

New to Clipper?



Clipper automatically figures out the cost of your ride, including all discounts and transfers. Just **tag** and **go!**

You can add any combination of cash value—accepted on all participating Bay Area transit systems—or 31-Day passes.

LOCATION	GET CARD*	ADD VALUE TO CARD
clippercard.com	✓	✓
Walgreens, Whole Foods and other retailers	✓	✓
Participating transit agency ticket offices	✓	✓
BART and VTA ticket machines (cash value only at BART machines)	—	✓
Muni and Golden Gate Ferry ticket machines	✓	✓
Clipper Customer Service Centers	✓	✓
Clipper Customer Service 877.878.8883	✓	✓
Your workplace transit benefit program	✓	✓

*Adult Clipper cards cost \$3.

Visit clippercard.com for a full list of retail, customer service center, ticket machine and Add Value machine locations.

Fast. Easy. Secure. Reusable.

Your Clipper card is all you need to travel on these Napa and Solano County transit services:

FAST
SolTrans
Vacaville City Coach
The VINE

You can also use Clipper on these Bay Area transit services:

AC Transit • BART • Caltrain
Golden Gate Transit and Ferry
Marin Transit • Muni • SamTrans
San Francisco Bay Ferry • VTA

Why Clipper?

Paper passes are still available, but you can get the same discounts when you load your pass on Clipper. Plus Clipper offers additional benefits like balance protection for lost cards, automatic reloading of your pass or cash value, and easy transfers between systems.



CLIPPER

Clipper is the all-in-one transit card accepted on most major Bay Area transit systems.

Contact Us

Need help or have a question?
Get in touch with us.

Phone: 877.878.8883
Fax: 925.686.8221
TTY/TDD: 711 or 800.735.2929 (and type “Clipper”)
Web: clippercard.com
Email: custserv@clippercard.com
Mail: P.O. Box 318
Concord, CA 94522-0318

Follow:   
Bay Area Clipper



Clipper

Napa and Solano Counties

FAST
SolTrans
Vacaville City Coach
The VINE



clippercard.com

Using Your Clipper Card

Tag Your Card

1. When you board the bus, find the Clipper card reader.
2. Hold your card flat against the Clipper logo on the reader.
3. Wait for the beep and green light. Then continue to your seat.

You must tag your Clipper card every time you board, even if you have a 31-Day Pass—your tag is your proof of payment.

If you use your card on transit systems that charge by the distance you travel—BART, San Francisco Bay Ferry, Golden Gate Transit and Caltrain—you'll need to tag at the beginning of your ride and again at the end of your ride. This ensures Clipper only charges you for the distance you actually traveled.

Maintain a Balance

To use Clipper on participating bus services in Napa and Solano counties, you must have a 31-Day Pass or a minimum cash value of \$6 on an adult or Youth Clipper card, or \$5.50 on a Senior or RTC Clipper card. If you don't, the card reader will beep three times and display a red light when you tag it. You'll then have to pay with cash. Visit clippercard.com for minimum balance requirements on other services.

Autoload Your Card

Never run out of value! Set up Autoload at clippercard.com to automatically add cash value or a 31-Day Pass to your Clipper



card through your credit card or bank account when your cash value balance falls below \$10 or your pass expires.

Check Your Balance

Card readers will display your cash value balance or pass expiration date when you tag. You can also check your balance online or through Clipper Customer Service.

Transfer to Other Systems

Clipper automatically calculates transfers—you don't need a paper transfer if you transfer to another route or another transit agency that accepts Clipper. Just tag your Clipper card each time you transfer.

If you are transferring to an agency that does not accept Clipper, please ask the driver for a paper transfer when you board your first vehicle.

Transfers for Napa and Solano transit agencies are good for 60 minutes. If your initial trip takes more than an hour due to traffic congestion, you may not be eligible for a free or discounted transfer.

Visit 511.org for detailed information about each agency's fares, passes and transfer policies.

Clipper in Napa and Solano Counties

Participating Transit Agencies and Available Passes

FAST



- FAST Local 31-Day Pass
- FAST SolanoExpress Route 20 31-Day Pass
- FAST SolanoExpress Route 30 31-Day Pass
- FAST SolanoExpress Route 40 31-Day Pass
- FAST SolanoExpress Route 90 31-Day Pass
- All 31-Day passes available for adults, youths, seniors and people with disabilities.
- FAST does not accept Clipper for Short Hop Fares on SolanoExpress Route 30 and Route 40.

SolTrans



- SolTrans Local 31-Day Pass (available for adult, youth and senior/disabled riders)
- SolTrans Express 31-Day Pass (available for adult riders only)

Protect Your Card and Its Value

- Register your card for free. Visit clippercard.com or call 877.878.8883.
- Clipper can replace a registered card and restore its balance for a small fee.
- Don't punch a hole in your card, bend it or alter it in any way. Doing so can prevent your card from working properly.

Vacaville City Coach



- Clipper 31-Day Adult Pass
- Clipper 31-Day Youth Pass
- Clipper 31-Day Senior/Disabled Pass

The VINE



- VINE Local 31-Day Pass
- VINE BART 31-Day Pass
- All 31-Day passes available for adults, youths, seniors and people with disabilities.
- VINE accepts Clipper for payment on Route 29 to BART, but not for Route 29 to the Vallejo Ferry Terminal.

You can also use Clipper to pay fares on SF Bay Ferry's Vallejo-San Francisco route, including Route 200. Visit clippercard.com for more information.

Discount Cards

Youths, seniors and people with disabilities can get Clipper cards for discounted rides. Learn more:

- clippercard.com/discounts
- 877.878.8883
- TTY/TDD: 711 or 800.735.2929 (and type "Clipper")

For more information about Clipper, visit clippercard.com.