

Stephanie Gilley

49 Painted Pony drive | O'Fallon, MO | 636-515-7349 |
Stephanie.m.gilley@gmail.com | github.com/stephanie-m-gilley

PROGRAMMING LANGUAGES & TECHNOLOGIES

- Languages: Java, Python, Javascript, SQL, Html & Css
- Technologies: Mysql, Git VCS, Visual Studio & IntelliJ

SKILLS & ABILITIES

- Excellent communication skills
- Leading a team to achieve a common goal
- Un-matched customer service skills
- Delegating tasks
- Problem Solving
- Time management

WORK EXPERIENCE

Assistant Store Manager, Walgreens

August 2007 – Present

Lake Saint Louis MO

- Lead the store team to deliver outstanding customer service through delegating task and coaching
- Meet with the store manager to plan and establish key objectives for upcoming events and relay that information to my team
- Train and coach employees on new released software upgrades, policy changes and daily procedures
- Troubleshoot POS, Nexlab, Telxon and all other hardware equipment in the store and communicate with Walgreens HelpCare tech team for assistance when needed
- Meet and follow up with employees to set personal goals for their career development. Resolve any barriers they encounter
- Seek out and solve any issue that may hinder store performance and customer satisfaction
- build relationships with customers to create a loyal client base that depends on you for the latest trends and products

EDUCATION

Francis Howell North High – Saint Charles, MO

- May 2010

LauchCode Lc101 – Saint Louis, MO

- December 2018

