

► Use Your Clipper Card

Golden Gate Transit and Marin Transit Buses

Tag On and Tag Off

1. When boarding the bus, locate the Clipper card reader.
2. Hold your card flat against the Clipper logo on the reader.
3. Wait for the beep and green light. Then continue to your seat.

When you exit the bus, tag off by repeating the steps above. Tagging off ensures Clipper charges the correct fare for your trip.

Note: If you transfer from Marin Transit or Golden Gate Transit to a transit service that does not charge fares based on distance traveled, you only need to tag on when you board that system—you do not need to tag off.

Golden Gate Ferry

You must have a minimum cash value of \$3.70 on your Clipper card to ride Golden Gate Ferry.

1. Locate the Clipper card reader at the ferry terminal.
2. Tag your card by holding your card flat against the Clipper logo on the reader.
3. Wait for the beep and green light. Then continue to board.



TIP: When you tag your card, the card reader will show the remaining balance.



CLIPPER

Clipper is the all-in-one
transit card accepted on most major
Bay Area transit systems.

Contact Us

Need help or have a question?
Get in touch with us.

Phone: 877.878.8883

Fax: 925.686.8221

TTY/TDD: 711 or 800.735.2929
(and type "Clipper")

Web: clippercard.com

Email: custserv@clippercard.com

Mail: P.O. Box 318
Concord, CA 94522-0318

Follow:



Bay Area Clipper

USING CLIPPER® ON
GOLDEN GATE TRANSIT
AND FERRY AND MARIN TRANSIT



CLIPPER ON
**GOLDEN GATE TRANSIT & FERRY
AND MARIN TRANSIT**



► New to Clipper?

Get a Clipper Card

You can get an adult Clipper card at:

- clippercard.com
- Walgreens, Whole Foods and other retailers
- Golden Gate Ferry and San Francisco Muni ticket machines
- The Golden Gate Customer Service Center at the San Rafael Transit Center
- Clipper Customer Service Centers at AC Transit, the Embarcadero BART/Muni station and Bay Crossings in the San Francisco Ferry Building
- Transit agency ticket offices
- Your workplace transit benefit program

Note: For information about Youth, Senior and RTC Clipper cards, visit clippercard.com/discounts or call 877.878.8883.

Add Value to Your Clipper Card

You have the flexibility to add cash value for adult, senior, youth and disabled passengers—accepted on all major Bay Area transit systems.

Where to Add Value to Your Clipper Card

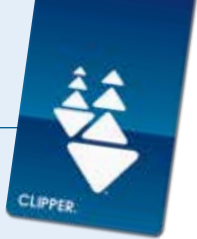
You can add value at the following outlets:

- Online at clippercard.com (takes up to 5 days to load to card)
- Walgreens, Whole Foods and other retailers
- Golden Gate Customer Service Center at the San Rafael Transit Center
- Golden Gate Ferry, San Francisco Muni and BART ticket machines
- Clipper Add Value machines at the San Rafael Transit Center
- Clipper Customer Service Centers at AC Transit, the Embarcadero BART/Muni station and Bay Crossings in the San Francisco Ferry Building
- Your workplace transit benefit program

Autoload Your Clipper Card

Never run out of value! Set up Autoload at clippercard.com to automatically add value to your Clipper card through your credit card or bank account when your cash value balance falls below \$10.

Visit clippercard.com for a full list of retail, customer service center, ticket machine and Add Value machine locations.



► Frequently Asked Questions

How are fares calculated?

When riding Golden Gate Transit and Marin Transit buses, Clipper deducts the maximum fare from your starting zone and then refunds the difference when you tag your card to the card reader upon exiting. This means you must tag your card to the card reader upon entering AND exiting the bus to ensure you're only charged for the distance you travel and that Clipper applies any appropriate discounted fares and transfers.

Do I get any discounts for using Clipper?

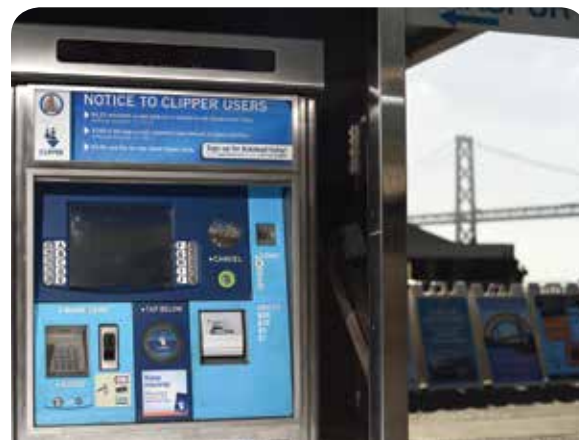
Yes, adult bus riders get a 10 percent discount for travel within Marin and a 20 percent discount for intercounty travel, while ferry riders receive a frequent rider discount.

How do transfers work?

If you are transferring within Marin Transit/Golden Gate Transit, or to or from another transit agency that accepts Clipper, you do not need a paper transfer. Clipper keeps track of your rides and automatically grants you appropriate transfer discounts. If you tag your second bus within the appropriate timeframe, you will be granted your transfer. If you tag after that period, Clipper will deduct an additional fare from your card. Bus transfers are only allowed to complete one-way trips.

Do I need a minimum cash value balance on my card to ride the bus?

No, neither Marin Transit nor Golden Gate Transit requires a minimum cash value balance to ride the bus.



Do I need a minimum cash value balance on my card to ride the ferry?

Yes, you must have a minimum cash value balance of \$3.70 on your Clipper card to ride Golden Gate Ferry. If you do not have the minimum balance, when you tag the card reader, it will display a red light and beep three times. You will need to add value to your Clipper card to pay your fare. Avoid this problem by setting up Autoload to ensure you always have the minimum balance on your card.

Should I use a Clipper card or a limited-use Clipper ticket?

You can only use limited-use Clipper tickets on Golden Gate Ferry routes. If you are a regular or semi-regular ferry rider, we recommend using a Clipper card. With Clipper, you can take advantage of frequent rider discounts, set up Autoload to automatically add value and protect your balance. If you're visiting the area, we recommend purchasing a limited-use ticket. You can purchase one-way and round-trip denominations for adult, youth or senior/disabled fares at the Sausalito, Larkspur and San Francisco terminal ticket machines.

For more specific information about Clipper, visit clippercard.com.

Protect Your Clipper Card and Its Value

- Register your card for free. Visit clippercard.com or call 877.878.8883.
- With free registration, Clipper can replace lost or stolen cards and restore balances for a small fee.
- Don't punch a hole in your card, bend it or alter it in any way. Doing so can prevent your card from working properly.