

GDS

Academy

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Introduction to Artificial Intelligence (AI) in Government

EU Ethics Guidelines

It should be lawful, complying with all applicable laws and regulations

It should be ethical, ensuring adherence to ethical principles and values

It should be robust, both from a technical and social perspective since, even with good intentions, AI systems can cause unintentional harm

**Points to
consider**

Clarify the user need for AI

What is the availability and accuracy of the data that will be used to train the model?

What type of model will be used and how transparent is its internal operation?

The outputs of machine learning are only as good as the data put in.

Balance the accuracy of the algorithms with wider fairness and policy objectives

Consider the GDPR and your obligations to the public on the use of data.

The [Toronto Declaration](#) gives guidance on using the framework of International Human Rights law when developing AI products.

The Government's data ethics framework should be used when developing AI products.

To get started

What is the question you want to ask of your data?

Tip: Getting the question right is the most important part.

Do you have the right data to answer that question?

Question: Have you identified and reduced bias to a minimum?

Do you know how you'll measure success?

Question: How good must the predictions be, to make the process a success?

Speak to someone about RPA/AI.

At HMRC, Ash Chadwick

ash.chadwick@hmrc.gov.uk

At DWP, Rachel Parks-Szymborska -

[rachel.parks-szymborska@dwp.gsi.gov](mailto:rachel.parks-szymborska@dwp.gsi.gov.uk)
[.uk](mailto:rachel.parks-szymborska@dwp.gsi.gov.uk)

Speak to someone about RPA/AI.
At Cabinet Office centre of excellence
for RPA:

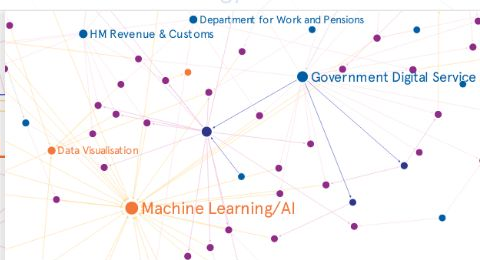
RPACofE@cabinetoffice.gov.uk

**Other start
points...**

Would you or one of your team
consider the [Data Science
Accelerator](#)?

Have you looked at the [Emerging
Talent Development programme](#)?

**What else is
happening in
Government?**



By [matthewgregory](#), [nicksmith](#)
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#GovTechCatalyst



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