

STEPHAN DOUGLAS DUVAL

+1-778-788-3800

stephan.duval@gmail.com

[Stephan DuVal](#)

[stephanduval](#)

[Resume Website](#)

EDUCATION

University of Alberta
BA English - Film

JAN 2003 – AUG 2007

Edmonton, Alberta

Certifications

Introduction to CS - MITx

JS Fullstack Developer - Udemy

JavaScript Basic - Hackerrank

ReactJS & Redux - Udemy

Git Masterclass - Udemy

Laravel + VueJS - Udemy

SKILLS

Software Dev.
Agile

Management
Leadership

**Client
Relations**
GIT

REACT
LARAVEL

VUE.js
SQL

LINUX
Shell

EXPERIENCE

Customer Service Representative - Manulife Insurance = | [React/Redux](#)

Dec 2022 - Ongoing

- I manage customer relationships for Manulife's Group Insurance customers in French and English. I handle a changing portfolio of accounts each with specific needs. I keep up to date on Employer specific insurance policies with specific considerations understanding medical systems, confidentiality and navigating the bureaucracy of our providers. Core competency in a broad spectrum of office software is involved.
- [Live site here](#)

Developer - Mail Handling Application | [Laravel/VueJS](#)

JUN 2021 - Nov 2022

- * An update of MailClerk.com with a laravel framework

Lead Developer - Cognitive Research Project = | [React/Redux](#)

JUN 2021 - Nov 2022

- * An approved doctoral thesis research project hosted by the University of Missoula. Used Redux and React Hooks to create an interactive site that logs user input and their response to visual stimuli as they navigate the website. User activity was logged for data processing as part of the research project. The project was successful in gathering new categories of timing data which pivoted the thesis project. Client asked for two new tests to be developed.

Founder and Director - MailClerk.com | [PHP/Symfony/Stripe/mysql](#)

FEB 2021

- * MailClerk.com provides software for SMBs in the mail handling field to manage their customers mail and accounts. It tracks mail through multiple kinds of customer requests and provide an online wallet with automatic billing for specific services. Integrated with Notarize.com's API for customer validation.
- * [Live site here](#)

Project Designer - Maple Film Supply Voltage Tx | [React/Electron/C++/Integrated Circuit](#)

AUG 2020

- * Built a MVP transmitter that allows a user to monitor the voltage of multiple devices on an Android app.
- Designed the overall project and recruited volunteers**

Software & Hardware Team Lead - LayoverBox.com | [React/Electron/RS-232/mysql](#) AUG 2016 - June 2020

- * Built a MVP mailbox with the UBC Electrical Engineering program's Capstone Project. The mailbox was part of a integrated service that provided an address and parcel storage receiving parcels from couriers without the need for a human clerk. SouthCo Lock Integration uses RS232, React Electron local app. Product successfully served over a hundred customers before the business closed down because the founder had other priorities. **Led both the software and hardware engineering teams and chose the tech stack**

Founder and Director - eSnail.ca | [PHP/Kohana/Moneris/mysql](#)

FEB 2008 - ongoing

- * eSnail.ca provides individuals with software to view their mail online. In business since 2008 and still operates a service for a small number of clients. **Acted as the Founder and Director of the Company from 2008 - ongoing**
- * [Live site here](#)

EXPERIENCE

MailClerk.com

JUNE 2020 – present

Director

Missoula, MT

- Designed and launched the US-based MailClerk.com. Handled the design of the application and integration of API services. Responsible for the management of daily business affairs, contracts and employees.

eSnail.ca Automated Mail Systems Canada Inc.

MAY 2008 – present

Director

Vancouver, Canada

- Acted as the director of the company as I operated eSnail.ca and a successful career in as a focus puller in the film industry. **Managed three franchises in three different cities and two employees. Handled taxes and payroll as well as upgrading the software and managing three part time employees.**

TECHNICAL SKILLS

Languages: Python, JavaScript, SQL, PHP

Operating Systems: MacOS, Windows, Linux, Shell

Developer Tools: VS Code, Android Studio, GIT

Technologies/Frameworks: Bash, Git, ReactJS, Redux, Heroku, AWS, React Native, React with Electron, Postman, Vercel, VueJS, Laravel

EXTRACURRICULAR

Writing

- Writing short stories for my daughter