Stephanees Lopez

stephanees020719@gmail.com | **www.linkedin.com/in/stephanees-lopez**

917-609-1208 | Bronx NY, 10474

Summary

Dedicated and results-driven Software Engineer with a background in coding, debugging, and project management. Skilled in onboarding team members in dynamic work environments and consistently achieving project objectives through elegant, scalable code. Effective collaborator within Agile and Scrum frameworks.

Technical Skills

Languages: HTML, CSS, JavaScript, Node.js, Redux
Libraries & Frameworks: MongoDB/Mongoose, React, Express
Tools & Technologies: Git, GitHub, Visual Studio Code, Code Sandbox, Repl.it, Project Management

Skills

Bilingual Spanish/English | Business Management | Customer Service | Scheduling | Leadership | Organized | Coaching | Supervising | Teamwork

Education

Software Engineer Certificate - **Per Scholas**   **October 2023**
Finance for Managers Certificate - **Business School University of Navarra**   **October 2021**
Food Safety Certificate - **NYC Health Academy**   **March 2012**

Projects

Trivia Game:
It's a full stack application that allows users to create, edit, delete and view characters from the Dragon Ball Z series. Users can sign up, log in, and manage their characters. Have some fun with the random characters button that has funny comments about coding.
To see this project: https://github.com/stephanees020719/Project1-trivia-game.git

Pokemon Blog:
It's a React application that gathers information about a wide array of Pokémon, presenting it in a user-friendly list format. Whether you're hunting for your favorite Pokémon or curious about new ones, this app simplifies the journey. Search by name, summon more Pokémon with ease, and dive into the captivating details of each creature. It's all at your fingertips, thanks to the neatly organized components like PokemonDirectory, SearchBar, Home, About, and Nav. Get ready to embark on your Pokémon adventure, powered by the magic of React Router navigation.
To see this project: https://github.com/stephanees020719/project-mod-2.git

Dragon Ball Z Character Management:
It's a full stack application that allows users to create, edit, delete and view characters from the Dragon Ball Z series. Users can sign up, log in, and manage their characters. Have some fun with the random characters button that has funny comments about coding.
To see this project: https://github.com/stephanees020719/project-mod3.git

Experience
Supervisor | Starbucks | Queens, NY | 2016-2023
- Elevated customer satisfaction by 10% through friendly customer service
- Mentored and developed a team of over 16 employees, resulting in a 20% increase in retention rates
- Managed cash, inventory, and enforced food safety protocols to ensure a safe and efficient work environment

Manager | McDonald's Sunnyside, INC | Long Island City, NY | 2014-2016
- Achieved a 15% increase in customer satisfaction scores through exceptional customer service and training of 12 new employees.
- Skillfully scheduled 27+ employees, managed cash, and optimized inventory for profitability.

Manager | McDonald's Greenpoint, INC | Long Island City, NY | 2012-2014
- Led a team of 18+ employees in delivering outstanding customer service and maintaining a clean, safe restaurant environment
- Implemented cost-saving measures, managed cash, and optimized inventory to improve profitability