

How to submit an online application

Open Grants Call 2024-2025

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- Make an application

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- Revision and submission
- Account help





How to use this guide

How to use this guide

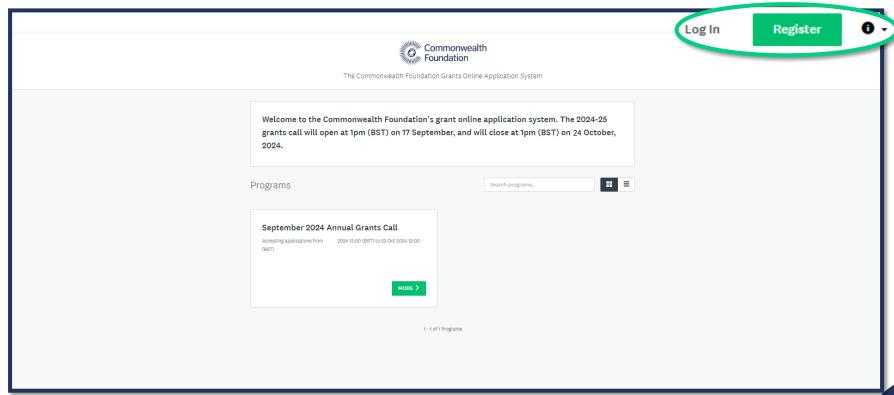
- This PowerPoint is a user manual for organisations who are applying for grants under our Commonwealth Civil Society Programme
- The manual provides guidance about how to apply using our online SurveyMonkey Apply <u>online application system</u>
- The Commonwealth Foundation will only accept applications that have been submitted using the online application system.





Register to apply

• Click on 'Register' to create your SurveyMonkey Apply applicant account



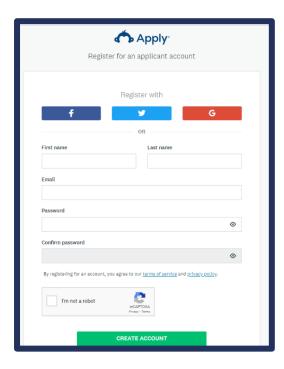


Register to apply

- SurveyMonkey Apply are the providers of the <u>online</u> <u>platform</u> we are using for the grant applications in 2024
- Before applying, you need to create a SurveyMonkey Apply Applicant account
- Go to the next slide to find out how



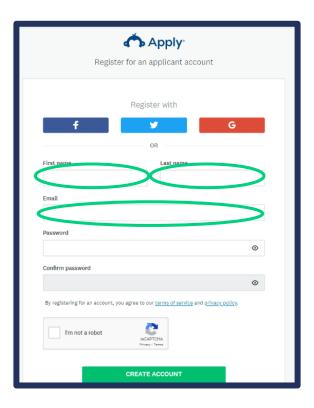
Complete the registration form





Step 2a

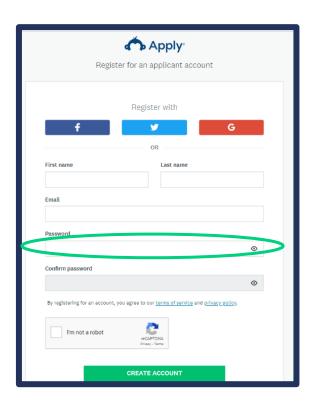
• Fill in your first and last name, and your email address





Step 2b

Set a password





Step 2c

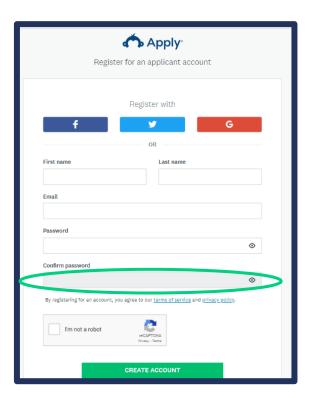
- Your password must contain at least
 - 8 characters
 - One uppercase letter
 - One lowercase letter
 - One number
 - One special character





Step 2d

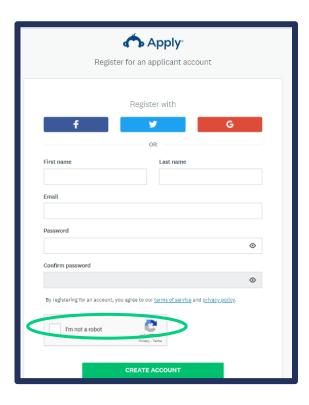
Confirm your password





Step 2e

Complete the CAPTCHA by ticking the box

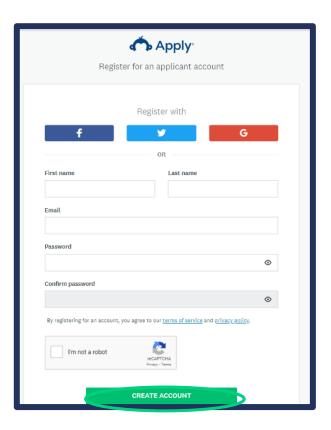






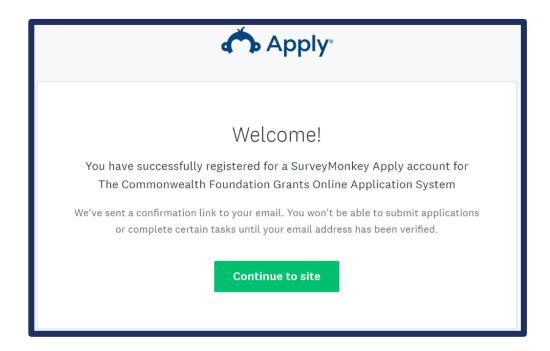
Step 2f

• Then click 'CREATE ACCOUNT' to complete your registration





 Once your account has been successfully created, click on 'Continue to site' to visit your applicant account portal



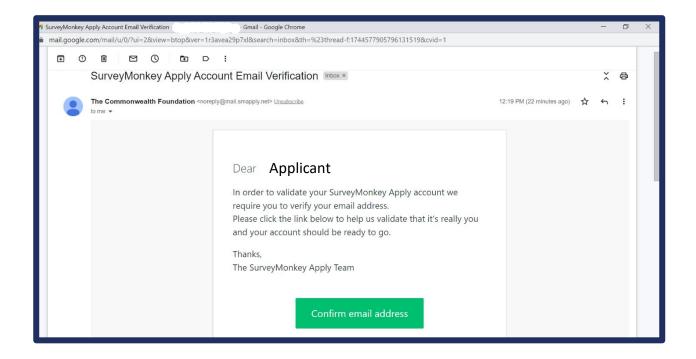


- If you have no active applications in your applicant portal, click on 'View programs'
- You will need to verify your email address. Click on 'Send verification link'
- You can access the email verification via the email you have registered with



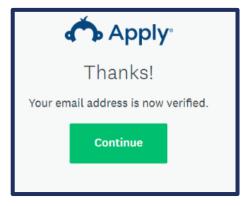


 Once you have received the email verification in your email, click on 'Confirm email address'



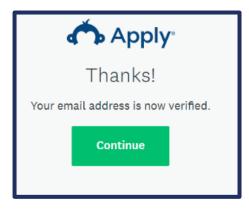


 Once you have confirmed your email address, you should see this message





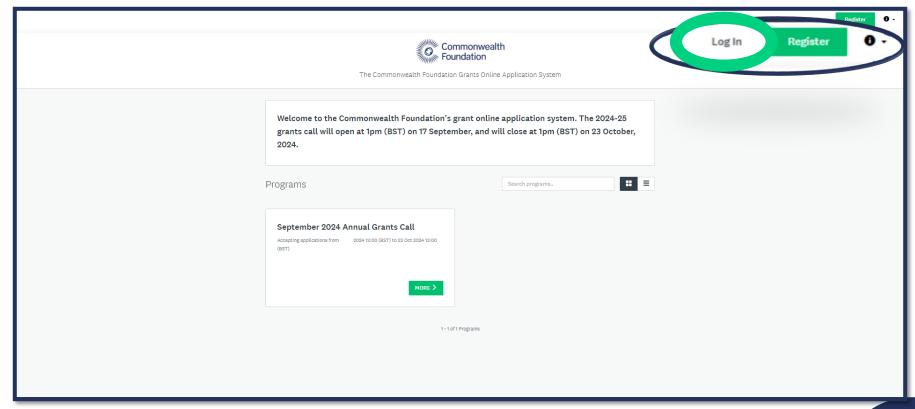
- Click on 'Continue' to be redirected back to your SurveyMonkey Apply account
- Click on 'View programs' to apply for the Open Grants Call 2024-2025





How to log in to your account

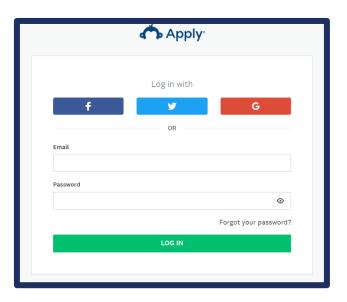
If you have an existing SurveyMonkey Apply account, click 'Log In'





How to log in

- To log in, fill in your email address and your password
- Then click on 'LOG IN'





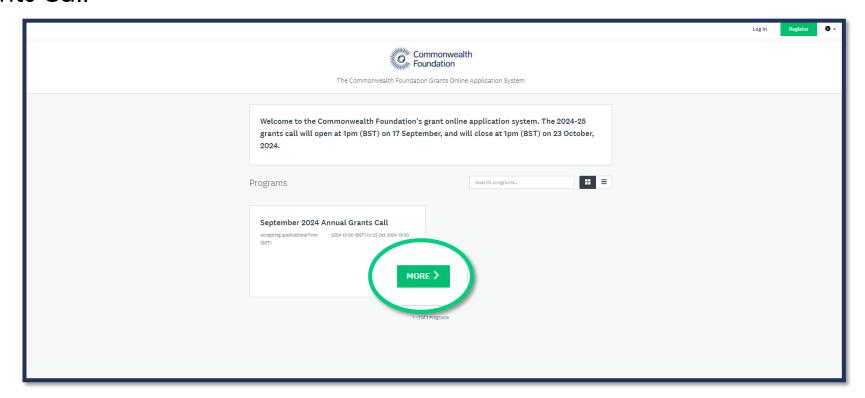
Forgot your password?

 If you have an existing account and have forgotten your password, click on 'Forgot your password?' to go through SurveyMonkey's password recovery steps

	Apply Apply
	Leadin with
	Log in with
f	G
	OR
Email	
Password	
	•
	Forgot your password
	LOG IN

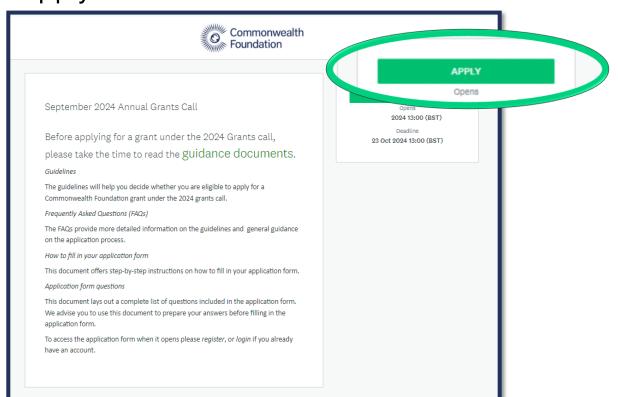


 Click on 'MORE' underneath the program section 'September 2024 Annual Grants Call'



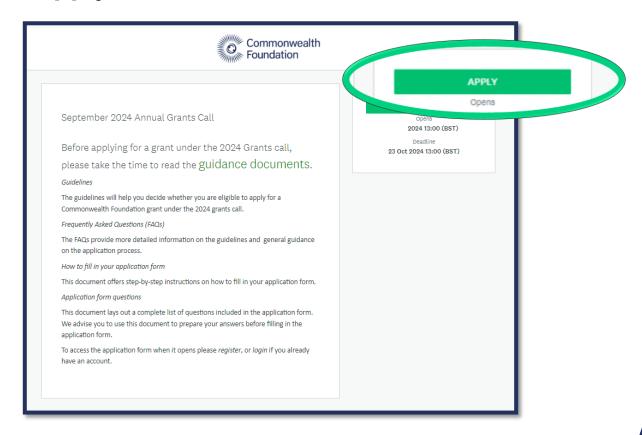


- Clicking on 'MORE' will bring you this page
- Click on the link for supporting documentation. Please take the time to read this before you apply



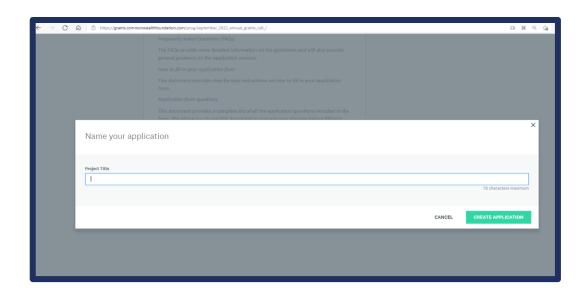


 To apply for the 2024 Grants Call and create or login to your SurveyMonkey Apply Account click on 'Apply'





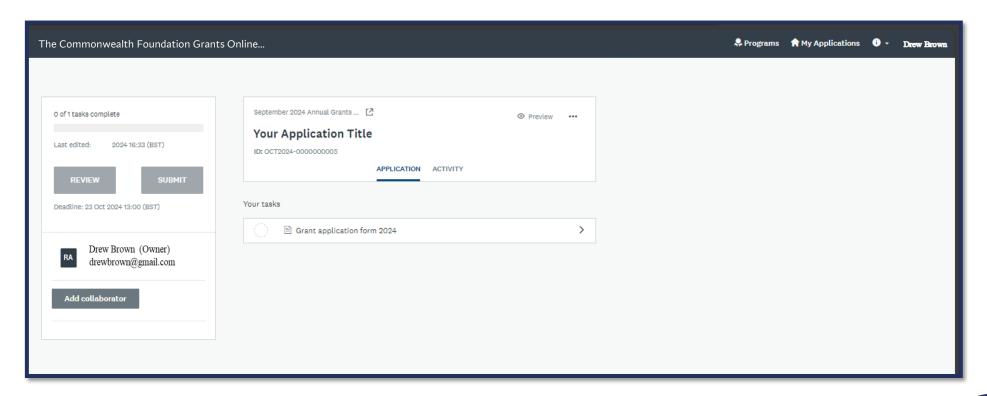
- You will be asked to name your application (you can rename it at a later stage)
- Once you have typed the application title for your project in the space, click on 'Create Application'. You will be directed to your <u>Application Dashboard</u>







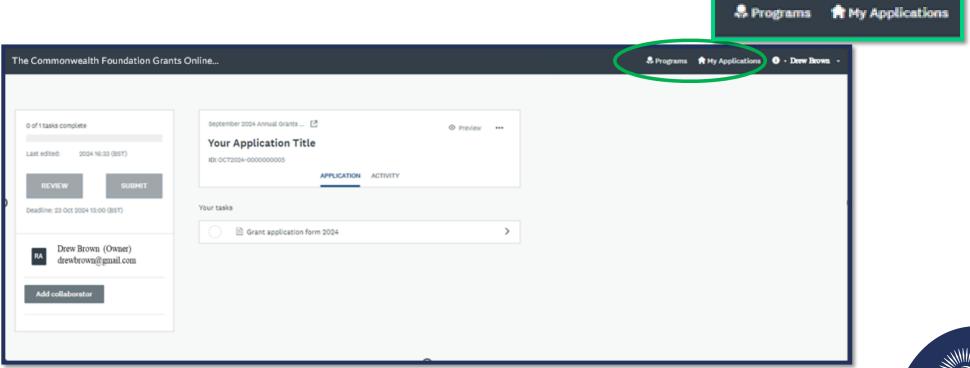
This is your SurveyMonkey Apply dashboard





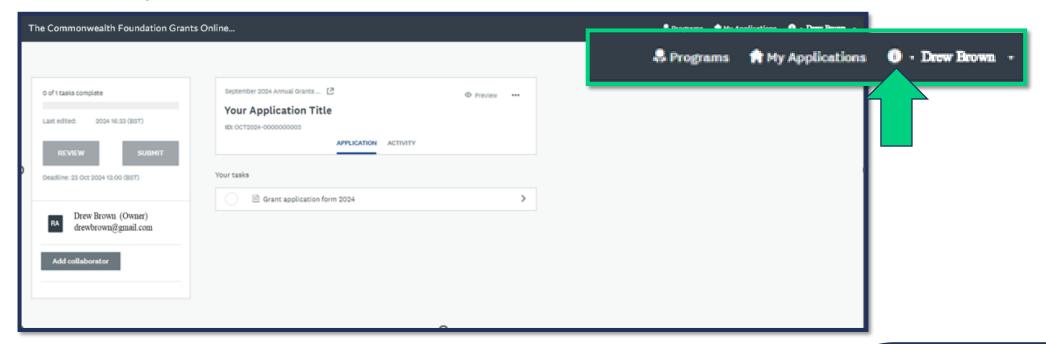
 You can see all your applications by clicking on the 'My Applications' button

 View the grants call by clicking on the 'Programs' button in the top menu



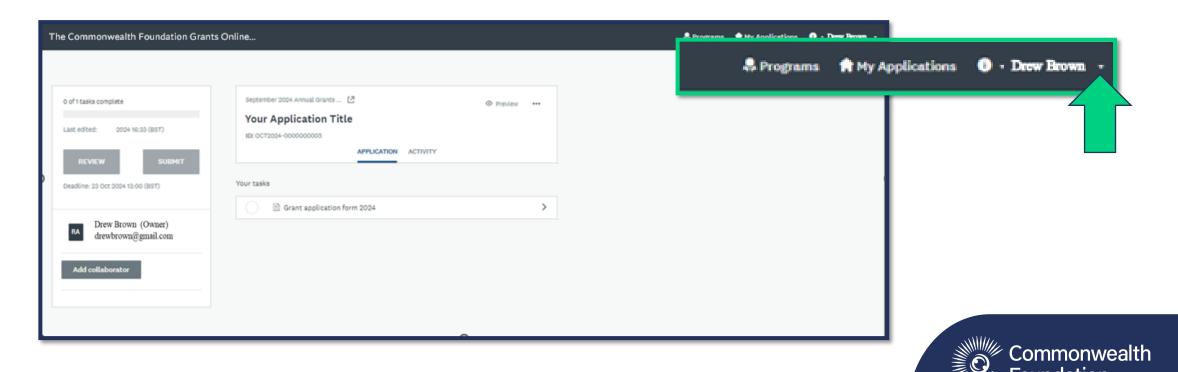


For further assistance or questions about a program,
 SurveyMonkey Apply, or technical issues click on the Information Icon (i) in the top menu

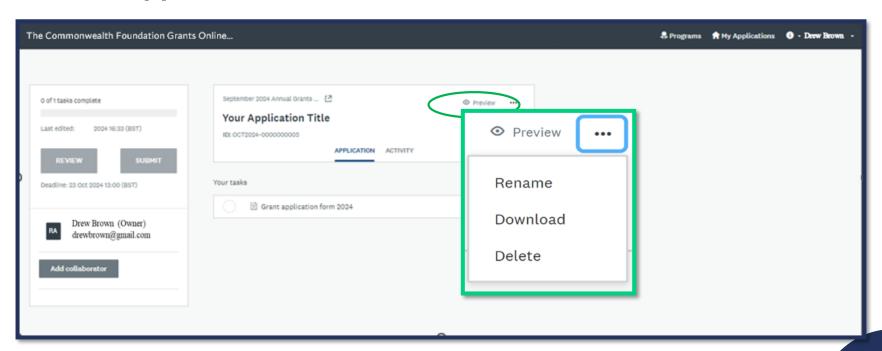




- To exit your dashboard, click on the ARROW next to your name in the top right corner
- A drop-down menu will appear. Click on 'Log Out'

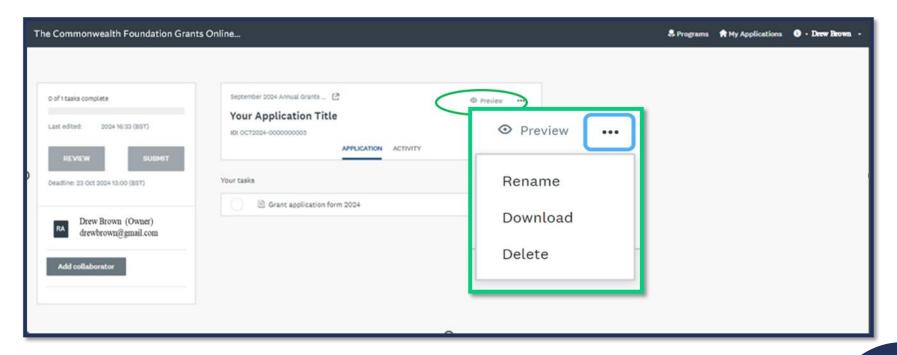


- Click on **Preview** to view your application form and view the progress
- Click on Back to Application to return to the dashboard



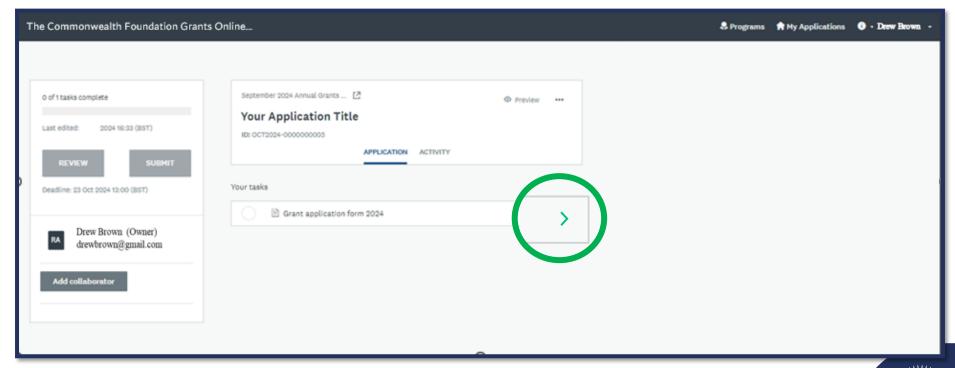


Clicking on the three dots (...) next to Preview, you can Rename,
 Download or Delete your application in your dashboard





 To start filling the application form, click on the ARROW next to 'Grant Application form 2024'







Make an application

Make an application

The Grant Application form contains eight sections:

A. Eligibility confirmation

E. Applicant organisation details

B. Applicant Information

F. Contact person details

C. Summary project description

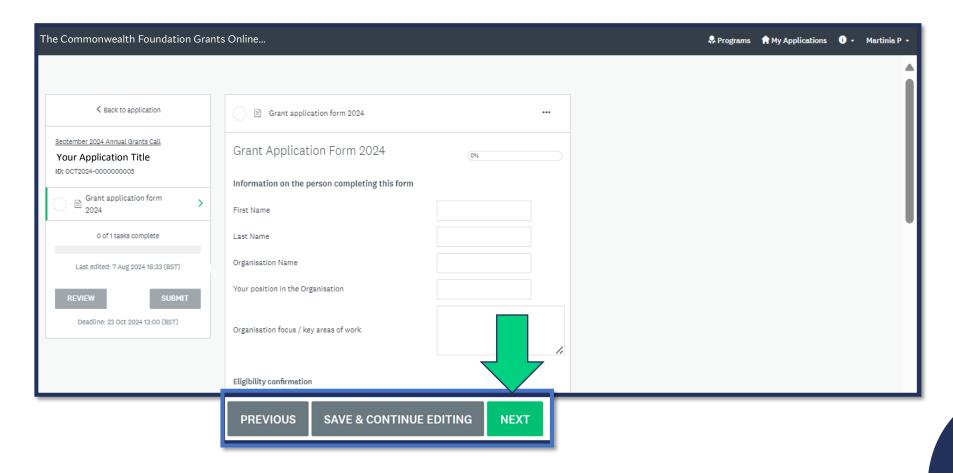
G. Referees

D. Project implementation

H. Supporting documents

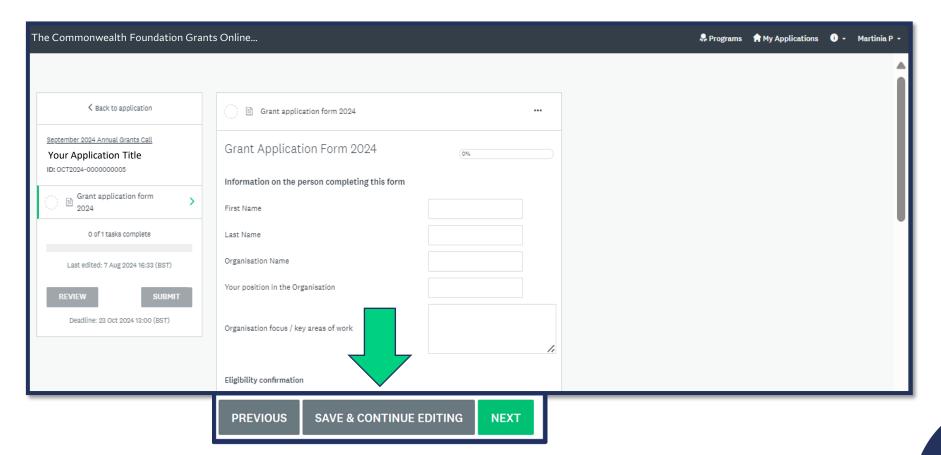


 Each section must be filled with information required before you can proceed to the next section by clicking 'NEXT'



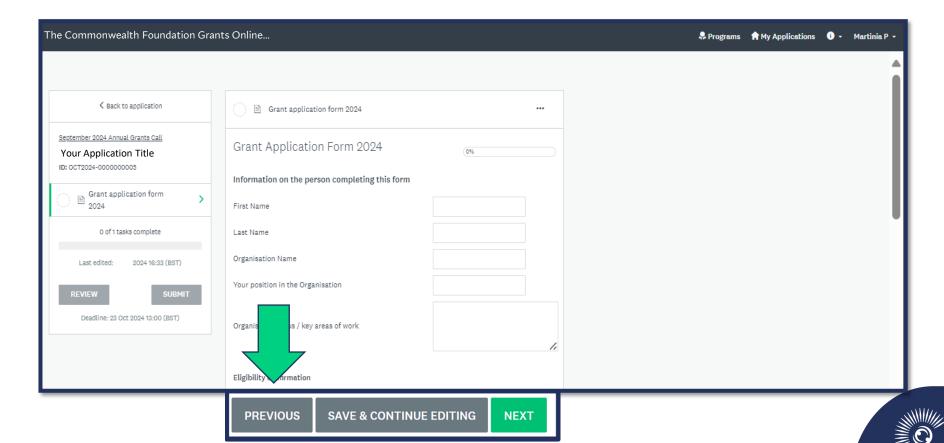


Remember to click 'SAVE & CONTINUE EDITING'

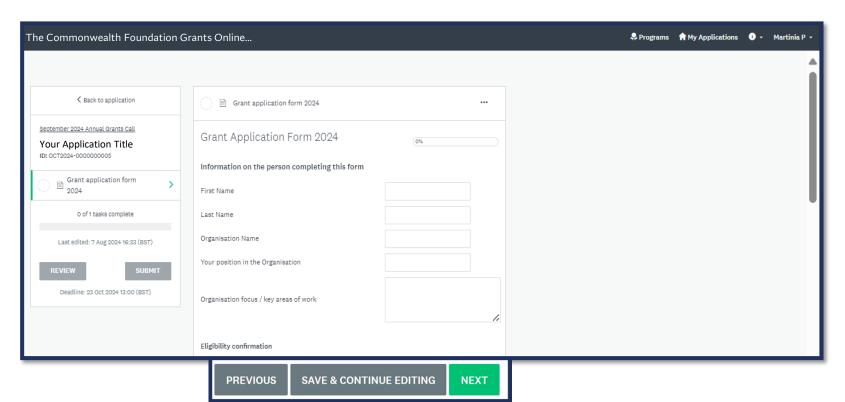




 You can navigate between the previous sections by using the 'PREVIOUS' button at the bottom of this page

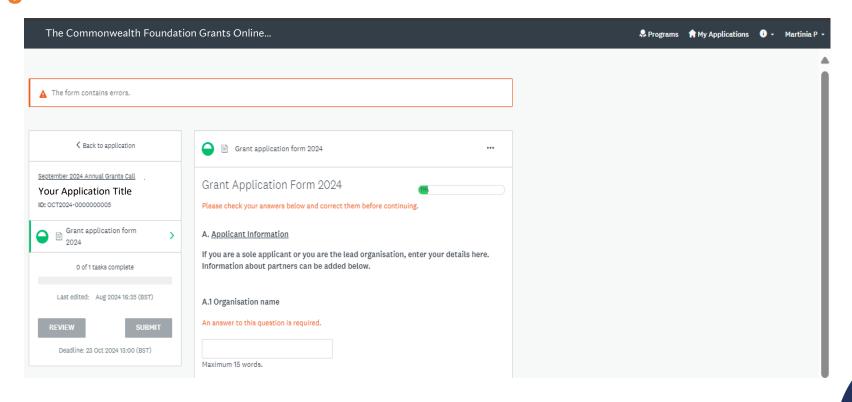


- Please make sure you read the eligibility section of the form carefully
- Only applicants who meet all of the eligibility criteria are eligible to apply



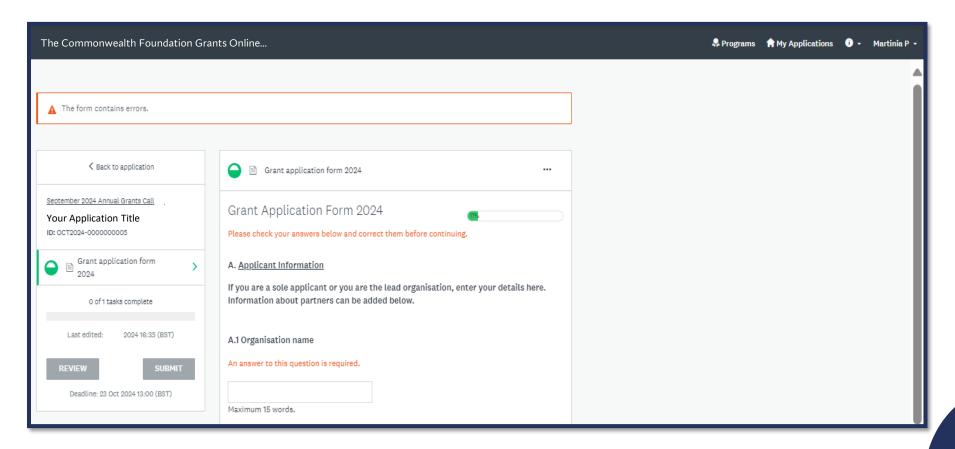


 If you forget to reply to a mandatory question or provide an answer inconsistent with a specific question (e.g. if you write your name instead of your email address in the email address field) you will see an error highlighted in orange



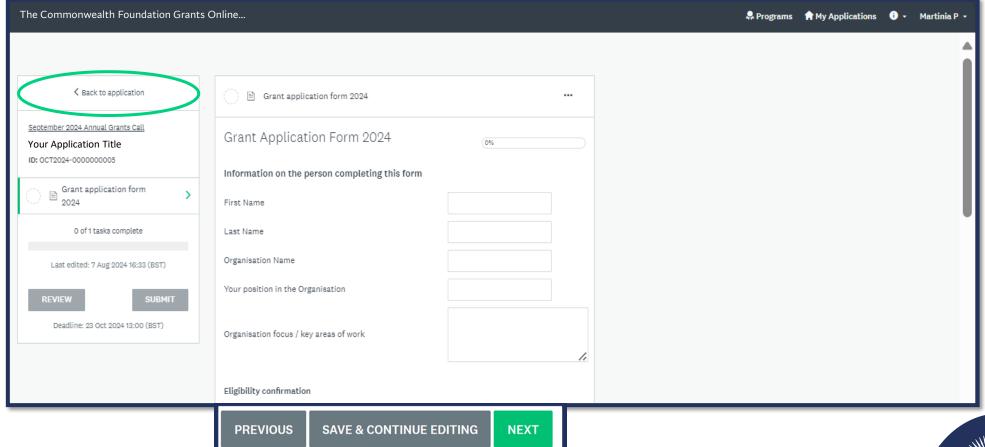


 You must answer all mandatory questions correctly to be able to save your application and continue to the next stage





To exit the form at any time, click on the 'Back to application'



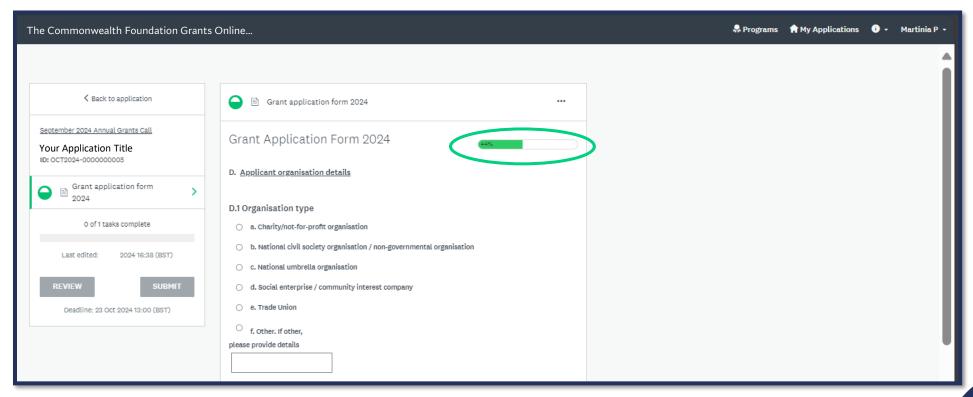


 Please make sure to first save your progress before exiting the form by clicking on the 'SAVE & CONTINUE EDITING' button at the bottom of each section

The Commonwealth Foundation Grants Online		🚨 Programs	My Applications	0 -	Martinia P 🕶
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Sack to application	☐ ☐ Grant application form 2024 ···				- 1
September 2024 Annual Grants Call Your Application Title ID: OCT2024-000000005	Grant Application Form 2024				
Grant application form	Information on the person completing this form First Name				
0 of 1 tasks complete	Last Name				Ĭ
Last edited: 202416:33 (BST)	Organisation Name				
REVIEW SUBMIT Deadline: 23 Oct 2024 13:00 (BST)	Your position in the Organisation				
	Organisation focus / key areas of work				
	Eligibility confirmation				
	PREVIOUS SAVE & CONTINUE EDITING NEXT				

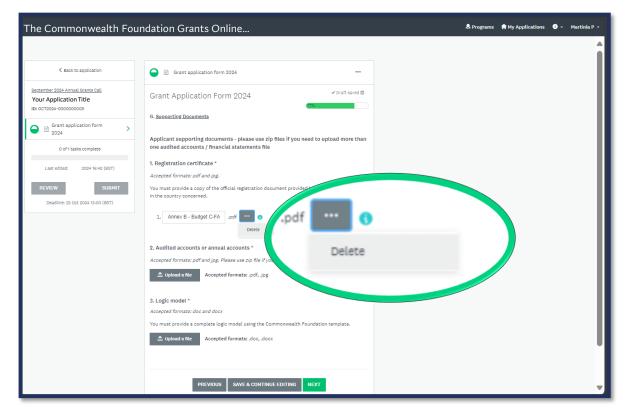


 The PROGRESS BAR at the top of the application form allows you to track how close your application is to completion at a glance



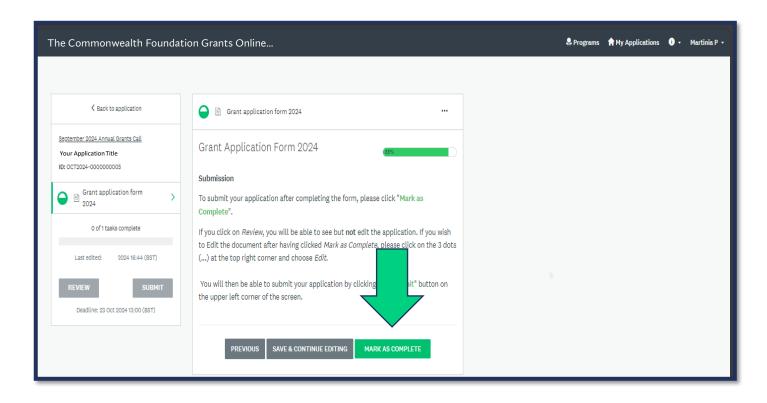


 Once you have uploaded the supporting documents in Section G, use the three dots (...) to delete attachments





- Once you have finished filling in your application form you can either SAVE IT (click on Back to application to make changes) or MARK IT AS COMPLETE
- Please note that marking your form as complete means you will no longer be able to make changes to your form



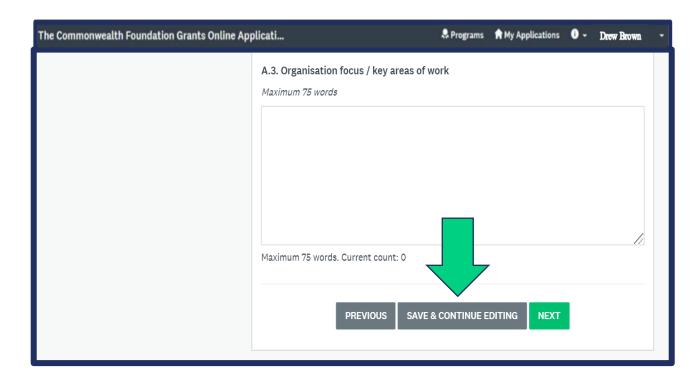




Saving your progress

Saving your progress

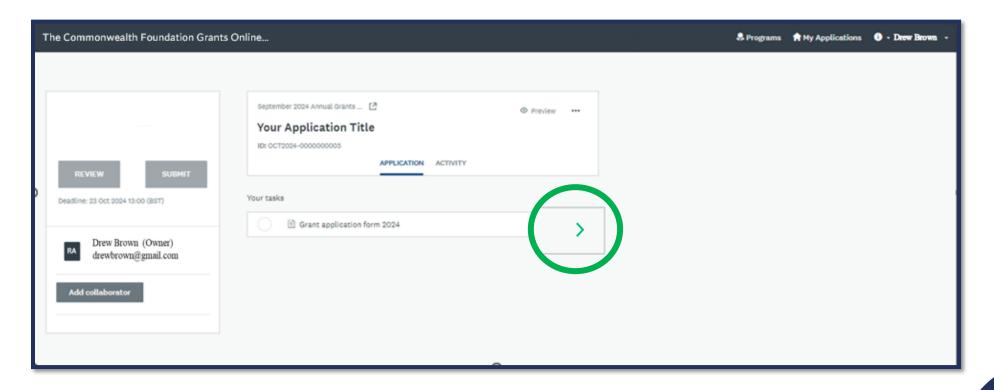
- To save your progress click on 'SAVE & CONTINUE EDITING'
- This allows you to revisit your form at a later date to continue filling it in or make changes





Saving your progress

 To open your saved application form click on the ARROW next to 'Grant Application form 2024' under Your Tasks in your dashboard

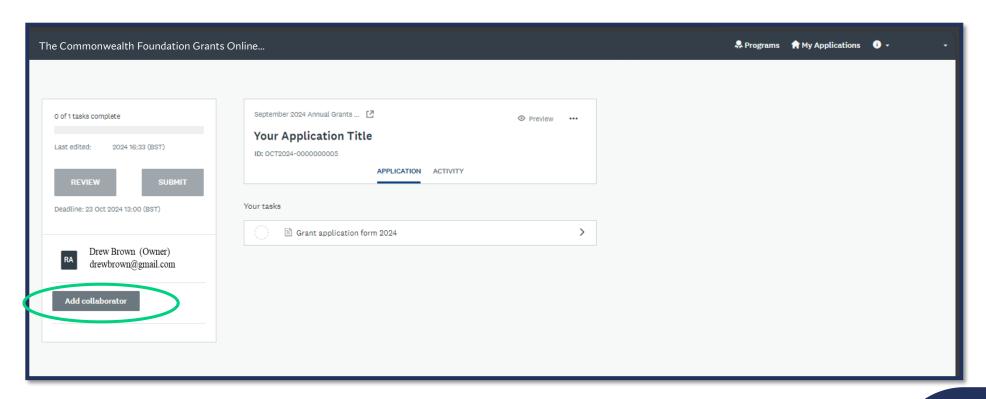






Adding other users to view or edit your application

 Invite a user to view or edit your application by clicking on the 'Add collaborator' button





You will be prompted to fill in your collaborator(s) email address





- You will be prompted to set the permissions of the user to 'View & Edit' or 'View Only'
- You may also provide an optional message to the collaborator



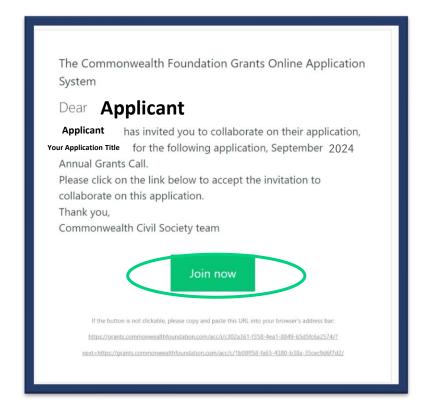


• Click on 'Send Invite' to grant them access



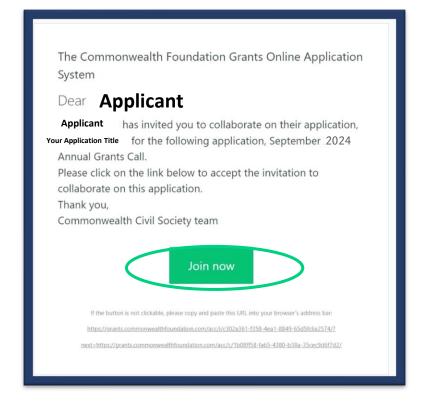


 Your collaborator will receive an email similar to below from 'noreply@mail.smapply.net'





Please ask them to check their <u>spam or junk folders for their email</u> <u>invitation</u>, and to click on 'Join now' to accept



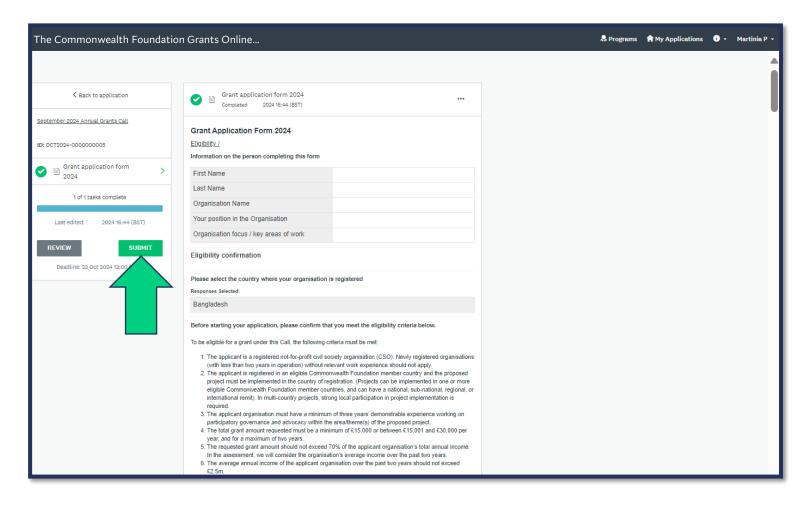




Revision and submission

Revision

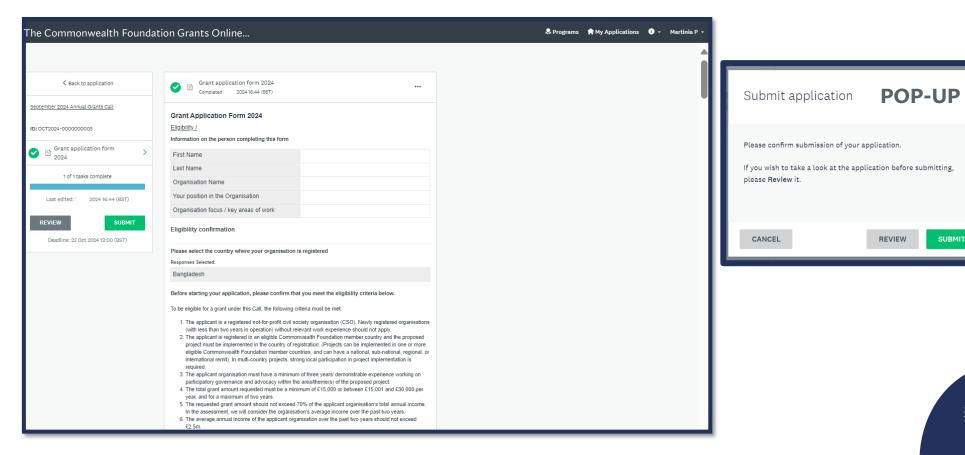
When you are ready to submit your application click on 'SUBMIT'





Revision

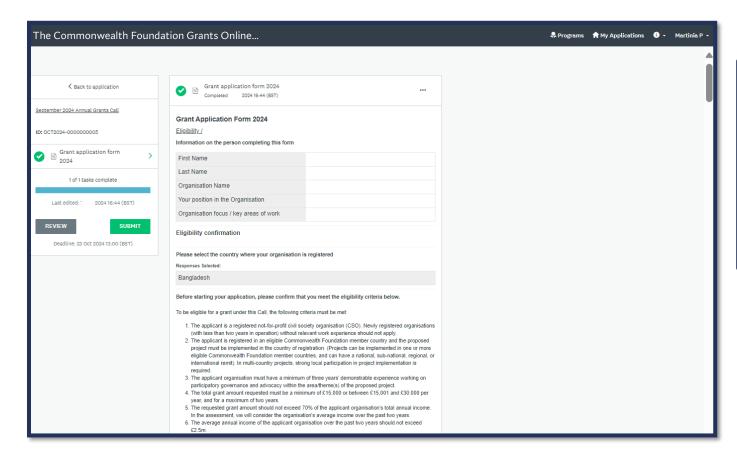
 Please note: you will not be able to modify, withdraw or delete your application once you pass this. Once you have clicked on 'SUBMIT', a small pop-up will appear

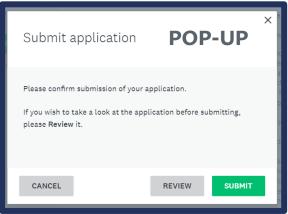




Revision

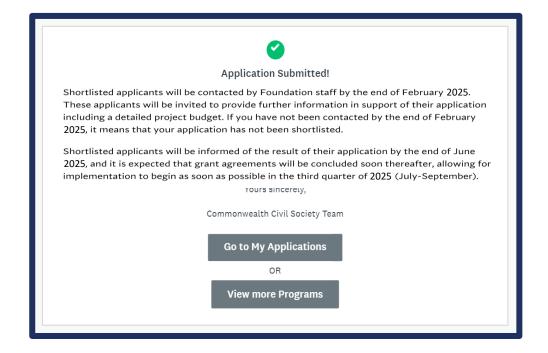
 You can review your application (you will not be able modify) and click on 'SUBMIT'





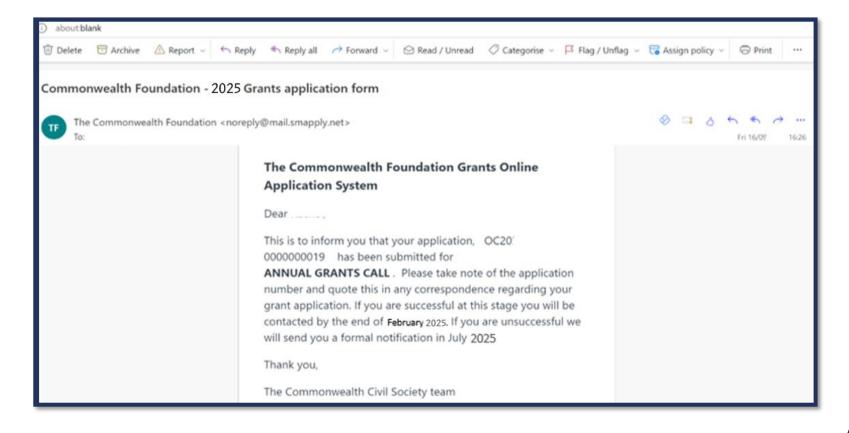


Once submitted, you will see this confirmation screen



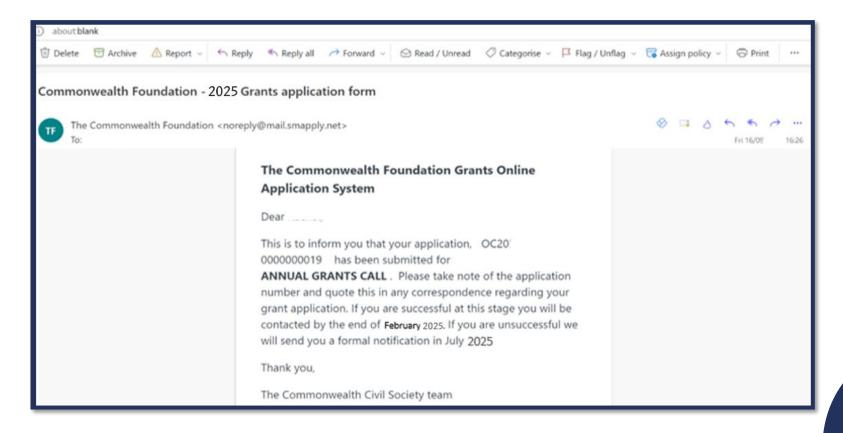


 You will also receive an email confirmation like the one below that your application has been successfully submitted



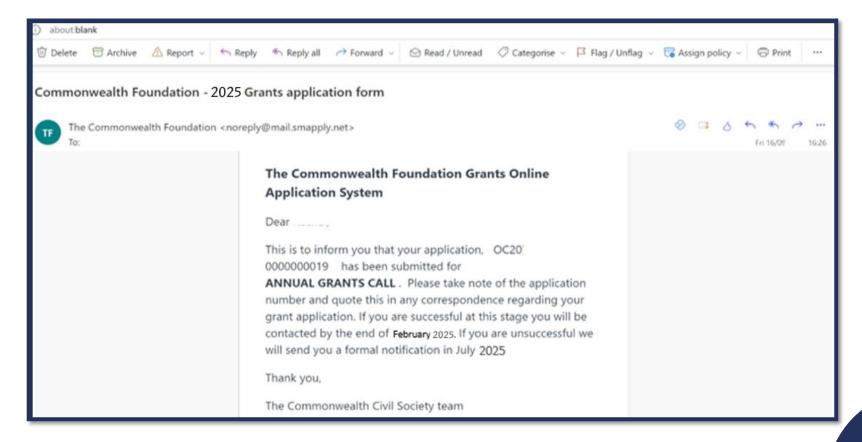


 Once you submit an application, an acknowledgement of receipt will be sent from 'noreply@mail.smapply.net' the email address registered with SurveyMonkey Apply





It will include the application reference number and confirm the submission



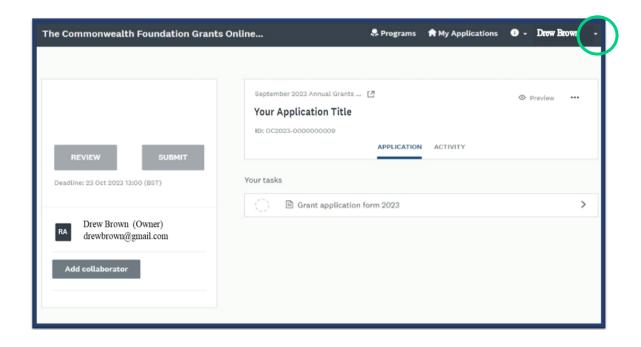




Account help

Account help: Step 1

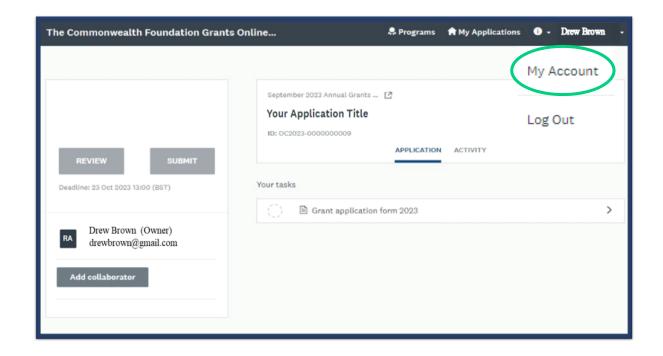
 To change your name, email address or password, click on the arrow next to your name in the top right corner of the dashboard





Step 2

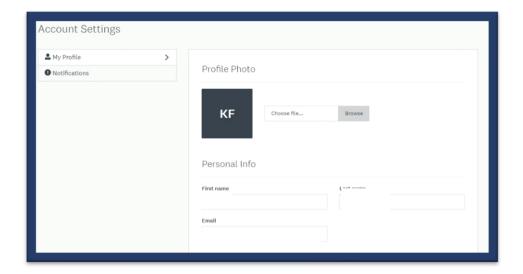
A drop-down menu will appear. Click on 'My Account'





Step 3

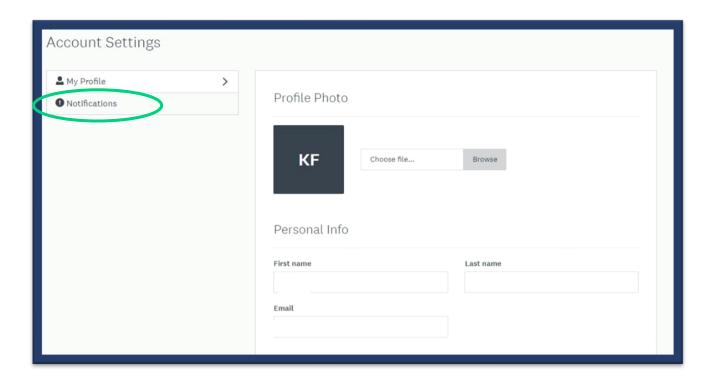
 You will be brought to 'Account Settings' where you can upload a profile picture, change your name, change your email address, set your time zone, set your preferred language, add extra information and set a new password





Step 4

• Clicking on 'Notifications' will take you to a screen to set your notification preferences







Do you have any further questions?

Do you have any further questions?

- Find our Frequently Asked Questions at <u>commonwealthfoundation.com/grants/annual</u>
- If you require further assistance after reading the FAQs, please contact the Commonwealth Civil Society Team at cfgrants@commonwealth.int
- We strongly advise you not to wait until the last few hours to submit your application as we might not have enough time to help you before the deadline and we are unable to accept submissions beyond the deadline.



Thank you

For more information, visit: commonwealthfoundation.com/grants/annual



Commonwealth Foundation Marlborough House, Pall Mall, London SW1Y 5HY, United Kingdom