STEPHEN TAN

CONTACT

📞 778-956-8881

✉ STEPHENTAN926@GMAIL.COM

🏠 Coquitlam, BC

EDUCATION
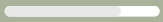
British Columbia Institution of Technology

International Trade and Transportation
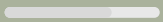
Diploma of Technology
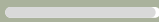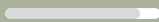
SKILLS

Python Panda

SQL

Power BI

Microsoft Office

Communication

Documentation

SUMMARY

Data-centric professional with experience in supply chain operations, warehouse coordination, dispatching, team leadership, and Python programming. Skilled in organizing data using Pandas and committed to improving data quality through communication and collaboration. Seeking a logistics and transportation management position to optimize processes and enhance efficiency through data analysis.

WORK EXPERIENCE

Maersk / Nov 2021 – present
Transportation Supervisor

- Leveraging Python Pandas, gather data from various sources to construct a daily operations report that tracks empty containers and devises extraction plans that align with the business requirements.

- Collaborate with third-party carriers, specify the necessary uniform data requirements, and utilize the data to generate performance metrics for evaluating their performance.

- Utilize Power BI to generate monthly performance reviews for management, focusing on equipment utilization and driver performance metrics.

- Establish and foster relationships with steamship lines, sharing data and forecasts regarding potential equipment issues to proactively address any concerns.

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- Engage in proactive discussions with customers to optimize their operational processes, actively listening to their feedback and addressing their needs to enhance their overall satisfaction. provide recommendations on process improvements to achieve their business objectives.

Maersk / Jul 2016 – Nov 2021

Dispatch Analyst

- Coordinate and schedule the dispatch of company vehicles to ensure on-time and efficient deliveries.

- Maintain accurate records of dispatch and delivery schedules.

- Communicate effectively with drivers and customers to provide updates on delivery status and address any issues that arise.

- Development of driver performance metrics, bridged the gap between management's requirements and the currently available data, utilized a semi-automated process to identify and fill in the missing pieces.

Maersk / Jul 2011 – Jun 2016

Warehouse Supervisor

- Supervise warehouse activities and personnel to ensure efficient and effective operations.

- Monitor and manage inventory levels, including conducting cycle counts and reconciling discrepancies

- Monitor and report on key performance indicators (KPIs) to identify areas for improvement.

- Optimize warehouse layout and space utilization to maximize efficiency and minimize waste.