STEPHEN FUDGE

Mississauga, ON
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GitHub: *https://github.com/stephenfudge* │
Portfolio: https://stephenfudge.github.io/reimagined-giggle/

SUMMARY

Web Developer looking to leverage a wide variety of experience in different industries. Known as a creative out of the box problem solver passionate about making the user experience enjoyable. With each project, my aim is to learn and improve my skill set while creating something to be proud of.

TECHNICAL SKILLS

Languages: HTML5, CSS3, Bootstrap, Bulma, JavaScript, jQuery, Node.js, Express, MySQL, Handlebars.js, MongoDB, ReactJS
Applications: Insomnia, MySQL Workbench, MongoDB Compass, Heroku, GitHub, Slack, G-Suite, Microsoft Office, Apple Programs, Telax, Zendesk, Salesforce

PROJECTS

Conversation Starters!
https://github.com/danielfu13/flying-kittens17.git |
https://danielfu13.github.io/flying-kittens17/
- *A website to help with conversation starters after 2 years in lockdown*
- *Team Leader, Found the 3rd Party APIs to use, Javascript,*
- *HTML5, Bulma, JavaScript, GitHub*

FIFA World Cup Fansite
https://github.com/stephenfudge/vigilant-octo-lamp.git |
https://vigilant-octo-lamp.herokuapp.com/
- *A fansite for the 2022 World Cup*
- *Database creation and seeding, Front end,*
- *CSS, Bootstrap, Handlebars.js, MySQL, MySQL Workbench, Heroku, GitHub*

Stocker Inventory Management
https://github.com/SuedePritch/furry-leftover-broccoli.git |
https://stockerinventory.herokuapp.com/
- *An eCommerce website for small businesses to manage their online sales*
- *Front end, Back end*
- *Javascript, React.JS, MongoDB*

Sales Specialist   2015 – 2020, 2021 - Current
Apple   Mississauga, ON
Key Accomplishments:
- *Spearheaded an initiative to assist colleagues and customers that are visually impaired have a better experience when in store*
- *Led a 2 week training for a group of new hires*
- *Averaging 1.4 million in yearly sales with 92% customer satisfaction (to date)*

Order Process Specialist   2020 – 2021
Apple   Mississauga, ON
Key Accomplishments:
- *Lowest After Call Wait Time on a team of 200*
- *98% customer satisfaction*

Customer Loyalty Representative   2014 – 2015
SHOP.CA   Toronto, ON
Key Accomplishments:
- *Created and implemented a training deck for new hires*
- *Helped Development Team with bug hunts on website after deploying new features*

Sales Associate   2012 – 2014
Long & McQuade Musical Instruments   Brampton, ON
Key Accomplishments:
- *Raised Drum Department sales 10% in first year of employment by building relationships and rapport with customers and suppliers*
- *Organized drum clinics at the store level*

EDUCATION

Full Stack Development Boot Camp Certificate
University Of Toronto SCS   *Toronto, ON*
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

Python Certificate   *Toronto,ON*
BrainStation
A 5-week introduction to Python focused on the core fundamentals of Python starting from variable creation to algorithm development. Gained knowledge of data types, how to manipulate and clean data using Python's NumPy and Pandas package extensions.

O.S.S.D
Streetsville Secondary School   *Mississauga, ON*