

Stephen Wong

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📍 Address: Scarborough, ON

☎ Phone Number: (437) 662-6908

📅 Availability: Immediately

About Me

I am a proactive, analytical, fast-learning team player, dedicating in Information Technology, particularly interested in Cloud Computing, Big Data and Artificial Intelligence, aiming to leverage my strengths in problem-solving, project management, and client service for ongoing growth and adaptability.

Summary

- 5 years of programmer: expertized in SQL (Oracle) and Unix
- 5 years of marketing researcher: strong analytic skill and strong numerical sense
- Microsoft Azure Certificate, Scrum Master Certificate
- Fluent in English and Chinese (Cantonese and Mandarin): effective communication skill
- High sense of improvement: enhance 60-80% efficiency by automation of daily routine tasks in different companies from 2010 to 2023

Job History

Peer Tutor - Math

🏢 Centennial College 📍 Canada
📅 October 2023 (Now working)
📋 Canadian Experience

Responsibilities:

- Tutored students in Math (ranging from Business Math to Engineering Math)

Achievements:

- Completed 10 hours of mandatory orientation and tutor training session

Senior Software Engineer

🏢 Hutchison Telecom (HK) Ltd 📍 Hong Kong
📅 July 2018 - August 2023
📋 5 years of programming experience

Responsibilities:

- Generated analytic reports for sales and marketing managers and Top Management (Unix, Oracle SQL, Tableau)
- Generated monthly retention calls (around 100,000 calls per month)

Achievements:

- Enhance 60-80% efficiency by automation of 100+ ETL jobs and retention call list generation

Solution Consultant

🏢 Asta Systems Ltd 📍 Hong Kong
📅 August 2017 - June 2018
📋 Responsibilities:

- Technical Sales for company-owned solutions (Document Management System)
- Sales-admin work and tender preparation

Achievements:

- Handled 100+ potential clients during my 1-year tenure
- Gained one tender from territory-wide governmental department during tenure

Senior Research Executive

 Consumer Search (HK) Ltd  Hong Kong
 June 2013 - August 2017
 4 years of marketing research





Responsibilities:

- Provided assistance on 20-30 government research projects

Achievements:

- Enhance 60-80% efficiency by automation of tabulations and statistical tests

Research Supervisor

 International Service Access Ltd  Hong Kong
 September 2011 - May 2013
 2 years of marketing research




Responsibilities:

- Project management on over 20 Mystery Shopper Projects in HK and Macau

Achievements:

- Enhance 60-80% efficiency by automation of operational procedures (e.g. data retrieval from questionnaires, report generation, payroll for shoppers, etc.)

Math Teacher (Grade 7)

 Liu Po Shan Memorial College  Hong Kong
 September 2010 - July 2011


Math Assistant

 PLK Laws Foundation College  Hong Kong
 September 2008 - August 2009

Certification

Scrum Master Certificate (Six Sigma Global Institute)

Microsoft Azure Certificate




-  Azure Fundamental (AZ-900)
-  Azure Data Fundamental (DP-900)
-  Azure AI Fundamental (AI-900)

Education

Diploma of Software Engineering Technician (Pending)

 Centennial College  Canada
 September 2023 - December 2024




Master of Statistics

 The University of Hong Kong  Hong Kong
 September 2010 - August 2012

Postgraduate Diploma of Education

 Hong Kong Baptist University  Hong Kong
 September 2009 - August 2010

Bachelor of Social Sciences

 The University of Hong Kong  Hong Kong
 September 2005 - August 2008