DESIGN IS WICKED have to solve problem in order to define problem

DESIGN IS SLOPPY making mistakes is the point of design

DESIGN IS ABOUT TRADEOFFS
weigh/prioritize to balance design characteristics

DESIGN RESTRICTIONS degrees of freedom help specify the solution

DESIGN IS NONDETERMINISTIC
multiple solutions exist for the same problem

DESIGN HEURISTICS

heuristics are rules of thumb

· trial + evrov, wisdom lead to the best heuristics

DESIGN IS EMERGENT designs evolve + improve (Darwinism)