

## ► Use Your Clipper Card

### Tag On and Tag Off

1. Locate the Clipper card reader on top of the BART fare gate or on the side of the accessible fare gate.
2. Hold your card flat against the Clipper logo on the reader.
3. The reader will display “OK”, and the gate will open.
4. At the end of your trip, hold your card on the reader to tag off.
5. The reader will calculate your correct fare and display your remaining balance.

### Protect Your Clipper Card and Its Value

- Register your card for free. Visit [clippercard.com](http://clippercard.com) or call 877.878.8883.
- With free registration, Clipper can replace lost or stolen cards and restore balances for a small fee.
- Don't punch a hole in your card, bend it or alter it in any way. Doing so can prevent your card from working properly.



**TIP:** When you tag off, the card reader will show your balance.



**CLIPPER**

Clipper is the all-in-one transit card accepted on most major Bay Area transit systems.

### Contact Us

Need help or have a question?  
Get in touch with us.

Phone: 877.878.8883

Fax: 925.686.8221

TTY/TDD: 711 or 800.735.2929  
(and type “Clipper”)

Web: [clippercard.com](http://clippercard.com)

Email: [custserv@clippercard.com](mailto:custserv@clippercard.com)

Mail: P.O. Box 318  
Concord, CA 94522-0318

Follow:



Bay Area Clipper

USING CLIPPER® ON BART



**CLIPPER  
ON BART**



## ► New to Clipper?

### Get a Clipper Card

You can get an adult Clipper card at:

- clippercard.com
- Walgreens, Whole Foods and other retailers (full list at clippercard.com)
- Transit agency offices, including the Customer Service Center at BART Lake Merritt station
- San Francisco Muni and Golden Gate Ferry ticket machines
- Your workplace transit benefit program

*Note: For information about Youth, Senior and RTC Clipper cards, visit [clippercard.com/discounts](http://clippercard.com/discounts) or call 877.878.8883.*

### Add Value to Your Clipper Card

You have the flexibility to add:

- Cash value for adult, senior, youth and disabled passengers—accepted on all major Bay Area transit systems
- High Value Discount (HVD) tickets for adult riders
- Muni + BART “A” Fastpass—accepted on BART for travel between San Francisco stations only

*Note: HVD tickets are only available through Autoload on Clipper or your workplace transit benefit program.*

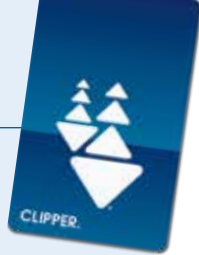
### Where to Add Value to Your Clipper Card

You can add value at the following outlets:

- Online at clippercard.com (takes up to 5 days to load to card)
- Walgreens, Whole Foods and other retailers (full list at clippercard.com)
- BART ticket machines (cash value only)
- Other transit agency ticket machines
- Clipper Add Value machines at participating transit systems
- Your workplace transit benefit program

### Autoload Your Clipper Card

Never run out of value! Set up Autoload at clippercard.com to automatically add value to your Clipper card through your credit card or bank account when your balance falls below \$10.



## ► Frequently Asked Questions

### How do I pay my fare on BART with Clipper?

Locate the Clipper card reader with the Clipper logo on top of the fare gate or on the side of the accessible fare gate. Tag your Clipper card by holding it flat against the reader until the BART fare gate displays “OK” and opens. You need to tag your card again at the end of your trip. Even if the fare gate is already open, be sure to tag your card whenever you enter and exit the fare gates.

### Do I need to have cash value on my Clipper card?

You can enter the BART system with \$1.75 in cash or HVD value or a valid Muni + BART “A” Fastpass at San Francisco stations as long as you do not have a negative balance on your adult Clipper card. Youths, seniors and RTC customers must have a minimum of \$0.65 cash value.

### What if I don't have enough value on my card to complete my trip?

Add the cash value you need at a BART Add Fare machine. Add Fare machines accept cash only—no credit/debit cards—and provide up to \$4.95 in change. If your HVD balance is too low to pay your fare, Clipper will deduct the entire fare from the cash value balance on your card.



### How do I get a transfer from BART with Clipper?

Clipper automatically calculates transfer discounts between BART and AC Transit, VTA and Muni. You do not need to get a transfer from the transfer machine. Simply tag your Clipper card to the card reader when boarding the vehicle or entering the station.

### Can I use Clipper for parking at a BART Station?

Yes, you can link your Clipper card to a BART EZ Rider parking account at [ezrider.bart.gov/](http://ezrider.bart.gov/). Each time you park, you'll tag your Clipper card at the BART parking validation machine, and BART will deduct the parking payment from your parking account. Visit [bart.gov/parking](http://bart.gov/parking) for more information.

### Can I pay for the BART to OAK service with Clipper?

Yes, you can use your Clipper card on the BART to OAK service. Simply tag your card when you enter or exit the fare gates between the Coliseum station and the BART to OAK boarding area located on Platform 3. See [bart.gov/airport](http://bart.gov/airport) for more information.

For more specific information about Clipper, visit [clippercard.com](http://clippercard.com).