Stefano **Romanelli**

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Linkedin Profile
GitHub Handle

Experience

Onna Technologies *Technical writer*
Sep 2020 – Present, Barcelona, SPAIN

- Design and author docs for and API and developer portal
- Research and contribute to team's style guide
- Practice content strategy for the developer portal

GreenPowerMonitor *Technical writer, UX writer*
Jun 2018 – Sep 2020, Barcelona, SPAIN

- Define standard docs set for 3 SaaS b2b products
- Design and authored user-facing docs for 3 SaaS b2b products
- Practice full-time UX Writing for 2 SaaS b2b products
- Act as content consultant and IA for other departments
- Create cross-functional docs publishing workflows
- Design and maintain team's style guide and glossary
- Manage localization for 2 SaaS b2b products
- Manage docs' tech stack and internal KB

TransPerfect *Technical writer, Trainer, Support engineer*
Aug 2015 – Jun 2018, Barcelona, SPAIN

- Design and author docs for flagship product & third-party plug-ins
- Manage team's CMS
- Maintain internal knowledge base
- Design and conduct product education sessions with client users
- Provide SME support for localization-related SaaS

WebHelp (Google GSuite) *Tech support, Forum moderator*
Jul 2013 – Aug 2015, Barcelona, SPAIN

- SME support for Gmail-related matters for premium customers (10k+ seats)
- Troubleshoot and document bugs, collect and forward feature requests
- Moderate official italian-speaking Gmail forum
- Coach and train new teammates

Education

SHIFTA by Elisava 2020
UX Writing course
Barcelona, SPAIN

FreeCodeCamp 2020
HTML & CSS course (300 hours)
Remote, ON-LINE

Università l'Orientale 2013
Diploma in Languages and Cultures of Asia and Africa
Naples, ITALY

Skills

Technical

		Language	
- UX Writing	- Docs-as-code	**Italian**	Native
- Technical writing	- Figma	**English**	Negotiation
- Content design	- Markup (HTML, DITA)	**Spanish**	Negotiation
- Content strategy	- CSS	**Catalan**	Intermediate
- Information architecture	- Agile methodologies	**Japanese**	Intermediate