

iMessage  
10/16/23, 2:21 PM

Steve- Solar First

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IMG\_1051.heic (Image)

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Attachment stored in iCloud:  
IMG\_1051.heic (Image)

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71917316418\_\_EBB870A8-3745-416F-92B0-00BA3C18C556.heic (Image)

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71917317504\_\_45A81E51-F800-4295-A8E0-5DF98877E0BD.heic (Image)

If you can snap a pic of your most recent bill that would be helpful

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It's just all over the board

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71917406282\_\_790CC492-A967-4EB1-9040-8659336F31D5.heic (Image)

Month before

Everything is on a timer - nothing changes

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Lol didn't exist those months - but u did

Ok thanks. Will review with engineering team and see what they can decipher

Attachment stored in iCloud:  
71917418913\_\_0AB80879-21EC-4B0F-BA76-C3CA55216700.heic (Image)

Last year this time - another no sensible bill

Got it.

Thanks - I appreciate it not sure even who to call

10/16/23, 5:18 PM

Hi Josh - We're sharing your docs around internally with an engineer, technician, and our CEO. We're talking it through collectively tomorrow or Wednesday.

Our Fort Myers office just had a similar inbound call recently from a Cape Coral homeowners. It is a 25 panel setup, similar system reporting errors, similar resistance/confusing interactions from their utility company, and is ironically a Solar Edge inverter.

I'm told we're able to help that homeowner, but I don't know what else is being folded in, or the terms, or the scope of work my business partner may or may not have structured into a servicing for a faulty system. We typically can't do much, so I need to learn more from him tomorrow.

I'm gathering all the specifics from our internal team once we convene, but I also wanted to get a sense of your availability over the next 1-3 weeks. "3 weeks" only because our internal service tech with a Solar Edge specialty is Fort Myers-based and is requesting it to potentially schedule a service for you.

Edited

My schedule is pretty open - do u guys have a website

Yes. Coming over text in a sec

<https://www.solarfirst.us/>

[https://issuu.com/breezecorp/docs/081123\\_wknd\\_brz/s/29679373](https://issuu.com/breezecorp/docs/081123_wknd_brz/s/29679373)

Hopefully we can figure out something- let me know what u need from me

Derek Piotter (mentioned in Cape Coral Breeze article) is my business partner

Ty

10/17/23, 10:34 AM

Good morning. Couple questions for you:

- 1.) What is the wattage of each panel he has, or total system size in Kilowatts?
- 2.) Did he do anything to increase his energy consumption? Like maybe get a Tesla or something?

Delivered

9.9kw  
No

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IMG\_1117.jpeg (Image)