





College of Social Sciences and Development Department of Psychology

PLANNING PROCESS











College of Social Sciences and Development Department of Psychology

PLANNING PROCESS

SOCOTEC Certification International awarded the PUP its ISO 9001:2015 Certification anew for retaining quality management systems across PUP Branches and Campuses on December 31, 2021. The virtual surveillance visit took place in November 2021.

ISO certification is awarded to educational institutions that have successfully met the criteria and methods for ensuring the quality of deliverables and services.

4. Centers for Quality Assurance

4.1. PUP Quality Assurance Center (QAC)

Established in June 2008, the PUP Quality Assurance Center (QAC) plays a crucial role in sustaining the quality outcomes of the University as an epistemic community. Recognizing that quality is the University's primary responsibility, the PUP QAC strives to nurture a culture of quality through the development, implementation, monitoring and review of quality assurance - related policies, procedures and projects to meet institutional, national, and international standards. It also conducts periodic review of curricular offerings, ensuring that academic programs remain responsive to stakeholders and societal needs.





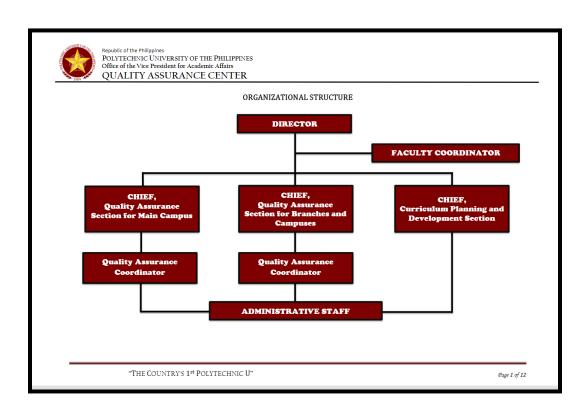






College of Social Sciences and Development Department of Psychology

PLANNING PROCESS



Acknowledging that quality assurance is a holistic, participatory and collaborative process, the Center functions under the direct supervision of the Vice President for Academic Affairs and works closely with Colleges, Branches, Campuses and non-academic offices of the University.

The Core Functions of the QAC are:

Primary Roles

- assist the academic sector in the preparation and packaging of documents to effectively facilitate the accreditation, government recognition, and assessment of academic programs;
- 2. enhance the institution's capacity in designing, delivering, and managing curricular programs and services to achieve quality learning outcomes;
- 3. identify areas for reform and/or continuous improvement along the key areas of governance and management, quality of teaching and learning, relations with the community and management of resources;
- 4. provide basis for policy options and informed decisions for development assistance to the Colleges, Branches and Campuses;
- 5. effectively communicate current and relevant information about the achievements, quality systems and processes of the University and its academic programs; and







College of Social Sciences and Development Department of Psychology

PLANNING PROCESS

6. partner with local and international agencies for quality assurance-related projects and activities.

Goals

The QAC endeavors to achieve:

- 1. excellence in institutional and program management;
- 2. excellence in capacity development for continuous quality improvement; and excellence in partnership for institutional and program development.

Objectives

Towards these ends, the QAC commits to:

- 1. develop and maintain an effective internal quality assurance system;
- 2. secure Certificate of Program Compliance and attain higher accreditation status for all academic programs;
- 3. attain Center of Development and Center of Excellence status for priority programs;
- 4. strengthen collaborative arrangements with internal and external stakeholders;
- 5. maintain an efficient, secure, and accessible database of updated, comprehensive and relevant materials for quality assurance;
- 6. develop and implement capacity building interventions to improve the teaching and learning process; and
- 7. rationalize academic programs offering.

