Stephanie Gilley

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PROGRAMMING LANGUAGES & TECHNOLOGIES

– Languages: Java, Python, Javascript, SQL, Html & Css
– Technologies: Mysql, Git VCS, Visual Studio & Intellij

SKILLS & ABILITIES

– Excellent communication skills
– Leading a team to achieve a common goal
– Un-matched customer service skills
– Delegating tasks
– Problem Solving
– Time management

WORK EXPERIENCE

Assistant Store Manager, Walgreens   **August 2007 – Present**

Lake Saint Louis MO

– Lead the store team to deliver outstanding customer service through delegating task and coaching
– Meet with the store manager to plan and establish key objectives for upcoming events and relay that information to my team
– Train and coach employees on new released software upgrades, policy changes and daily procedures
– Troubleshoot POS, Nexlab, Telxon and all other hardware equipment in the store and communicate with Walgreens HelpCare tech team for assistance when needed
– Meet and follow up with employees to set personal goals for their career development. Resolve any barriers they encounter
– Seek out and solve any issue that may hinder store performance and customer satisfaction
– build relationships with customers to create a loyal client base that depends on you for the latest trends and products

EDUCATION

Francis Howell North High – Saint Charles, MO

– May 2010

LauchCode Lc101 – Saint Louis, MO

– December 2018