STEPHANIE ONYEKWERE

PROFESSIONAL SUMMARY

Industrious Business Intelligence Data Analyst with successful history developing various intelligence to improve business operational planning and implementation. Exceptional at applying vast knowledge of business best practices, regulatory standards and optimal control systems to support growth and success. Reliable quantitative analyst with accuracy and efficiency in comprehension of company metrics

WORK HISTORY

Senior Information Technology Business Analyst, 06/2022 to Current

Halogen Group - Ikeja, Lagos

- Help lead and contribute to the strategy of the Business Intelligence function
- Design, develop, and maintain dashboard reports to be used by cross functional department leads to help drive intelligent decision making
- Maintain and improve existing reports that are deemed business critical
- Create and maintain report documentation
- Perform data extraction, cleansing and wrangling on data sets from internal and external partners
- Collaborate with BI team members to move projects forward
- Building out Power BI reports
- Building out Power BI paginated reporting
- Actively participate in weekly meetings with project managers and the business
- Analyze ad hoc data in order to provide insights to key cross functional teams including but not limited to; Operations, HR, IT, Finance, Accounting, and Compliance
- Translates business requirements into technical requirements to support ad hoc requests into various business needs
- Develop supporting documentation such as data dictionaries and end user guides that will help the business digest new business insights
- Manage multiple priorities and reporting requests from business stakeholders
- Collaborate closely with the Data Management & Architecture team to develop prioritized Datawarehouse enhancements

CONTACT

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SKILLS

- Business Intelligence Analysis
- Database Management
- Data Warehousing
- Requirements gathering
- Agile
- Virtualization technologies
- Technical Analysis
- Database management software
- Data Collection & Research
- Knowledge of ERP (Enterprise Resource Planning) software
- Information security technology
- Information Technology Infrastructure
- Documenting information
- Data analysis
- Web-Based Reporting Tools
- Microsoft Office Suite
- Workflow Analysis
- Pivot tables

EDUCATION

Certification Program , Business Intelligence & Data Analyst (BIDA)™, 2022

Corporate Finance Institute® (CFI)

- Partner with the data warehouse team to implement a data governance program
- Support and lead data discovery and gap analysis requests
- Build effective relationships with all cross functional leaders and teams to be able to serve as the main point person and liaison for all data needs
- Provide the Senior Leadership Team with regular reporting as it relates to business transformation goals
- Drive change management efforts as new or improved reporting is rolled out across the business
- Researched and adopted new technologies to add value to existing offerings.
- Developed diagrams to describe and lay out logical operational steps.
- Presented business leaders with ROI estimations to drive project planning.

Senior Business Intelligence Developer & Analyst, 12/2020 to 06/2022
Critical Rescue International - Ikeja, Lagos

- Designed customized data collection models for specific visualization tasks.
- Liaised with DevOps team to integrate business intelligence assets into future development lifecycles.
- Created data analysis tools to allow teams to query acquired information for unique details.
- Drive customer conversations to define the requirements and overall technical solutions for data and related applications.
- Help define the metrics and KPI development for effective decision-making.
- Lead the architecture and technical development of KPI dashboards in Power BI / Domo.
- Integrate various data sources to create data visualizations based on business requirements.
- Create a data strategy and data model to formulate a unified data layer for bringing metrics data from various data analytics tools.
- Experienced in writing DAX queries.
- Customize visualizations using external JavaScript libraries to enhance the dashboard design as per the user experience requirements.
- Drafted strategic business intelligence roadmap, complete with data governance policies and tactical information safeguards.
- Optimized BI reporting capabilities for secure server environment.
- Designed customized data collection models for specific visualization tasks.
- Evaluating business processes, anticipating requirements, uncovering

PROJECTS

- HALOBIZ Dashboard, Data Devops using Visual Studio 2022, SSRS/PISRS (Halogen Group)
- Whatsapp Business Integration solution using API (Halogen Group)
- Telemedicine application Version 3 (IOS & Android)
- Standardized Report Formulation of templates for management
- Scrip & Clinicea collaboration (Economics of Leveraging technology)
- CRM & Callbox project
- Dashboard creation for daily & weekly report for management
- Workflow Designs(Clinicea, Telemedicine, CRM, IT)

EXPERTISE

Data Analytics, Data Visualization, Business Intelligence, Business Analysis, Data Modeling, Data Cleaning, DataMining, Product Management, Project Management, Extract, Transform, Load (ETL), Data Analysis, Sales Analytics, Agile, Scrum, Kanban, SQL, DAX Queries, Power Pivot, Pivot Tables, Charts, Measures, Documentation, Presentation,

areas for improvement, and developing and implementing solutions.

- Leading ongoing reviews of business processes and developing optimization strategies.
- Staying UpToDate on the latest process and IT advancements to automate and modernize systems.
- Leverage enterprise business intelligence tools, SQL queries, and other tools to develop complex dashboards and reports.
- Collaborated with team members to achieve target results.
- Managed team of employees, overseeing hiring, training and professional growth of employees.
- Translation of business analysis & reporting requirements into high-quality BI design leveraging industry best practices, standards, and already-implemented capabilities
- Provide analytical and technical leadership for BI and reporting environment (Azure & Power BI)
- Ownership, development, and maintenance of enterprise-wide data models
- Contribute to the development of the data warehouse, including the design and implementation of the logical and physical data model
- Responsible for project design, development, testing, and documentation
- Assigning, coaching, and monitoring the work of team members as needed
- Integrated BI assets into customer relationship management tasks, improving service personnel's available intelligence.

Business Intelligence Data Analyst, 07/2019 to 10/2020
Vedic Lifecare Hospital - Lagos

- Integrated BI assets into customer relationship management tasks, improving service personnel's available intelligence.
- Analyzed key aspects of business to evaluate factors driving results and summarized into presentations.
- Assessed business requirements to forecast annual budgetary operational costs.
- Identified and documented detailed business rules and use cases based on requirements analysis.
- Researched and resolved issues regarding integrity of data flow into databases.
- Extracted and interpreted data patterns to translate findings into actionable outcomes.
- Implemented code solutions to answer analytic questions and test and assess new methods.
- Created various Excel documents to assist with pulling metrics data

Dashboard Creation, Python, KPI, Finance, Management, Arrays, Macros

and presenting information to stakeholders for concise explanations of best placement for needed resources.

- Utilized data visualization tools to effectively communicate business insights.
- Collaborated with business-unit leaders to identify and prioritize problems.
- Developed required policies and procedures that reflected actual goals, tasks and workflows, while meeting all regulatory compliance requirements.
- Developed tables, views and materialized views using SQL.
- Participated in requirements meetings to understand business needs.
- Worked with developers to integrate resources within projects using Azure and Azure DevOps.
- Contributed ideas and suggestions in team meetings and delivered updates on deadlines, designs and enhancements.
- Created, updated and maintained Azure security standards and best practices across Azure domain.
- Optimized BI reporting capabilities for secure server environment.

Revenue Analyst, 07/2018 to 06/2019
Federal Mortgage Bank of Nigeria - The Mortgage House, 266 Tafawa Balewa Rd, Central Business Dis 90010, Abuja

- Solved complex problems for senior leadership to execute on-time and under-budget projects.
- Presented oral and written reports on general economic trends, individual corporations and entire industries.
- Created and maintained precise and accurate models, charts and reports.
- Reviewed loan files and updated to match current standards.
- Explained different types of loans pertaining to client situations.
- Assisted clients with improving financial health by counseling on issues such as excessive spending and borrowing.
- Monitored pipelines to track and log status of loans.
- Collected data and developed detailed spreadsheets to identify trends and create revenue, profitability and expense forecasts.
- Promoted successful investment plans with well-organized and smooth presentations.
- Orchestrated client-centered financial packages factoring in current market trends.

Data Analyst Intern, 04/2016 to 09/2016
Nigerian Breweries Plc - Iganmu House, Abebe Village Road, Iganmu, Surulere, Lagos

- Explored new data sources to enhance current models.
- Employed data mining techniques to identify business opportunities.
- Used modeling and analytics to understand how business decisions impacted bottom line.
- Shadowed interdepartmental personnel to better understand methods for handling daily tasks and job duties.
- Analyzed user concerns, requirements and requests for system features and uses.
- Identified, analyzed and interpreted trends or patterns in complex data sets by finding correlations and visualizing with charts.
- Utilized various professional statistical techniques and maintained large databases to collect and analyze data from partners and customers.

CERTIFICATIONS

- IBM Cloud Essentials, IBM MAY 2019 — MAY 2019
- MySQL for Data Analytics and Business Intelligence , Udemy FEBRUARY 2019 — MARCH 2019
- Digital Skills: Social Media, FutureLearn MAY 2019 — MAY 2019
- The Data Science of Healthcare, Medicine, and Public Health, with Barton Poulson, LinkedIn AUGUST 2019 — AUGUST 2019
- Applied AI for Human Resources , Linkedin AUGUST 2020 — AUGUST 2020
- Networking Foundations: IP Addressing , Linkedin AUGUST 2020 — AUGUST 2020 Python:
- Working with Predictive Analytics , LinkedIn AUGUST 2020 — AUGUST 2020
- Microsoft Power Apps: AI Builder, LinkedIn AUGUST 2020 — AUGUST 2020