



PAMELA PETERS

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**Date prepared** October 24, 2019  
**Claim number** 002010-IE  
**Policy number** ACP BAG 3017862846  
**Questions?** Contact Claims Associate  
Colleen Birchmier  
abc@xyz.com  
Phone 222-222-2222  
Fax 303-618-8744 x2323

PAMELA PETERS  
508 RIGHT WAY ST  
ATHENS, OH 45701

### Important information about your rights

Dear PAMELA PETERS,

We received your Liability claim for an accident on September 3, 2018. I'll be handling your claim, and I'm here to answer any questions you have. If you have any questions or concerns, please contact me directly at 222-222-2222. You may also contact claims manager Do Not Assign at 303-687-8888 x2323. You may seek information regarding any actions available to you from the Tennessee Department of Commerce and Insurance by contacting the Department directly. You may call 1-800-342-4029, submit an inquiry online at <https://tn.gov.commerce/topic/commerce-file-a-complaint> or write a letter to:

Consumer Insurance Services  
500 James Robertson Parkway  
Nashville, TN 37243

### Claim details

Insurer: Nationwide General Insurance Company  
Policyholder: TENG SAYSONGKHAM  
Claimant: PAMELA PETERS  
Claim number: 002010-IE  
Loss date: September 3, 2018

### For help when you need it

If you have any questions or concerns about your claim, please contact me at 222-222-2222 or abc@xyz.com.

Sincerely,

Colleen Birchmier  
Nationwide General Insurance Company  
1100 Locust St Dept 1100  
Des Moines, IA 50391-0000

Tennessee law requires the following notice: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

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