

Text message
4/18/23, 4:17 PM

Your appointment with ECI Comfort has been scheduled for Thursday April 20 2023 with an arrival window of 2:00 PM & 4:00 PM at 246 North 3rd Street #4D, Philadelphia, PA 19106 USA. To make any changes, reply to this text or call (215) 245-3200

4/19/23, 2:03 PM

Reminder from ECI Comfort: A technician will be arriving tomorrow between 2:00 PM and 4:00 PM. Please reply to this text or call us at (215) 245-3200 if you have any questions. Be sure to ask your technician about these important topics if you're interested: <https://www.ecicomfort.com/ask-your-technician>

4/20/23, 2:07 PM

*Attachment stored in iCloud:
4511-hwne2o2x.24l.png (Image)*

Hi, your technician Mike McCarty from ECI Comfort is on the way to 246 North 3rd Street #4D, Philadelphia, PA 19106 USA. Call our office for any questions: (215) 245-3200 & Be sure to ask your technician about these important topics if you're interested: <https://www.ecicomfort.com/ask-your-technician>

5/18/23, 9:23 AM

Your appointment with ECI Comfort has been scheduled for Tuesday June 6 2023 with an arrival window of 12:00 PM & 4:00 PM at 246 North 3rd Street #4D, Philadelphia, PA 19106 USA. To make any changes, reply to this text or call (215) 245-3200

6/5/23, 2:04 PM

Reminder from ECI Comfort: A technician will be arriving tomorrow between 12:00 PM and 4:00 PM. Please reply to this text or call us at (215) 245-3200 if you have any questions. Be sure to ask your technician about these important topics if you're interested: <https://www.ecicomfort.com/ask-your-technician>

6/6/23, 8:05 AM

Hi Steve, due to an emergency appointment we will have to reschedule your tune up. I apologize for the inconvenience. I have some openings next week if you have any available days.

6/6/23, 9:38 AM

Are you going to reschedule? or is it one me to call in and reschedule ?

The week of the 19th is best. We are not available next week. This is also the fourth time we are rescheduling a tune up

I apologize, it's been a little crazy. I just got a call that we can't complete the emergency job today so I can keep you on for this afternoon, 12-4, if that still works for you.

I already left to go back to work. I'll call in and reschedule

Please let me know when is good for you and we'll take \$50 off your tune up for the inconvenience.

6/26/23, 10:39 AM

Your appointment with ECI Comfort has been scheduled for Wednesday June 28 2023 with an arrival window of 12:00 PM & 4:00 PM at 246 North 3rd Street #4D, Philadelphia, PA 19106 USA. To make any changes, reply to this text or call (215) 245-3200

6/27/23, 12:00 PM

Reminder from ECI Comfort: A technician will be arriving tomorrow between 12:00 PM and 4:00 PM. Please reply to this text or call us at (215) 245-3200 if you have any questions. Be sure to ask your technician about these important topics if you're interested: <https://www.ecicomfort.com/ask-your-technician>

6/28/23, 4:40 PM

*Attachment stored in iCloud:
4548-maydynrn.qaj.png (Image)*

Hi, your technician Brian Fabrizio from ECI Comfort is on the way to 246 North 3rd Street #4D, Philadelphia, PA 19106 USA. Call our office for any questions: (215) 245-3200 & Be sure to ask your technician about these important topics if you're interested: <https://www.ecicomfort.com/ask-your-technician>