

Đỗ Văn Vượng

Inhouse Service Engineer, Senior Laser Technology SE. | Nam
| Đã kết hôn | 10/11/1986



Năm kinh nghiệm	7 năm
Công ty gần đây nhất	TRUMPF VIETNAM với vị trí Inhouse Service Engineer, Senior Laser Technology SE.
Bằng cấp cao nhất	Cử nhân
Trình độ ngoại ngữ	English - Cao cấp Chinese (Mandarin) - Sơ cấp
Địa chỉ email	dovuong1011@gmail.com
Điện thoại	0978607748
Địa chỉ	76/69A Bạch Đằng, F.26, Q. Bình Thạnh, Quận Bình Thạnh, Thành phố Hồ Chí Minh
Nơi làm việc mong muốn	Hồ Chí Minh
Ngành nghề/Chức năng mong muốn	Bán hàng kỹ thuật Điện/Điện tử Công nghệ cao
Cấp bậc mong muốn	Trưởng Phòng
Mức lương mong muốn (USD)	1,800
Phúc lợi mong muốn	Tiền thưởng Chăm sóc sức khỏe Nghỉ phép có lương Đào tạo Xe đưa đón

THÔNG TIN CHUNG

- Experienced in the Sheet Metal industry and metal processing applications, have passion for automation and robotic
- Management experience and always have a good relationship with customer.
- Having good command of English, computer literate.

KỸ NĂNG

- Sales Technical
- Customer Service
- Maintenance

- CNC Machine
- Service Management
- MS Office
- Financial Control
- Machinery Equipment
- Warehouse Management
- Fluent English
- C Programming Language
- Operating Logistics Management
- Contract Negotiations
- Welding Technology
- Laser Machine
- Plasma Cutting
- Equipment Commissioning
- Robotic Programming

KINH NGHIỆM LÀM VIỆC

6/2017 - Hiện tại

Inhouse Service Engineer, Senior Laser Technology SE.

TRUMPF VIETNAM

Inhouse Service Engineer

Manage service team: installation coordinator, maintenance coordinator, repair mission coordinator

Problem analysis by phone /teleservice / telepresence/email/fax, Diagnosis problem, identification of root cause

Final Prioritization of the cases and missions

Support to customer inquiries

Support field technicians in case support is needed

Identification and ordering spare parts

Informing customer on cost of in-house service and/or missions

Appointment scheduling with customer considering the availability of a purchase order (according to the local guidelines) aligned with arrival of parts and tools

Route planning for missions

Senior Laser Technology Service Engineer

Repair all Laser source : TruMark, TruFiber, TruPulse, TruDiode, Tru Disk...

Regular Customer: BOSCH VN, KEFICO, HALUKO, RHEEM...

9/2013 - 4/2017

Technical Service Manager

WELDING TECHNOLOGY AND EQUIPMENT JOINT STOCK COMPANY (WELDTEC JSC)

Agent for : MAZAK, FICEP, LINCOLN ELECTRIC, HYPERTHERM, PANASONIC, AKYAPAK ...

- Conduct technical training for other staff in the department
- Collaborate with services team (Vietnamese and regional) to deliver appropriate services
- Sale support, recommend the system suitable to customer needs
- Responsible for installation, maintenance, repairing and support to machines at customer plants
- Technical, CAD/CAM & application training to customers when required.
- Spare Parts Management
- Manage the customer's preventive maintenance plan & spare parts preparation

Key Project complete:

- Panasonic Aluminium Welding robot for Saki group
- H beam welding line: Blue Scope Steel
- Ficep H beam drill- saw machine for QH Plus
- Ficep Robot arm coping machine for QH plus
- Panasonic welding robot for Thanh Vinh Ltd
- Koike Katana CNC cutting system for Lilama 18.

Training course :

- Plasma Technical Service training by Hypertherm Singapore
- Troubleshooting and maintenance Technical Service training by Lincoln Electric USA
- Maintenance training plan - basic course by Mazaki Mazak Japan

10/2009 - 8/2013

Assistant to Director, Purchasing Manager

Phu An Khang trading contrustion limited company

- Assistant to general director
- Manage long term relationships with customer
- Develop, negotiate and manage pre-contract agreements and contracts with individuals, departments and organization.

- Supply building machine and building instrument.
- Prepare Tax monthly, quarterly and yearly declaration, Social & Health insurance report.
- Making financial report by Vietnamese Law.
- In charge of purchasing items for construction.

8/2008 - 7/2009

Maintenance Engineer

Nam Phat industrial joint stock company

- Responsible for developing the PM procedure, implementing and maintaining the PM program to minimize the production loss due to equipment unreliability.
- Responsible for monitoring the equipment performance after finishing the PM for further improvement through PM, Breakdown report
- Responsible for reviewing and controlling the daily tasks to ensure the high efficiency and minimize production interruption due to inefficiency PM activities

TRÌNH ĐỘ HỌC VẤN

9/2004 - 9/2009

Automation Engineer Technology/Technician

Cử nhân - HCM University of Transport

- Industrial and Automation systems.
- Analyzing and solving system errors.
- Electric & Electronic instruments.
- SCADA (Supervisory Control And Data Acquisition).
- Fuzzy Logic Control.
- Engineering softwares, programming languages.

- Engine and Motor Control.

* Bachelor thesis: "Designing magnetic-treatment machine controlled via Ethernet".

Business Administration

Khác - Economy University

Accountant and Tax Report

Khác - Economy University

Effective selling skills

Khác - Professional Training institute education group (PTI business school)

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Application and product training TruMark

Khác - TRUMPF Laser Marking Systems AG in Grusch, Switzweland

Basic and Advanced Training TruFiber Laser

Khác - TRUMPF Laser GmbH at Schramberg, Germany

Product Training TRUDISK 4C,6C

Khác - TRUMPF Korea Co., Ltd

Network and machine communication

Khác - Trumpf China at Taicang, Shanghai, China

THÔNG TIN THAM KHẢO

Trần Văn Trung

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Vũ Mạnh Khoa

General Director tại Phu An Khang Construcion and Trading Ltd, Co

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