

### Delta SkyMiles® Gold Card

SKYMILES

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Customer Care: 1-800-430-1000 TTY: Use Relay 711 Website: americanexpress.com

STEPHEN J BOERNER Closing Date 02/10/23 Account Ending 5-47003

New Balance\$615.60Minimum Payment Due\$40.00

Payment Due Date 03/07/23

**Late Payment Warning:** If we do not receive your Minimum Payment Due by the Payment Due Date of 03/07/23, you may have to pay a late fee of up to \$40.00 and your APRs may be increased to the Penalty APR of 29.99%.

**Minimum Payment Warning:** If you have a Non-Plan Balance and make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your Non-Plan Balance. For example:

If you make no additional charges and each month you pay	You will pay off the balance shown on this statement in about	And you will pay an estimated total of
Only the Minimum Payment Due	20 months	\$767

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section to find your Renewal Notice on your Membership, which renews next month, and to find any other communications on **pages 9 - 10**.

### **American Express® High Yield Savings Account**

No monthly fees. No minimum opening monthly deposit. 24/7 customer support. FDIC insured. Meet your savings goals faster with an American Express High Yield Savings Account. Terms apply. Learn more by visiting americanexpress.com/savenow

 $\downarrow$  Please fold on the perforation below, detach and return with your payment  $\downarrow$ 

Payment Coupon
Do not staple or use paper clips

Pay by Computer americanexpress.com/pbc



**Account Ending 5-47003** 

Enter 15 digit account # on all payments. Make check payable to American Express.

Payment Due Date 03/07/23

New Balance \$615.60

Minimum Payment Due \$40.00

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AMERICAN EXPRESS P.O. BOX 1270 NEWARK NJ 07101-1270 \$\_\_\_\_\_ • \_\_\_\_ Amount Enclosed

See reverse side for instructions on how to update your address, phone number, or email.

0000349991917655243 000061560000004000 09 H

**Delta SkyMiles**® Miles Earned this Period

**3,238**For more details about Rewards, please visit americanexpress.com/rewardsinfo

Account Summary

 Previous Balance
 \$2,327.13

 Payments/Credits
 -\$3,979.40

 New Charges
 +\$2,267.87

 Fees
 +\$0.00

 Interest Charged
 +\$0.00

New Balance \$615.60 Minimum Payment Due \$40.00

 Credit Limit
 \$27,200.00

 Available Credit
 \$26,584.40

 Cash Advance Limit
 \$5,000.00

 Available Cash
 \$5,000.00

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in ÚS dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid. You may pay more than the Minimum Payment Due, up to your New Balance, at any

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your deposit or other asset account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day

**How We Calculate Your Balance:** We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. The method we use to figure the ADB and interest results in daily compounding of interest.

Paying Interest: Your due date is at least 25 days after the close of each billing period. We will not charge you interest on your purchases if you pay each month your entire balance (or Adjusted Balance if applicable) by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement

represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

#### What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at: American Express, PO Box 981535, El Paso TX 79998-1535 You may also contact us on the Web: www.americanexpress.com In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your

You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinguent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.
Your Rights If You Are Dissatisfied With Your Credit Card Purchases If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.
- If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing or electronically at: American Express, PO Box 981535, El Paso TX 79998-1535

www.americanexpress.com

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

### Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

#### Please do not add any written communication or address change on this stub

### Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



# Delta SkyMiles® Gold Card

**▲** DELTA SKYMILES

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STEPHEN J BOERNER

Closing Date 02/10/23

**Customer Care & Billing Inquiries** International Collect Cash Advance at ATMs Inquiries

1-336-393-1111 1-800-CASH-NOW **Large Print & Braille Statements** 1-800-430-1000 1-800-325-3999

**SkyMiles Account Balance and Award Redemption** delta.com/skymiles

**Hearing Impaired** 

Online chat at american express.com or use Relay dial 711 and 1-800-430-1000



Website: american express.com

Account Ending 5-47003

**Customer Care** & Billing Inquiries P.O. BOX 981535 EL PASO, TX 79998-1535

**Payments** P.O. BOX 1270 NEWARK NJ 07101-1270

# **Payments and Credits** Summary

1-800-430-1000

	lotai
Payments	-\$3,933.02
Credits	
STEPHEN J BOERNER 5-47003	-\$46.38
Total Payments and Credits	-\$3,979.40
Detail *Indicates posting date	

Detail	*Indicates posting date		
Payments			Amount
02/03/23*	STEPHEN J BOERNER	MOBILE PAYMENT - THANK YOU	-\$3,933.02
Credits			Amount
02/03/23	STEPHEN J BOERNER	AMAZON MARKETPLACE NA PA	-\$15 <b>.</b> 88
		AMZN.COM/BILL WA	
		BOOK STORES	
02/03/23	STEPHEN J BOERNER	AMAZON MARKETPLACE NA PA	-\$30.50
		AMZN.COM/BILL WA	
		BOOK STORES	

New Charges	
Summary	

	Iotai
STEPHEN J BOERNER 5-47003	\$1,967.67
MELISSA BEMER 5-41014	\$300.20
Total New Charges	\$2,267.87

### **Detail**



# STEPHEN J BOERNER

Card Ending 5-47003

				Amount
01/13/23	7-ELEVEN 36875 00073687501	PHILADELPHIA	PA	\$5.62
	215-574-3560			
01/13/23	GRUBHUB*DIMSUMGARDEN	NEW YORK	NY	\$40.23
	8775851085			
01/13/23	CAFE OLE INC 0000	PHILADELPHIA	PA	\$3.76
	917-532-9174			
01/14/23	STORE LEADS	VICTORIA	CA	\$250.00
	+12508189064			
01/14/23	PRIME VIDEO *A86W83NF3	888-802-3080	WA	\$5.29
	DIGITAL			

				Amount
)1/15/23	AMAZON.COM*EX0BX22B3 MERCHANDISE	AMZN.COM/BILL	WA	\$263.28
)1/16/23	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$7.55
01/16/23	AMAZON TIPS*SA2VQ91B3 MERCHANDISE	AMZN.COM/BILL	WA	\$10.00
1/16/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
1/17/23	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$2.99
1/17/23	PAH PHARMACY 0000 215-829-5873	PHILADELPHIA	PA	\$5.00
1/19/23	TST* RACE STREET CAFE 00043492 RESTAURANT	PHILADELPHIA	PA	\$18.00
1/20/23	TST* RACE STREET CAFE 00043492 RESTAURANT	PHILADELPHIA	PA	\$32.99
1/21/23	HLU*HULU 1526089480330-U	HULU.COM/BILL	CA	\$8.47
1/21/23	HULU.COM/BILL SASSAFRAS MARKET. 0000	PHILADELPHIA	PA	\$19.95
01/21/23	215-413-7078  PRIME VIDEO *LIOKY39Y3	888-802-3080	WA	\$3.17
)1/22/23	DIGITAL PRIME VIDEO *XR0OU3BO3	888-802-3080	WA	\$2.11
1/22/23	DIGITAL LASTPASS.COM	BOSTON	MA	\$50.88
1/22/23	SASSAFRAS MARKET. 0000	PHILADELPHIA	PA	\$6.99
)1/22/23	215-413-7078 3RD STREET HARDWARE 0000	PHILADELPHIA	PA	\$25.90
01/22/23	267-541-2110 AMAZON MARKETPLACE NA PA	AMZN.COM/BILL	WA	\$47.65
1/23/23	BOOK STORES  DELTA AIR LINES  DELTA AIR LINES  Ticket Number: 0060876373509  Passenger Name: BOERNER/STEPHEN  Document Type: ADDITIONAL COLLECTION	ATLANTA		\$11.20
1/23/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$23.32
1/23/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
1/24/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
1/25/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
1/26/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
1/26/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$77.10
1/26/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$97.30
1/27/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$24.79
1/27/23	AMAZON.COM MERCHANDISE	AMZN.COM/BILL	WA	\$45.56
)1/27/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99



# Delta SkyMiles® Gold Card

STEPHEN J BOERNER Closing Date 02/10/23

**▲** DELTA

SKYMILES

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Account Ending 5-47003

				Amount
)1/27/23	PA DRIVER & VEHICLE SERV 2301433561 17104 GOVERNMENT SERVICES	HARRISBURG	PA	\$88.00
01/27/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$12.71
)1/28/23	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$17.27
)1/28/23	7-ELEVEN 40150 00074015001 610-688-2188	WAYNE	PA	\$10.80
)1/28/23	SUNOCO 8000810302 8000 610-688-2188	WAYNE	PA	\$81.34
)1/29/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$10.58
01/30/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
02/01/23	ETSY INC SELLER FEES ADVERTISING SERVICE	NEW YORK		\$0.20
02/01/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
02/01/23	BONEJOUR PET SUPPLY 215-574-1225	PHILADELPHIA	PA	\$69.11
)2/03/23	AMAZON.COM MERCHANDISE	AMZN.COM/BILL	WA	\$15.82
02/03/23	SASSAFRAS MARKET. 0000 215-413-7078	PHILADELPHIA	PA	\$6.99
02/04/23	GRUBHUB*SANTUCCISORIGI 8775851085	NEW YORK	NY	\$34.78
02/04/23	MIGNOSI'S SUPER FOODTOWN 5702231350	EAST STROUDSBURG	PA	\$256.77
02/06/23	GRUBHUB*GHPLUS 8775851085	NEW YORK	NY	\$10.86
02/08/23	COMCAST CABLE SVCS	800-COMCAST	NJ	\$81.43
02/08/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$34.64
02/09/23	AMAZON MARKETPLACE NA PA BOOK STORES	AMZN.COM/BILL	WA	\$7.41
02/09/23	ASANA.COM +14155253888	SAN FRANCISCO	CA	\$29.14
02/09/23	TST* RACE STREET CAFE 00043492 RESTAURANT	PHILADELPHIA	PA	\$44.01
02/10/23	APPLE.COM/BILL RECORD STORE	INTERNET CHARGE	CA	\$10.79
	LISSA BEMER			
Car	d Ending 5-41014			Amount
)1/13/23	THE RUFF LIFE 267-368-7833	PHILADELPHIA	PA	\$36.00
)1/22/23	TRADER JOE'S #635 QPS 635 626-599-3700	ARDMORE	PA	\$210.96
02/07/23	WAWA 8135 0000	HARLEYSVILLE	PA	\$53.24

### **Fees**

Total Fees for this Period \$0.00

# **Interest Charged**

**Amount** 

**Total Interest Charged for this Period** 

\$0.00

### **About Trailing Interest**

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens, we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full (or if you have a Plan balance, by paying your Adjusted Balance on your billing statement) by the due date each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2023 Fees and Interest Totals Year-to-Date	
	Amount
Total Fees in 2023	\$0.00
Total Interest in 2023	\$0.00

# **Interest Charge Calculation**

Days in Billing Period: 28

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

	Transactions Dated	Annual Percentage	Balance Subject to	Interest Charge
	From To	Rate	Interest Rate	
Purchases	07/02/2022	27.24% (v)	\$0.00	\$0.00
Cash Advances	09/30/2015	29.74% (v)	\$0.00	\$0.00
Total				\$0.00
(v) Variable Rate				

Miles Earned	▲ DELTA SKYMILES
SkyMiles® Account Number: XXXXXX8603	

	Current Period	Year to Date
Miles Earned for Eligible Purchases	2,221	1,864
Total Bonus Miles Earned and Adjustments	1,017	2,214
Total Miles Earned	3,238	4,078





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Account Ending 5-47003

# **Bonus Miles Earned and Adjustments**

	Current Period
2X Miles on Delta	11
2X Miles at U.S. Supermarkets	821
2X Miles at Restaurants	185
Total	1,017

### IMPORTANT NOTICES

STEPHEN J BOERNER

#### **Renewal Notice**

Your Account renews next month. The following terms will be in effect when your Account renews, unless we tell you otherwise. Please refer to Page 2 for more information about your Account, including How We Calculate Your Balance, Paying Interest, and Foreign Currency Charges.

**Annual Membership Fee:** The annual membership fee for your Account is \$99.00. When you receive the statement in which the annual fee is billed, you can avoid paying the annual fee by calling the Customer Care phone number on page 3 to cancel your Account.

**Plan Fee (Fixed Finance Charge):** The Plan It feature will be in effect when your Account renews unless we tell you otherwise. We will charge a Plan Fee of up to 1.33% of each purchase moved into a plan based on the plan duration, the APR that would otherwise apply to the purchase, and other factors. If you have active plans, further details can be found in the Plan It section.

**APR Information:** The Annual Percentage Rates (APRs) for each billing period may vary based on the Prime Rate. We use the Prime Rate published in the rates section of *The Wall Street Journal* on the Closing Date of the billing period. *The Wall Street Journal* may not publish the Prime Rate on that day. If it does not, we will use the Prime Rate from the previous day it was published.

The Penalty APR may apply to your Account if you make one or more late payments or if your payment is returned. We may also consider your creditworthiness in determining whether or not to apply the penalty APR to your Account. If the Penalty APR is applied, it will apply for at least 6 months. We will review your Account every 6 months after the Penalty APR is applied. The Penalty APR will continue to apply until you have made timely payments with no returned payments during the 6 months being reviewed.

The following APRs apply to your Account as of the Closing Date of this statement.

- (v) Indicates variable rate
- Indicates variable penalty APR will not exceed 29.99%

### **Purchases**

Rate Description	From	То	Prime + Margin	APR	
Standard	07/02/2022		Prime + 19.49%	27.24% (v)	
Penalty	07/02/2022		Prime + 26.74%*	29.99% (v)*	
Cash Advances					
Transactions Dated					
Rate Description	From	То	Prime + Margin	APR	
Standard	09/30/2015		Prime + 21.99%	29.74% (v)	
Penalty	09/30/2015		Prime + 26.74%*	29.99% (v)*	

**Transactions Dated** 

# **IMPORTANT NOTICES continued**

#### **EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

# **Changes to Your Card Benefits**

**Effective February 2, 2023**, Basic Card Members will receive a new benefit, **TakeOff 15**, which will allow them to save 15% each time they use miles to book Award Travel on Delta flights through delta.com and the Fly Delta app. See additional Terms below.

#### **Terms and Conditions**

Eligibility: Basic Delta SkyMiles Gold, Platinum and Reserve American Express Card Members, as well as Basic Delta SkyMiles Gold, Platinum and Reserve Business American Express Card Members (each, an "Eligible Card"), can get at least a fifteen percent (15%) discount off the mileage portion of an Award Ticket (the "TakeOff 15" benefit). Additional Card Members are not eligible. Available only if entire itinerary is on Delta and Delta Connection® carrier-operated and ticketed flights booked at delta.com or the FlyDelta app. Not available on flights operated by other carriers. Not available for Pay with Miles, Miles + Cash, seat upgrades purchased after the initial flight booking, or other Delta products or services. Discount only applies to the mileage portion of the Award Ticket fare and does not apply to applicable taxes and fees which must be paid using the Eligible Card. Card Member must be logged-in to a SkyMiles account linked to an Eligible Card to receive the TakeOff 15 benefit discount. Mileage discount will be greater than or equal to 15% of the overall miles portion for the Award Ticket. Award Ticket is a ticket issued by Delta pursuant to the SkyMiles Program Rules, by which SkyMiles members may redeem miles and pay applicable government-imposed taxes and fees in exchange for air transportation. All Award Ticket rules apply, as set forth on delta.com and in the specific terms incorporated into your Award Ticket. Award Travel is defined as travel using an Award Ticket. Award Travel seats are limited and may not be available on all flights or in all markets. SkyMiles account balance must have sufficient miles for the entire Award Ticket(s) being purchased. TakeOff 15 benefit is not combinable with certificates, Delta eCredits, Delta Gift Cards, vouchers, or with any other discounts or promotional offers.

Award Ticket Taxes/Fees: Award Ticket taxes and fees include only U.S. excise and departure/arrival taxes, airport charges, segment fees, the September 11th Security Fee, and international taxes and fees normally included in the Award Ticket.

Award Ticket Cancellations and Changes: In the event of a voluntary cancellation of the Award Ticket to which the TakeOff 15 benefit was applied, redeemed miles will be redeposited into the Card Member's SkyMiles account, except for Basic Economy tickets. Current Award Ticket redeposit fees apply. Basic Economy cancellations will result in cancellation charge assessed in miles, as outlined in fare rules. Remaining miles after deduction of the cancellation charge will be redeposited to Card Member's SkyMiles account. There is no discount applicable to the cancellation charge. If changing an Award Ticket after ticketing, discount is applied to the new Award Ticket (if eligible), and the difference in miles will be deducted from the Card Member's SkyMiles account (if the new Award Ticket mileage amount is higher) or redeposited into the Card Member's SkyMiles account (if the new Award Ticket mileage amount is lower). Basic Economy tickets are not eligible for voluntary changes. SkyMiles Member must be an active Basic Delta SkyMiles, Gold, Platinum or Reserve American Express Card Member at time that the Award Ticket is changed to be eligible for the TakeOff 15 benefit on the changed Award Ticket.

Miscellaneous: All SkyMiles Program rules apply to SkyMiles Program membership, miles, offers, mile accrual, mile redemption, and travel benefits. To review the rules, please visit Program Rules. SkyMiles Program and offers are void where prohibited by law, and terms are subject to change without notice. Other restrictions apply.