

Delta SkyMiles® Gold Card

STEPHEN J BOERNER Closing Date 01/13/22 Account Ending 5-47003

Minimum Payment Due

Payment Due Date

A DELTA SKYMILES p. 1/9

1-800-430-1000 **Customer Care:** Use Relay 711 Website: american express.com

Delta SkyMiles® Miles Earned this Period

6,207

\$634.40

\$27,200.00

\$26,565.60

\$5,000.00

\$5,000.00

\$40.05

For more details about Rewards, please visit americanexpress.com/rewardsinfo

Account Summary

New Balance

Credit Limit

Available Credit

Available Cash

Cash Advance Limit

Minimum Payment Due

Previous Balance \$3,045.31 Payments/Credits -\$7,886.03 **New Charges** +\$5,441.07 Fees +\$0.00Interest Charged +\$34.05

Minimum Payment Warning: If you have a Non-Plan Balance and make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Non-Plan Balance. For example:

Late Payment Warning: If we do not receive your Minimum Payment Due by

the Payment Due Date of 02/07/22, you may have to pay a late fee of up to

\$40.00 and your APRs may be increased to the Penalty APR of 29.99%.

If you make no additional charges and each month you pay...

New Balance

You will pay off the balance shown on this statement in

And you will pay an estimated total of...

\$634.40

\$40.05

02/07/22

about...

Only the \$735 19 months Minimum Payment Due

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section on

Continued on page 3

 \downarrow Please fold on the perforation below, detach and return with your payment \downarrow







Account Ending 5-47003

Enter 15 digit account # on all payments. Make check payable to American Express.

STEPHEN J BOERNER 424 N NEW ST **BETHLEHEM PA 18018-5803**

Payment Due Date 02/07/22 **New Balance** \$634.40

Minimum Payment Due \$40.05

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AMERICAN EXPRESS See reverse side for instructions P.O. BOX 1270 on how to update your address, NEWARK NJ 07101-1270 phone number, or email.

\$ **Amount Enclosed**

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid. You may pay more than the Minimum Payment Due, up to your New Balance, at any

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your deposit or other asset account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

Paying Interest: Your due date is at least 25 days after the close of each billing period. We will not charge you interest on your purchases if you pay each month your entire balance (or Adjusted Balance if applicable) by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement

represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at: American Express, PO Box 981535, El Paso TX 79998-1535 You may also contact us on the Web: www.americanexpress.com In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your

You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- -While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.
Your Rights If You Are Dissatisfied With Your Credit Card Purchases If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- **2.** You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.

 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing or electronically at:

American Express, PO Box 981535, El Paso TX 79998-1535

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Delta SkyMiles® Gold Card

SKYMILES

Account Ending 5-47003

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STEPHEN J BOERNER Closing Date 01/13/22



Customer Care & Billing Inquiries International Collect Cash Advance at ATMs Inquiries Large Print & Braille Statements **1-800-430-1000** 1-336-393-1111 1-800-CASH-NOW **1-800-430-1000**

1-800-325-3999

Website: americanexpress.com

Customer Care & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

Payments P.O. BOX 1270 NEWARK NJ 07101-1270

SkyMiles Account Balance and Award Redemption delta.com/skymiles

deita.com/skymile

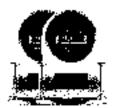
Hearing Impaired
Online chat at americanexpress.com or use Relay dial 711 and 1-800-430-1000

Delivery of payments made by mail may be delayed. As a reminder, you can pay your bill online and enroll in paperless delivery of your statements and account communications by visiting **americanexpress.com** or the American Express® App.*

* iOS and Android only. See app store listings for operating system info.

Get the American Express* App.

Highest in Customer Satisfaction with Mobile Credit Card. Asps. 2 Years in a Bowlesconding to J.D. Power



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Folio fores 201 personners, set prome continues.

#15 and Andreas only "see approunds europy for operating system, also

Payments and Credits

Summary

	Total
Payments	-\$7,886.03
Credits	\$0.00
Total Payments and Credits	-\$7,886.03

Detail	*Indicates posting date		
Payments			Amount
12/14/21*	STEPHEN J BOERNER	MOBILE PAYMENT - THANK YOU	-\$2,500.00
01/08/22*	STEPHEN J BOERNER	MOBILE PAYMENT - THANK YOU	-\$5,386.03

New Charges

Summary

	Total
STEPHEN J BOERNER 5-47003	\$4,603.41
MELISSA BEMER 5-41014	\$837.66
Total New Charges	\$5,441.07

Detail



STEPHEN J BOERNER Card Ending 5-47003

	MANA FUEL CONTENIENCE	MANATE	DA	Amount
2/13/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$13.06
2/13/21	AMAZON.COM*2J6OG2PK3 MERCHANDISE	AMZN.COM/BILL	WA	\$10.59
2/13/21	AMZN MKTP US*UK7SV3LC3 BOOK STORES	AMZN.COM/BILL	WA	\$9.53
2/15/21	CVS PHARMACY #10896 000010896 8007467287	WAYNE	PA	\$6.59
2/15/21	WAWA FUEL/CONVENIENCE 6102548537	WAYNE	PA	\$12.18
2/15/21	TRANSUNION CREDIT RPT	800-493-3292	CA	\$31.75
2/15/21	TRANSUNION CREDIT RPT	800-493-3292	CA	\$26.45
2/16/21	AMZN MKTP US*006670X23 BOOK STORES	AMZN.COM/BILL	WA	\$46.80
2/16/21	HLU*HULU 1526089488790-U HULU.COM/BILL	HULU.COM/BILL	CA	\$95.37
2/17/21	ApIPay APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$2.99
12/17/21	GRUBHUB*NEWWAYNEPIZZA 8775851085	NEW YORK	NY	\$25.41
12/17/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$11.74
2/18/21	AMZN MKTP US*TB8256Z43 BOOK STORES	AMZN.COM/BILL	WA	\$6.49
12/19/21	EXPERIAN* CREDIT REPORT 479-343-6237	479-343-6237	CA	\$26.49
12/19/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$11.23
2/19/21	AME SALON & SPA 000000001 6109952361	WAYNE	PA	\$308.70
12/19/21	AMAZON.COM*XA2YA61G3 MERCHANDISE	AMZN.COM/BILL	WA	\$50.00
12/20/21	AMAZON.COM*YB0WO06A3 MERCHANDISE	AMZN.COM/BILL	WA	\$25.34
2/20/21	WAWA FUEL/CONVENIENCE 6102548537	WAYNE	PA	\$9.12
2/20/21	PAYPAL *ETSY INC 8446593879	8446593879	NY	\$38.55
2/22/21	ApIPay APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$16.95
2/22/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$14.29
2/22/21	LULULEMON KINGOFPRUS MEN'S/WOMEN'S CLOTHNG	KING OF PRUSSIA	PA	\$98.00
2/22/21	BATH AND BODY WORKS 3755 3755 1222170025 19406 SPECIALTY RETAIL	KING OF PRUSS	PA	\$21.20
2/23/21	FANDANGO.COM 866-857-5191	866-857-5191	CA	\$22.49
2/23/21	TST* LEVANTE POP UP 300584766 4844738621	WEST CHESTER	PA	\$7.50





STEPHEN J BOERNER Closing Date 01/13/22

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				Amount
12/23/21	REG KING PRUSSIA 1329 0000 877-835-5734	KING OF PRUSS	PA	\$6.35
12/23/21	UA KING OF PRUSSIA STADI 0000 877-835-5734	KING OF PRUSS	PA	\$11.47
12/24/21	D'INNOCENZO'S BAKERY squareup.com/receipts	MERION STA	PA	\$16.75
12/24/21	S CLYDE WEAVER-WAYNE 0637 717-569-0812	WAYNE	PA	\$23.46
12/24/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$9.12
2/26/21	AplPay DOORDASH*DANDAN +16506819470	SAN FRANCISCO	CA	\$74.58
12/27/21	SPORTSLINE 888-508-3055	SAN FRANCISCO	CA	\$9.99
12/27/21	USPS PO 4189640087 001386730 8002758777	WAYNE	PA	\$9.15
12/27/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$9.12
12/27/21	NEW WAYNE PIZZA 021770021346798 N/A 19087	WAYNE	PA	\$9.14
12/27/21	HARDWARE PLUS II 6109952977	WAYNE	PA	\$95.63
2/28/21	SIRIUS XM RADIO INC. RADIO SERVICE	888-635-5144	NY	\$10.62
12/28/21	NORTHBOUND 650000010570870 2157211001	SOUDERTON	PA	\$38.64
12/28/21	AMZN MKTP US*DT2145BW3 BOOK STORES	AMZN.COM/BILL	WA	\$63.60
12/28/21	ApIPay APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$10.59
2/28/21	JIFFY LUBE 946 946 215-368-1051	MONTGOMERYVIL	PA	\$167.11
12/28/21	WAWA 8101 00000000551646 6103588000	MONTGOMERYVILLE	PA	\$80.27
12/28/21	WAWA 8101 00000000551646 6103588000	MONTGOMERYVILLE	PA	\$13.37
12/29/21	AMAZON.COM*JX6M75FW3 MERCHANDISE	AMZN.COM/BILL	WA	\$35.88
12/29/21	AMZN MKTP US*AK5ID0883 BOOK STORES	AMZN.COM/BILL	WA	\$102.82
12/29/21	AMAZON.COM*9S7ZN1T23 MERCHANDISE	AMZN.COM/BILL	WA	\$7.41
12/29/21	AMAZON.COM*QV2A39WM3 MERCHANDISE	AMZN.COM/BILL	WA	\$21.34
2/29/21	AMAZON.COM*CF2A79VM3 MERCHANDISE	AMZN.COM/BILL	WA	\$17.86
2/29/21	AMZN MKTP US*A452J0XC3 BOOK STORES	AMZN.COM/BILL	WA	\$34.96
12/29/21	AMAZON.COM*C84HC1RJ3 MERCHANDISE	AMZN.COM/BILL	WA	\$19.07
2/30/21	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$11.23
12/31/21	COUNTRYVIEW BARBECUE LLC 6500000068877 6106872012	WAYNE	PA	\$35.00

				Amount
12/31/21	WAWA FUEL/CONVENIENCE	WAYNE	PA	\$7.89
	6106887313			
01/01/22	LifeTimeFitness.COM	888-430-6432	MN	\$226.78
	MONTHLY DUES			
	888-430-6432			
01/02/22	DUNKIN #345222 3452	BETHLEHEM	PA	\$2.32
	215-242-3660			
01/02/22	EXXONMOBIL 4775	BETHLEHEM	PA	\$11.00
	00024872 18015			
	400			
01/03/22	AplPay WAWA FUEL/CONVENIENCE	WAYNE	PA	\$12.18
	6106887313			•
01/03/22	USPS PO 4189640087 001386730	WAYNE	PA	\$37.43
31/03/22	8002758777	********	.,,	Ψ 57. 75
04 /04/00		CEATTLE	14/4	* c = c = 0
01/04/22	EXPEDIA.COM TRAVEL	SEATTLE	WA	\$656.20
	AMERICAN AIRLINES From: To:	Carrier: Class:		
		AA M AA V		
	PHILADELPHIA INTER Ticket Number: 00176419192611	AA V Date of Departure: 01/17		
	Passenger Name: BOERNER/STEPHEN	Date of Departure. 01/17		
	Document Type: PASSENGER TICKET			
01/04/22	EXPEDIA 72225254720428	EXPEDIA.COM	WA	\$902.84
J1/0 4 /22	0 64105	EXTEDIT.COM	****	\$302.04
	STEPHEN BOERNER			
	KANSAS CITY MARRIOTT DOWNTOWN, KANSAS CIT			
01/04/22	NYTimes.COM NY TIMES DIGITAL	(800)698-4637	NY	\$4.00
01/04/22	ONLINE SUBS	(600)656 1657		Ψ-1.00
01/04/22	AMZN MKTP US*TX3V09WD3	AMZN.COM/BILL	WA	#5.40
01/04/22	BOOK STORES	AWZN.COW/BILL	VVA	\$5.48
			1444	
01/05/22	AMZN MKTP US*471XZ3ZN3	AMZN.COM/BILL	WA	\$29.66
	BOOK STORES			
01/05/22	AMAZON.COM*EE7ZS9F93	AMZN.COM/BILL	WA	\$29.63
	MERCHANDISE			
01/05/22	AMZN MKTP US*QJ8J68IH3	AMZN.COM/BILL	WA	\$31.77
	BOOK STORES			
01/05/22	AMAZON.COM*IG30B8WT3	AMZN.COM/BILL	WA	\$28.60
01/03/22	MERCHANDISE	,		Ψ20.00
01/05/22	AMZN MKTP US*DA3SV7813	AMZN.COM/BILL	WA	¢0.47
01/05/22	BOOK STORES	AMZN.COM/BILL	VVA	\$8.47
01/05/22	KOINLY	GREATER LONDON	GB	\$73.00
	+447775889563			
01/05/22	AMZN MKTP US*RA8AP7QH3	AMZN.COM/BILL	WA	\$35.14
	BOOK STORES			
01/05/22	AMAZON.COM*KV4977HK3	AMZN.COM/BILL	WA	\$22.26
	MERCHANDISE			
01/05/22	AMZN MKTP US*A82VQ0PK3	AMZN.COM/BILL	WA	\$71.90
31703722	BOOK STORES			4,1.50
01/06/22	EBAY O*23-08093-32702	SAN JOSE		¢ = 7 7 7 7 7
71/00/22	DEPARTMENT STORE	SANOSE		\$57.72
		DI III A D EI DI II A	D.4	
01/06/22	AplPay DIBRUNO BROS 000000001	PHILADELPHIA	PA	\$6.35
	2156659220			
01/06/22	ApIPay WAWA FUEL/CONVENIENCE	WAYNE	PA	\$9.12
	6106887313			
01/07/22	GRUBHUB*NEWWAYNEPIZZA	NEW YORK	NY	\$25.41
	8775851085			, ,,,,,
01/07/22	AMZN MKTP US*GZ1IC1JL3	AMZN.COM/BILL	WA	\$10.06
.,, .,, .,	BOOK STORES			Ψ10.00



Delta SkyMiles® Gold Card

STEPHEN J BOERNER

Closing Date 01/13/22

A DELTA

SKYMILES

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				Amount
01/09/22	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$10.28
01/09/22	ApIPay INSTACART +18882467822	SAN FRANCISCO	CA	\$197.64
01/10/22	CVS PHARMACY #10896 000010896 8007467287	WAYNE	PA	\$53.59
01/10/22	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$8.06
01/11/22	PRIME VIDEO*DE4VB3NC3 DIGITAL	888-802-3080	WA	\$4.23
01/11/22	WAWA FUEL/CONVENIENCE 6106887313	WAYNE	PA	\$10.13
01/11/22	NMX*DIVIDEND MACHINE 800-485-4350	800-485-4350	FL	\$114.95
01/12/22	CVS PHARMACY #10896 000010896 8007467287	WAYNE	PA	\$5.98

MELISSA BEMER

Card Ending 5-41014

				Amount
12/14/21	TARGET DEVON 3310	WAYNE	PA	\$45.68
	DISCOUNT STORE			
12/14/21	BP#9821075DEVON BP AMOCO 9821	DEVON	PA	\$40.12
	610-688-8554			
12/16/21	STARBUCKS STORE 1562	DEVON	PA	\$12.67
	00000000000000019333			
12/19/21	SUNOCO 8000810302 8000	WAYNE	PA	\$47.57
	610-688-2188			
12/19/21	TRADER JOE'S #632 QPS 632	WAYNE	PA	\$156.80
	626-599-3700			
12/22/21	SARAH SCIARRA	BERWYN	PA	\$130.00
	+18339535902			
12/24/21	D'INNOCENZO'S BAKERY	Wayne	PA	\$42.35
	squareup.com/receipts			
12/31/21	TARGET DEVON 3310	WAYNE	PA	\$21.64
	DISCOUNT STORE			
12/31/21	TJ MAXX	SAINT DAVIDS	PA	\$39.57
	10119087			
	FAMILY CLOTHING			
01/03/22	TRADER JOE'S #632 QPS 632	WAYNE	PA	\$141.24
	626-599-3700			
01/11/22	SARAH SCIARRA	BERWYN	PA	\$130.00
	+18339535902			
01/11/22	WAYNE GAS AND WASH	WAYNE	PA	\$30.02
	610-687-0622			

•
•

	Amount
Total Fees for this Period	\$0.00

Interest Charged

		Amount
01/13/22	Interest Charge on Purchases	\$34.05
Total Intere	est Charged for this Period	\$34.05

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens, we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full (or if you have a Plan balance, by paying your Adjusted Balance on your billing statement) by the due date each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2022 Fees and Interest Totals Year-to-Date

 Amount

 Total Fees in 2022
 \$0.00

 Total Interest in 2022
 \$34.05

Interest Charge Calculation

Days in Billing Period: 31

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	Transactions Dated	Annual Percentage	Balance Subject to	Interest Charge
	From To	Rate	Interest Rate	
Purchases	05/02/2019	18.74% (v)	\$2,141.22	\$34.05
Cash Advances	09/30/2015	25.24% (v)	\$0.00	\$0.00
Total				\$34.05
(v) Variable Rate				

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SKYMILES

SkyMiles® Account Number: XXXXXX8603

	Current Period	Year to Date
Miles Earned for Eligible Purchases	5,440	3,002
Total Bonus Miles Earned and Adjustments	767	767
Total Miles Earned	6,207	3,769

Bonus Miles Earned and Adjustments

	Current Period
2X Miles at Restaurants	265
2X Miles at U.S. Supermarkets	502
Total	767

IMPORTANT NOTICES

EFT Error Resolution Notice

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

 Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

Your Cardmember Agreement

To access the most up to date version of your Cardmember Agreement, please log in to your Account at www.americanexpress.com