

**Changes made in the Services based on minutes of the Meeting held with SPMU staff and Project Manager, CFSS on pending issues on Jan 7, 2019**

A meeting is held by D.Srinivasan, Deputy Director, PMU on Jan 7, 2020 with Sri V.Pratap, Project Manager, CFSS and Sri S. Surendra, Developer, CFSS on PMS scheme along with Supdt and SPMU staff.

The following are the issues identified to be focussed upon in the next few weeks:

1. One time Authentication of students
2. Pending fees to be entered in epass for 2016-17 and other years
3. Pending fees to be entered in Jnanabhumi for 2017-18 and 2018-19
4. Pending fees to be entered for corporate colleges for previous years
5. Fee for law courses pending for few years.
6. For failed transactions, follow up action should be taken by students to edit the wrongly mentioned bank accounts in 3 months.
7. Clearance of all pending arrears and enabling of reports on arrears to follow up with the districts of all welfare departments.

The following specific categories of problems being received in SPMU are reviewed and the action to be taken is discussed, point wise, and approved by the Director, Social Welfare, as mentioned below.

	ISSUE	Nature of problem	Action Proposed to be Taken as per discussions held in the meeting
1	Caste certificate wrong	Miss match in uploading caste certificates during student registration at collages	Except for the withheld cases of 36,222 where the non-Kapus (Reddys) applied as Kapus, all other cases can be released as a service for change of caste, irrespective of previous sanctions, as the previously mentioned wrong caste cannot be continued knowingly. However, a system generated memo shall go to the college concerned calling for their explanation for negligence in wrongly confirming the caste, so as to make them more accountable in future.  Request to be raised by college along with supporting documents.

			<p>To be confirmed by the JD/DD in his login.</p> <p>New service is created as mentioned above.</p>
2	Caste change as per caste certificate	Caste is wrongly selected while student registration	--do--
3	Course name wrong	Course is wrongly selected while student registration	<p>A new service will be provided by CFSS on pilot basis at the PMU level. After seeing its usage and issues, it will be decentralised at district level after adequate safeguards are incorporated.</p> <p>To be implemented shortly by CFSS..</p>
4	Attendance wrong	Wrong entry of monthly attendance	<p>In case where the student appears for the year end examination, then in such cases it may be taken as 75% attendance (as already being done in case of Intermediate students)</p> <p>Where University is yet to post holidays of the month, they should be reminded so as to avoid wrong percentage of attendance in future.</p> <p>It is being implemented.</p>
5	CBSC/ICSE, SSC details name wrong	Student ssc details are wrongly entered at dd/jr.colleges login	<p>Updation of SSC details entered wrongly may be given in PMU login.</p> <p>In case of wrong entries in other boards, it may be given at district level with digital approval.</p> <p>Service will be given shortly by CFSS.</p>

6	Course year wrong	Course year is wrongly selected while student registration	<p>Updation service be given in PMU login to begin with.</p> <p>Service will be given shortly by CFSS.</p>
7	Previous year discontinued	Student migrated to new college, and miss match in course name (same course with different name). eg: B.com(computers) to B.com (ca)	<p>University shall first raise the request and confirm the genuineness of the request, then it will be confirmed in PMU login.</p> <p>Service will be given shortly by CFSS.</p>
8	Paid total amount but status not updated	Though the student paid challan but the status is not changed	A circular to be issued to all colleges not to advise students to pay challan, as CFSS is introducing adjustment process from the 'to be sanctioned fees'.
9	Adhaar number wrong	Option available in college login, present not working	To be taken up in next meeting, as there is eKYC problem in Adhaar portal
10	Gender wrong	Gender is wrongly selected while student registration	<p>A service to be given in college login to change the errors in gender column</p> <p>Service is given by CFSS.</p>
11	Scholarship type change (ds/ cah/ dah)	Option available in student login, present not working	<p>CFSS has to check if the drop out service is working in DAH login. If yes, then such drop outs can be sanctioned DS rate from next month onwards.</p> <p>CFSS to verify and work out on this.</p>

12	Income/ration card change	Option available in dd login, present not working	<p>The service is working now in case of income certificate change.</p> <p>In case of ration card changes, CFSS has to work out soon.</p>
13	Bank details wrong	Option available in student login, after sanction not working	<p>A new service will be given wherein by entering the bank account number, the student data can be displayed at district login.</p> <p>A service has to be given for requesting for change of bank account even after the sanctions are made, so that wrongly mentioned account number can be changed.</p> <p>It shall be in student login only. A service already exists for change of bank account only in case of non-sanction. This service can be enabled to sanctioned cases also, so that atleast the future releases can be to the correct bank account.</p> <p>Service is updated accordingly by CFSS.</p>
14	Results / hall ticket mapping info not displayed in 2018-19 status	In the student application status the result received from university is not displaying	The problem is rectified by CFSS.
15	Fee structure entry option disabled for 2017-18,2018-19	Fee structure entry option disabled for 2017-18, 2018-19	<p>This service has to be enabled for 2017-18 and 2018-19 at the level of affiliating authorities.</p> <p>Service is enabled by CFSS.</p>
16	Pending Application not shown in district officer login	Some applications are not displaying in district officer login	Specific examples should be given by SPMU or DPMUs to CFSS to check the problem.

17	Application deleted by college	In pads service some colleges deleted pending applications. Those applications are not able to register in similar course for that year	<p>A service can be given for revival of an application which is genuine, but wrongly deleted during PADS drive.</p> <p>Service is given accordingly by CFSS.</p>
18	Photo wrongly upload	Student photograph is wrongly uploaded while student registration	<p>A service can be given in the college login, except in case of BIE students</p> <p>Service is given accordingly by CFSS.</p>
19	Cet eligibility issue	If the student moved to a new college in the middle of the course the cet details should be freshly entered during admission. But this service is enabled only after march of every academic year	This issue can be taken up in the next meeting