

Steven Frasca

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Durham, NC 27713

WORK EXPERIENCE

Trader Joe's Grocery Store, Chapel Hill, NC

2/2024-Present

Crew Member

- Create a pleasant shopping experience for customers throughout the store and at checkout
- Possess extensive knowledge of Trader Joe's products to answer customers' questions regarding various benefits and details
- Responsible for stocking and ensuring shelves are well-maintained and products are readily available for customers

Newsela, New York, NY

6/2021-6/2023

Associate Software Engineer

- Collaborated with engineers, designers, and product managers to ensure content was delivered punctually and in a working state for students and teachers
- Committed to learning the latest trends in React development and implementing innovative solutions for enhanced user experiences

New York University, New York, NY

10/2019-3/2020, 10/2020-3/2021

Part-time Application Reader

- Read and evaluated over 400 student applicants, including essay reading, transcript analysis, and keeping notes
- Attended in-person reader training and virtual staff meetings
- Corresponded via email with part-time reading supervisors to assess progress and address issues

Trader Joe's Grocery Store, Brooklyn, NY

5/2019-12/2019

Crew Member & Order Writer

- Created a pleasant shopping experience for customers throughout the store and at checkout
- Possessed extensive knowledge of Trader Joe's products to answer customers' questions regarding various benefits and details
- Responsible for ordering and stocking the beverage section, ensured shelves were well-maintained and products were readily available for customers

The Federal Defenders of New York, New York, NY

6/2018-4/2019

Paralegal

- Assisted trial attorneys with federal cases that are being prosecuted in the Southern District of NY
- Worked on a legal team to engage a client and their needs with a holistic method, addressing issues beyond their legal matters
- Built relationships with clients to provide support throughout the entirety of their case

Law Offices of Helen A. Dairo, Bronx, NY

1/2018-6/2018

Legal Assistant

- Prepared and edited petitions, affidavits, orders, and other legal documents for attorney review
- Translated and interpreted for Spanish-speaking clients
- Scanned and organized client files, set up appointments, answered telephone calls and emails

Community Empowerment Fund, Chapel Hill, NC

8/2016-8/2017

Workforce Development Specialist, AmeriCorps VISTA

- Established relationships with local workforce development agencies to integrate systems in order to coordinate services for community members effectively
- Applied a relationship-based approach to support community members seeking permanent housing, job opportunities, transportation, etc., and help them achieve a sense of personal stability
- Trained ten student volunteers to equip them to work with community members seeking income and employment assistance

EDUCATION

The University of North Carolina at Chapel Hill

2012-2016

B.A. Philosophy, B.A. Economics

ADDITIONAL SKILLS

- Fluency in Spanish