



STEPHEN LOW

Aspiring Product Designer

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SKILLSET

Skills

User Research
Journey Mapping
User Flow
Usability Testing
A/B Testing
Interviewing
Design Thinking

Tools

Sketch
Figma
InVision
Axure
Adobe CC
Rhino
Blender
HTML
CSS

OBJECTIVE

I am in my last year studying Industrial Design at OCAD University, seeking a position where I can apply my design, research and technical skills.
I want to work on a passionate UX or Product team that keeps the user at the center of the journey, and where i can grow professionally and expand my skills.

EDUCATION

Bachelor of Design - Industrial Design
OCAD University

Expected May 2019

EXPERIENCE

Design Lead, SXD Lab (Contract)
eCampusOntario

September 2018 - Present

- A student-led lab tackling problems faced in post-secondary education
- Design lead for the Northern and Remote Students project
- Leading the conceptual design process, UX research and product direction

UX Design Intern, AIR MILES
LoyaltyOne

May - August 2018

- Designed prototypes for the Live Chat page and Customer Service platform
- Recruited and conducted user research sessions with collectors
- Created design deliverables including sitemaps, wireframes, and user flows

Technical Specialist, Learning Experience
Canadian Tire Corporation

January - April 2018

- Provide tier 1 and 2 support for learning technologies hardware & software
- Perform frequent system maintenance, test LMS enhancement and upgrades
- Liaise with other IT teams to prioritize projects and technical issues

UX Designer, Learning Experience
Canadian Tire Corporation

September - December 2017

- As part of new LX team, launched the digital enterprise learning platform
- Worked in a sprint environment, primarily on the UI/UX, marketing and comm.
- Developed and executed a new onboarding experience for 150+ new hires

Product Designer
Developer's Foundation

June - August 2017

- Worked closely with the Technical Product Manager in an agile environment
- Performed user research and meetings with stakeholders to maximize reach
- Prototyped responsive webpages from wireframes to interactive pages

Design Intern

February - May 2017

Modulex Americas Inc.

- Designed vector icons and symbols for wayfinding signages
- Assisted with designing layouts, specifications, collaterals and typesetting
- Provided production support such as signage assembly and maintenance