Terms of service

By using the apollolms.co.za web site or subdomains ("Service"), all services of Apollo Learning Management System ("ApolloLMS"), you are agreeing to be bound by the following terms and conditions ("Terms of Service").

ApolloLMS reserves the right to update and change the Terms of Service from time to time without notice. Any new features that augment or enhance the current Service, including the release of new tools and resources, shall be subject to the Terms of Service. Continued use of the Service after any such changes shall constitute your consent to such changes. You can review the most current version of the Terms of Service at any time by following the link provided on the site page. Violation of any of the terms below will result in the termination of your Account. While ApolloLMS prohibits such conduct and Content on the Service, you understand and agree that ApolloLMS cannot be responsible for the Content posted on the Service and you nonetheless may be exposed to such materials. You agree to use the Service at your own risk.

Account Terms

- 1. You must be a human. Accounts registered by 'bots' or other automated methods are not permitted.
- 2. You must provide your legal full name, a valid email address, and any other information requested in order to complete the signup process.
- 3. Your login may only be used by one person a single login shared by multiple people is not permitted. You may create separate logins for as many people as you'd like.
- 5. You are responsible for maintaining the security of your account and password. ApolloLMS cannot and will not be liable for any loss or damage from your failure to comply with this security obligation.
- 6. You are responsible for all Content posted and activity that occurs under your account (even when Content is posted by others who have accounts under your account).
- 7. One person or legal entity may maintain more than one account.
- 8. You may not use the Service for any illegal or unauthorized purpose. You must not, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

Payment, Refunds, Upgrading and Downgrading Terms

- 4. The Service is billed in on a monthly basis and is non-refundable. There will be no refunds or credits for partial months of service, upgrade/downgrade refunds, or refunds for months unused with an open account. In order to treat everyone equally, no exceptions will be made.
- 5. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties.

Cancellation and Termination

- 1. You are solely responsible for properly cancelling your account. Only an email or phone request to cancel your account is not considered cancellation.
- 2. If you cancel the Service before the end of your current paid up month, your cancellation will take effect immediately and you will not be charged again.
- 3. ApolloLMS, in its sole discretion, has the right to suspend or terminate your account and refuse any and all current or future use of the Service, or any other ApolloLMS service, for any reason at any time. Such termination of the Service will result in the deactivation or deletion of your Account or your access to your Account, and the forfeiture and relinquishment of all Content in your Account. ApolloLMS reserves the right to refuse service to anyone for any reason at any time.

Modifications to the Service and Prices

- 1. ApolloLMS reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, the Service (or any part thereof) with or without notice.
- 2. Prices of all Services, including but not limited to monthly subscription plan fees to the Service, are subject to change within one (1) month's notice from us. Such notice may be provided at any time by posting the changes to the ApolloLMS Site (www.apollolms.co.za) or any of its subdomains or the Service itself.
- 3. ApolloLMS shall not be liable to you or to any third party for any modification, price change, suspension or discontinuance of the Service.

Copyright and Content Ownership

- 1. We claim no intellectual property rights over the material you provide to the Service. Your profile and materials uploaded remain yours. However, sharing your plans, you agree to allow others to view and share your Content.
- 2. ApolloLMS does not pre-screen Content, but ApolloLMS and its designee have the right (but not the obligation) in their sole discretion to refuse or remove any Content that is available via the Service.

General Conditions

- 1. Your use of the Service is at your sole risk. The service is provided on an "as is" and "as available" basis.
- 2. Technical support is only provided to paying account holders and is available via email or phone (we try to respond within 48 hours).
- 3. You must not modify, adapt or hack the Service or modify another website so as to falsely imply that it is associated with the Service, ApolloLMS, or any other ApolloLMS service.
- 4. You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service without the express written permission by ApolloLMS.
- 5. We may, but have no obligation to, remove Content and Accounts containing Content that we determine in our sole discretion are unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable or violates any party's intellectual property or these Terms of Service.
- 6. Verbal, physical, written or other abuse (including threats of abuse or retribution) of any ApolloLMS customer, employee, member, or officer will result in immediate account termination.
- 7. You understand that the technical processing and transmission of the Service, including your Content, may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.
- 8. You must not upload, post, host, or transmit unsolicited email, SMSs, or 'spam' messages.
- 9. You must not transmit any worms or viruses or any code of a destructive nature.
- 10. ApolloLMS does not warrant that (i) the service will meet your specific requirements, (ii) the service will be uninterrupted, timely, secure, or error-free, (iii) the results that may be obtained from the use of the service will be accurate or reliable, (iv) the quality of any products, services, information, or other material purchased or obtained by you through the service will meet your expectations, and (v) any errors in the Service will be corrected.
- 11. You expressly understand and agree that ApolloLMS shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if ApolloLMS has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use the service; (ii) the cost of procurement of substitute goods and services resulting from any goods, data, information or services purchased or obtained or messages received or transactions entered into through or from the service; (iii) unauthorized access to or alteration of your transmissions or data; (iv) statements or

conduct of any third party on the service; (v) or any other matter relating to the service.

12. The failure of ApolloLMS to exercise or enforce any right or provision of the Terms of Service shall not constitute a waiver of such right or provision. The Terms of Service constitutes the entire agreement between you and ApolloLMS and govern your use of the Service, superseding any prior agreements between you and ApolloLMS (including, but not limited to, any prior versions of the Terms of Service).

Questions

Any questions about this Privacy Policy should be addressed to our support team here or by e-mail at: admin@apollolms.co.za

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