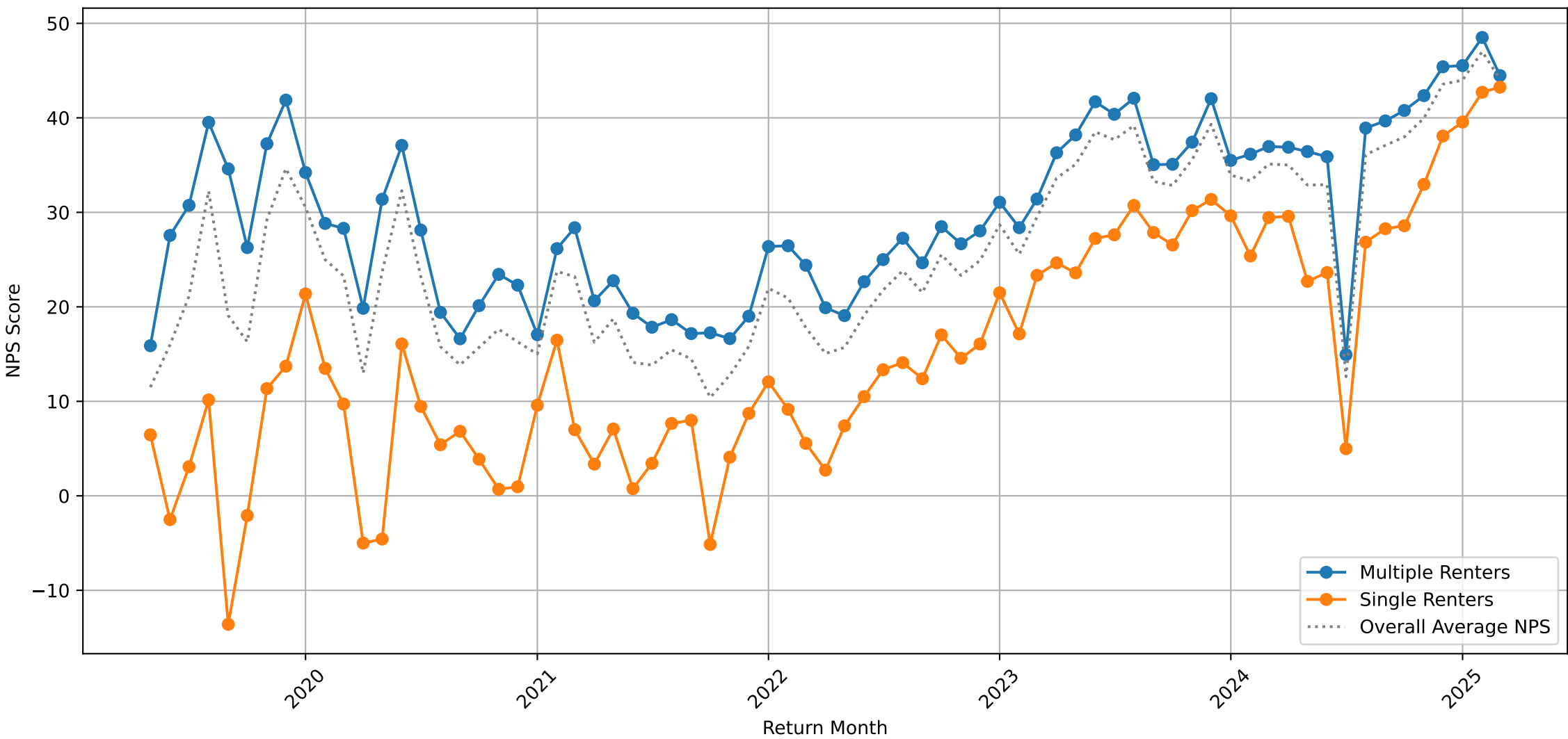
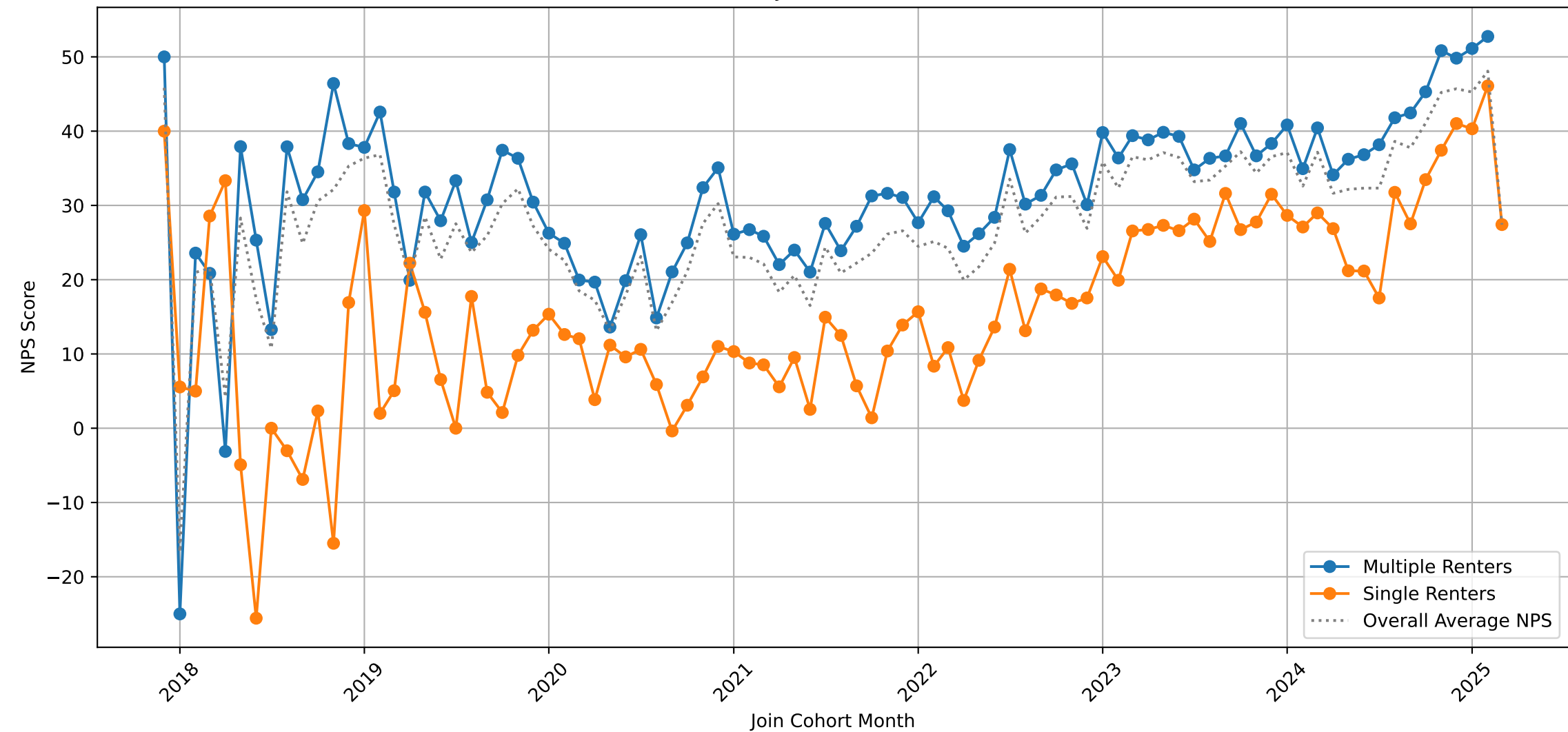


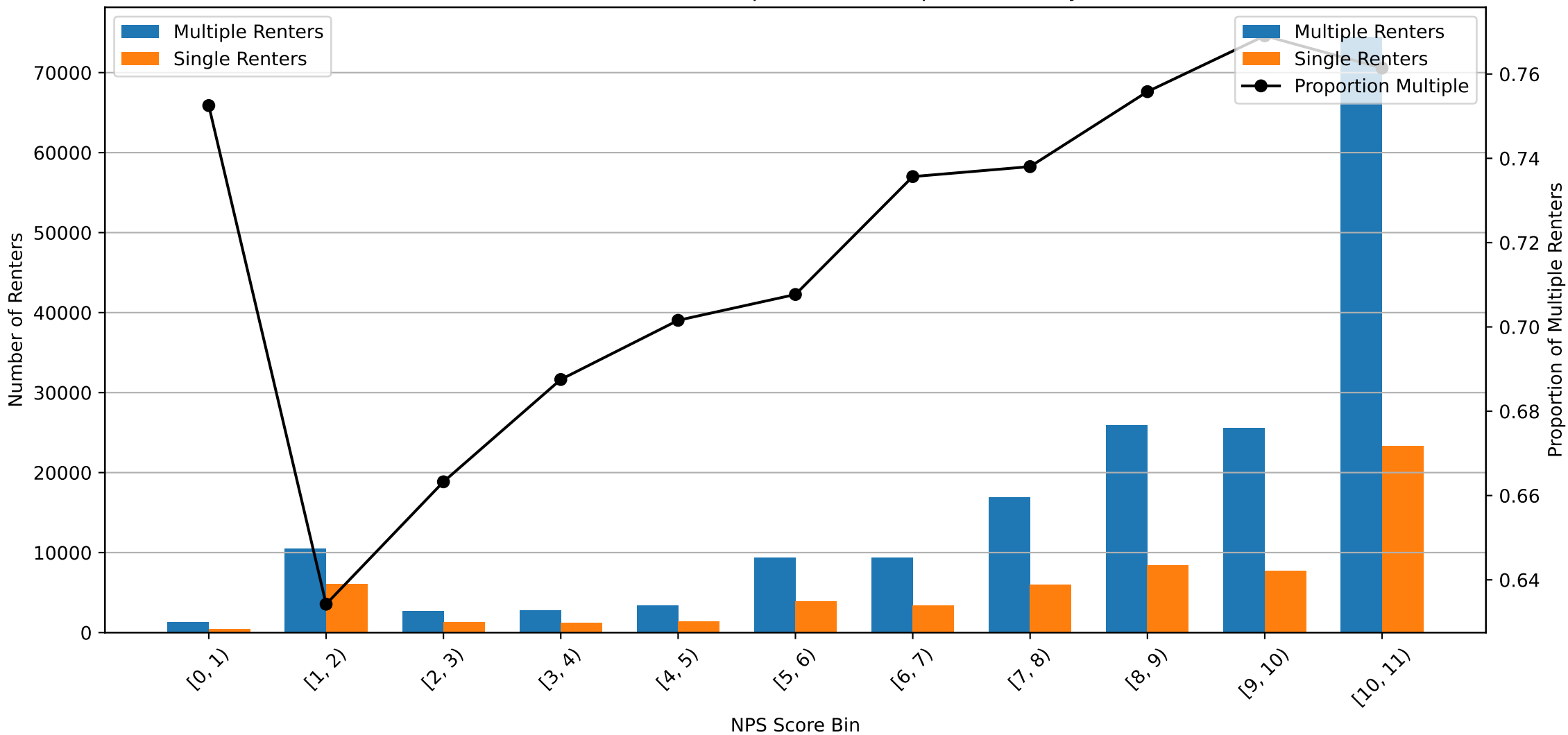
NPS Score Trend Over Return Months (Cleaned & Filtered)



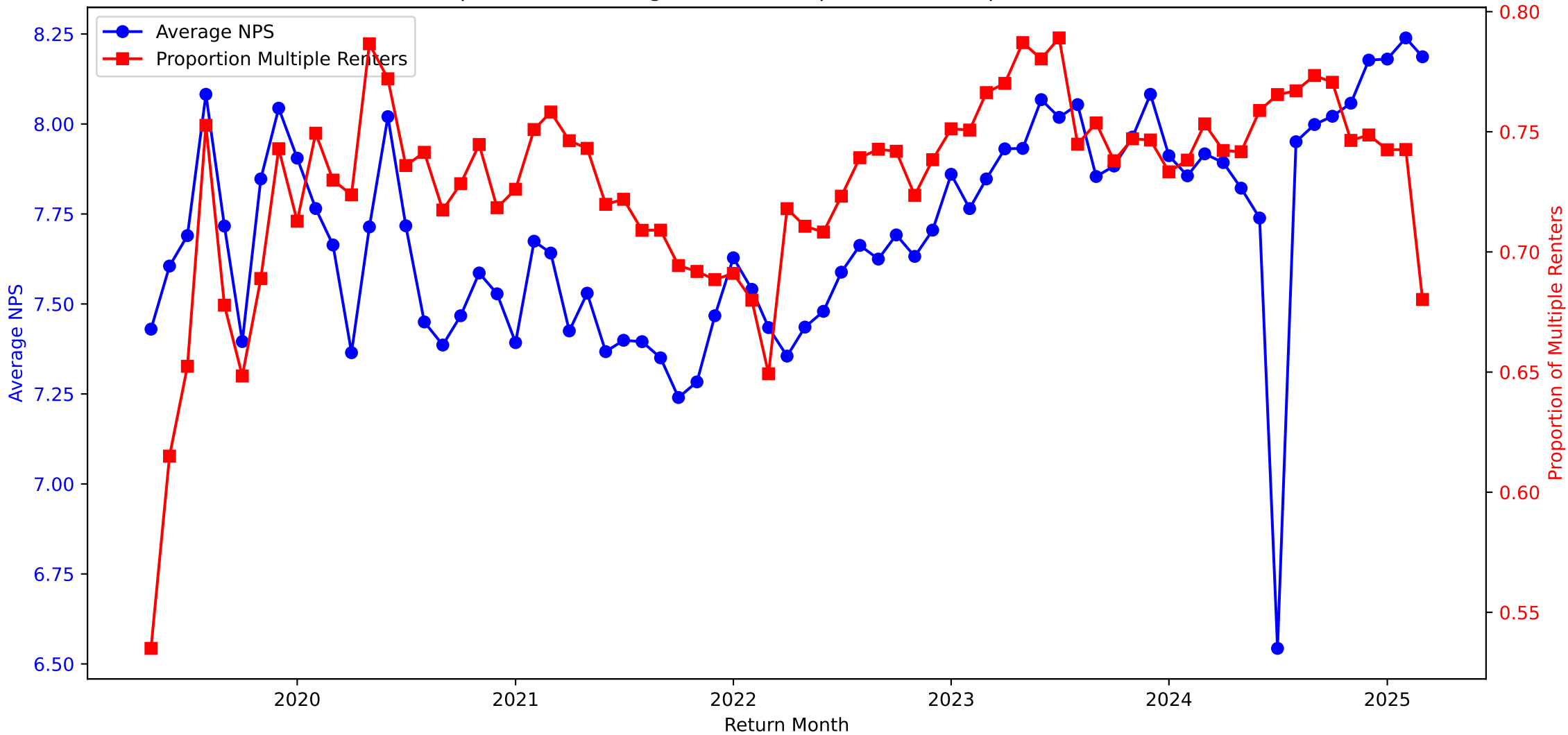
NPS Score Trend Over Join Cohorts (Cleaned & Filtered)



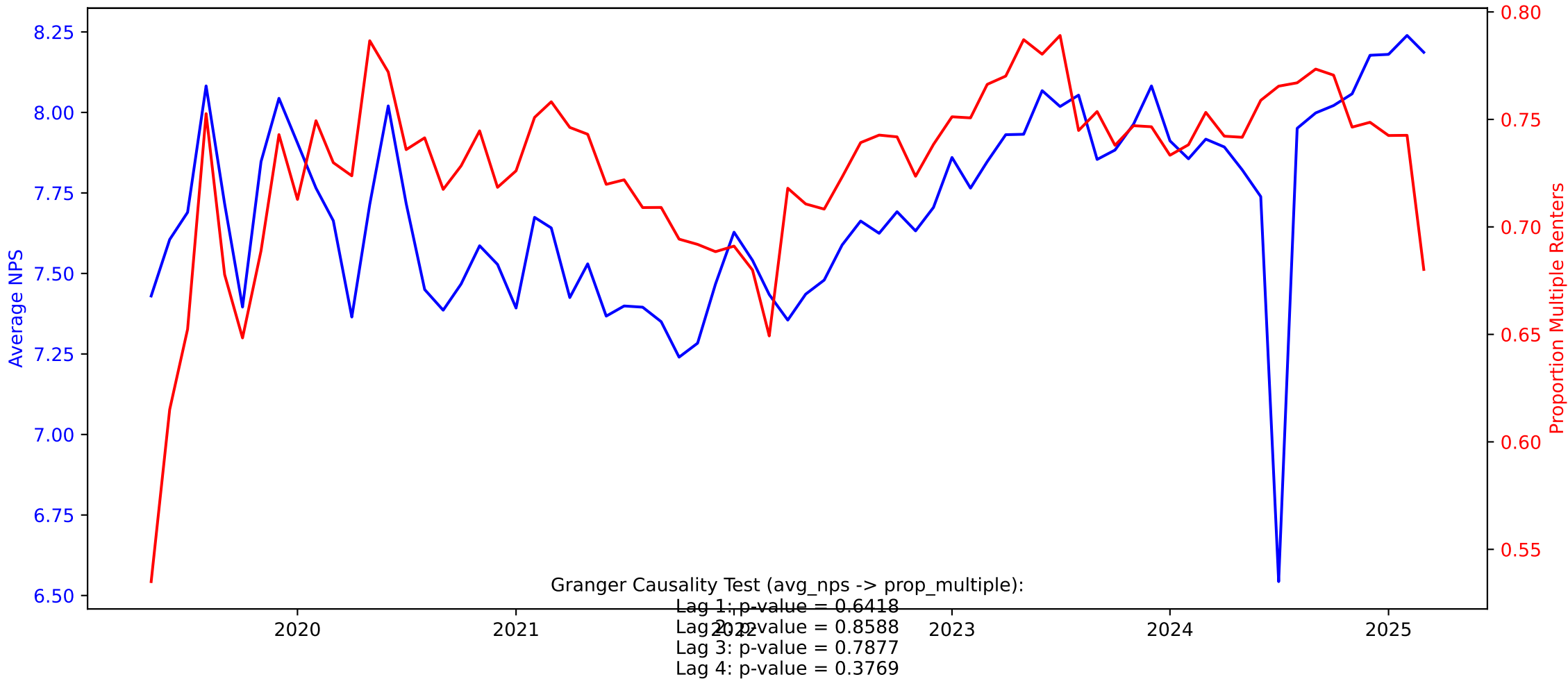
Absolute Number of Renters and Proportion of Multiple Renters by NPS Score Bin



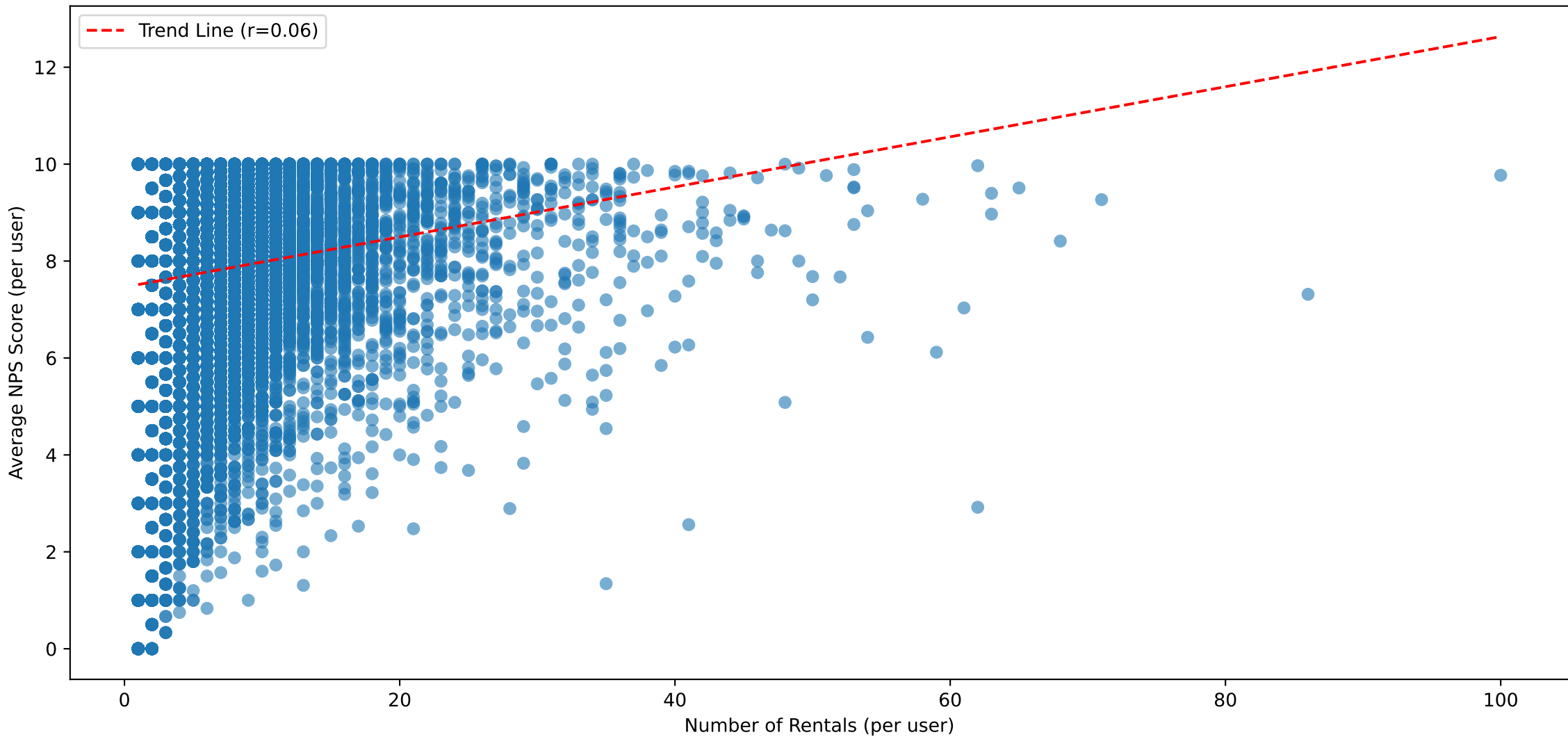
Relationship Between Average NPS and Proportion of Multiple Renters Over Time



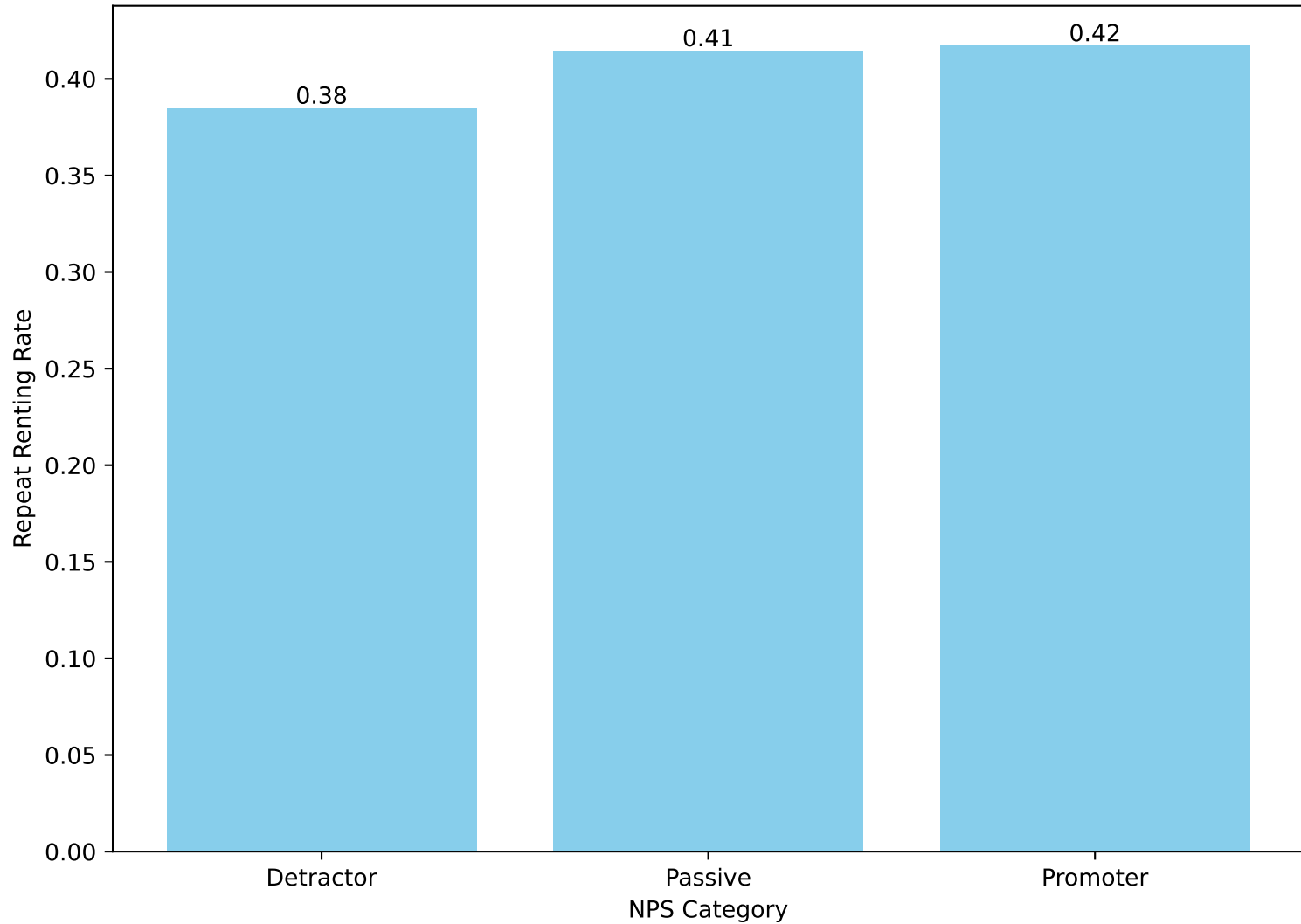
Detailed Time Series Analysis: Avg NPS vs. Proportion Multiple Renters



Correlation between Number of Rentals and Average NPS Score



Repeat Renting Rate by NPS Category



Word Cloud for Detractor Comments (Key Phrases)



Word Cloud for Passive Comments (Key Phrases)



Word Cloud for Promoter Comments (Key Phrases)

