

Steven Frasica

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WORK EXPERIENCE

Trader Joe's Grocery Store , Chapel Hill, NC	2/2024-Present
<i>Crew Member</i>	
<ul style="list-style-type: none">• Create a pleasant shopping experience for customers throughout the store and at checkout• Possess extensive knowledge of Trader Joe's products to answer customers' questions regarding various benefits and details• Responsible for stocking and ensuring shelves are well-maintained and products are readily available for customers	
Newsela , New York, NY	6/2021-6/2023
<i>Associate Software Engineer</i>	
<ul style="list-style-type: none">• Collaborated with engineers, designers, and product managers to ensure content was delivered punctually and in a working state for students and teachers• Committed to learning the latest trends in React development and implementing innovative solutions for enhanced user experiences	
New York University , New York, NY	10/2019-3/2020, 10/2020-3/2021
<i>Part-time Application Reader</i>	
<ul style="list-style-type: none">• Read and evaluated over 400 student applicants, including essay reading, transcript analysis, and keeping notes• Attended in-person reader training and virtual staff meetings• Corresponded via email with part-time reading supervisors to assess progress and address issues	
Trader Joe's Grocery Store , Brooklyn, NY	5/2019-12/2019
<i>Crew Member & Order Writer</i>	
<ul style="list-style-type: none">• Created a pleasant shopping experience for customers throughout the store and at checkout• Possessed extensive knowledge of Trader Joe's products to answer customers' questions regarding various benefits and details• Responsible for ordering and stocking the beverage section, ensured shelves were well-maintained and products were readily available for customers	
The Federal Defenders of New York , New York, NY	6/2018-4/2019
<i>Paralegal</i>	
<ul style="list-style-type: none">• Assisted trial attorneys with federal cases that are being prosecuted in the Southern District of NY• Worked on a legal team to engage a client and their needs with a holistic method, addressing issues beyond their legal matters• Built relationships with clients to provide support throughout the entirety of their case	
Law Offices of Helen A. Dairo , Bronx, NY	1/2018-6/2018
<i>Legal Assistant</i>	
<ul style="list-style-type: none">• Prepared and edited petitions, affidavits, orders, and other legal documents for attorney review• Translated and interpreted for Spanish-speaking clients• Scanned and organized client files, set up appointments, answered telephone calls and emails	
Community Empowerment Fund , Chapel Hill, NC	8/2016-8/2017
<i>Workforce Development Specialist, AmeriCorps VISTA</i>	
<ul style="list-style-type: none">• Established relationships with local workforce development agencies to integrate systems in order to coordinate services for community members effectively• Applied a relationship-based approach to support community members seeking permanent housing, job opportunities, transportation, etc., and help them achieve a sense of personal stability• Trained ten student volunteers to equip them to work with community members seeking income and employment assistance	
EDUCATION	
The University of North Carolina at Chapel Hill	2012-2016
B.A. Philosophy, B.A. Economics	

ADDITIONAL SKILLS

- Fluency in Spanish