

# STEPHAN LAMOUREUX

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## EDUCATION

<b>Bachelor of Science, Business Management</b> Western Governors University – Salt Lake City, UT	DEC 2020
<b>Web Development Bootcamp</b> Vets Who Code - Remote	OCT 2021

## PROFESSIONAL EXPERIENCE

<b>Operations Manager</b> Kwik-Hang – North Attleborough, MA	FEB 2019 – Present
<ul style="list-style-type: none"><li>Creates operational procedures for shipping, inventory management, and storage which increases productivity and inventory and order accuracy.</li><li>Expands distribution into foreign markets to increase our brand reach and revenue.</li><li>Utilizes strong tech skills to update and maintain our online stores and shipping, inventory, and analytics software.</li><li>Negotiates rates with all major shipping vendors to benefit the consumer and company.</li></ul>	
<b>Warehouse Manager</b> Overhead Door Company – Stoughton, MA	MAR 2016 – FEB 2019
<ul style="list-style-type: none"><li>Managed seven two-man crews of technicians, trained multiple warehouse personnel, and maintained all company vehicles, equipment, and grounds.</li><li>Quickly made scheduling and job changes on the fly by troubleshooting errors and oversights to satisfy job requirements and deadlines.</li><li>Calculated the billing of completed jobs, processed payments, and acquired all the necessary parts and equipment needed to successfully complete every job.</li><li>Completed OSHA safety training and attended leadership/HR seminars to continue advancing as a manager.</li></ul>	
<b>Shipping and Receiving Manager</b> Phoenix Incorporated – Seekonk, MA	FEB 2014 – FEB 2016
<ul style="list-style-type: none"><li>Arranged transportation of goods optimizing service and cost and obtained mandatory permits or escorts in order to ship over-sized freight all over the world.</li><li>Oversaw all incoming/outgoing shipments to ensure accuracy, completeness, and condition.</li><li>Conducted daily safety checks and maintenance inspections on all material handling equipment to maintain a safe work environment and high equipment uptimes.</li><li>Stored, inspected, and disposed of hazardous waste in order to assure safe handling.</li></ul>	

## MILITARY EXPERIENCE

<b>C-130J Loadmaster</b> Air National Guard – Various Locations	MAR 2012 – JULY 2016
<ul style="list-style-type: none"><li>Mathematically planned the correct placement of cargo, passengers, and fuel to ensure the proper center of gravity of the aircraft.</li><li>Supervised and coordinated with customs, agriculture, and other foreign and domestic government agencies as needed to complete the mission.</li><li>Scheduled flight crews based on experience and mission requirements, emphasizing on risk management.</li><li>Held a Secret security clearance valid until 2023</li></ul>	
<b>Infantryman</b> U.S. Army – Various Locations	DEC 2005 – DEC 2011
<ul style="list-style-type: none"><li>Conducted combat missions as a Team Leader in Afghanistan that tested my ability to work under pressure and required extensive communication and teamwork skills.</li><li>Trained foreign military units and aided in building new training facilities in support of Operation Beyond the Horizon. (The Dominican Republic, 2009)</li><li>Completed yearly performance reviews on all soldiers under my supervision to evaluate and document individual performance.</li></ul>	