

Text message
3/7/23, 7:16 PM

Steve Boerner

Thank you again, Steve. We'll chat soon.

3/23/23, 10:06 AM

Good morning Steve - is our City Ave branch (by the 676 exit north of SJU) too far out for you?

3/23/23, 11:06 AM

that would work. What days and times do you have available

You tell me - I'm wide open Tuesday afternoon, Wednesday except between 230-3. Friday is open except for 2-245

Wednesday and Friday can absolutely be in the morning

Tuesday afternoon the 28th say 2:30?

What is the address?

I'll put it in the books.

4060 City Ave, Philadelphia, PA 19131

Could you send me the business name and let me give you my email - daniel.russo@pnc.com.

If you could send me any of the documentation Ed gave you so I can make sure he dotted his Is and crossed his Ts, I'd appreciate it

North New Associates Co.

And got your email as well. I'm going to send two system emails to you - one for our appointment (which will show my branch info but we'll be at City Ave), the other is a survey that informs me on how you conduct your day to day.

3/28/23, 9:40 AM

Good morning Steve -

North New Associates is still not registered in the state. I cannot proceed with any account opening. I put a message out to Ed on Saturday and will message him again today to see if I can get an update for us. We would have to hold off until the registration is finalized

Ok got it. no meeting today. I'll wait to hear from you thanks Dan

No problem. Sorry for the cancellation

3/29/23, 3:39 PM

Hi Dan, checking in if you have updates. I have customer revenue stuck until I can create the bank account to receive it

I appreciate your help and understand the state is slow even when "expediting"

I appreciate your understanding as well.

Sadly, no movement on this front. I dropped a line to Ed but he's been pretty busy these past few weeks

4/3/23, 12:08 PM

I just emailed Ed and team to understand the delay more. Have you heard from them? This stall is killing us

I checked this morning and it is still not there yet

Ok

I'm checking everyday in the hopes it pops up. They have through the 9th of March completed

Ok thank you.

5/1/23, 4:38 PM

Still nothing on the state website. Have you heard from Ed?

Nothing from Ed. Email or text but assume it's just bc we have nothing to report

5/16/23, 10:34 AM

Hi Dan, anything on your end in terms of seeing North New Associates scorp accepted by the state? It's been forever

Still nothing and the site hasn't moved in a bit - they're through 4/12/23

I'm sorry this has been taking so long

That's what is confusing. Ed submitted a month before 4/13

That's also concerning

I'll call Ed's office. Appreciate it. I'll have a PNC biz account soon enough!

I'll make certain you do!

6/14/23, 8:17 PM

Hi Daniel, don't mean to bother in the evening so no need to reply but good news we have our EIN so I would like to move forward

It's not late yet - the Phils haven't started.

Did state registration get finalized?

Darn. The letter is from irs dept of treasury not Pa. Searched Pa online database and still not there.

It says "as of 6/14/2023 we have processed all business filings received in our office through 05/14/2023

Last month I brought this up, I left all the info with Ed's office and it's like the 3rd time I never got a reply

I felt like something was off and still seems weird to me to read that

But am just frustrated maybe nothing anyone can do

If he hasn't moved on it, and I'm sure this was never the plan, you can file yourself but I don't want you to catch heck from Ed

Let me check with him in the morning, just in case

Go Phil's . Thank you.

No worries, sir.