Stephen w. Merki

2201 Samantha Street, Apt 10, De Pere, WI, 54115

906-399-7977

[stephen.merki232@gmail.com](mailto:stephen.merki232@gmail.com)

# Work Experience

### march 2023 – **Present**

## programmer, **AnSer**

**Responsibilities:** Full-stack developer and programmer for the phone systems. Working in a MERN environment my responsibility is to build web tools that interact with REST APIs that help maintain and automate their phone scripts. With building the web tools and APIs it is our responsibility to write documentation on how to use the web tools.

### December 2022 – march 2023

## Technical support, **Greatland**

## **Responsibilities:** Assisting customers with the web based tax software Yearli. As technical support we would take calls from customers who were having technical issues with the web software. If we could not resolve the issue over the phone we would submit a ticket in Sales Force to go to Quality Assurance so they could give additional support.

### February 2021 – **june 2022**

## **Web developer**, **ignis solutions inc**

### **Responsibilities**: Full Stack Web Development along with working on the server. Working with the server includes setting up APACHE with the web server and installing postfix to allow for the server to also run as an email server.

### **Achievements**: Creating emails through PHP and setting up the DNS server in route 53 of AWS to allow emails to enter the user inbox rather than their spam folder. Learning to use PHP to allow a user to sign into their account then displaying user data in organized tables. Using JavaScript to make navigating different leader boards by either display none or display block for different divs.

### **Languages**: Java Script, HTML, CSS, and PHP

# Education

## **University of wisconsin – coding bootcamp**

Course Materials: Computer Science, MERN, NodeJS, Express, React, JavaScript, NodeJS, MySQL, MongoDB, HTML, CSS, and Heroku

## Bay de noc community college

**Network Administration**, May 2020

Hardware, security and network environments. 3.17 GPA

**Computer Information Systems software/network support**, May 2019

Object Orientated Languages like C++ and Java along with Visual Basic. 3.12 GPA

**earned certifications**

* Microsoft Office Suites: Excel Expert
* Microsoft Office Suites: Word Certified
* Microsoft Office Suites: PowerPoint Certified
* MTA: Security Fundamentals