

From: Konrad Jeleń [konrad.jelen@gmail.com](mailto:konrad.jelen@gmail.com)  
Subject: Re: API key  
Date: 13 May 2024 at 13:39:19  
To: [tape@goodtape.io](mailto:tape@goodtape.io)

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Hi thank you,

I have converted my code to use curl instead and just call curl directly from the code. I will re-attempt the call using api again this evening. Thanks for support.

I was also thinking whether you'd be able to support future clients by letting us (clients) use polling API on your end when the transcription was finished. It makes my app code unnecessarily complicated by having to use additional services for callbacks. A small GET service would be able to return a list of transcription\_id's that are queued to be picked up. Do you think this is possible?

I would also think that you might be able to benefit from an LLM to apply dynamic correction to the transcriptions upon transcription completion. Currently - in my case - it is a separate processing step with OLLAMA.

Your service works very well, i have been able to transcribe over 500 recordings of messages and fairy tales to my little 2.5y son as part of my project for him.

Thank you

Konrad Jeleń

On 13 May 2024, at 13:09, [tape@goodtape.io](mailto:tape@goodtape.io) wrote:

Hi Konrad,

Apologies for the delayed response here - the team has been incredibly busy with our migration from [fly.io](https://fly.io) to our new system. This migration was likely to have actually caused the issues here - could you attempt transcription with our API again now?

Best,

**Storm Bredahl**  
Customer Success Team

[yourfriends@goodtape.io](mailto:yourfriends@goodtape.io)

<9FD50B890EE04F5BBD559B80A3F2C57C.png>

On 8 May 2024 at 08.49 +0200, Konrad Jeleń <[konrad.jelen@gmail.com](mailto:konrad.jelen@gmail.com)>, wrote:  
I am using CURL with python and a small script together with [webhook.site](https://webhook.site) and whcli to make sure I can download the content from ready transcriptions.  
It has been a lot of experiments to get this right - and I believe I have consumed quite a lot of credit. Is it possible for me to recover some of the transcription allowance because of the issues I had with the API?

Also, I can see that further transcriptions are not coming through - is the budget exhausted?

On Tue, 7 May 2024 at 22:06, Konrad Jeleń <[konrad.jelen@gmail.com](mailto:konrad.jelen@gmail.com)> wrote:  
Now again it doesn't work...

<image.png>

On Tue, 7 May 2024 at 21:43, Konrad Jeleń <[konrad.jelen@gmail.com](mailto:konrad.jelen@gmail.com)> wrote:  
Hi I have been testing the service with my files. Apparently the API is able to ingest a file with approx. 10% of the duration of my recording.  
How do I proceed? Can you verify? I cannot cut the recordings in pieces, I have to transcribe them as a whole.

I have ... over 500 of them and I need to do this programmatically, otherwise it'll take too much time. Can you help me with this?

On Tue, 7 May 2024 at 20:54, Konrad Jeleń <[konrad.jelen@gmail.com](mailto:konrad.jelen@gmail.com)> wrote:  
Hi I tried to use the api to send a file for transcription. I have tried all different formats - m4a, mp3 and wav and nothing worked...  
I am getting an error: {'detail': "Error processing request. You'll not be billed for this request."}  
I have been also experimenting with a name - and nothing worked..

Here's the original file: [Henryk 2024-05-06 Tatuś opowiada o rekrutacji a Megaterium to największy ssak na ziemi.m4a](#)

Can you help out please?

On Mon, 6 May 2024 at 15:15, <[tape@goodtape.io](mailto:tape@goodtape.io)> wrote:  
Hi Konrad,

I've just created an API key for you here:  
gt\_eqokfrmscvfxxjeefpqkidmsmtqbcrygtweyubhgfshfxrqoyiiqcywanlqdc

Do read our API docs if you haven't already! <https://api.goodtape.io/docs>

Let us know if there are any issues or problems.

Best,

**Storm Bredahl**

Customer Success Team  
[yourfriends@goodtape.io](mailto:yourfriends@goodtape.io)

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On 4 May 2024 at 18.32 +0200, Konrad Jeleń <[konrad.jelen@gmail.com](mailto:konrad.jelen@gmail.com)>, wrote:

Hi, I will need the api to further use the service