]])
```



C:\Users\shabe\Anaconda3\lib\site-packages\gensim\models\phrases.py:494: UserWarning warnings.warn("For a faster implementation, use the gensim.models.phrases.Phraser ['hallelujah', 'finally', 'found', 'it', 'the', 'frozen\_yogurt', 'that', 'launched',

```
# Define functions for stopwords, bigrams, trigrams and lemmatization
def remove stopwords(texts):
    return [[word for word in simple preprocess(str(doc)) if word not in stop words] for do
def make bigrams(texts):
```

```
return [bigram_mod[doc] for doc in texts]
def make_trigrams(texts):
    return [trigram mod[bigram mod[doc]] for doc in texts]
def lemmatization(texts, allowed postags=['NOUN', 'ADJ', 'VERB', 'ADV']):
    """https://spacy.io/api/annotation"
    texts_out = []
    for sent in texts:
        doc = nlp(" ".join(sent))
        texts out.append([token.lemma for token in doc if token.pos in allowed postags])
    return texts out
# Remove Stop Words
data_words_nostops = remove_stopwords(data_words)
# Form Bigrams
data words bigrams = make bigrams(data words nostops)
# Initialize spacy 'en' model, keeping only tagger component (for efficiency)
# python3 -m spacy download en
nlp = spacy.load('en', disable=['parser', 'ner'])
# Do lemmatization keeping only noun, adj, vb, adv
data_lemmatized = lemmatization(data_words_bigrams, allowed_postags=['NOUN', 'ADD', 'VERB',
print(data_lemmatized[:1])
     [['finally', 'find', 'frozen yogurt', 'launch', 'red', 'mango', 'pinkberry', 'craze'
```

This is where the inputs for LDA is created. Gensim creates a unique id for each word in the document. The produced corpus shown below is a mapping of (word\_id, word\_frequency). This is used as the input by the LDA model.

If you want to see what word a given id corresponds to, pass the id as a key to the dictionary. or look at the Human readable format.

```
# Create Dictionary
id2word = corpora.Dictionary(data_lemmatized)
# Create Corpus
texts = data_lemmatized
# Term Document Frequency
corpus = [id2word.doc2bow(text) for text in texts]
# View
print(corpus[:1])

[[(0, 1), (1, 2), (2, 1), (3, 1), (4, 1), (5, 1), (6, 1), (7, 1), (8, 1), (9, 1), (1)]
id2word[0]

anything'

# Human readable format of corpus (term-frequency)
[[(id2word[id], freq) for id, freq in cp] for cp in corpus[:1]]
```



```
[[('anything', 1),
  ('bakery', 2),
  ('bloor', 1),
  ('blushberry', 1),
  ('branch', 1),
  ('canadian', 1),
  ('cent', 1),
  ('cereal', 1),
  ('chain', 1),
  ('close', 1),
  ('craze', 1),
  ('dear_fro', 1),
  ('discover', 1),
  ('eat', 2),
  ('else', 1),
  ('eta', 1),
  ('finally', 1),
  ('find', 1),
  ('fresh', 1),
  ('frozen yogurt', 3),
  ('fruit', 1),
  ('fyi', 1),
  ('go', 2),
  ('god', 1),
  ('have', 1),
  ('home', 2),
  ('incarnation', 1),
  ('include', 1),
  ('joy', 1),
  ('kind', 1),
  ('korea', 1),
  ('korean', 1),
  ('launch', 1),
  ('less', 1),
  ('live', 1),
  ('look', 1),
  ('lot', 1),
  ('mango', 1),
  ('medium', 1),
  ('name', 1),
  ('never', 1),
  ('not', 1),
  ('nut', 1),
  ('open', 2),
  ('pinkberry', 1),
  ('plain', 1),
  ('plea', 1),
  ('powder', 1),
  ('practically', 1),
  ('red', 1),
  ('reunite', 1),
  ('shameless', 1),
  ('small', 1),
  ('star', 1),
  ('state', 1),
  ('street', 1),
  ('susan', 1),
```

```
('sweet', 1),
```

We have everything required to train the LDA model. In addition to the corpus and dictionary,we need to provide the number of topics as well. alpha and eta are hyperparameters that affect sparsity of the topics. According to the Gensim docs, both defaults to 1.0/num\_topics prior. Chunksize is the number of documents to be used in each training chunk,and update\_every determines how often the model parameters should be updated and passes is the total number of training passes.

The above LDA model is built with 20 different topics where each topic is a combination of keywords and each keyword contributes a certain weightage to the topic. We can see the keywords for each topic and the weightage(importance) of each keyword using Ida\_model.print\_topics() as shown next. Topic 0 is a represented as 0.024"day" + 0.023"ask" + 0.020"work" + 0.020"tell" + 0.019"need" + '0.018"say" + 0.018"never" + 0.017"hour" + 0.016"customer" + '0.016"leave. It means the top 10 keywords that contribute to this topic are: 'day', 'ask', 'work'... and so on and the weight of 'day' on topic 0 is 0.024. The weights reflect how important a keyword is to that topic.

```
# Print the Keyword in the 10 topics
pprint(lda_model.print_topics())
doc_lda = lda_model[corpus]
```



```
[(0,
       '0.024*"day" + 0.023*"ask" + 0.020*"work" + 0.020*"tell" + 0.019*"need" + '
       '0.018*"say" + 0.018*"never" + 0.017*"hour" + 0.016*"customer" + '
       '0.016*"leave"'),
      (1,
       '0.040*"chicken" + 0.032*"taste" + 0.030*"fry" + 0.027*"sauce" + '
       '0.021*"soup" + 0.020*"noodle" + 0.019*"pork" + 0.018*"hot" + 0.018*"meat" + '
       '0.018*"side"'),
      (2,
       '0.087*"raman" + 0.078*"store" + 0.065*"item" + 0.051*"sandwich" + '
       '0.050*"shop" + 0.023*"sell" + 0.022*"product" + 0.022*"bean" + '
       '0.020*"vegetarian" + 0.020*"vegan"'),
      (3,
       '0.033*"fancv" + 0.023*"event" + 0.019*"chat" + 0.017*"member" + '
       '0.017*"chill" + 0.016*"moment" + 0.016*"shopping" + 0.015*"management" + '
       '0.013*"push" + 0.013*"team"'),
       '0.204*"s" + 0.076*"there" + 0.063*"that" + 0.017*"patient" + 0.016*"brand" '
       '+ 0.015*"office" + 0.015*"mistake" + 0.013*"park" + 0.012*"what" + '
       '0.012*"depend"'),
       '0.080*"roll" + 0.077*"sushi" + 0.063*"fish" + 0.037*"thick" + '
       '0.031*"salmon" + 0.027*"piece" + 0.027*"thin" + 0.018*"easily" + '
       '0.016*"addition" + 0.016*"basic"'),
      (6,
       '0.079*"not" + 0.054*"get" + 0.053*"go" + 0.045*"be" + 0.044*"do" + '
       '0.040*"would" + 0.026*"make" + 0.023*"have" + 0.019*"look" + 0.017*"want"'),
      (7,
       '0.054*"room" + 0.030*"parking" + 0.024*"class" + 0.022*"drive" + '
       '0.019*"fix" + 0.016*"wall" + 0.016*"complaint" + 0.014*"schnitzel" + '
       '0.013*"tire" + 0.012*"crazy"'),
       '0.113*"pizza" + 0.108*"cheese" + 0.061*"bread" + 0.046*"bowl" + '
       '0.035*"topping" + 0.033*"slice" + 0.032*"tomato" + 0.022*"avocado" + '
       'A A22*"waffla" + A A10*"hunnita"')
# Compute Perplexity
print('\nPerplexity: ', lda_model.log_perplexity(corpus)) # a measure of how good the mode
# Compute Coherence Score
coherence model lda = CoherenceModel(model=lda model, texts=data lemmatized, dictionary=id2
coherence lda = coherence model lda.get coherence()
print('\nCoherence Score: ', coherence lda)
    Perplexity: -7.610246942214927
```

Coherence Score: 0.4172512043387064

Model perplexity and topic coherence provide a convenient measure to judge how good a given topic model is. Topic Coherence is a measure used to evaluate topic models. Each such generated topic consists of words, and the topic coherence is applied to the top N words from the topic. It is defined as the average / median of the pairwise word-similarity scores of the words in the topic (e.g. PMI). A good model will generate coherent topics, and can be described by a short label, therefore this is what the topic coherence measure should capture

```
# Visualize the topics
pyLDAvis.enable_notebook()
vis = pyLDAvis.gensim.prepare(lda_model, corpus, id2word)
vis
```



C:\Users\shabe\Anaconda3\lib\site-packages\pyLDAvis\\_prepare.py:257: FutureWarning:
 of pandas will change to not sort by default.

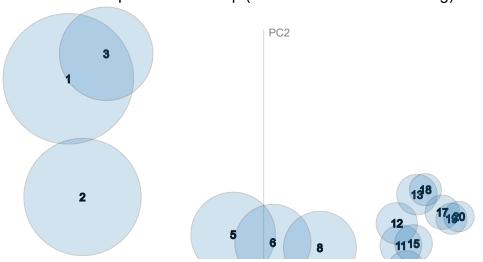
To accept the future behavior, pass 'sort=False'.

To retain the current behavior and silence the warning, pass 'sort=True'.

return pd.concat([default\_term\_info] + list(topic\_dfs))

Selected Topic: 0 Previous Topic | Next Topic | Clear Topic

## Intertopic Distance Map (via multidimensional scaling)



good
not
place
come
food
time
get
go
restaurant
order
be
do
great

#### In [42]: #import packages

import pandas as pd
import numpy as np
import matplotlib.pyplot as plt

from io import StringIO
from collections import Counter
from keras.preprocessing.sequence import pad\_sequences
from sklearn.feature\_extraction.text import CountVectorizer
from sklearn.model selection import train test split

from sklearn import model\_selection, preprocessing, linear\_model, naive\_bayes,
 metrics, svm, ensemble

from sklearn.linear\_model import SGDClassifier

from sklearn.datasets import make\_classification

from sklearn.metrics import accuracy\_score, f1\_score, precision\_score, recall\_ score, classification\_report, confusion\_matrix

import re
import nltk

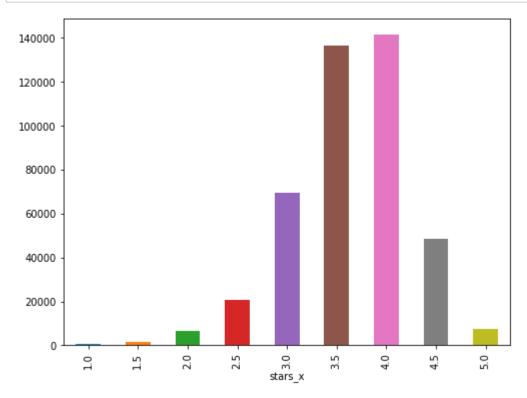
%matplotlib inline

/home/iman\_lau/anaconda3/lib/python3.5/site-packages/sklearn/ensemble/weight\_boosting.py:29: DeprecationWarning: numpy.core.umath\_tests is an internal Num Py module and should not be imported. It will be removed in a future NumPy re lease.

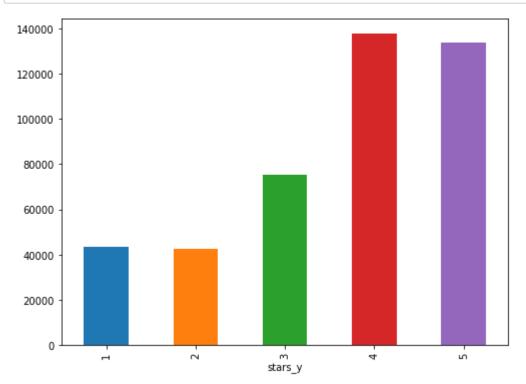
from numpy.core.umath tests import inner1d

```
In [2]: #load in corpus
        df = pd.read csv('data/subset.csv')
        # take a peek at the data
        print(df.head())
                  address
                                                                   attributes \
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
           631 Bloor St W { 'BusinessParking': "{ 'garage': False, 'street...
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
        3
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
                      business id
                                        categories
                                                       city hours
                                                                   is_open
                                                                              latitude
        0
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                                            43.664378
                                                    Toronto
                                                              NaN
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                                            43.664378
        1
                                                    Toronto
                                                              NaN
        2
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                    Toronto
                                                              NaN
                                                                            43.664378
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                    Toronto
                                                              NaN
                                                                            43.664378
          9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                                            43.664378
                                                    Toronto
                                                              NaN
                                                              stars_x state
           longitude
                                 name
                                                                              cool
        0 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 5
        1 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 1
        2 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 0
        3 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 2
        4 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 0
                                           review_id stars_y
                 date funny
           2009-07-30
                             EeM158L8N2mWmwjLg09IcQ
                                                           5
                           1
                             gopANOnehicgh_dAWVoxyA
                                                           5
        1
           2013-08-02
                          0 PUQYyEXwrpqjtmpG6vIU1g
                                                           3
        2
           2014-06-21
                                                           3
           2011-07-22
                           2
                             LIqVjPT-DiLsPv4U116Wcw
        3
                             0rU5CA1bDy15 feU7D-WMw
                                                           5
           2011-08-13
                                                         text useful
           Hallelujah! I FINALLY FOUND IT! The frozen yog...
                                                                   5
           I drop by BnC on a weekly basis to pick up my ...
                                                                   1
        1
           My personally experience here wasn't the best,...
        2
                                                                   0
           37 °C = 98.6°F\r\nKoreatown establisments disp...
                                                                   2
           My husband & I visited Toronto from the U.S. f...
                          user id
           Tj-6FX0ZnqHEZY09iFSD4w
        0
           70URitceW40mhpRX9P2dDg
           qQ4bfJmrfK0iWCZjl8cavQ
           Wu0yySWcHQ5tZ 59HNiamg
           UoCtS7YT00XyZtfDi9ZW7A
        [5 rows x 23 columns]
```

In [25]: #distribution of restaurant ratings
 fig = plt.figure(figsize=(8,6))
 df.groupby('stars\_x').business\_id.count().plot.bar(ylim=0)
 plt.show()



In [24]: #distribution of reviews
fig = plt.figure(figsize=(8,6))
df.groupby('stars\_y').text.count().plot.bar(ylim=0)
plt.show()



```
In [4]: # normalize function
         wpt = nltk.WordPunctTokenizer()
         stop words = nltk.corpus.stopwords.words('english')
         def normalize_document(doc):
             # Lower case and remove special characters\whitespaces
             #doc = re.sub(r'[^a-zA-Z\s]', '', doc, re.I)

doc = re.sub(r'[^a-zA-Z0-9\s]', '', doc, re.I)
             doc = doc.lower()
             doc = doc.strip()
             # tokenize document
             tokens = wpt.tokenize(doc)
             # filter stopwords out of document
             filtered_tokens = [token for token in tokens if token not in stop_words]
             # re-create document from filtered tokens
             doc = ' '.join(filtered_tokens)
             doc = ''.join(i for i in doc if not i.isdigit())
             return doc
         normalize corpus = np.vectorize(normalize document)
```

```
In [5]: # new dataframe of just reviews and star ratings

col = ['stars_y', 'text']
    df = df[col]
    df = df[pd.notnull(df['text'])]

df.columns = ['stars_y', 'text']

df.head()
```

#### Out[5]:

	stars_y	text
0	5	Hallelujah! I FINALLY FOUND IT! The frozen yog
1	5	I drop by BnC on a weekly basis to pick up my
2	3	My personally experience here wasn't the best,
3	3	37 °C = 98.6°F\r\nKoreatown establisments disp
4	5	My husband & I visited Toronto from the U.S. f

```
In [6]: # normalize corpus

norm_df = normalize_corpus(df['text'])
norm_df
```

Out[6]: array(["hallelujah finally found frozen yogurt launched red mango pinkberry c raze states . ( google .) canadian incarnation goes name yogoberri discovered inside tiny korean bakery along bloor street ' k - town . uninitiated , froze n yogurt tart less sweet tcby kind . plain vanilla yogurt ' toppings ; fresh fruit , nuts , cereal ... weird - looking powders never tried . small ( oz .) \$ . + cents per topping . medium ( oz .) including three toppings \$ . . used eat frozen yogurt time lived korea practically weeping joy reunited today . shameless plea : go eat lots chain multiply open branch near home . t hanks ! ( fyi , stars yogurt . ' tried anything else bakery .) \*\* eta : dear fro yo gods , thanks opening blushberry closer home . xoxo , susan c .\*\*",

"drop bnc weekly basis pick favourite buns korean bread go mid afterno on good popular buns sold . also cakes - best green tea cake . tried bing - s oo , dessert ice shavings , milk , red bean fruits . ' simply amazing perfect summer . ' must try !",

'personally experience wasnt best drink watered , tapioca bubble tea l ittle harden . people working friendly nice , decently quiet atmosphere . goo d place come sit chill chatting away friends .',

. . . ,

'good place get fresh quick indian food places serve authentic indian reasonable price fast service however, would like suggest couple things.c hola poori combo - poori less quantity mix veg chana masala good, serve bigg er poori pooris. butter chicken spicy chicken combo okay. give quantity s auce rice. tried new introductory dish chicken biryani flavoured meat rice. would suggest increase quantity rice give. \$ . get sufficient amount rice fill. tandoori chicken looks yummy, going try next time. overall, good place quick delicious treat. would go back.',

'really quiet pm say , place new ( name signs previous place still ) g etting pm lunch , \' really fair give star review . first , get rid name / signs anything shows \' previous shawarma place , door stopped going . though t wrong place . second , chime bell something let know someone came place . w alked peek kitchen / prep area , guy \' know someone . third , seems serve ch icken veg . \' seems meat . guess \' alright , people like chicken ... oh fis h! seems place . services ... weird , ordered meal combo (\$ . ) picture se e , mix salad , piece papadum , rice green pea , potato veg , meat sauce , sw eet . ask choose chicken , spicy one butter chicken main . rice \' anything g reen . salad given explain ran . papadum . sweet , right beside stove , serve r ask " want sweets ?" twice reply yes yes , put box top rice . item shown me nu , included , \' explain find something substitue . samosa added without as king wanted , weird , hole inthe middle , try check see filling done , though t samosa made cooked fillings ? may really caught guard . may really good nor mal lunch hours . review benefit doubt goes toward place . back another lunch , hopefully inthe regular lunch hours .',

'little bit pricy based quality food ok dessert tastes really wired'], dtype='<U4692')

```
In [26]: header = ["stars_y"]
    df.to_csv('output.csv', columns = header, index = False)
```

```
In [7]: cv = CountVectorizer(binary=False, min df=0.0, max df=1.0, ngram range=(1,2))
         features = cv.fit_transform(norm df)
         features.shape
Out[7]: (706731, 9682018)
In [35]: # binarize reviews
         df['stars'] = (df['stars_y'] > 3).astype(int)
         labels = df.stars
In [36]: # build train and test datasets
         X_train, X_test, y_train, y_test = train_test_split(features, labels, test_siz
         e=0.33, random state=42)
In [8]: def train_model(classifier, feature_vector_train, label, feature_vector_valid
         ):
             # fit the training dataset on the classifier
             classifier.fit(feature_vector_train, label)
             # predict the labels on validation dataset
             predictions = classifier.predict(feature_vector_valid)
             return predictions
In [38]: # Naive Bayes
         predictions = train model(naive bayes.MultinomialNB(), X train, y train, X tes
         t)
         accuracy = accuracy_score(y_test, predictions)
         F1 = f1_score(y_test, predictions)
         precision = precision_score(y_test, predictions)
         recall = recall_score(y_test, predictions)
         print ("NB:")
         print ("Accuracy: ", accuracy)
         print ("F1: ", F1)
         print ("Precision: ", precision)
         print ("Recall: ", recall)
         NB:
         Accuracy: 0.8496968553566988
         F1: 0.8817700428344969
         Precision: 0.8400683787049176
         Recall: 0.9278281731328876
```

```
In [39]: | # Logistic Regression
         predictions = train model(linear model.LogisticRegression(), X train, y train,
          X test)
         accuracy = accuracy_score(y_test, predictions)
         F1 = f1_score(y_test, predictions)
         precision = precision score(y test, predictions)
         TypeError
                                                    Traceback (most recent call last)
         <ipython-input-39-6054f38f2311> in <module>()
               5 F1 = f1_score(y_test, predictions)
               6 precision = precision score(y test, predictions)
         ----> 7 recall = recall_score((y_test, predictions))
               9 print ("LR:")
         TypeError: recall_score() missing 1 required positional argument: 'y_pred'
In [40]: recall = recall score(y test, predictions)
         print ("LG:")
         print ("Accuracy: ", accuracy)
         print ("F1: ", F1)
         print ("Precision: ", precision)
         print ("Recall: ", recall)
         LG:
         Accuracy: 0.8749003095762835
         F1: 0.8980316501705531
         Precision: 0.8845650707095744
         Recall: 0.9119145976179323
In [ ]: # Random Forest
         predictions = train_model(ensemble.RandomForestClassifier(), X_train, y_train,
          X_test)
         accuracy = accuracy_score(y_test, predictions)
         F1 = f1_score(y_test, predictions)
         precision = precision score(y test, predictions)
         recall = recall score(y test, predictions)
         print ("RF:")
         print ("Accuracy: ", accuracy)
         print ("F1: ", F1)
         print ("Precision: ", precision)
         print ("Recall: ", recall)
```

```
In [ ]: # Stochastic Gradient Descent
    predictions = train_model(SGDClassifier(), X_train, y_train, X_test)

    accuracy = accuracy_score(y_test, predictions)
    F1 = f1_score(y_test, predictions)
    precision = precision_score(y_test, predictions)

    recall = recall_score(y_test, predictions)

print ("SGD:")
    print ("Accuracy: ", accuracy)
    print ("F1: ", F1)
    print ("Precision: ", precision)
    print ("Recall: ", recall)
```

```
In [ ]:
```

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```
In [8]: #import packages

import pandas as pd
import numpy as np
import model_evaluation_utils as meu
import matplotlib.pyplot as plt

from sklearn.feature_extraction.text import CountVectorizer
from sklearn.model_selection import train_test_split

import xgboost
from sklearn.metrics import accuracy_score, f1_score, precision_score, recall_
score, classification_report, confusion_matrix

import re
import nltk

%matplotlib inline
```

```
In [2]: # normalize function
        wpt = nltk.WordPunctTokenizer()
        stop words = nltk.corpus.stopwords.words('english')
        def normalize_document(doc):
             # lower case and remove special characters\whitespaces
             \#doc = re.sub(r'[^a-zA-Z\setminus s]', '', doc, re.I)
             doc = re.sub(r'[^a-zA-Z0-9\s]', '', doc, re.I)
             doc = doc.lower()
             doc = doc.strip()
             # tokenize document
             tokens = wpt.tokenize(doc)
             # filter stopwords out of document
             filtered tokens = [token for token in tokens if token not in stop words]
             # re-create document from filtered tokens
             doc = ' '.join(filtered tokens)
             doc = ''.join(i for i in doc if not i.isdigit())
             return doc
        normalize corpus = np.vectorize(normalize document)
        #load in corpus
        df = pd.read_csv('data/subset.csv')
        col = ['stars y', 'text']
        df = df[col]
        df = df[pd.notnull(df['text'])]
        df.columns = ['stars y', 'text']
        norm_df = normalize_corpus(df['text'])
```

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```
In [3]: cv = CountVectorizer(binary=False, min_df=0.0, max_df=1.0, ngram_range=(1,2))
    features = cv.fit_transform(norm_df)
    labels = df.stars_y
    features.shape
```

Out[3]: (706731, 9682018)

In [4]: # build train and test datasets

X\_train, X\_test, y\_train, y\_test = train\_test\_split(features, labels, test\_siz e=0.33, random\_state=42) 1/17/2019 XGBoost

```
In [7]: def train model(classifier, feature vector train, label, feature vector valid
            # fit the training dataset on the classifier
            classifier.fit(feature vector train, label)
            # predict the labels on validation dataset
            predictions = classifier.predict(feature vector valid)
            return metrics.accuracy_score(predictions, y_test)
        predictions = train model(xgboost.XGBClassifier(), X train.tocsc(), y train, X
        _test.tocsc())
        accuracy = accuracy score(y test, predictions)
        F1 = f1_score(y_test, predictions)
        precision = precision score(y test, predictions)
        recall = recall_score((y_test, predictions))
        print ("NB:")
        print ("Accuracy: ", accuracy)
        print ("F1: ", F1)
        print ("Precision: ", precision)
        print ("Recall: ", recall)
        /home/iman lau/anaconda3/lib/python3.5/site-packages/sklearn/preprocessing/la
        bel.py:151: DeprecationWarning: The truth value of an empty array is ambiguou
        s. Returning False, but in future this will result in an error. Use `array.si
        ze > 0` to check that an array is not empty.
          if diff:
        NameError
                                                   Traceback (most recent call last)
        <ipython-input-7-1e3489979976> in <module>()
                    return metrics.accuracy_score(predictions, y_test)
        ---> 10 accuracy = train model(xgboost.XGBClassifier(), X train.tocsc(), y tr
        ain, X test.tocsc())
             11 print("Xgb, Count Vectors: ", accuracy)
        <ipython-input-7-1e3489979976> in train model(classifier, feature vector trai
        n, label, feature vector valid)
              6
                    predictions = classifier.predict(feature_vector_valid)
                    return metrics.accuracy_score(predictions, y_test)
        ---> 8
             10 accuracy = train model(xgboost.XGBClassifier(), X train.tocsc(), y tr
        ain, X test.tocsc())
        NameError: name 'metrics' is not defined
```

#### In [42]: #import packages

import pandas as pd
import numpy as np
import matplotlib.pyplot as plt

from io import StringIO
from collections import Counter
from keras.preprocessing.sequence import pad\_sequences
from sklearn.feature\_extraction.text import CountVectorizer
from sklearn.model selection import train test split

from sklearn import model\_selection, preprocessing, linear\_model, naive\_bayes,
 metrics, svm, ensemble

from sklearn.linear\_model import SGDClassifier

from sklearn.datasets import make\_classification

from sklearn.metrics import accuracy\_score, f1\_score, precision\_score, recall\_ score, classification\_report, confusion\_matrix

import re
import nltk

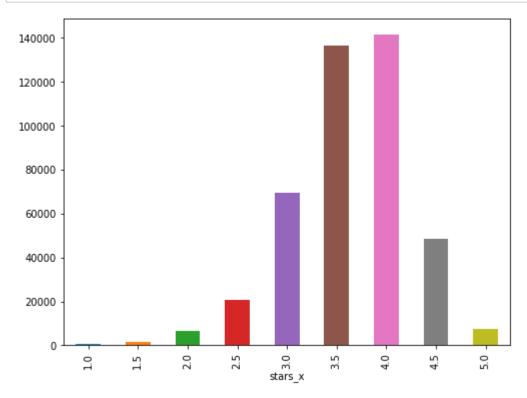
%matplotlib inline

/home/iman\_lau/anaconda3/lib/python3.5/site-packages/sklearn/ensemble/weight\_boosting.py:29: DeprecationWarning: numpy.core.umath\_tests is an internal Num Py module and should not be imported. It will be removed in a future NumPy re lease.

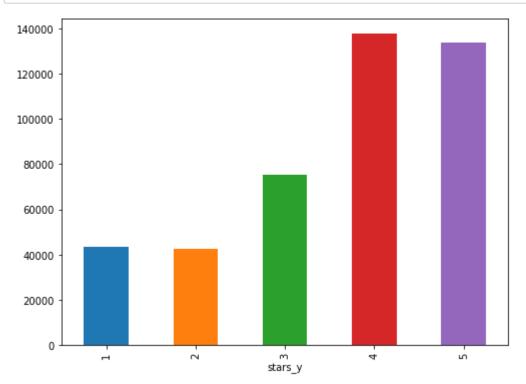
from numpy.core.umath tests import inner1d

```
In [2]: #load in corpus
        df = pd.read csv('data/subset.csv')
        # take a peek at the data
        print(df.head())
                  address
                                                                   attributes \
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
           631 Bloor St W { 'BusinessParking': "{ 'garage': False, 'street...
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
        3
           631 Bloor St W {'BusinessParking': "{'garage': False, 'street...
                      business id
                                        categories
                                                       city hours
                                                                   is_open
                                                                              latitude
        0
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                                            43.664378
                                                    Toronto
                                                              NaN
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                                            43.664378
        1
                                                    Toronto
                                                              NaN
        2
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                    Toronto
                                                              NaN
                                                                            43.664378
           9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                    Toronto
                                                              NaN
                                                                            43.664378
          9A2quhZLyWk0akUetBd8hQ Food, Bakeries
                                                                            43.664378
                                                    Toronto
                                                              NaN
                                                              stars_x state
           longitude
                                 name
                                                                              cool
        0 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 5
        1 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 1
        2 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 0
        3 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 2
        4 -79.414424
                      Bnc Cake House
                                                                  4.0
                                                                         ON
                                                                                 0
                                           review_id stars_y
                 date funny
           2009-07-30
                             EeM158L8N2mWmwjLg09IcQ
                                                           5
                           1
                             gopANOnehicgh_dAWVoxyA
                                                           5
        1
           2013-08-02
                          0 PUQYyEXwrpqjtmpG6vIU1g
                                                           3
        2
           2014-06-21
                                                           3
           2011-07-22
                           2
                             LIqVjPT-DiLsPv4U116Wcw
        3
                             0rU5CA1bDy15 feU7D-WMw
                                                           5
           2011-08-13
                                                         text useful
           Hallelujah! I FINALLY FOUND IT! The frozen yog...
                                                                   5
           I drop by BnC on a weekly basis to pick up my ...
                                                                   1
        1
           My personally experience here wasn't the best,...
        2
                                                                   0
           37 °C = 98.6°F\r\nKoreatown establisments disp...
                                                                   2
           My husband & I visited Toronto from the U.S. f...
                          user id
           Tj-6FX0ZnqHEZY09iFSD4w
        0
           70URitceW40mhpRX9P2dDg
           qQ4bfJmrfK0iWCZjl8cavQ
           Wu0yySWcHQ5tZ 59HNiamg
           UoCtS7YT00XyZtfDi9ZW7A
        [5 rows x 23 columns]
```

In [25]: #distribution of restaurant ratings
 fig = plt.figure(figsize=(8,6))
 df.groupby('stars\_x').business\_id.count().plot.bar(ylim=0)
 plt.show()



In [24]: #distribution of reviews
fig = plt.figure(figsize=(8,6))
df.groupby('stars\_y').text.count().plot.bar(ylim=0)
plt.show()



```
In [4]: # normalize function
         wpt = nltk.WordPunctTokenizer()
         stop words = nltk.corpus.stopwords.words('english')
         def normalize_document(doc):
             # Lower case and remove special characters\whitespaces
             #doc = re.sub(r'[^a-zA-Z\s]', '', doc, re.I)

doc = re.sub(r'[^a-zA-Z0-9\s]', '', doc, re.I)
             doc = doc.lower()
             doc = doc.strip()
             # tokenize document
             tokens = wpt.tokenize(doc)
             # filter stopwords out of document
             filtered_tokens = [token for token in tokens if token not in stop_words]
             # re-create document from filtered tokens
             doc = ' '.join(filtered_tokens)
             doc = ''.join(i for i in doc if not i.isdigit())
             return doc
         normalize corpus = np.vectorize(normalize document)
```

```
In [5]: # new dataframe of just reviews and star ratings

col = ['stars_y', 'text']
    df = df[col]
    df = df[pd.notnull(df['text'])]

df.columns = ['stars_y', 'text']

df.head()
```

#### Out[5]:

	stars_y	text
0	5	Hallelujah! I FINALLY FOUND IT! The frozen yog
1	5	I drop by BnC on a weekly basis to pick up my
2	3	My personally experience here wasn't the best,
3	3	37 °C = 98.6°F\r\nKoreatown establisments disp
4	5	My husband & I visited Toronto from the U.S. f

```
In [6]: # normalize corpus

norm_df = normalize_corpus(df['text'])
norm_df
```

Out[6]: array(["hallelujah finally found frozen yogurt launched red mango pinkberry c raze states . ( google .) canadian incarnation goes name yogoberri discovered inside tiny korean bakery along bloor street ' k - town . uninitiated , froze n yogurt tart less sweet tcby kind . plain vanilla yogurt ' toppings ; fresh fruit , nuts , cereal ... weird - looking powders never tried . small ( oz .) \$ . + cents per topping . medium ( oz .) including three toppings \$ . . used eat frozen yogurt time lived korea practically weeping joy reunited today . shameless plea : go eat lots chain multiply open branch near home . t hanks ! ( fyi , stars yogurt . ' tried anything else bakery .) \*\* eta : dear fro yo gods , thanks opening blushberry closer home . xoxo , susan c .\*\*",

"drop bnc weekly basis pick favourite buns korean bread go mid afterno on good popular buns sold . also cakes - best green tea cake . tried bing - s oo , dessert ice shavings , milk , red bean fruits . ' simply amazing perfect summer . ' must try !",

'personally experience wasnt best drink watered , tapioca bubble tea l ittle harden . people working friendly nice , decently quiet atmosphere . goo d place come sit chill chatting away friends .',

. . . ,

'good place get fresh quick indian food places serve authentic indian reasonable price fast service however, would like suggest couple things.c hola poori combo - poori less quantity mix veg chana masala good, serve bigg er poori pooris. butter chicken spicy chicken combo okay. give quantity s auce rice. tried new introductory dish chicken biryani flavoured meat rice. would suggest increase quantity rice give. \$ . get sufficient amount rice fill. tandoori chicken looks yummy, going try next time. overall, good place quick delicious treat. would go back.',

'really quiet pm say , place new ( name signs previous place still ) g etting pm lunch , \' really fair give star review . first , get rid name / signs anything shows \' previous shawarma place , door stopped going . though t wrong place . second , chime bell something let know someone came place . w alked peek kitchen / prep area , guy \' know someone . third , seems serve ch icken veg . \' seems meat . guess \' alright , people like chicken ... oh fis h! seems place . services ... weird , ordered meal combo (\$ . ) picture se e , mix salad , piece papadum , rice green pea , potato veg , meat sauce , sw eet . ask choose chicken , spicy one butter chicken main . rice \' anything g reen . salad given explain ran . papadum . sweet , right beside stove , serve r ask " want sweets ?" twice reply yes yes , put box top rice . item shown me nu , included , \' explain find something substitue . samosa added without as king wanted , weird , hole inthe middle , try check see filling done , though t samosa made cooked fillings ? may really caught guard . may really good nor mal lunch hours . review benefit doubt goes toward place . back another lunch , hopefully inthe regular lunch hours .',

'little bit pricy based quality food ok dessert tastes really wired'], dtype='<U4692')

```
In [26]: header = ["stars_y"]
    df.to_csv('output.csv', columns = header, index = False)
```

```
In [7]: cv = CountVectorizer(binary=False, min df=0.0, max df=1.0, ngram range=(1,2))
         features = cv.fit_transform(norm df)
         features.shape
Out[7]: (706731, 9682018)
In [35]: # binarize reviews
         df['stars'] = (df['stars_y'] > 3).astype(int)
         labels = df.stars
In [36]: # build train and test datasets
         X_train, X_test, y_train, y_test = train_test_split(features, labels, test_siz
         e=0.33, random state=42)
In [8]: def train_model(classifier, feature_vector_train, label, feature_vector_valid
         ):
             # fit the training dataset on the classifier
             classifier.fit(feature_vector_train, label)
             # predict the labels on validation dataset
             predictions = classifier.predict(feature_vector_valid)
             return predictions
In [38]: # Naive Bayes
         predictions = train model(naive bayes.MultinomialNB(), X train, y train, X tes
         t)
         accuracy = accuracy_score(y_test, predictions)
         F1 = f1_score(y_test, predictions)
         precision = precision_score(y_test, predictions)
         recall = recall_score(y_test, predictions)
         print ("NB:")
         print ("Accuracy: ", accuracy)
         print ("F1: ", F1)
         print ("Precision: ", precision)
         print ("Recall: ", recall)
         NB:
         Accuracy: 0.8496968553566988
         F1: 0.8817700428344969
         Precision: 0.8400683787049176
         Recall: 0.9278281731328876
```

```
In [39]: | # Logistic Regression
         predictions = train model(linear model.LogisticRegression(), X train, y train,
          X test)
         accuracy = accuracy_score(y_test, predictions)
         F1 = f1_score(y_test, predictions)
         precision = precision score(y test, predictions)
         TypeError
                                                    Traceback (most recent call last)
         <ipython-input-39-6054f38f2311> in <module>()
               5 F1 = f1_score(y_test, predictions)
               6 precision = precision score(y test, predictions)
         ----> 7 recall = recall_score((y_test, predictions))
               9 print ("LR:")
         TypeError: recall_score() missing 1 required positional argument: 'y_pred'
In [40]: recall = recall score(y test, predictions)
         print ("LG:")
         print ("Accuracy: ", accuracy)
         print ("F1: ", F1)
         print ("Precision: ", precision)
         print ("Recall: ", recall)
         LG:
         Accuracy: 0.8749003095762835
         F1: 0.8980316501705531
         Precision: 0.8845650707095744
         Recall: 0.9119145976179323
In [ ]: # Random Forest
         predictions = train_model(ensemble.RandomForestClassifier(), X_train, y_train,
          X_test)
         accuracy = accuracy_score(y_test, predictions)
         F1 = f1_score(y_test, predictions)
         precision = precision score(y test, predictions)
         recall = recall score(y test, predictions)
         print ("RF:")
         print ("Accuracy: ", accuracy)
         print ("F1: ", F1)
         print ("Precision: ", precision)
         print ("Recall: ", recall)
```

```
In [ ]: # Stochastic Gradient Descent
    predictions = train_model(SGDClassifier(), X_train, y_train, X_test)

accuracy = accuracy_score(y_test, predictions)
    F1 = f1_score(y_test, predictions)
    precision = precision_score(y_test, predictions)

recall = recall_score(y_test, predictions)

print ("SGD:")
    print ("Accuracy: ", accuracy)
    print ("F1: ", F1)
    print ("Precision: ", precision)
    print ("Recall: ", recall)
```

```
In [ ]:
```