

STELLA KIM

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Project Manager

Samsung SDS

June 2018 - Present

- Management and oversight of accomplishing project objectives for the Cloud Native Group by planning and evaluating project activities.
- Program management of Samsung SDS Hybridstack program, a multi-cloud Kubernetes management platform.
- Maintain regular iterative meetings with teams on deliverables to ensure superior operational coordination and project progression, as well as areas of improvement for efficiency and success.
- Provide leadership and guidance to engineering teams to help them in implementation of Kanban and agile best practices using tools such as Jira and Confluence.
- Collaborate with product management team in development of roadmap, feature matrix and customer facing documentation.
- Develop and manage project definition and direction in conjunction with the business owners and other related departments.
- Be the main conduit for all communication between Seattle and Korea PMO and engineering teams.

Associate Project Manager

Donuts Inc.

Jan 2017 - May 2018

- Define project scope, objectives and sprint schedule for team; translate into technically feasible tasks in Jira.
- Maintain daily interactions with team to collaborate on issues and discuss alternative implementations.
- Conduct regular iterative meetings with team on deliverables and areas of improvement for efficiency and success.
- PM for BI and Data Warehouse projects run on AWS utilizing BigQuery, MySQL & Tableau.
- PM for intranet Tools platform (Python & SQLite); work with cross-functional teams to prevent overlap of releases.
- Conceptualize development of effective software based on requirements.
- Continually prioritize and refine backlog; simplify workload while maximizing results.
- Ensure timely, quality deliverables via regular meetings and consistent communication with stakeholders.
- Create and maintain documentation on Confluence and Google Docs; perform quality assurance testing.
- Track velocity, monitor and analyze performance; provide monthly reporting to management.
- PM for migration projects to decommission old technology acquired during company merger.
- Sustain iterative agile methods to drive delivery, improve focus and provide flexibility in development.

Senior Manager

Donuts Inc.

Jan 2014 - Dec 2016

- PM top-level domain operations: on-boarding, launch, compliance (abuse), maintenance and monthly reporting.
- Manage and work f2f with team to meet deadlines for operational releases.
- Define team project goals; generate operational schedules and delegate tasks within team.
- Interface with cross-functional teams to define pricing, maintain promotional programs, monitor / mitigate abuse.
- Brainstorm favorable architecture / design of new tools with development team.
- Analyze large sets of data using SQL, Tableau and Excel / Google Sheets with formulas and pivot tables.
- PM support inquiries and requests from ICANN, TMCH and registrars such as GoDaddy & Web.com.
- Use broad, detailed understanding of industry and company infrastructure to find and communicate solutions.
- Understand individual personalities, strengths and weaknesses to foster solid team dynamics.
- Collaborate with registry platform team on new feature development, system structure improvements and
- performing QA testing.
- Create documentation to educate and manage co-workers; prepare slides to update executives on progress.

Research Associate

Donuts Inc.

May 2012 - Dec 2013

- Conduct domain name industry research and analysis; maintain highly detailed notes and organized calendar.
- Assist in completing legal documentation for top-level domains during the ICANN application process.
- Schedule and coordinate company and board member travel arrangements, meetings and events.
- Master ZenDesk to handle support issues; seek long-term solutions to issues instead of short-term patches.
- Manage office supplies and equipment; create promotional SWAG items for company marketing and publicity.

University of Washington

Bachelor of Science in Physics

Undergraduate Project (2 qtrs): Research and evaluate possible forms of volcanic harmonic tremor – persistent seismic signals produced by volcanoes – using mathematical analytic methods and solutions. Use MatLab to compute and plot visual models of tremor. Learn and use Latex program to document solutions in a scientific final paper.

Future Plans

UW Fullstack Developer Bootcamp (current), CSPO (complete), Python programming, PM certification