

STEVEN FERREIRA

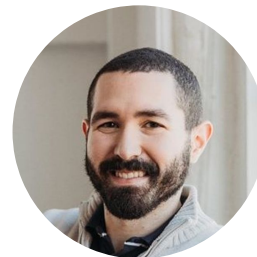
Full Stack Developer

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🔗 steven-ferreira-portfolio.herokuapp.com

📍 Sugar Hill, GA



EXPERIENCE

Assistant Service Manager

Autonation Toyota Mall of GA

📅 08/2014 - 11/2019 📍 Hyderabad, India

Autonation is the largest automotive dealer in the country. Toyota Mall of Ga is one of the largest dealerships with a high volume environment.

- Developed, initiated and nurtured client relationship to guarantee repeat business.
- Assisted Service Director, Parts Director, Sales Manager and Used Car Manager with daily business operations.
- Managed and coordinated dealership activities such as recognition and award functions, dealership teamwork/recreational activities and group meetings.

Inside Sales Representative

EiS Technologies

📅 02/2014 - 08/2014 📍 Duluth, GA

EiS Technologies is a leader in reporting, application and technology solutions for Oracle E-Business Suite customers.

- Built positive rapport with customers
- Managed customer accounts and increased account base within territory
- Performed the tasks of gathering and recording customer information, making 100-150 prospecting phone calls to acquirer new leads a day

Geek Squad Service Lead

Best Buy

📅 05/2012 - 02/2014 📍 Cumming, GA

Best Buy is an American multinational consumer electronics retailer.

- Perform diagnostics and navigate requested and recommended repairs in a timely fashion.
- Phone and in-person contact with clients to reveal diagnostic discoveries and make recommendations for protecting and defending client devices.
- Partner with other team members to ensure proper documentation of client requests.

EDUCATION

Full Stack Development Certificate

Georgia Institute of Technology

📅 11/2019 - 05/2020

GPA

4.0 / 4.0

- Coursework in Full Stack Development i.e. HTML5, CSS, JavaScript, MySQL, MongoDB, and React

SKILLS

Front End

CSS	SASS	Javascript	LESS
jQuery	Bootstrap	ReactJS	ES6
HTML5			

Back End

MongoDB	MySQL	ExpressJS
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Tools

Git	Workbench	Robo3T	Docker
Postman	Node.js	Google APIs	
npm	Rest APIs		