

# Steve Kwan

User Experience Engineer

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## About Me

I'm a UX engineer & designer with over 10 years experience building apps and websites of all types. My work has garnered recognition from Gartner, the CODiE awards, and other industry leaders.

## My Expertise

- User experience design.
- HTML5, CSS3, JavaScript, jQuery, Ajax, Photoshop.
- Usability, accessibility and human-computer interaction (HCI).
- Responsive design and progressive enhancement.
- Information architecture.
- Requirements gathering and documentation.
- Wireframing and functional prototyping.

## My Career

Project Lead	<b>Electronic Arts</b> <ul style="list-style-type: none"><li>• Led development of EASPORTS.com.</li><li>• Provided guidance to other EA SPORTS teams.</li><li>• Crafted key portions of EASPORTS.com's UI.</li><li>• Managed the build and release process.</li><li>• Used HTML5, CSS3, JavaScript, jQuery, Symfony, PHP, Git.</li></ul>	2011-Now
UX Director	<b>Zen Point Design</b> <ul style="list-style-type: none"><li>• Founded and operated a boutique user experience design firm.</li><li>• Contracted by Nokia to develop UI for the Ovi Store.</li><li>• Contracted by Nokia to curate their JavaScript framework.</li><li>• Contracted to IBM to prototype UI for an internal CMS.</li><li>• Used HTML5, CSS3, JavaScript, jQuery, Flex, Silverlight, PHP.</li></ul>	2008-Now
UX Designer	<b>Vitrium Systems</b> <ul style="list-style-type: none"><li>• Scoped and documented product requirements.</li><li>• Developed functional prototypes.</li><li>• Designed security tools used by Adobe and Texas Instruments.</li><li>• CODiE Awards 2009 finalist.</li><li>• Gartner "Cool Vendor" 2008 award.</li><li>• CompTIA Software Innovation Awards 2008 finalist.</li><li>• Used HTML, CSS, JavaScript, jQuery, ASP.NET, Silverlight.</li></ul>	2007-2008
Technical Lead	<b>Eloquent Systems</b> <ul style="list-style-type: none"><li>• Led development of Web-based information architecture tools.</li><li>• Designed UI for the State of California and Alliance Atlantis.</li><li>• Used HTML, CSS, JavaScript, Ajax, Java, XML, XSL / XSLT.</li></ul>	2004-2007
Software Engineer	<b>MINISIS</b> <ul style="list-style-type: none"><li>• Built information architecture tools for museums and archives.</li><li>• Redesigned M3, a world-renowned museum application.</li><li>• Developed UI for the National Archives of Canada.</li><li>• Received Canadian enhanced security clearance.</li><li>• Used HTML, CSS, C++, C#, XML.</li></ul>	2002-2004

## Education

Honours B.Tech	<b>British Columbia Institute of Technology</b> <ul style="list-style-type: none"><li>• Degree in Human-Computer Interaction (HCI), part-time studies.</li></ul>	2003-2009
Honours Dipl.T	<b>British Columbia Institute of Technology</b> <ul style="list-style-type: none"><li>• Diploma in Computer Systems Technology, full-time studies.</li></ul>	2000-2002

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