

Text message  
10/12/22, 7:30 AM

Saying goodbye is always hard. To make your travels home easier, we've sent your guest room folio to your email on file, so there's no need to stop by the Front Desk. As a part of our Omni Safe and Clean program, please feel free to discard your hotel keys in the Express Checkout box located near the elevators. To Express Checkout, please dial \*21# on your room phone and simply hang up, which will notify us you are departing the room. We would appreciate any shared feedback from your time with us. Thank you for choosing to stay with us and being a loyal Select Guest Member. We hope to see you again soon!-Omni Louisville Team