

Experience

- Deel

Senior technical writer

Jul '24 – Present, Spain (Remote)

- [API docs ↗](#)
  - [Integrations docs ↗](#)
  - Hiring and mentoring
- Glovo

Senior content designer

Oct '22 – Jul '24, Barcelona, Spain (Hybrid)

- Worked on 2 B2B products for restaurants
  - Led comms strategy for new features
  - Led content design system
- Onna Technologies

Senior technical UX writer

Apr '22 – Oct '22, Barcelona, Spain (Remote)

- Founded UX writing practice and principles
  - Defined release notes style
  - Defined [release notes publishing ↗](#) processes
  - Defined team's content design system
- Onna Technologies

Technical writer

Sep '20 – Oct '22, Barcelona, Spain (Remote)

- Rebuilt the [developer website ↗](#) from scratch
  - Rewritten the entire dev documentation from scratch
  - Designed the [developer API ↗](#)
- GreenPowerMonitor

Technical writer, UX writer

Jun '18 – Sep '20, Barcelona, Spain (Hybrid)

- Defined standard docs set and workflow for 3 SaaS b2b products
  - Designed and author user-facing docs for 3 SaaS b2b products
  - Defined and maintain team's communication strategy
  - Led migration to [new documentation tech stack ↗](#)
  - Managed localization for 2 SaaS b2b products
  - Kickstarted UX Writing for 2 SaaS b2b products
- TransPerfect

Technical writer, technical trainer

Aug '15 – Jun '18, Barcelona, Spain (In-person)

- Designed and authored docs for flagship product & third-party plug-ins
  - Managed the team CMS
  - Maintained internal knowledge base
  - Designed and conducted product education sessions with client users

Education +  
Certifications

- Ironhack

2024

Industrial applications of the auto-learning in AI

ironhack.com
- Ironhack

2024

Front-end web development

ironhack.com
- IEBS Digital School

2022

Digital Product Management Postgraduate

iebschool.com
- Scrum.org

2021

Professional Scrum Product Owner I

scrum.org
- UX Content Collective

2021

UX Writing for technical writers

uxcontent.com
- API Academy

2021

API foundations

apiacademy.co
- SHIFTA by Elisava

2020

UX Writing program

weareshifta.com
- Università l'Orientale

2013

Bachelor in Asian Studies

Naples, ITALY

Skills

Technical skills

Technical documentation

Agile

Analytics

Product management

Communication

APIs

Front-end

Content design

User research

Content strategy

Design thinking

Docs-as-code

Languages

Italian

English

Spanish

Catalan

Japanese

Native

Negotiation

Negotiation

Intermediate

Intermediate