



Stephen Low

Product Designer

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SKILLS

Design

Product Design
Visual Design
Interaction Flows
User Research
Interviewing
Usability Testing
Information Architecture

Tools

Sketch
Figma
InVision
Axure
Framer
Adobe CC
Zeplin

Coding

HTML
CSS
JavaScript

PERSONAL STATEMENT

I'm a research-minded product designer, with a diverse background building digital experiences for some of Canada's largest brands. I'm seeking opportunities where I can apply my design, research, and technical skills on a passionate team that keeps the users at the center of their product.

EDUCATION

Bachelor of Design, Industrial Design
OCAD University

May 2019

EXPERIENCE

RBC

May - August 2019

Interaction Designer

- Designed a tool to support discovery conversations for advisors and clients
- End-to-end design, including problem framing, ideation, and wireframing
- Worked on an embedded agile team with product, designers, and developers

Ontario Digital Service

January - April 2019

UX Researcher

- Developed generative and evaluative research plans for government teams
- Recruited and conducted remote and in-person interviews and usability tests
- Designed wireframes and interactive prototypes to test with users

eCampusOntario

September 2018 - April 2019

UX Designer, SxD Lab

- Design lead for the Northern and Remote project stream
- Spearheaded the conceptual design, user research and product direction
- Developed a prototype to support collaboration amongst online learners

LoyaltyOne

May - August 2018

UX Design Intern, AIR MILES

- Designed concepts for the Live Chat page and Customer Service platform
- Recruited and conducted user research sessions with collectors
- Created design deliverables including sitemaps, wireframes, and user flows

Canadian Tire Corporation

September - December 2017

UX Designer, Learning Experience

- As part of the LX team, launched the CTC digital enterprise learning platform
- Worked on an agile team, supporting UI/UX, marketing and communications
- Developed and executed a new onboarding experience for 150+ new hires