Stefano **Romanelli**

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Linkedin Profile ↗
GitHub Handle ↗
Personal website ↗

Experience

Onna Technologies *Senior Technical UX Writer*
Sep 2020 – Present, Barcelona, SPAIN (Remote)
- Kickstart UX writing practice (ratio content/squads 1:5)
- Design and author docs for and API and developer portal
- Contribute to standardizing release announcements and release notes process
- Contribute to improving internal documentation and processes
- Manage documentation for the help center
- Contribute to the team's style guide and tone & voice initiatives

GreenPowerMonitor *Technical writer, UX writer*
Jun 2018 – Sep 2020, Barcelona, SPAIN
- Kickstart UX Writing for 2 SaaS b2b products (ratio content/squads 1:4)
- Define standard docs set and workflow for 3 SaaS b2b products
- Design and author user-facing docs for 3 SaaS b2b products
- Act as content consultant and information architect for stakeholders
- Design and maintain team's style guide and glossary
- Manage localization for 2 SaaS b2b products
- Manage docs team tech stack and internal KB

TransPerfect *Technical writer, Trainer, Support engineer*
Aug 2015 – Jun 2018, Barcelona, SPAIN
- Design and author docs for flagship product & third-party plug-ins
- Manage team's CMS
- Maintain internal knowledge base
- Design and conduct product education sessions with client users
- Provide SME support for localization-related SaaS

WebHelp (Google GSuite) *Tech support, Forum moderator*
Jul 2013 – Aug 2015, Barcelona, SPAIN
- SME support for Gmail-related matters for premium customers (10k+ seats)
- Troubleshoot and document bugs, collect and forward feature requests
- Moderate official italian-speaking Gmail forum
- Coach and train new teammates

Education + Certifications + Conferences

IEBS Digital School *Ongoing*
Digital Product Management Postgraduate
iebschool.com

SHIFTA by Elisava *2020*
UX Writing program
weareshifta.com

API Academy *2021*
API foundations
apiacademy.co

Utterly Content *2022*
Pickle Jar Communications
utterlycontent.com

UX Content Collective *2021*
UX Writing for technical writers
uxcontent.com

FreeCodeCamp *2020*
HTML & CSS course (300 hours)
freecodecamp.org

Università l'Orientale *2013*
Bachelor in Asian Studies
Naples, ITALY

Button *2021*
Brain Traffic
buttonconf.com

Skills

Technical skills
Content design   UX Writing   Content strategy
Design thinking   Lean   Technical writing
docs-as-code   Figma   HTML   GIT   Agile
Information architecture   CSS   DITA XML

Languages
Italian	Native
English	Negotiation
Spanish	Negotiation
Catalan	Intermediate
Japanese	Intermediate